

### Collect on Delivery (COD) Electronic Funds Transfer (EFT):

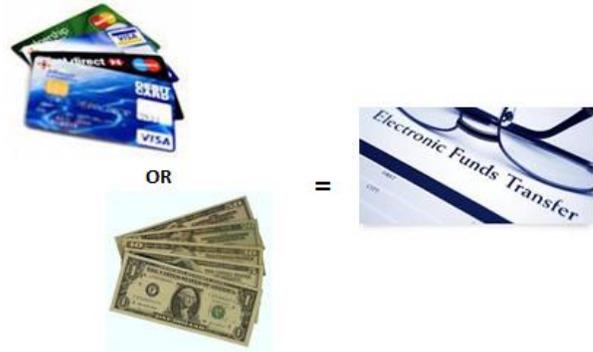
Effective May 31, 2015, USPS enhanced the customer experience and simplified its collect on delivery (COD) service by offering an electronic funds transfer (EFT) option that will allow cash or pin debit card remittances to be transferred electronically to the COD mailer's financial institution account within two business days of receipt of the funds.

EFT has many benefits such as expedited receipt of payment once package is received, a reduction in the number of COD claims filed each year due to lost remittance payments, and allowing the customer to save money by eliminating the money order fee. In addition, this new service will also provide for a more secure transaction as the form of payment is directly linked to a designated financial institution account.

COD EFT pieces can be combined with other Extra or Value Added services including: Return Receipt, Signature Confirmation, Special Handling-Fragile and Hold For Pickup.

To help provide the customer with instructions on how to set up this new option, the Electronic Funds Transfer (EFT Enrollment) process can be activated in **four simple steps:**

1. Complete the PS Form 3881-X, *Supplier and Payee EFT Enrollment*, which is available from the National Customer Support Center (NCSC) by calling 877-264-9693.
2. Submit the forms to the NCSC for verification and processing.
3. USPS San Mateo, Accounts Payable Excellence (APEX), confirms receipt and establishes the EFT account.
4. Cash/Debit Funds are routed electronically to the merchant's account (**within two business days**).



If you have questions regarding the EFT option for COD mailers, please send an email to [ShippingServices@usps.gov](mailto:ShippingServices@usps.gov).