

# **PCC Workshop-In-a-Box Collect on Delivery (COD) including the New EFT Option**

## Collect on Delivery

Any mailer may use Collect on Delivery (COD) service to mail an article for which the mailer has not been paid, and have its price and the cost of postage collected from the recipient. Today, mailers receive collect on delivery remittances by mail in the form of a Money Order or a check.



### Payment

**The recipient can pay the COD charges using cash, pin-based debit card, personal check, or money order.**

- Only one form of payment may be used for a single mail piece.
- If the recipient pays the amount due by check or money order payable to the mailer, the USPS forwards their check or money order to the mailer.
- If the recipient pays the amount due in cash, the USPS converts the check to a USPS Money Order to the mailer.

## COD service is available with:

- ✓ First-Class Mail Package Services
- ✓ Package Services
  - (Media Mail, Library Mail, Bound Printed Matter)
- ✓ Parcel Select
- ✓ Priority Mail
- ✓ Priority Mail Express
- ✓ Standard Post



## Post Office Locations



## Online (PC Postage Vendors)



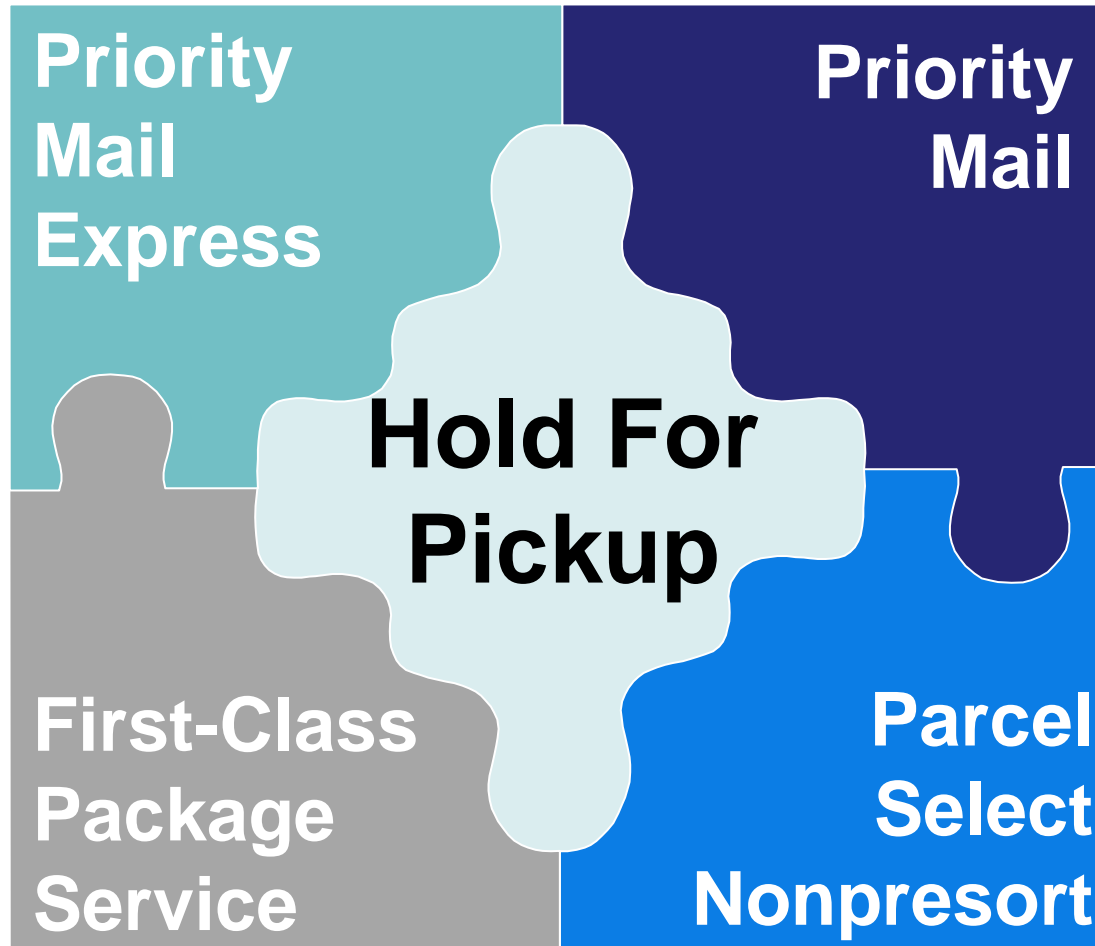
## USPS.com



## Commercial Customers Through USPS Webtools API



**Hold For Pickup (HFPU) can be designated for COD when submitting Shipping Services Files 1.7 or higher using these products.**



## Hold For Pickup Notifications:

- Automated notifications sent to customers
- Type of notifications:
  1. Arrival at Post Office
  2. Reminder: day 3\* or 5\*\*
  3. Return to Sender: day 5\* or 15\*\*



Mail Class	E-mail	Text
Priority Mail Express	Yes	Yes
Priority Mail	Yes	Yes
First-Class Package Service	Yes	Yes
Parcel Select Nonpresort	Yes	Yes

**\* Priority Mail Express**

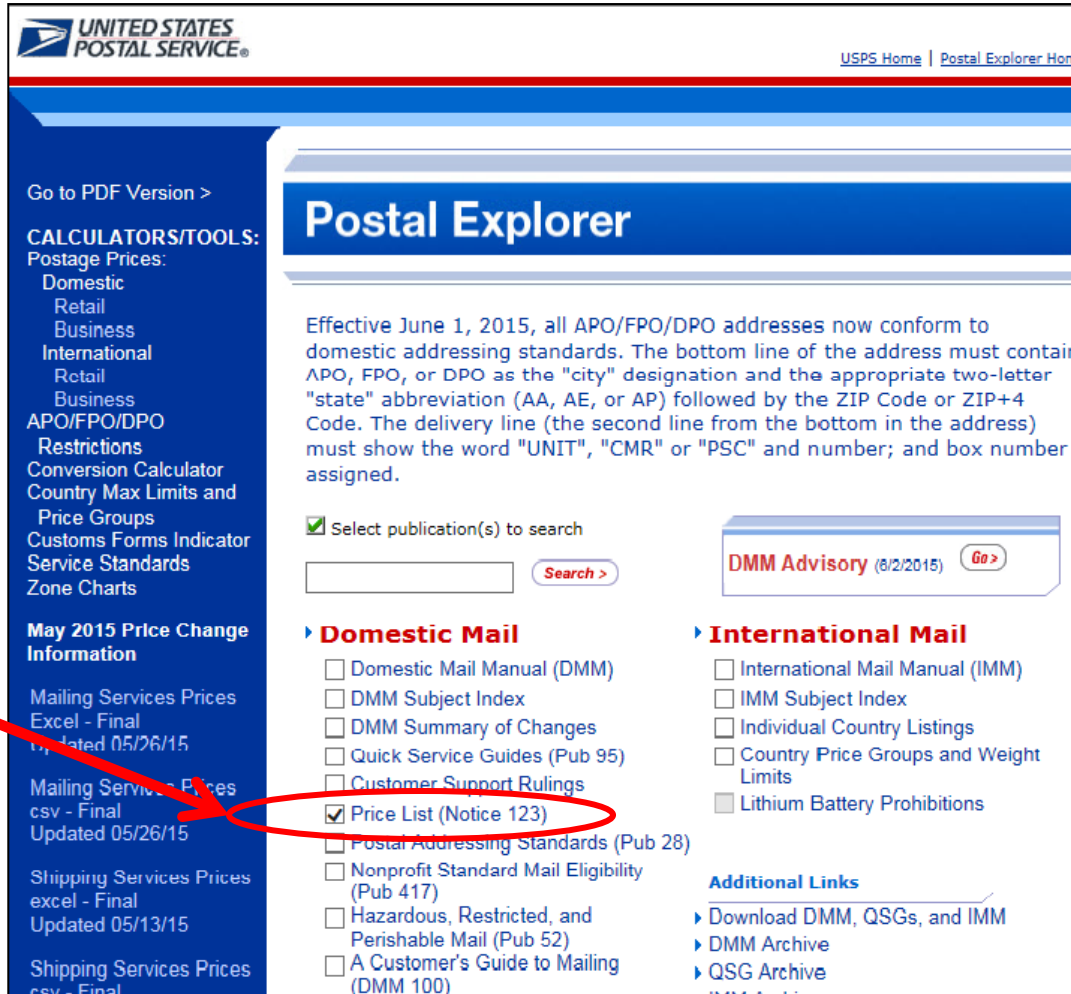
**\*\* All other available mail classes**

**NOTE:** If a mailer has not requested Hold For Pickup (HFPU) services, the maximum hold period for COD articles is 10 days.

## Extra Services Available by Mail Class

Mail Class	Return Receipt (Hardcopy)	Return Receipt (Electronic)	Signature Confirmation	Special Handling-Fragile
Priority Mail Express	Yes	Not Available	“Signature Service” included	Yes
Priority Mail	Yes	Yes	Yes	Yes
First-Class Mail	Yes	Yes	Yes	Yes
First-Class Package Service	Yes	Yes	Yes	Yes
Package Services	Yes	Yes	Yes	Yes
Parcel Select Nonpresort	Yes	Yes	Yes	Yes
Standard Post	Yes	Yes	Yes	Yes

Collect On Delivery (COD) current fees are available in Postal Explorer;  
DMM Notice 123, Price List <http://pe.usps.gov/text/dmm300/Notice123.htm>.



UNITED STATES  
POSTAL SERVICE®

USPS Home | Postal Explorer Home

## Postal Explorer

Effective June 1, 2015, all APO/FPO/DPO addresses now conform to domestic addressing standards. The bottom line of the address must contain APO, FPO, or DPO as the "city" designation and the appropriate two-letter "state" abbreviation (AA, AE, or AP) followed by the ZIP Code or ZIP+4 Code. The delivery line (the second line from the bottom in the address) must show the word "UNIT", "CMR" or "PSC" and number; and box number assigned.

Select publication(s) to search

**DMM Advisory (8/2/2015)**

- ▶ **Domestic Mail**
  - Domestic Mail Manual (DMM)
  - DMM Subject Index
  - DMM Summary of Changes
  - Quick Service Guides (Pub 95)
  - Customer Support Rulings
  - Price List (Notice 123)
  - Postal Addressing Standards (Pub 28)
  - Nonprofit Standard Mail Eligibility (Pub 417)
  - Hazardous, Restricted, and Perishable Mail (Pub 52)
  - A Customer's Guide to Mailing (DMM 100)
- ▶ **International Mail**
  - International Mail Manual (IMM)
  - IMM Subject Index
  - Individual Country Listings
  - Country Price Groups and Weight Limits
  - Lithium Battery Prohibitions

**Additional Links**

- ▶ Download DMM, QSGs, and IMM
- ▶ DMM Archive
- ▶ QSG Archive
- ▶ IMM Archive

**Go to PDF Version >**

**CALCULATORS/TOOLS:**

Postage Prices:

- Domestic
  - Retail
  - Business
- International
  - Retail
  - Business
- APO/FPO/DPO
- Restrictions
- Conversion Calculator
- Country Max Limits and Price Groups
- Customs Forms Indicator
- Service Standards
- Zone Charts

**May 2015 Price Change Information**

- Mailing Services Prices Excel - Final Updated 05/26/15
- Mailing Services Prices csv - Final Updated 05/26/15
- Shipping Services Prices excel - Final Updated 05/13/15
- Shipping Services Prices csv - Final



Effective May 31, 2015, Collect on Delivery (COD) Electronic Funds Transfer (EFT) will allow cash or pin debit card remittances to be transferred electronically to the COD mailer's financial institution.

**Cash or pin debit card remittance = EFT to  
designated account**



OR



=



Remittances paid with money orders or checks payable to the mailer will continue to be sent directly to the mailer via First-Class Mail with a USPS Label 500 - COD Tracer.

**Check or money order remittance = forward to mailer with Label 500**



or



=



Label 500  
COD Tracer







*Place barcode directly below postage.*

**COD Tracer number: 9570 0389 9483 0000 0000 27**

**Sent to: Joe Public, XYX Co.**

Internal USPS use only Label 500, July 2013, PSN 7690-17-000-0348

## Benefits

- Expedited payments – receipt within 2 business days
- Secure - direct to mailer's designated account at their financial institution
- Saves Money – elimination of money order fees
- Reduction in volume of COD claims for remittance not received



## Collect On Delivery Electronic Funds Transfer (EFT) Enrollment Process replaces check or money order.

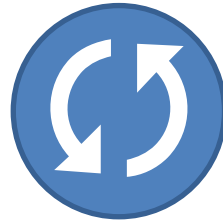
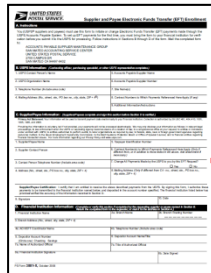
Complete necessary COD forms (Available from the NCSC)

Forms received from mailer and verified at the NCSC

San Mateo, Accounts Payable Excellence (APEX) confirms receipt and sets up accounts within 2 business days

Customer receives product.

Cash / Debit Funds Routed Electronically to Merchant Account. **(within 2 business days)**



National Customer Support Center (NCSC) is available for assistance for assistance at **877-264-9693**.

Requirement	Information and Resources	✓
<b>Register as a Business Customer Gateway (BCG) User</b>	Register as a BCG user by going to: <a href="https://gateway.usps.com/eAdmin/view/signin">https://gateway.usps.com/eAdmin/view/signin</a> and click the “Register for free” button.	
<b>Establish Customer Registration IDs (CRIDs) for each location and link each CRID to a CAPS account</b>	Customer Registration ID (CRID) go to: <a href="https://ribbs.usps.gov/intelligentmail_mail_id_app/documents/tech_guides/MIDCRIDAcquisitionQuickStep.pdf">https://ribbs.usps.gov/intelligentmail_mail_id_app/documents/tech_guides/MIDCRIDAcquisitionQuickStep.pdf</a>	
<b>Obtain access to the Mailer ID (MID) and Manage Mailing Activity business services in BCG</b>	Mailer ID (MID) go to: <a href="https://ribbs.usps.gov/intelligentmail_mail_id_app/intelligentmail_mail_id_app_print.htm">https://ribbs.usps.gov/intelligentmail_mail_id_app/intelligentmail_mail_id_app_print.htm</a>	
<b>PS Form 3881-X* USPS Supplier and Payee Electronic Funds Transfer (EFT) Enrollment</b>	PS Form 3881-X* is available from the National Customer Support Center (NCSC), for enrollment information and form call 877-264-9693.	
<b>IRS W-9 Request for Taxpayer Identification Number and Certification.</b>	IRS W-9 - Available from the IRS – US Treasury <a href="http://www.irs.gov/pub/irs-pdf/fw9.pdf">http://www.irs.gov/pub/irs-pdf/fw9.pdf</a>	


\*PS Form 3881-X is addressed to the Accounts Payable Supplier Maintenance Group in San Mateo, CA – must be returned to the NCSC by mail or by FAX.

CONFIRMATION SERVICES  
NATIONAL CUSTOMER SUPPORT CENTER  
UNITED STATES POSTAL SERVICE  
225 N HUMPHREYS BLVD STE 501  
MEMPHIS TN 38188-1001

The NCSC FAX number is 901-681-4646

## Enrollment Forms

Form available from the  
National Customer  
Support Center  
877-264-9693

 <b>Supplier and Payee Electronic Funds Transfer (EFT) Enrollment</b>		
<b>A. Instructions</b>		
You (USPS® suppliers and payees) must use this form to initiate or change Electronic Funds Transfer (EFT) payments made through the USPS Accounts Payable System. To set up EFT payments for the first time, you must bring the form to your financial institution for verification before you submit it to the USPS for processing. Follow instructions in Sections B through D of the form. Mail the completed form to:  ACCOUNTS PAYABLE SUPPLIER MAINTENANCE GROUP SAN MATEO ACCOUNTING SERVICE CENTER UNITED STATES POSTAL SERVICE 2700 CAMPUS DR. SAN MATEO CA 94497-9432		
<b>B. USPS Information: (Contracting officer, purchasing specialist, or other USPS representative completes.)</b>		
1. USPS Contact Person's Name	5. Accounts Payable Supplier Name	
2. USPS Organization Name	6. Accounts Payable Supplier Number	
3. Telephone Number (Include area code)	7. Site Name(s)	
4. Mailing Address (No., street, ste., PO box no., city, state, ZIP + 4®)	8. Contract Numbers to Which Payments Referenced Here Apply (If any)	
	9. Additional Information/Instructions	
<b>C. Supplier/Payee Information: (Suppliers/Payees complete and sign this section before Section D is verified.)</b>		
<small>Privacy Act Statement: Your information will be used to transmit payment data electronically to your financial institution. Collection is authorized by 39 USC 401, 404, 410, 1001, 1005, 1206, and 2008.            Providing the information is voluntary, but if not provided, your payments will not be processed electronically. We may only disclose your information as follows: in relevant legal proceedings; to law enforcement when the USPS or requesting agency becomes aware of a violation of law; to a congressional office at your request; to entities or individuals under contract with USPS; to entities authorized to perform audits; to labor organizations as required by law; to federal, state, local or foreign government agencies regarding personnel matters; to the Equal Employment Opportunity Commission; to the Merit Systems Protection Board or Office of Special Counsel; and to financial entities regarding financial transaction issues. For more information regarding our Privacy Policy visit <a href="http://www.usps.com">www.usps.com</a>.</small>		
1. Supplier/Payee Name	5. Taxpayer Identification Number	
2. Supplier Contact Person	6. Contract Number(s) to Which Payments Referenced Here Apply (Only if different from, or in addition to those listed in B8 above. Add attachment if necessary.)	
3. Contact Person Telephone Number (Include area code)	7. Change All Payments Made by the USPS to you by this EFT Request? <input type="checkbox"/> Yes <input type="checkbox"/> No	
4. Address (No., street, ste., PO box no., city, state, ZIP + 4)	8. Mailing Address (Only if different from C4 - no., street, ste., PO box no., city, state, ZIP + 4)	
<b>Supplier/Payee Certification:</b> I certify that I am entitled to receive the above described payments from the USPS. By signing this form, I authorize these payments to be transmitted to the financial institution named below, and deposited in the account number specified. The financial institution listed below has provided/verified the accuracy of the information recorded in Section D.		
9. Signature	10. Date	
<b>D. Financial Institution Information: (Complete or verify this section if completed by the requesting supplier or payee named in Section B. Return the completed form to the requester, or mail it to the address in Section A.)</b>		
1. Financial Institution Name	2a. Branch Name	2b. Branch Routing Number -----
3. Branch Address (No., street, city, state, ZIP + 4)	4a. ACH/EFT Coordinator Name	4b. Telephone Number (Include area code)
5. Depositor Account Number (Circle one) Checking Savings	6. Depositor Account Name Title	
7a. Name of Authorized Official	7b. Title of Authorized Official	
8a. Financial Institution Signature	8b. Date Signed	
PS Form 3881-X, October 2005		

PS Form 3881-X requests identifying information about the mailer along with a certification of authorization from the mailer and Financial Institution.

**PS Form 3881-X: Supplier and Payee Electronic Funds Transfer (EFT) Enrollment**

IRS Form W-9 available from the IRS at <http://www.irs.gov/pub/irs-pdf/fw9.pdf>

<b>Form W-9</b> <small>(Rev. December 2014)</small> Department of the Treasury Internal Revenue Service		<b>Request for Taxpayer Identification Number and Certification</b>		Give Form to the requester. Do not send to the IRS.	
Print or type See specific instructions on page 2.	1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.				
	2 Business name/disregarded entity name, if different from above				
	3 Check appropriate box for federal tax classification; check only one of the following seven boxes: <input type="checkbox"/> Individual/sole proprietor or single-member LLC <input type="checkbox"/> Limited liability company. Enter the tax classification [C-C corporation, S-S corporation, P-partnership] * <small>Note. For a single-member LLC that is disregarded, do not check LLC; check the appropriate box in the line above for the tax classification of the single-member owner.</small> <input type="checkbox"/> Other (see instructions) *			4 Exemptions (codes apply only to certain entities; not individuals; see instructions on page 2). Exempt payee code (if any) _____ Exemption from FATCA reporting code (if any) _____ <small>(Apply to accounts established outside the U.S.)</small>	
	5 Address (number, street, and apt. or suite no.)		Requester's name and address (optional)		
	6 City, state, and ZIP code				
	7 Last account number(s) here (optional)				
	<b>Part I Taxpayer Identification Number (TIN)</b> Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity. See the Part I instructions on page 3. For other entities, it is your employer identification number (EIN). If you do not have a number, see How to get a TIN on page 3. <small>Note. If the account is in more than one name, see the instructions for line 1 and the chart on page 4 for guidelines on whose number to enter.</small>				
<b>Part II Certification</b> Under penalties of perjury, I certify that:					
1. The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and 2. I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and 3. I am a U.S. citizen or other U.S. person (defined below); and 4. The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.					
<b>Certification Instructions.</b> You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign this certification, but you must provide your correct TIN. See the instructions on page 3.					
<b>Sign Here</b> Signature of U.S. person *		Date *			
<b>General Instructions</b> Section references are to the Internal Revenue Code unless otherwise noted. <b>Future developments.</b> Information about developments affecting Form W-9 (such as legislation enacted after its release) is at <a href="http://www.irs.gov/efed">www.irs.gov/efed</a> . <b>Purpose of Form</b> An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following:					
<ul style="list-style-type: none"> <li>• Form 1099-INT (interest earned or paid)</li> <li>• Form 1099-DIV (dividends, including those from stocks or mutual funds)</li> <li>• Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)</li> <li>• Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)</li> <li>• Form 1099-S (proceeds from real estate transactions)</li> <li>• Form 1099-K (merchant card and third-party network transactions)</li> </ul>					
<ul style="list-style-type: none"> <li>• Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)</li> <li>• Form 1099-C (cancelled debt)</li> <li>• Form 1099-A (acquisition or abandonment of secured property)</li> </ul> Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN. If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See What is backup withholding? on page 2. By signing the filled-out form, you:					
1. Certify that the TIN you are giving is correct (or you are waiting for a number to be issued), 2. Certify that you are not subject to backup withholding, or 3. Claim exemption from backup withholding if you are a U.S. exempt payee. If applicable, you are also certifying that as a U.S. person, your allocable share of any partnership income from a U.S. trade or business is not subject to the withholding tax on foreign partners' share of effectively connected income, and 4. Certify that FATCA code(s) entered on this form (if any) indicating that you are exempt from the FATCA reporting is correct. See What is FATCA reporting? on page 2 for further information.					
		Cat. No. 15231X		Form <b>W-9</b> (Rev. 12-2014)	

IRS Form W-9 is a requirement of the Internal Revenue Service. It requires certification of an individuals or corporations Taxpayer Identification number to report on the amount reportable on an information return.

**IRS Form W-9: Request for Taxpayer Identification Number and Certification**



## **Mailers will be required to submit a Shipping Services File (SSF) (1.7 or higher) including the following:**

- The mailer's and addressee's name, address, city, state, ZIP Code information.
- The insured amount, and amount to be collected upon delivery.
- The recipient E-mail address or SMS text number for customer notifications.
- Mailer ID (links to the customers EFT remittance).
- COD article number.
- Postage based on the Class of Mail
- COD fees – Base and Insurance (if desired)

**Note: There is a 1 TIN to 1 MID relationship. Mailers with multiple MIDs will have to choose one specific MID to associate with their TIN for COD EFT.**

## **USPS Shipping Labels**

## Hold For Pickup Shipping Label

<b>E</b>	<p>PRIORITY MAIL EXPRESS U.S. POSTAGE PAID COMPANY NAME eVS</p>
<b>USPS PRIORITY MAIL EXPRESS®</b>	
<p>INTERNET SALES DEPT FAST AND EFFICIENT SUPPLY CO. 10474 COMMERCE BLVD DUPLEX B SILVER SPRING MD 20910-9999</p>	
<p>SIGNATURE REQUIRED</p>	
<b>HOLD FOR PICKUP</b>	
<p>HOLD FOR: RONALD RECEIVER C/O ABC POST OFFICE 8403 LEE HIGHWAY MERRIFIELD VA 22082-9999</p>	
<b>USPS COD SIGNATURE TRACKING # eVS</b>	
	
<b>9272 0912 3456 7800 1511 16</b>	

## COD Label (PS Form 3816)

Date Returned			
<b>DELIVERY EMPLOYEE - Remove Copies 1 &amp; 2 at Time of Delivery</b> Write firmly to make all copies legible.			
Date Returned	Collect the amount shown below, if customer pays by <b>CHECK OR MONEY ORDER (MO)</b> made payable to the mailer.	Collect the amount shown below, if customer pays by <b>CASH</b> (includes MO fee or fees).	
	Check/MO Amount \$ <b>\$50.00</b>	Cash Amount \$ <b>\$51.25</b>	
2nd Notice	<input type="checkbox"/> Registered Mail™ Service <input type="checkbox"/> Priority Mail Express® Service		
	Date of Mailing: _____ <input type="checkbox"/> Remit COD Charges to Sender via Priority Mail Express Service	USPSCA No.: _____	<b>COD</b> <input type="checkbox"/> Hold For Pickup (Priority Mail Express Only) <input type="checkbox"/> Street Delivery
	From: <b>EFT</b>	To: _____	
1st Notice	Delivered By: _____	Date Delivered: _____	Check Number: _____
	Date Payment Sent to Mailer: _____	MO Number(s): _____	
PS Form <b>3816</b> , April 2015 PSN 7530-02-000-9062 <span style="float: right;">Copy 1 - Delivery Unit</span>			
1. DO NOT allow the recipient (addressee or agent) to examine the contents before payment. 2. DO NOT deliver this article until payment is collected. ◆ Follow proper scanning procedures for COD delivery and clearance.			
3. If payment is by check, enter check number above. 4. Have customer sign PS Form 3849.			

Available on USPS.COM – The Postal Store (external customers) or eBuy2 (USPS – Internal)

## Intelligent Mail® Package Barcode

### Intelligent Mail Package Barcode

This page contains information about the Intelligent Mail package barcode (IMpb) the Postal Service is proposing for package products and Confirmation Services. The IMpb will provide piece-level data to enable the Postal Service to increase efficiency, add value to its package product line, and enhance its package tracking capabilities.

### Intelligent Mail Package Barcode Specification

This document provides specification for generating and printing the USPS Intelligent Mail package barcode (IMpb). Additionally, this specification governs the production of "Extra Services" barcodes.

### Important Links

[IMpb FAQs February 2015 New!](#)

[IMpb Fact Sheet and Certified Solutions Providers](#)

[Intelligent Mail Package Barcode Specification](#)

[Publication 199: Intelligent Mail Package Barcode \(IMpb\) Implementation Guide Updates!](#)

[Publication 199: Bulk Proof of Delivery \(BPOD\) Supplement](#)

[PTR Error/Warning Messages](#)

[Updated List: Service Type Codes for IMpb Parcel Labeling Guide](#)

[Electronic Verification System \(eVS®\)](#)

[Quick Guide to eVS](#)

[Quick Guide to IMpb Vendor Certification](#)

[Data Transfer Service Materials](#)

[Parcel Data Exchange \(PDX\) Customer Guide](#)

UNITED STATES POSTAL SERVICE®		Printer Certification Submission	
<i>(Please print or type)</i>			
1. Company/Customer Name		2. Date	3. Company Web site
4. Street Address (No., street, ste. no., city, state, ZIP + 4®)		5. Point(s) of Contact	
		6. E-mail Address of Company Point(s) of Contact	
7. Phone Number and Extension	8. Fax Number	9. Mailer ID	
<b>One Printer Certification Form must be completed for each site that will be printing labels</b>			
1. Are you applying for electronic file certification and printer certification?		Yes <input type="checkbox"/>	No <input type="checkbox"/>
2. Are you applying for printer certification only?		Yes <input checked="" type="checkbox"/>	No <input type="checkbox"/>
<b>Instructions for providing printer information</b>			
Enclose, with this form, the labels from each printer that will be used to print labels with bar code numbers (minimum 10 per printer). List those printers below with their brand names, model numbers, and serial numbers. On each group of labels from one printer, write on the first label or attach a note indicating the printer number from the list below.			
Printer Number	Printer Brand Name	Printer Model Number	Printer Serial Number
<b>Send completed form, with the labels enclosed and identified by printer number, to:</b>			
ATTENTION: CONFIRMATION SERVICES CERTIFICATION SUPPORT			
NATIONAL CUSTOMER SUPPORT CENTER			
UNITED STATES POSTAL SERVICE			
225 N HUMPHREYS BLVD STE 501			
MEMPHIS TN 38188-1001			
Signature of Contact Person _____		Date _____	
Privacy Notice: See our Privacy Policy on USPS.com®			
PS Form 5052, March 2013			

PS Form 5062, Printer Certification Submission

- Use this form to apply for electronic file certification and printer certification.

Name	Location
Domestic Mail Manual (DMM) <ul style="list-style-type: none"> <li>▪ 503 Extra and Additional Services</li> </ul>	<a href="http://pe.usps.com/text/dmm300/503.htm#1238627">http://pe.usps.com/text/dmm300/503.htm#1238627</a>
Domestic Mail Manual (DMM) <ul style="list-style-type: none"> <li>▪ 507 Mailer Services</li> </ul>	<a href="http://pe.usps.gov/text/dmm300/507.htm">http://pe.usps.gov/text/dmm300/507.htm</a>
Notice 123, Price List	<a href="http://pe.usps.gov/text/dmm300/Notice123.htm">http://pe.usps.gov/text/dmm300/Notice123.htm</a>
Parcel Labelling Guide	<a href="https://ribbs.usps.gov/barcode_cert/documents/tech_guides/ParcelLabelingGuide.pdf">https://ribbs.usps.gov/barcode_cert/documents/tech_guides/ParcelLabelingGuide.pdf</a>
RIBBS	<a href="https://ribbs.usps.gov/">https://ribbs.usps.gov/</a>
RIBBS <ul style="list-style-type: none"> <li>▪ User's Guide to Collect On Delivery Electronic Funds Transfer</li> </ul>	<a href="https://ribbs.usps.gov/index.cfm?page=shipproductsservices">https://ribbs.usps.gov/index.cfm?page=shipproductsservices</a>
RIBBS <ul style="list-style-type: none"> <li>▪ Intelligent Mail package barcode (IMpb) information page</li> </ul>	<a href="https://ribbs.usps.gov/index.cfm?page=intellmailpackage">https://ribbs.usps.gov/index.cfm?page=intellmailpackage</a>

**To Enroll in COD EFT please contact:**

**National Customer Support Center (NCSC)  
Confirmation Services  
Customer Support Desk  
877-264-9693**



**Need more information?**

**Contact us at [Shippingservices@usps.gov](mailto:Shippingservices@usps.gov)**