

Proposed Network Optimization Area Mail Processing (AMP) Studies

(Announced September 15, 2011)

Frequently Asked Questions Audience: Mailers

What is happening?

On September 15th, the Postal Service announced a national Area Mail Processing (AMP) study initiative to determine if there are opportunities to increase efficiency and improve productivity.

Why is this happening?

We have to match our resources to the volume of mail we have to process. To that end, the Postal Service is conducting Area Mail Processing (AMP) studies to evaluate the consolidation of mail-processing operations.

We recognize the significant employee and community concerns associated with any potential change in postal operations. As we undertake these AMP studies, you can be assured we will seek the public's input and give full consideration to any concerns before making a decision.

When will the AMP study be completed?

From the time an AMP study is announced until the time a decision is made is approximately 5 months. We will notify the community when an AMP proposal is approved for implementation or deemed not feasible.

Could this affect mail service to customers?

At this time, the Postal Service is only conducting a feasibility studies and no decisions have been made. Our customers will continue to receive the high level of service they have come to expect. Providing a high level of service to our customers is a priority for the Postal Service. Should we choose to make changes, we expect them to be transparent to most customers.

Where can I locate information regarding what is happening?

The list of facilities being studied is available at <http://about.usps.com/news/facility-studies/welcome.htm>. FAQs and additional information will also be available on this website. Comments can also be submitted on this web page.