



AREA MAILING INDUSTRY FOCUS GROUP AGENDA

USPS – PACIFIC AREA OFFICE

11255 RANCHO CARMEL DR.

SAN DIEGO, CA 92197

OCTOBER 13, 2016

10:00 A.M. – 2:00 P.M.

9:30 A.M. – 10:00 A.M.	REGISTRATION	
10:00 A.M. – 10:20 A.M.	WELCOME, INTRODUCTIONS	MICHAEL MURPHY INDUSTRY FOCUS GROUP Co-CHAIR/A CLAUDIA MUNOZ POSTAL FOCUS GROUP Co-CHAIR/A
10:20 A.M. – 11:00 A.M.	PACIFIC AREA UPDATE	DEAN GRANHOLM PACIFIC AREA VICE PRESIDENT OPERATIONS
11:00 A.M. – 11:10 A.M.	BREAK	
11:10 A.M. – 12:00 P.M.	CUSTOMER FOCUSED INFORMATION TECHNOLOGY	ISAAC CRONKHITE VICE PRESIDENT ENTERPRISE ANALYTICS
12:00 P.M. – 12:45 P.M.	LUNCH	
12:45 P.M. – 1:30 P.M.	MAILERS TECHNICAL ADVISORY COMMITTEE (MTAC) UPDATE	ANGELO ANAGNOSTSTOPOULOS, GRAYHAIR SOFTWARE AND TOM HUGHES, USPS MTAC INDUSTRY & POSTAL LEADERS
1:30 P.M. – 2:00 P.M.	ROUND TABLE DISCUSSIONS	AREA LEADERSHIP DISTRICT MANAGERS
2:00 P.M.	PROCESSING FLOOR TOUR --OR-- PASSPORT CENTER TOUR	SAN DIEGO DISTRICT OPERATIONS MANAGERS