

***Leveraging the NCSC RIBBS® Site –
Understanding What's Available to You***



ribbs.usps.gov

This presentation will give you an overview of how to navigate RIBBS to find the information pertinent to you.

UNITED STATES POSTAL SERVICE®

UNITED STATES POSTAL SERVICE®

National Customer Support Center

Search:

Home Site Index Site Index by Topic Locations Links Documents Contact Us

Intelligent Mail® Services

Address Quality Products

Business Mail Acceptance

Certifications

Industry Outreach

Major/Minor Release Schedule

MIDA Customer Svc Help Desk

Move Update

MTAC

Operations

PCC

Updates

Intelligent Mail® Services

|||||

2015 Price Change

In preparation for the new pricing and classification changes for all market dominant mail classes and competitive products that take effect May 31, 2015, the Postal Service has scheduled two software releases for the PostalOne! system. The first release is scheduled for May 17, 2015, to allow mailers the opportunity to submit files for mailings scheduled to mail on or after May 31. The second release is scheduled for May 31, 2015, to implement the new pricing and classification changes. For more information [click here](#). To view the Price Change Release Note, [click here](#). To view the Price Change Webinar [click here](#).

Mail Entry Roadmap

The [Mail Entry Roadmap](#) describes the Postal Service's key initiatives to streamline the acceptance, induction, and verification of commercial mailings: Full-Service Intelligent Mail®, eInduction, and Seamless Acceptance.

eDoc and Full-Service Authorization for Software Vendors

The Postal Service has launched a voluntary process for software vendors and developers to authorize their product(s) in the Test Environment for Mailers (TEM). To get started, if you are a software vendor [click here](#), if you are a Mail Service Provider

IMPORTANT UPDATES

[Click here for 2015 Network Consolidations](#)

[Click here for Mail Processing Current and Future Operating Plan](#)

[Click here for Network Rationalization Service Standard Analysis](#)

[Click here for Plants with Remittance Mail Documents](#)

[Click here for Customer Letter regarding 2015 Network Consolidations](#)

[Click here for the new Service Type ID information page](#)

Phase I Hub Facilities

Service Hubs – Mail Prep and Entry

Getting Started with Full-Service Intelligent Mail

- Certified Full-Service Vendor Summary List
- Certified Full-Service MSP / Mail owner Summary List
- Full-Service Pallatization Fact Sheet

You can type in your search topic in the search bar highlighted on the screen. Here we will use imb as an example.

The screenshot shows the RIBBS National Customer Support Center interface. At the top, there is a search bar with the text "Search: imb" and a "go" button. Below the search bar, the results are displayed under the heading "Search Results for 'imb'". The results include several links with brief descriptions:

- [HTML] [IMB Tracing™](#)**
IMB Tracing™ IMB Tracing is a FREE service that provides real-time tracking information for your automation-compatible letters and flats. To learn more or get started with **IMB Tracing**, see the **IMB Tracing Fact Sheet** and **IMB Tracing User Guide** (under the Important Links section of https://ribbs-dev.usps.gov/confirm/confirm_print.htm)
- [HTML] [Intelligent Mail® OneCode™ Services](#)**
Intelligent Mail® OneCode™ Services **IMB Tracing™** Learn how to obtain mail tracing data through the use of the Intelligent Mail Barcode by reviewing the **IMB Tracing User Guide**. For more information on **IMB Tracing**, Important Links **IMB Tracing OneCode ACS** please call the **IMB Tracing Customer**
https://ribbs-dev.usps.gov/intelligentmail_onecode/intelligentmail_onecode_print.htm
- [TXT] [RIBBS List of Documents](#)**
FEB162009EMAIL.PDF | IMB Data in OneCode ACS Notice Reminder 2/16/2009 | Archive2009 | Archive 2009 Announcements |
<https://ribbs-dev.usps.gov/lacs/documents/announcements/2009ACSANNOUNCEMENTS#index.txt>
- [HTML] [Unique IMB Testing for Postal Wizard](#)**
Unique IMB Testing for Postal Wizard Software vendors have an opportunity to have their product(s) tested for Full-Service before offering their products to mailers. The Postal Service offers you several ways to test your Full-Service products with us. The newest process was launched for U
https://ribbs-dev.usps.gov/uniqueimb/uniqueimb_print.htm
- [PDF] [IMB Tracing \(CONFIRM\)](#)**
© MTAC User Group 4 (UGA) - Reply Mail Subgroup September 25, 2014 | © Agency 1 - IMB / ARP update 2 - Ideate migrating to a conventional IMB solution for reply mail 3 - AOB 2 © Any Other Business 7 3

On the left side of the page, there is a navigation menu with the following items: Intelligent Mail® Services, Address Quality Products, Business Mail Acceptance, Certifications, Industry Outreach, Major/Minor Release Schedule, MDA Customer Svc Help Desk, Move Update, MTAC, Operations, PCC, and Updates.

Once you click the “go” button, you will get a listing of all the results for imb.

The image shows a screenshot of the RIBBS website. At the top, there is a blue header with the United States Postal Service logo and the text "UNITED STATES POSTAL SERVICE®". Below this is a banner with the "RIBBS" logo and "National Customer Support Center". A search bar is located below the banner. On the left side, there is a vertical menu with the following items: Intelligent Mail® Services, Address Quality Products, Business Mail Acceptance, Certifications, Industry Outreach, Major/Minor Release Schedule, MDA Customer Svc Help Desk, Move Update, MTAC, Operations, POC, and Updates. In the center, there are two yellow boxes with arrows. The left box contains the text "Main topics of interest." and has an arrow pointing to the left-hand menu. The right box contains the text "Additional links help locate specific documents or resources." and has an arrow pointing up to a row of navigation links: Home, Site Index A-Z, Site Index by Topic, Locations, Document Location, and Contact Us. Below the right box, there is a paragraph of text: "RIBBS® is designed to provide the mailing community with the most up-to-date postal products, services and general information."

You can utilize the Site Index search to see an alphabetical listing on RIBBS or chose one of the topics on the left hand side of the screen for more information.

We'll go through each of the topics now.

UNITED STATES POSTAL SERVICE®

UNITED STATES POSTAL SERVICE®

National Customer Support Center

RIBBS

Home Site Index A-Z Site Index by Topic Locations Document Location Contact Us

Intelligent Mail® Services

Printable View

Intelligent Mail® Services

The Postal Service has four key initiatives to streamline the acceptance, induction, and verification of commercial mailings: Full-Service Intelligent Mail, Move Update, eInduction, and Seamless Acceptance. These key initiatives leverage existing technology to:

- Improve mail quality by sharing information on mail preparation, identification of trends as well as trend-based quality measurements
- Simplify the induction of mailings through automated and standardized acceptance, verification, and induction processes
- Provide end-to-end visibility through scan data

These changes allow for greater insight into mail quality and reporting

[Mail Entry Roadmap \(PDF\)](#)

Address Or Products

Business Mail Acceptance

Certifications

Industry Outreach

Major/Minor Release Schedule

MDA Customer Svc Help Desk

Move Update

MTAC

Operations

PCC

Updates

Latest News

Key Initiatives

Guides and Technical Specifications

Getting Started

Intelligent Mail® Services menu option provides resources for the Intelligent Mail barcodes (IMb™ and IMpb). Learn how to use it to take advantage of automation discounts and benefits. Full-Service qualification requirements information and documentation can be found here.

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UNITED STATES POSTAL SERVICE®

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National Customer Support Center

RIBBS

Home Site Index A-Z Site Index by State Locations/ Lockups Document Center Contact Us

Intelligent Mail® Services

Address Quality Products

Manage Addressing

AFC & ACC II

AMEE

AMA AP

CDS

DPV®

DSF 2®

EAS

eLOT®

LACS™

RDI™

Sort™

Total Address Quality

ZIP+4

Business Mail

Address Quality Products menu option links to publications and Address Management information to better manage the quality of address data. Mailing to standardized and validated addresses will allow mail to qualify for discounts and benefits and reduces undeliverable mail.

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UNITED STATES POSTAL SERVICE®

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National Customer Support Center

Search

Home Site Index A-Z Site Index by State Locations/ Lockboxes Document Location Contact Us

Intelligent Mail® Services

Address Quality Products

Business Mail Acceptance

Certifications

Approved Int. Vendors

Barcode

CASS™ MASS™

rDoc & Fab Service

eVS®

MAC™

MAC Batch™

RAGE

PAVE™

Unique IMb™ for Postal Wizard

ZAP

Industry Outreach

Certifications menu option provides links to certification information across multiple mail shapes and preparation. These include information on Software Certifications as well as information on Vendors who have been certified.

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UNITED STATES POSTAL SERVICE®

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National Customer Support Center

Search

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Intelligent Mail® Services

Address Quality Products

Business Mail Acceptance

Certifications

Industry Outreach

Industry Outreach

Mail Prep & Entry Steering Committee

Major/Minor Release Schedule

MDA Customer Svc Help Desk

Move Update

MTAC

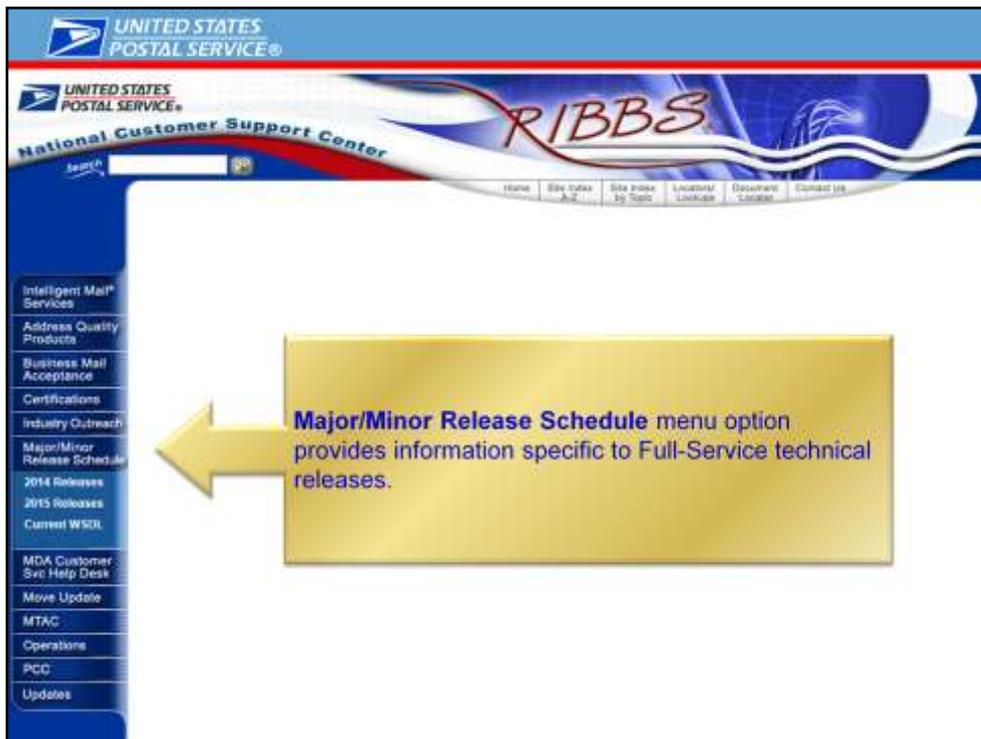
Operations

PCC

Updates

Industry Outreach provides links useful to mailers large and small. Information is provided about the Mailers Technical Advisory Committee (MTAC), National Postal Forum (NPF), and Postal Customer Council (PCC). Additional information includes industry training, webinars, workshops, industry alerts, and so much more!

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Major/Minor Release Schedule menu option provides information specific to Full-Service technical releases.

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Search

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Intelligent Mail® Services

Address Quality Products

Business Mail Acceptance

Certifications

Industry Outreach

Major/Minor Release Schedule

MDA Customer Svc Help Desk

Move Update

Latest News

99% Testing

ACS™

ANM™

NCOA™

Ancillary Service Endorsements

MTAC

Operations

← Move Update menu option provides links to multiple approved Move Update methods.

Move Update menu option provides links to multiple approved Move Update methods.

UNITED STATES POSTAL SERVICE®

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RIBBS

Home Site Index A-Z Site Index by Topic Locations Lockboxes Document Location Contact Us

Mailers' Technical Advisory Committee (MTAC)

Printable View

Intelligent Mail® Services

Address Quality Products

Business Mail Acceptance

Certifications

Industry Outreach

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Updates

Welcome to the Mailers' Technical Advisory Committee (MTAC) web page. We encourage you to refer to this page when you need information and updates on MTAC. With 50 years of unmatched performance, MTAC and the Postal Service have been instrumental in helping make mail processes and programs work better. On behalf of the MTAC Executive Committee, thank you for your interest and involvement in MTAC.

MTAC Membership Information

- [MTAC Charter](#)
- [MTAC Membership Guide 2010](#)
- [Celebrating 50 Years of Achievement-Information Sheet](#)
- [MTAC Membership Roster \(April 2010\)](#)
- [Role of MTAC Leadership Committee Members](#)
- [MTAC Issue Tracking System \(MTIS\) Login](#)

MTAC Open Session and MTAC Membership Assembly/Focus Group Discussions

The Postmaster General's Mailers' Technical Advisory Committee (MTAC) is a venue for the United States Postal Service (Postal Service) to share technical information with mailers, and to receive their advice and recommendations on matters

MTAC menu option opens a new page pertinent to the Postmaster General's Mailers Technical Advisory Committee

MTAC menu option opens a new page pertinent to the Postmaster General's Mailers Technical Advisory Committee

The screenshot shows the USPS National Customer Support Center website. At the top, there is a header with the USPS logo and the text "UNITED STATES POSTAL SERVICE®". Below this is a banner for "RIBBS" (Retail Incentive Business Support) with a search bar and navigation links: Home, Site Index A-Z, Site Index by Topic, Locations, Locations, Documents, and Contact Us.

The main content area is titled "Postal Customer Council®" with a "Printable View" link and a "PDF" icon. The page is divided into three main sections:

- Mission Statement:** The PCC is a postal-sponsored organization. The mission of the PCC Program is to promote local cooperation and support and to foster a close working relationship between the U.S. Postal Service and all businesses that use the mail to communicate and interact with their customers. Share information and facilitate the exchange of ideas about new and existing Postal Service products, programs, services, and procedures that affect all businesses that use the mail; and help PCC industry members and their organizations grow and develop professionally through focused educational programs.
- PCC Advisory Committee Information (PCCAC):** The PCC Advisory Committee (PCCAC) functions as an oversight body, providing guidance on Postal Customer Council (PCC) practices and bringing PCCs together for mutual gain in accomplishing the PCC mission. The committee is comprised of 4 voting postal members and 4 voting industry members. In the event of a tie, Maura Robinson, Vice President, Consumer and Industry Affairs serves as the tiebreaker.
 - [PCC Charter](#)
- National PCC Week:** National PCC week provides local PCC audiences (small to medium sized businesses, non-profits, colleges/universities, and mail service providers) the opportunity to hear and interact with USPS officers and executives. Local PCCs organize workshops.

A yellow callout box on the right side of the page contains the following text: "PCC menu option takes users directly to a new PCC page. This page provides information for National PCC Week, the PCC Advisory Committee and is also a resource for local PCC's with the PCC Workshops and Webinar information." A white mouse cursor is pointing to the "PCC" link in the left sidebar menu.

PCC menu option takes users directly to a new PCC page. This page provides information for National PCC Week, the PCC Advisory Committee and is also a resource for local PCC's with the PCC Workshops-in-a-box and Webinar information.

UNITED STATES POSTAL SERVICE®

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National Customer Support Center

RIBBS

Home Site Index A-Z Site Index by Topic Locations Documents Contact Us

Updates

The **Date** and **Topics** columns below can be sorted in ascending or descending order by clicking on the column headings.

Date	Topics	Documents
05/11/2015	Addressing	<ul style="list-style-type: none"> • AISU Contact Information (Updated 05/11/2015)
05/11/2015	Addressing	<ul style="list-style-type: none"> • AREA DISTRICT 3-digit and 5-digit ZIP Code Assignments (Updated 05/11/2015)
05/11/2015	LACSLink	<ul style="list-style-type: none"> • Cumulative Listing of ZIP Codes covered by the LACS database (Updated 05/11/2015)
05/11/2015	Move to Competitive Street Addressing for PO Boxes	<ul style="list-style-type: none"> • MTC SA List (Updated 05/11/2015)
05/11/2015	PAVE	<ul style="list-style-type: none"> • Current Cycle Test Parameters (Updated 05/11/2015)
05/11/2015	Pending Route Adjustment Effective Dates	<ul style="list-style-type: none"> • Pending Route Adjustment File (Updated 05/11/2015)
05/08/2015	eInduction	<ul style="list-style-type: none"> • eInduction (Updated 05/08/2015)
05/08/2015	Important Updates	<ul style="list-style-type: none"> • Click here for 2015 Network Consolidations (Updated 05/08/2015)
05/08/2015	Industry Outreach	<ul style="list-style-type: none"> • Industry Alert Archives 2015 Industry Alerts (Updated 05/08/2015)
05/08/2015	Intelligent Mail--Guides and Specs	<ul style="list-style-type: none"> • Guide to eInduction (PDF) (Updated 05/08/2015)
05/08/2015	Major and Minor Release Schedule 2015	<ul style="list-style-type: none"> • April / May 2015 Release Notes (New 05/08/2015)
05/08/2015	PAVE	<ul style="list-style-type: none"> • PAVE Technical Guide (Updated 05/08/2015)
05/08/2015	PAVE	<ul style="list-style-type: none"> • Appendix A - IFF Header Record (Updated 05/08/2015)

Updates menu shows you updated USPS information

The image shows a screenshot of the RIBBS (Retail In-Branch Business System) website. At the top, the United States Postal Service logo is visible. Below it, the text "RIBBS" is prominently displayed in a stylized font. The page is titled "National Customer Support Center". A search bar is located on the left side. A navigation menu at the top right includes links for "Home", "Site Index A-Z", "Site Index by Topic", "Locations/Linkages", "Document Location", and "Contact Us". A small "RSS" link is highlighted in orange. A yellow callout box with an upward-pointing arrow contains the text "Provides updated changes to subscribers." Below this, a larger text block reads "For updates to RIBBS®, subscribe to the RSS Feed." A vertical sidebar on the left lists various services: Intelligent Mail® Services, Address Quality Products, Business Mail Acceptance, Certifications, Industry Outreach, Major/Minor Release Schedule, MDA Customer Svc Help Desk, Move Update, MTAC, Operations, PCC, and Updates.

Click on the RSS link to subscribe to RIBBS updates

UNITED STATES
POSTAL SERVICE®

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Site Index by Topic

Quick Links RIBBS (A - H) RIBBS (I - Z) Locators USPS® Links Calculators

Business Customer Gateway
USPS® Home
Search the USPS®
Stamps
Track/Confirm
ZIP Codes™
Change of Address

Locate any page on RIBBS® alphabetically with the updated *Site Index A - Z* or *Site Index by Topic* tabs.

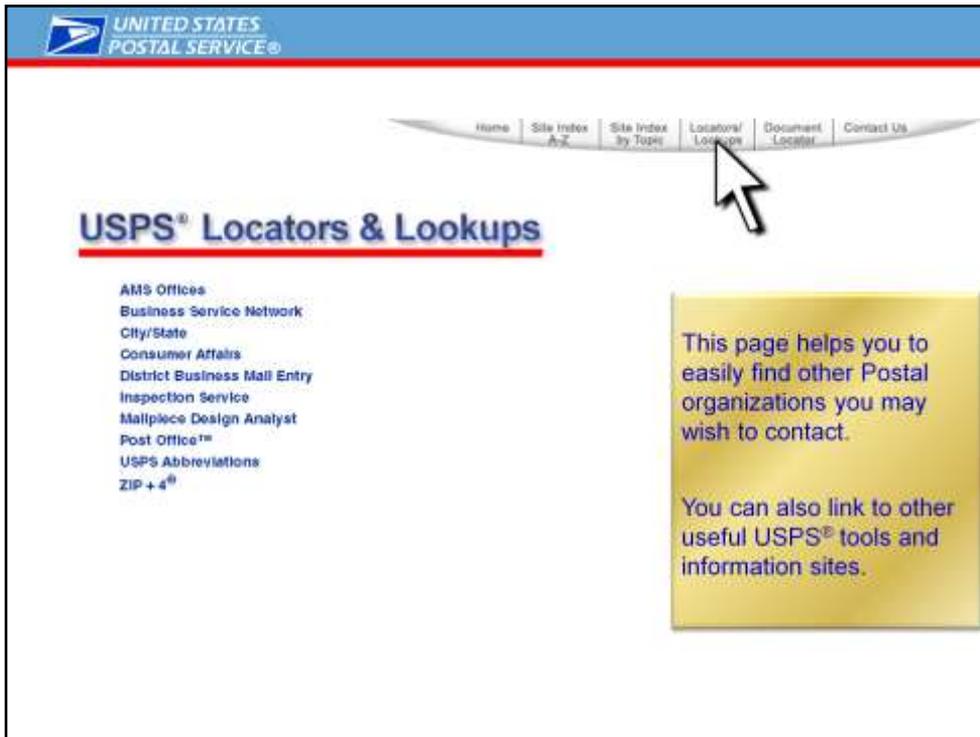
Site Index A - Z

W - C D - H I - M N - P Q - Z ALL

- Domestic Mail Manual
- DPV®
- Drop Shipment Management System (DSMS)
- DSF®
- Electronic Address Sequencing (EAS)
- Electronic Documentation (eDoc) & Full-Service
- eLOT®
- Every Door Direct Mail®
- eVS®
- Express Mail Military Service (EMMS) APO/FPO ZIP Codes™
- Express Mail Sunday/Holiday Delivery
- Facility Access and Shipment Tracking®
- Federal Register Notices
- Flats Sequencing Strategy
- Folded Self-Mailer

Select the *ALL* tab for a complete listing.

Locate any page on RIBBS® alphabetically with the updated *Site Index A - Z* or *Site Index by Topic* tabs.



This page helps you to easily find other Postal organizations you may wish to contact.

You can also link to other useful USPS® tools and information sites.

All documents posted to RIBBS® now available alphabetically with A – Z tabs.

Users can hover over title for additional information.

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Contact Us

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MDA Customer Svc. Help Desk
Move Update
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Operations
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Updates

99% - B **B** C - E F - K L - N O - P Q - Z

99% Testing
Phone: 800-589-5766
Email: 99ac_moveupdate@usps.gov

ACS™
Phone: 877-640-0724, option 1
Email: acs@usps.gov

Address Matching System Application Program Interface (AMS API)
Phone: 877-640-0724
Email: AMSAPI@usps.gov

Addressing
Phone: 800-238-3150
Email: ribbsfeedback@usps.gov

AEC & AEC II®
Phone: 800-238-3150
Email: acs@usps.gov

AIS Products Order Forms
Phone: 800-238-3150

Contact Us provides email addresses and phone numbers for products and services. Topics are listed in alphabetical order.

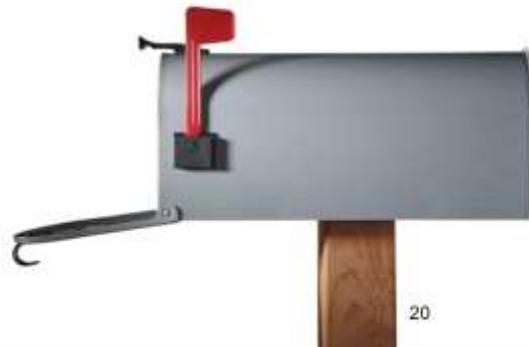
Contact Us provides email addresses and phone numbers for products and services. Topics are listed in alphabetical order.

The screenshot shows the RIBBS website interface. At the top, there is a header with the United States Postal Service logo and the text 'RIBBS'. Below the header is a navigation bar with links for Home, Site Index A-Z, Site Index by Topic, Locations, Documents, and Contact Us. A search bar is also present. The main content area is titled 'Intelligent Mail® Services' and features a barcode. The primary section is '2015 Price Change', which includes a paragraph about software releases for the PostalOne! system. Below this is the 'Mail Entry Roadmap' section, followed by 'eDoc and Full-Service Authorization for Software Vendors'. On the right side, there is a sidebar titled 'IMPORTANT UPDATES' with several links to documents and information. A left-hand navigation menu lists various service categories like Address Quality Products, Business Mail Acceptance, and Industry Outreach.

We just went through an overview of the RIBBS site and now we are back to the beginning.....the RIBBS home page.

I hope you found the information in the PowerPoint presentation helpful.

Thank You!



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