

Full-Service Training

MAILER SCORECARD

Agenda

□ Full-Service Verifications & Reports

- Full-Service Program Overview
- Full-Service Verification Overview
- Full-Service Verifications
- Other Metrics on the Electronic Verifications tab
- Verification Recap
- Mailer Scorecard & Mail Quality Reports

Full-Service Overview

End-to-end visibility
into the
mail stream

Full-Service

**Full-Service
Intelligent Mail®**

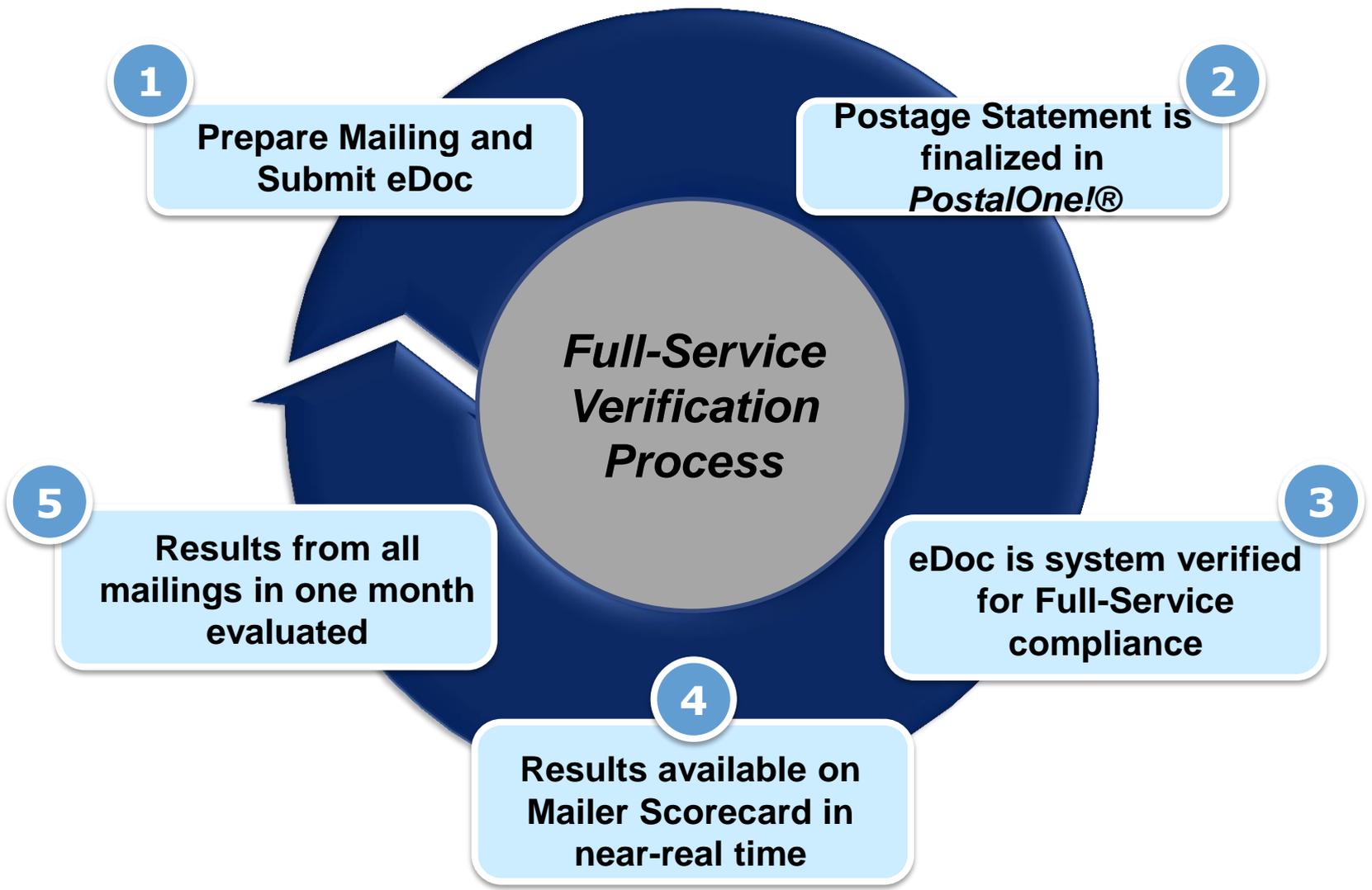


Full-Service uses Intelligent Mail barcodes on all mailpieces, handling units (trays, sacks), and mail containers. Full-Service is the “oil” that makes Seamless Acceptance and eInduction work!

**Seamless
Acceptance**

eInduction

Full-Service Overview



Full-Service Overview

Intelligent Mail Barcodes

- **Mailpieces:** apply unique barcode to identify each postcard, letter and flat
- **Handling Units:** apply unique barcode on each tray, tub or sack
- **Containers:** apply unique barcode on placards for containers when required

Components of an IMb™ required for all Full-Service mail pieces

Barcode ID Ex: "00" for Mixed AADC	Service Type Ex: "700" for First Class Mail	Mailer ID Ex: "123456" USPS assigned	Serial Number Ex: "200890001" Mailer assigned	Routing Code Ex: 6449 Amberview Ct., Memphis, TN 38141834649
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eDoc

- Mailer submits postage statement information electronically
- Identifies eDoc Submitter, Mail Owner, and Mail Preparer/Mail Service Provider
- Includes detailed information for each piece, handling unit, and container

4 ways that mailers can submit eDoc:

Mail.dat™

Mail.XML™

Postal Wizard

Intelligent Mail Small Business Tool (IMsb)

Full-Service Verification Overview

Full-Service Verifications

- ❑ Some of the key elements in the eDoc used to measure Full-Service mail quality include:
 - Mailer ID (MID)
 - Service Type ID (STID)
 - Barcode Uniqueness
 - Entry Facility
 - Identification of By/For relationship
 - Tray linkage if preparing copal mailings

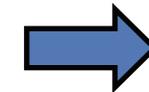
eDoc



Compares



Full-Service Standards



Results
Communicated
to

Mailer Scorecard

Mailer Scorecard		MARCH 2016	
		Verifications	
		Electronic Verification	Seamless
		eInduction	Seamless
		# Metrics	% Trending
		# Metrics	% Trending
Electronic Veri			
eDoc Submitter	Total	94529993	94529993
# Containers processed for eDoc validations	187	187	187
# Handling Units processed for eDoc validations	484	484	484
# Bundles processed for eDoc validations	249	249	249
# Pieces processed for eDoc validations	45,743	45,743	45,743
# Full-Service Containers processed for eDoc validations	163	163	163
# Full-Service Handling Units processed for eDoc validations	460	460	460
# Full-Service Orphan Handling Units processed for eDoc validation	0	0	0
# Full-Service Pieces processed for eDoc validations	39,610	39,610	39,610
Full-Service Verifications			
% Containers with MID Errors	0.02%	0.02%	0.02%
% HUs with MID Errors	4.95%	4.95%	4.95%
% Pieces with MID Errors	14.33%	14.33%	14.33%
% Pieces with By/For Errors	13.29%	13.29%	13.29%
% Containers with Barcode Uniqueness Errors	1.23%	1.23%	1.23%
% HUs with Barcode Uniqueness Errors	0.82%	0.82%	0.82%
% Pieces with Barcode Uniqueness Errors	1.23%	1.23%	1.23%
% Containers with Entry Facility Errors	N/A	N/A	N/A
% HUs with Entry Facility Errors	N/A	N/A	N/A
% HUs with Unlinked Copal Errors	N/A	N/A	N/A
% Early Scheduled Ship Date Warnings	N/A	N/A	N/A
% Default Tray Barcode Warnings	0.00%	0.00%	0.00%
% Unlinked Copal Tray Warnings	0.00%	0.00%	0.00%

What is the Mailer Scorecard?



Mailer Scorecard			
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
Mailer Profile			
	Total	1744356	9453993
eDoc Submitter		Mailing Company 1	Mailing Company 2
Mail Service Provider?	N/A	No	No
# Pieces	1,132,005	N/A	145,161
% Full-Service Pieces	20.88%	N/A	11.00%
% Non Full-Service Pieces	79.12%	N/A	88.40%
% First-Class - Letters & Cards	7.57%	N/A	13.12%
% First-Class - Flats	2.60%	N/A	0.68%
% First-Class - All Other Categories	1.46%	N/A	--
% Standard - Letters & Cards	10.94%	N/A	0.68%
% Standard - Flats	42.75%	N/A	1.12%
% Standard - All Other Categories	4.47%	N/A	--
% Periodicals - Flats	4.83%	N/A	7.08%
% Periodicals - All Other Categories	4.50%	N/A	--
% All Other Classes - Letters	--	N/A	--
% All Other Classes - Flats	19.58%	N/A	73.70%
% All Other Classes - All Other Categories	1.06%	N/A	3.62%
% Full-Service Jobs	55.75%	N/A	97.37%
% Non Full-Service Jobs	44.25%	N/A	2.63%
% Mail.dat Jobs	71.86%	N/A	97.37%
% Mail.XML Jobs	28.12%	N/A	2.63%
% Postal Wizard Jobs	--	N/A	--
% Full-Service Jobs IMb	--	N/A	--
% Full-Service Jobs SST	100.00%	N/A	100.00%

- ❑ Provides dashboard view of results of letter and flat mailing activity with USPS over a calendar month
- ❑ Available for both eDoc submitter and Mail Owner
- ❑ Presents results of mail quality verifications across Full-Service, eInduction, and Seamless Acceptance initiatives

Full-Service Verification Overview

Error Category	Verification Question
MID	Is the MID contained in the IMcb, IMtb, or IMb valid and registered with the USPS?
STID	Is the STID in the IMb valid and correct for the class and service level of the mailpiece?
By/For	Are the mail owner and mail preparer identified and accurate in the eDoc?
Barcode Uniqueness	Is the IMcb, IMtb, or IMb unique across all mailings from all mailers over the previous 45 days?
Entry Facility	Is the entry facility of the container or handling unit a valid USPS location?
Unlinked Copal	Was a tray/virtual sack that was marked for copalletization at origin submitted with eDoc for the tray/virtual sack on a pallet?

Full-Service Verification Overview

Mailer Scorecard: Electronic Verification Tab

Volume Data
 Container, handling unit, and piece count provided in eDoc

Full-Service Verifications
 Results of verifications performed on information provided in eDoc

Other Electronic Verification Metrics
 Additional program validations that do not currently result in additional postage assessment

Mailer Scorecard		MARCH 2016	
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
Electronic Veri		Total	9453993
eDoc Submitter			Mailing Company B
# Containers processed for eDoc validations		187	187
# Handling Units processed for eDoc validations		484	484
# Bundles processed for eDoc validations		249	249
# Pieces processed for eDoc validations		45,743	45,743
# Full-Service Containers processed for eDoc validations		163	163
# Full-Service Handling Units processed for eDoc validations		460	460
# Full-Service Orphan Handling Units processed for eDoc validation		--	--
# Full-Service Pieces processed for eDoc validations		39,610	39,610
Full-Service Verifications			
% Containers with MID Errors		--	--
% HUs with MID Errors		--	--
% Pieces with MID Errors		4.95%	4.95%
% Pieces with STID Errors		14.33%	14.33%
% Pieces with By/For Errors		13.29%	13.29%
% Containers with Barcode Uniqueness Errors		1.23%	1.23%
% HUs with Barcode Uniqueness Errors		--	--
% Pieces with Barcode Uniqueness Errors		0.82%	0.82%
% Containers with Entry Facility Errors		1.23%	1.23%
% HUs with Entry Facility Errors		N/A	N/A
% HUs with Unlinked Copal Errors		--	--
% Early Scheduled Ship Date Warnings		N/A	N/A
% Default Tray Barcode Warnings		--	--
% Unlinked Copal Tray Warnings		--	--
Move/Update Verifications			
Type of Move/Update verification		N/A	Automated
% COA Errors		1.96%	1.96%
Entry Point Validations – Info Only			
% eDoc/Appointment Entry Point Mismatch		--	--
% No Valid MDF Match		--	--
% Out of Date MDF Match		--	--
eDoc Nesting/Sortation Validations – Info Only			
% CSA Container Errors		--	--
% Minimum Piece Count/Weight Bundle Errors		--	--
% Rate Category Bundle Errors		--	--
% Destination ZIP Code HU Errors		--	--
% Depth of Sort HU Errors		--	--
% Minimum Piece Count/Weight HU Errors		--	--

Full-Service Verifications

% MID Errors (Container, HU, Piece)

What are they?

When the Mailer ID in the IMcb, IMtb, or IMb is not assigned by the USPS and is invalid, or cannot be found

Example

An alleged MID contained in a IMcb, as listed in the eDoc, is found to not be assigned by the USPS

**Postage assessment
threshold: 2%**

Mailer Scorecard		MARCH 2016	
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
		Electronic Verifications	
eDoc Submitter	Total	94539993	
		Mailing Company B	
# Containers processed for eDoc validations	187		187
# Handling Units processed for eDoc validations	484		484
# Bundles processed for eDoc validations	249		249
# Pieces processed for eDoc validations	45,743		45,743
# Full-Service Containers processed for eDoc validations	163		163
# Full-Service Handling Units processed for eDoc validations	460		460
# Full-Service Orphan Handling Units processed for eDoc validation	--		--
# Full-Service Pieces processed for eDoc validations	39,610		39,610
Full-Service Verifications			
% Containers with MID Errors	--		--
% HUs with MID Errors	--		--
% Pieces with MID Errors	4.95%		4.95%
% Pieces with STID Errors	14.33%		14.33%
% Pieces with By/For Errors	13.29%		13.29%
% Containers with Barcode Uniqueness Errors	1.23%		1.23%
% HUs with Barcode Uniqueness Errors	--		--
% Pieces with Barcode Uniqueness Errors	0.82%		0.82%
% Containers with Entry Facility Errors	1.23%		1.23%
% HUs with Entry Facility Errors	N/A		N/A
% HUs with Unlinked Copal Errors	--		--
% Early Scheduled Ship Date Warnings	N/A		N/A
% Default Tray Barcode Warnings	--		--
% Unlinked Copal Tray Warnings	--		--

Full-Service Verifications

% Service Type ID (STID) Errors

What are they?

When the STID listed in the eDoc, as provided in the IMb, is not valid

Or

The STID doesn't match the mail class or service level of the mailpiece as listed in the eDoc

Example

The STID on a mailpiece identifies the piece as a basic service piece, but the eDoc says it is a Full-Service piece

Postage assessment threshold: 2%

Mailer Scorecard		MARCH 2016	
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
Electronic Verifications			
eDoc Submitter	Total	94539993	
		Mailing Company B	
# Containers processed for eDoc validations	187	187	
# Handling Units processed for eDoc validations	484	484	
# Bundles processed for eDoc validations	249	249	
# Pieces processed for eDoc validations	45,743	45,743	
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# Full-Service Handling Units processed for eDoc validations	460	460	
# Full-Service Orphan Handling Units processed for eDoc validation	--	--	
# Full-Service Pieces processed for eDoc validations	39,610	39,610	
Full-Service Verifications			
% Containers with MID Errors	--	--	
% HUs with MID Errors	--	--	
% Pieces with MID Errors	4.95%	4.95%	
% Pieces with STID Errors	14.33%	14.33%	
% Pieces with By/For Errors	13.29%	13.29%	
% Containers with Barcode Uniqueness Errors	1.23%	1.23%	
% HUs with Barcode Uniqueness Errors	--	--	
% Pieces with Barcode Uniqueness Errors	0.82%	0.82%	
% Containers with Entry Facility Errors	1.23%	1.23%	
% HUs with Entry Facility Errors	N/A	N/A	
% HUs with Unlinked Copal Errors	--	--	
% Early Scheduled Ship Date Warnings	N/A	N/A	
% Default Tray Barcode Warnings	--	--	
% Unlinked Copal Tray Warnings	--	--	

For more details on STID errors, review the Publication for Streamlined Mail Acceptance for Letters and Flats

Full-Service Verifications

% By/For Errors

What are they?

When a mailing with greater than 5000 pieces for a single Mail owner doesn't represent the Mail Owner and/or Mail Preparer properly in the eDoc

Example

A mail preparer has a mailing containing 5500 pieces from a single Mail Owner and doesn't provide the Mail owner MID, CRID, Permit or Publication Number in the eDoc

Postage assessment threshold: 5%
(unless customized)

Mailer Scorecard		MARCH 2016	
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
Electronic Verifications			
eDoc Submitter	Total	94539993	
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# Containers processed for eDoc validations	187	187	
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# Full-Service Handling Units processed for eDoc validations	460	460	
# Full-Service Orphan Handling Units processed for eDoc validation	--	--	
# Full-Service Pieces processed for eDoc validations	39,610	39,610	
Full-Service Verifications			
% Containers with MID Errors	--	--	
% HUs with MID Errors	--	--	
% Pieces with MID Errors	4.95%	4.95%	
% Pieces with STID Errors	11.33%	11.33%	
% Pieces with By/For Errors	13.29%	13.29%	
% Containers with Barcode Uniqueness Errors	1.23%	1.23%	
% HUs with Barcode Uniqueness Errors	--	--	
% Pieces with Barcode Uniqueness Errors	0.82%	0.82%	
% Containers with Entry Facility Errors	1.23%	1.23%	
% HUs with Entry Facility Errors	N/A	N/A	
% HUs with Unlinked Copal Errors	--	--	
% Early Scheduled Ship Date Warnings	N/A	N/A	
% Default Tray Barcode Warnings	--	--	
% Unlinked Copal Tray Warnings	--	--	

For more details on By/For errors, review the Publication for Streamlined Mail Acceptance for Letters and Flats

Full-Service Verifications

What causes By/For Errors?

- 1) Mail Owner/Preparer is invalid or missing.
 - Mail Owner/Mail Preparer was not identified in the eDoc
 - Mail Owner/Mail Preparer MID, CRID, or permit information provided in the eDoc was invalid
- 2) Mail Owner and Mail Preparer were identified in the eDoc as the same business entity
- 3) Mail Owner CRID or permit/MID associated to the CRID was used to identify a Mail Preparer in an eDoc within the past 90 days

Full-Service Verifications

% Barcode Uniqueness (Container, HU, Piece) Errors

What are they?

When an IMcb, IMtb, or IMb is not unique across all mailings from all mailers over the previous 45 days from the Postage Statement Mailing Date that was provided in eDoc

Example

A mailing's Postage Statement Mailing Date was July 10th, and the Mail Preparer used the same IMcb for a mailing on August 18th

**Postage assessment
threshold: 2%**

Mailer Scorecard		MARCH 2016	
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
Electronic Verifications			
eDoc Submitter	Total	94539993	
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# Full-Service Orphan Handling Units processed for eDoc validation	--	--	
# Full-Service Pieces processed for eDoc validations	39,610	39,610	
Full-Service Verifications			
% Containers with MID Errors	--	--	
% HUs with MID Errors	--	--	
% Pieces with MID Errors	4.95%	4.95%	
% Pieces with STID Errors	14.33%	14.33%	
% Pieces with Bv/For Errors	13.29%	13.29%	
% Containers with Barcode Uniqueness Errors	1.23%	1.23%	
% HUs with Barcode Uniqueness Errors	--	--	
% Pieces with Barcode Uniqueness Errors	0.82%	0.82%	
% Containers with Entry Facility Errors	1.23%	1.23%	
% HUs with Entry Facility Errors	N/A	N/A	
% HUs with Unlinked Copal Errors	--	--	
% Early Scheduled Ship Date Warnings	N/A	N/A	
% Default Tray Barcode Warnings	--	--	
% Unlinked Copal Tray Warnings	--	--	

For more details on Barcode Uniqueness errors, review the Publication for Streamlined Mail Acceptance for Letters and Flats

Full-Service Verifications

% Entry Facility (Container, HU) Errors

What are they?

When the eDoc Locale Key or Postal Code of a Full-Service container or orphan Handling Unit does not exist in the Mail Direction File (MDF) or the Facilities Database (FDB)

Example

The entry facility identified by the Locale Key for the container within the eDoc was unknown

Postage assessment threshold: 2%

Mailer Scorecard		MARCH 2016	
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
Electronic Verifications			
eDoc Submitter	Total	94539993	
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# Full-Service Pieces processed for eDoc validations	39,610		39,610
Full-Service Verifications			
% Containers with MID Errors	--		--
% HUs with MID Errors	--		--
% Pieces with MID Errors	4.95%		4.95%
% Pieces with STID Errors	14.33%		14.33%
% Pieces with By/For Errors	13.29%		13.29%
% Containers with Barcode Uniqueness Errors	1.23%		1.23%
% HUs with Barcode Uniqueness Errors	--		--
% Pieces with Barcode Uniqueness Errors	0.82%		0.82%
% Containers with Entry Facility Errors	1.23%		1.23%
% HUs with Entry Facility Errors	N/A		N/A
% HUs with Unlinked Copal Errors	--		--
% Early Scheduled Ship Date Warnings	N/A		N/A
% Default Tray Barcode Warnings	--		--
% Unlinked Copal Tray Warnings	--		--

For more details on Entry Facility errors, review the Publication for Streamlined Mail Acceptance for Letters and Flats

Full-Service Verifications

% Unlinked Copal Errors

What are they?

When a tray or sack marked for co-palletization in the eDoc of an originating mailer is not accounted for on the consolidator's eDoc within 14 days

Example

An origin copal eDoc was submitted but the trays from the origin job were not submitted for the consolidator job within the 14 day window

Postage assessment threshold: 5%

Mailer Scorecard		MARCH 2016	
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
Electronic Verifications			
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# Full-Service Orphan Handling Units processed for eDoc validation	--		--
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Full-Service Verifications			
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% HUs with MID Errors	--		--
% Pieces with MID Errors	4.95%		4.95%
% Pieces with STID Errors	14.33%		14.33%
% Pieces with By/For Errors	13.29%		13.29%
% Containers with Barcode Uniqueness Errors	1.23%		1.23%
% HUs with Barcode Uniqueness Errors	--		--
% Pieces with Barcode Uniqueness Errors	0.82%		0.82%
% Containers with Entry Facility Errors	1.23%		1.23%
% HUs with Entry Facility Errors	N/A		N/A
% HUs with Unlinked Copal Errors	--		--
% Early Scheduled Ship Date Warnings	N/A		N/A
% Default Tray Barcode Warnings	--		--
% Unlinked Copal Tray Warnings	--		--

For more details on Unlinked Copal errors, review the Publication for Streamlined Mail Acceptance for Letters and Flats

Other Metrics on the Electronic Verifications Tab

1. Move/Update Validations*: checks for the number of change of address errors

2. Entry Point Validations*: checks the correctness of the entry facility provided in eDoc against the Mail Direction File

3. eDoc Nesting/Sortation Validations*: checks the nesting/sortation in the eDoc against labeling lists and presort rules

* Only applies when a mailer is preparing more than **75%** of their volume as Full-Service

Mailer Scorecard		MARCH 2016	
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
eDoc Submitter		Total	9453993
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Full-Service Verifications			
% Containers with MID Errors		--	--
% HUs with MID Errors		--	--
% Pieces with MID Errors		4.95%	4.95%
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% Pieces with By/For Errors		13.29%	13.29%
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% HUs with Barcode Uniqueness Errors		--	--
% Pieces with Barcode Uniqueness Errors		0.82%	0.82%
% Containers with Entry Facility Errors		1.23%	1.23%
% HUs with Entry Facility Errors		N/A	N/A
% HUs with Unlinked Copal Errors		--	--
% Early Scheduled Ship Date Warnings		N/A	N/A
% Default Tray Barcode Warnings		--	--
% Unlinked Copal Tray Warnings		--	--
Move/Update Verifications			
Type of Move/Update verification		N/A	Automated
% COA Errors		1.96%	1.96%
Entry Point Validations – Info Only			
% eDoc/Appointment Entry Point Mismatch		--	--
% No Valid MDF Match		--	--
% Out-of-Date MDF Match		--	--
eDoc Nesting/Sortation Validations – Info Only			
% CSA Container Errors		--	--
% Minimum Piece Count/Weight Bundle Errors		--	--
% Rate Category Bundle Errors		--	--
% Destination ZIP Code HU Errors		--	--
% Depth of Sort HU Errors		--	--
% Minimum Piece Count/Weight HU Errors		--	--

1

2

3

Other Metrics on the Electronic Verifications Tab

Move Update Validation

- ❑ A Move Update error occurs when a piece scan has an outdated delivery address and the COA on file existed between 95 days and 18 months of the postage statement finalization date.

Move Update standards applies to:

- First-Class Mail (presorted or automation prices)
- First-Class Package Service Parcel Select Lightweight
- Standard Mail
- Periodical Mail
- Mixed mailings that pertain to at least one of the previous categories

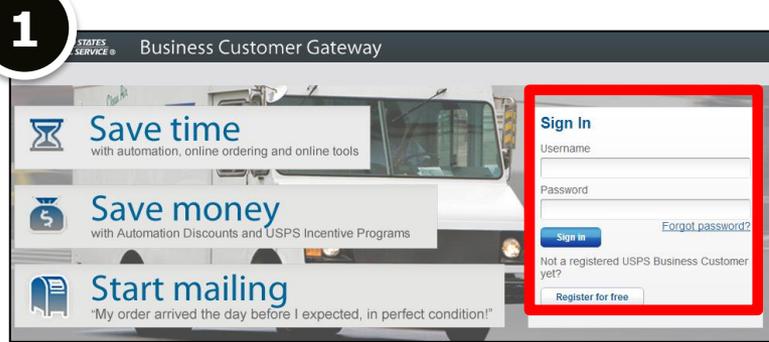
Mailer Scorecard		MARCH 2016	
Verifications			
Mailer Profile	Electronic Verification	eInduction	Seamless
<input type="radio"/> # Metrics	<input type="radio"/> # Trending	<input checked="" type="radio"/> % Metrics	<input type="radio"/> % Trending
Electronic Verifications			
eDoc Submitter	Total	94539993	
		Mailing Company B	
# Containers processed for eDoc validations	187	187	
# Handling Units processed for eDoc validations	484	484	
# Bundles processed for eDoc validations	249	249	
# Pieces processed for eDoc validations	45,743	45,743	
# Full-Service Containers processed for eDoc validations	163	163	
# Full-Service Handling Units processed for eDoc validations	460	460	
# Full-Service Orphan Handling Units processed for eDoc validation	--	--	
# Full-Service Pieces processed for eDoc validations	39,610	39,610	
Full-Service Verifications			
% Containers with MID Errors	--	--	
% HUs with MID Errors	--	--	
% Pieces with MID Errors	4.95%	4.95%	
% Pieces with STID Errors	14.33%	14.33%	
% Pieces with By/For Errors	13.29%	13.29%	
% Containers with Barcode Uniqueness Errors	1.23%	1.23%	
% HUs with Barcode Uniqueness Errors	--	--	
% Pieces with Barcode Uniqueness Errors	0.82%	0.82%	
% Containers with Entry Facility Errors	1.23%	1.23%	
% HUs with Entry Facility Errors	N/A	N/A	
% HUs with Unlinked Copal Errors	--	--	
% Early Scheduled Ship Date Warnings	N/A	N/A	
% Default Tray Barcode Warnings	--	--	
% Unlinked Copal Tray Warnings	--	--	
Move/Update Verifications			
Type of Move/Update verification	N/A	Automated	
% COA Errors	1.96%	1.96%	
Entry Point Validations - Info Only			
% eDoc/Appointment Entry Point Mismatch	--	--	
% No Valid MDF Match	--	--	
% Out of Date MDF Match	--	--	
eDoc Nesting/Sortation Validations - Info Only			
% CSA Container Errors	--	--	
% Minimum Piece Count/Weight Bundle Errors	--	--	
% Rate Category Bundle Errors	--	--	
% Destination ZIP Code HU Errors	--	--	
% Depth of Sort HU Errors	--	--	
% Minimum Piece Count/Weight HU Errors	--	--	

Full Service Verification Error Information

Error Category	Error Type	Threshold	Description
Valid MID	MID Container	2%	The MID in the IMcb was not assigned by the USPS, and is invalid, or cannot be found
	MID Handling Unit	2%	The MID in the IMtb was not assigned by the USPS, and is invalid, or cannot be found
	MID Piece	2%	The MID in the IMb was not assigned by the USPS, and is invalid, or cannot be found
Valid STID	STID	2%	The STID in the IMb is missing or not valid and correct for the class and service level of the mailpiece
By/For	By/For	5%	The Mail Owner and Mail Preparer are not identified and accurate in the eDoc
Unique Barcode	Barcode Uniqueness-Container	2%	The IMcb is not unique across all mailings from all mailers over the previous 45 days from the Postage Statement Mailing Date that was provided in eDoc
	Barcode Uniqueness-Handling Unit	2%	The IMtb is not unique across all mailings from all mailers over the previous 45 days from the Postage Statement Mailing Date that was provided in eDoc
	Barcode Uniqueness - Piece	2%	The IMb is not unique across all mailings from all mailers over the previous 45 days from the Postage Statement Mailing Date that was provided in eDoc
Entry Facility	Entry Facility Container	2%	The eDoc Locale Key or Postal Code of a Full-Service container does not exist in the Mail Direction File (MDF) or the Facilities Database (FDB)
	Entry Facility Handling Unit	2%	The eDoc Locale Key or Postal Code of a Full-Service orphan Handling Unit does not exist in the Mail Direction File (MDF) or the Facilities Database (FDB)
Unlinked Copal	Unlinked Copal	5%	When a tray or sack marked for co-palletization in the eDoc of an originating mailer is not accounted for on the consolidator's eDoc within 14 days

Mailer Scorecard & Mail Quality Reports

Mailer Access to the Mailer Scorecard via Business Customer Gateway (BCG):



OR



Mailer Scorecard & Mail Quality Reports

Run the Mailer Scorecard Report:

The screenshot shows the 'Mailer Scorecard (Internal)' web application interface. It features a navigation bar at the top with a home icon, back/forward arrows, and a 'Mailer Scorecard (Internal)' breadcrumb. The main content area is divided into several sections:

- 1. Month Filters:** A section with a blue header. It contains a text prompt: 'Choose one month filter from the list. Choosing "Select Month" will allow you to select a specific month after clicking to run the report. This prompt allows only one selection.' Below this are three radio button options: 'Current Month' (selected), 'Previous Month', and 'Select Month'. A red box highlights the 'Current Month' option, with an arrow pointing to it from a callout box labeled 'Defaults to current month'.
- 2. Select an eDoc Submitter CRID (Required):** A section with a blue header. It contains a text prompt: 'Please select from the list of eDoc Submitter CRIDs. The list is limited to only those CRIDs that have been used as an eDoc Submitter in the past.' Below this is a search input field with a 'Match case' checkbox. A red box highlights the search input field, with an arrow pointing to it from a callout box labeled 'Enter CRID'. To the right of the search field is a 'Select CRID' callout box with an arrow pointing to a dropdown arrow icon in the list below. The list contains several entries, each with a red envelope icon and a CRID: '94539993:1Jordan', '94539996:3JordanL (22201)', '94539997:4JordanL (19540)', '94546656:AFS SASP CAT 3', '94546660:AFS SASP CAT 7', '4430796:AUTOMATED MAILING SYSTEMS', and '1354293:Compumail (94520-1160)'. A 'Selected:' field shows '(none)'. A red box highlights the dropdown arrow icon, with an arrow pointing to it from a callout box labeled '3'.
- 3. Select Area, District, Finance Number, or Cost Center:** A section with a blue header. It contains a text prompt: 'Please select one or more Areas, Districts, Finance Number, or Cost Centers to filter report results.' Below this is a search input field with a 'Match case' checkbox. A red box highlights the search input field, with an arrow pointing to it from a callout box labeled '4' and 'New Filter Capability'.
- 5. Report Message Name:** A section at the bottom with a text input field containing 'Mailer Scorecard (Internal)'. Below the input field are two buttons: 'Run Document' (highlighted with a red box) and 'Cancel'.

Additional Resources

Getting Started with Intelligent Mail

<http://beta.postalpro.usps.com/mailing#cat-subsection-0>

Business Customer Gateway

<https://gateway.usps.com/eAdmin/view/signin>

Publication for Seamless Acceptance for Letters and Flats

<http://beta.postalpro.usps.com/node/581>

Contact your local Business Mail Entry Unit for assistance!

<https://ribbs.usps.gov/locators/find-bme.cfm>