



MTAC User Group 007 Meeting



March 25, 2014

- ❑ Southern Pacific Area Survey Results
- ❑ Update from Northern Pacific Area
- ❑ Full Implementation
- ❑ MTE Online Request Video Series



Southern Pacific Area Results

- ❑ Feedback from Local Mailers in the Southern Pacific Area is positive!
- ❑ The majority of Mailers are satisfied with the application citing the following:
 - *East of use*
 - *Ability to get requested equipment*
 - *Reliability*

Feedback from each Area will be gathered throughout the MTEOR launch



Northern Pacific Area Launch

- Northern Pacific Area launched on March 3, 2014

**FRESNO CA
P&DC**

7 Active Mailers

**NORTH BAY
P&DC**

12 Active Mailers

**OAKLAND CA
P&DC**

19 Active Mailers

**SACRAMENTO
CA P&DC**

31 Active Mailers

**SAN
FRANCISCO
CA NDC**

1 Active Mailer

**SAN
FRANCISCO
CA P&DC**

63 Active Mailers

**SAN JOSE CA
P&DC**

24 Active Mailers

**STOCKTON CA
P&DC**

43 Active Mailers

Over 128 requests made to date through MTEOR by over 68 Mailers

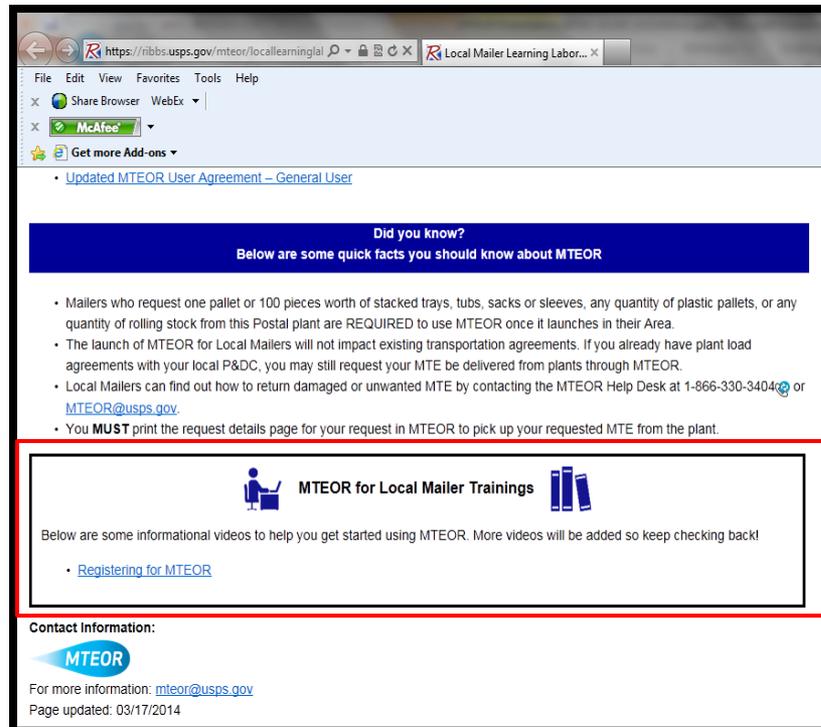


Local Mailers Full Implementation

- ❑ **We will launch MTEOR for Local Mailers in all Areas in 2014 using a phased approach**
 - Southern Pacific Area – February 3, 2014 **(Complete!)**
 - Northern Pacific Area – March 3, 2014 **(Complete!)**
 - Eastern Area – April 7, 2014
 - Great Lakes Area – May 5, 2014
 - Southern Area – June 2, 2014
 - Northeast Area – July 7, 2014
 - Capital Metro Area – August 4, 2014
 - Western Area – September 1, 2014
- ❑ **We communicate with Mailers through the participating plants, Postal Customer Councils, and Business Service Networks**
- ❑ **Additional reference materials and launch information can be found on the [MTEOR RIBBS page](#)**

MTE Online Request Video Series

- ❑ Videos on how to use and understand MTEOR available on MTEOR RIBBS page (<http://ribbs.usps.gov/mteor>)
 - Registering for MTEOR
 - MTEOR Dashboard Overview (will be released April 13th)
 - Placing a Request (will be released April 13th)



The screenshot shows a web browser window with the URL <https://ribbs.usps.gov/mteor/locallearninglab>. The page content includes a blue header with the text "Did you know? Below are some quick facts you should know about MTEOR". Below this is a list of bullet points: "MTEOR for Local Mailer Trainings" with an icon of a person at a computer, "Below are some informational videos to help you get started using MTEOR. More videos will be added so keep checking back!", and a link "Registering for MTEOR". At the bottom, there is a "Contact Information:" section with the MTEOR logo, the email mteor@usps.gov, and the text "Page updated: 03/17/2014".

← Videos listed here!



VIDEO SERIES DEMO

- We continue to develop and implement enhancements to MTEOR

Potential Enhancements	Projected Launch Date
Customer Reports – Templates are still being defined and are open for discussion	Inventory Summary Report – Complete! Other Reports – Spring 2014
Messaging ‘Module’ on MTEOR Homepage – Updates will be shared with users via messages (i.e., known system issues; MTE supply updates, etc.)	Launch Schedule Messaging – Complete! Additional Messaging – Spring 2014
Order History – Order history will be expanded to 30 days; users will eventually be able to export up to 13 months of order history	30 days - Complete! Additional History – Spring 2014
Modify/Withdraw Capabilities – When a user withdraws an order, the screen will be automatically updated to show the available transportation and ‘Modify’ will be added as an order status	Spring 2014

What additional enhancements would you like to see?



MTEOR

MTEOR RIBBS Page for Mailers: <http://ribbs.usps.gov/mteor>

MTEOR Help Desk:

Hours: Monday-Friday, 7:00 a.m. to 5:00 p.m.(CST)

Phone: 1-866-330-3404

Email: mteor@usps.gov