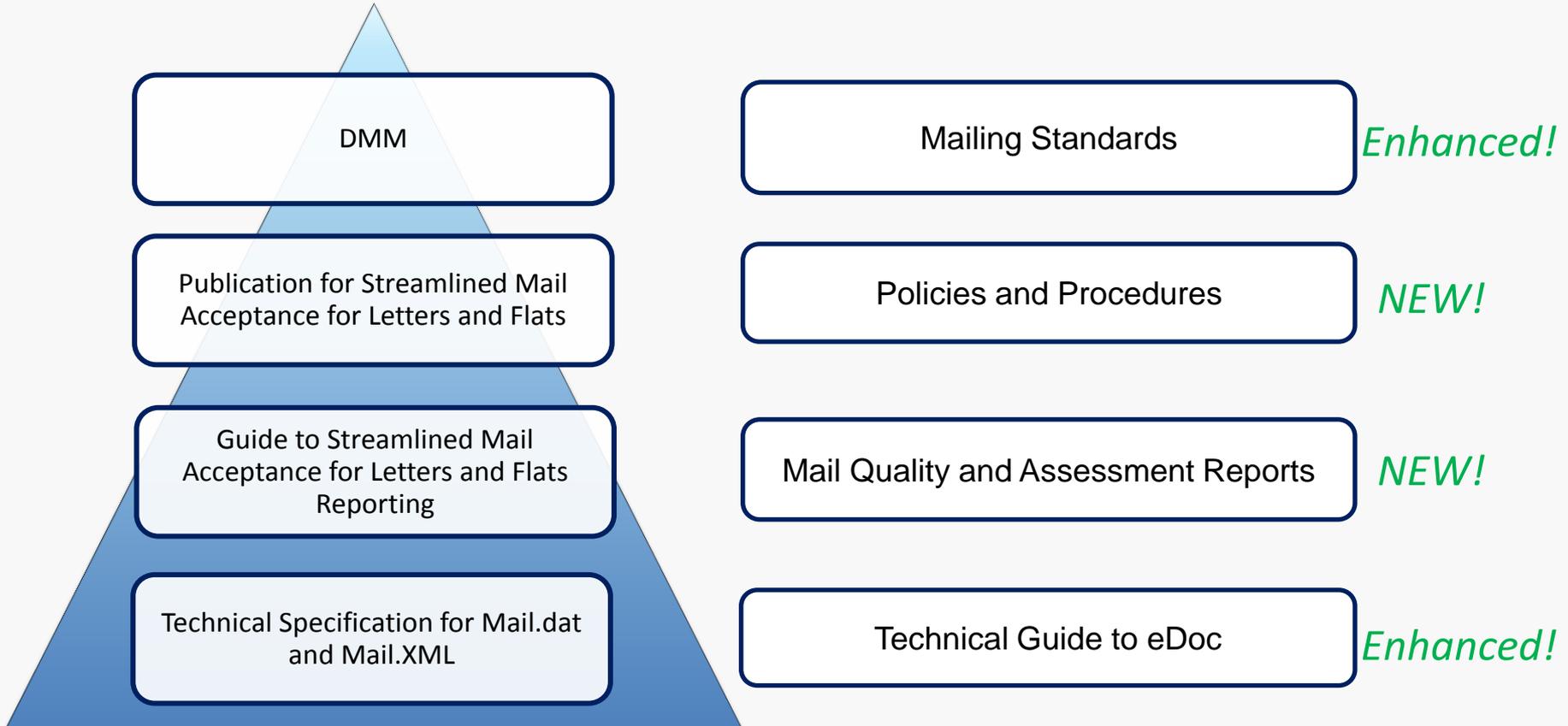


# MTAC Webinar

**July 7, 2016**

Streamlined Mail Acceptance Publication  
Move Update Federal Register Notice (FRN)  
Full-Service Updates  
Nesting Sampling Verifications  
Seamless Acceptance Updates  
eInduction Updates  
PostalPro™



## Published on 7/1

- Available on PostalPro:  
<http://beta.postalpro.usps.com/resources/mailing-latest>
- 30 day comment period
- Future changes: 90-day period before implementing

## ❑ **Clarification of the Move Update Standard (Final Notice):**

This Federal Register Notice intended to clarify Move Update requirements in relation to discount mail preparation prices for all commercial mailers, including those authorized as 99 Percent Accurate and Legal Restraint customers. Published on July 1, 2016

## ❑ **Address Quality Census Measurement and Assessment Process (Proposed Rule):**

This proposed Federal Register Notice provides information regarding the approach to measuring Move Update compliance utilizing information derived from the Intelligent Mail Barcode during processing on Mail Processing Equipment. This proposed Federal Register Notice will be published on July 6, 2016. There will be a 30 day comment period through normal FRN processes

## **FRN: Address Quality Census Measurement and Assessment Process**

- ❑ Moving to a Census-Based Verification with results shown on the Mailer Scorecard
- ❑ Applies to ANY eDoc submitter who prepares FS volume (change from 75% adoption)
- ❑ ACS for basic automation/nonautomation pieces:
  - Charged Full-Service fee (\$0.00)
  - 95% previous month eligible volume as FS for First-Class and Standard mail
  - Proper By/For Identification
  - Unique IMb w/ ACS Requested STID (either FS or OneCode)
  - IMb included in eDoc
  - Data may be received via SingleSource
- ❑ Periodicals will NOT be included in Census Measurement Assessments
- ❑ Clarification on Periodicals Manual ACS notices
- ❑ Threshold change from 0.8% to 0.5%

## Move Update Scorecard Enhancements

- ❑ Add Nixie Data to Summary of Scorecard (8/14)
  - Currently available as warnings through drill reports
  
- ❑ Add *Move Update Eligible Pieces* to Scorecard (8/14)
  
- ❑ Separate Periodicals from Census/Assessments (8/28)
  
- ❑ Provide *Move Update Compliance Threshold* to Mail Preparer/Mail Owner views of Scorecard (8/14)

The Mailer Scorecard will present the results of Full-Service Verification

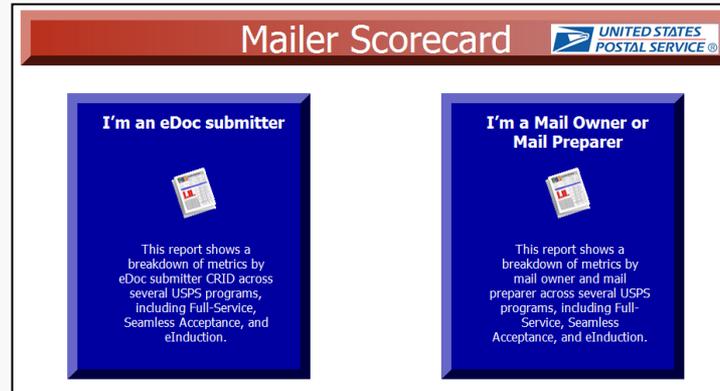
eDoc Verifications	Description
<b>Mailer ID</b>	<b>MIDs</b> in the IMcb, IMtb, & IMb™ as listed in the eDoc must be valid and assigned by the USPS®
<b>Service Type ID</b>	The <b>STID</b> in the IMb as listed in the eDoc must be valid and correct for the mail class and service level of the mailpiece
<b>By/For</b>	<b>By/For</b> –The mail owner and preparer must be identified correctly in the eDoc for a mailing with more than 5000 pieces per day for a single mail owner
<b>Barcode Uniqueness</b>	<b>Unique Barcodes</b> in the IMcb, IMtb, & IMb as listed in the eDoc must be unique across all mailings from all mailers over the previous 45 days
<b>Entry Facility</b>	The <b>Entry Facility</b> for a container or handling unit as listed in the eDoc must match the entry facility from the Mail Direction File or the Facilities Database
<b>Unlinked Copal</b>	All trays/virtual sacks marked for co-palletization at origin must have corresponding eDoc linking to a pallet within <b>14 days</b>

## Full-Service Assessment Date Announced

- ❑ Full-Service assessments will be in effect for errors logged in October 2016
- ❑ First assessment will be posted November 2016
- ❑ Currently providing outreach to mailers who have exceeded any error metrics
- ❑ Review Mailer scorecard to see status of your mailing quality



**Begins  
November 2016  
Based on  
October 2016  
Mailings**



## As eDoc Submitter

- ✓ **eDoc submitter: snapshot of all mailings submitted by single CRID**
  - Does not provide breakdown of Mail Owners

## As Mail Owner

- ✓ **View metrics against own mailpieces across all MSPs**
  - See results for mailpieces, handling units and containers for all MSP's that identified you as the Mail Owner in their eDoc

## As Mail Preparer

- ✓ **Mail Owner/Preparer view: view metrics of each Mail Owner's mailings prepared by MSP**
  - See results for mailpieces, handling units, and containers for clients that were reported as the Mail Owner in your eDoc

## Mailer Scorecard

July 2016

Verifications				
Mailer Profile	Electronic Verification	eInduction	Seamless	SPM Exclusions
<input checked="" type="radio"/> # Metrics	<input type="radio"/> # Trending	<input type="radio"/> % Metrics	<input type="radio"/> % Trending	
Electronic Verification				
eDoc Submitter	Total	9162731	940746	
	-	THE PAUL JONES COMPANY	DANDELION CORP	
# Containers processed for eDoc validations	13,437	9,332	4,105	
# Handling Units processed for eDoc validations	384,517	356,457	28,060	
# Bundles processed for eDoc validations	1,161,103	735,162	425,941	
# Pieces processed for eDoc validations	78,498,279	33,727,018	44,771,261	
# Full-Service Containers processed for eDoc validations	10,277	8,739	1,538	
# Full-Service Handling Units processed for eDoc validations	331,376	303,675	27,701	
# Full-Service Orphan Handling Units processed for eDoc validation	3,094	592	2,502	
# Full-Service Pieces processed for eDoc validations	53,277,399	31,423,381	21,854,018	
<b>Full-Service Verifications</b>				
# MID Container Errors	--	--	--	
# Containers with MID Errors	--	--	--	
# MID HU Errors	--	--	--	
# HUs with MID Errors	--	--	--	
# MID Piece Errors	--	--	--	
# Pieces with MID Errors	--	--	--	
# STID Errors	--	--	--	
# Pieces with STID Errors	--	--	--	
# By/For Errors	1,623,793	1,623,793	--	
# Pieces with By/For Errors	1,623,793	1,623,793	--	
# Barcode Uniqueness Container Errors	--	--	--	
# Containers with Barcode Uniqueness Errors	--	--	--	
# Barcode Uniqueness HU Errors	3	3	--	
# HUs with Barcode Uniqueness Errors	3	3	--	
# Barcode Uniqueness Piece Errors	706	706	--	
# Pieces with Barcode Uniqueness Errors	706	706	--	
# Entry Facility Container Errors	--	--	--	
# Containers with Entry Facility Errors	--	--	--	
# Entry Facility HU Errors	--	--	--	
# HUs with Entry Facility Errors	--	--	--	
# Unlinked Copal Tray Errors	--	--	--	
# HUs with Unlinked Copal Errors	--	--	--	
<b>Total Additional Postage Due (Full-Service Electronic) - Info Only</b>	<b>\$52.55</b>	<b>\$52.55</b>	--	
# Early Scheduled Ship Date Warnings	7	7	--	
# DMU Verified USPS Transported Containers	3,162	3,070	92	

New: FS errors now broken out

- # of errors
- # of pieces w/ errors

New: Rolling assessment for Additional Postage Due

<b>Mail Owner Scorecard</b>		<b>JUNE 2016</b>		
Mailer Profile		Verifications		
Electronic Verification		eInduction	Seamless	
<input checked="" type="radio"/> # Metrics <input type="radio"/> # Trending <input type="radio"/> % Metrics <input type="radio"/> % Trending		<b>Electronic Verification</b>		
Mail Owner	Total	1234567		
Mail Preparer		The Paul Jones Company		
		9162731	6735901	8675439
		<a href="#">MAILS R US</a>	<a href="#">MAIL FOR FUN</a>	<a href="#">WE MAIL 4U</a>
# Containers processed for eDoc validations	4,587	1,349	3,237	1
# Handling Units processed for eDoc validations	747,481	29,604	717,873	4
# Bundles processed for eDoc validations	--	--	--	--
# Pieces processed for eDoc validations	2,506,534	309,010	2,197,523	1
# Full-Service Containers processed for eDoc validations	4,587	1,349	3,237	1
# Full-Service Handling Units processed for eDoc validations	747,481	29,604	717,873	4
# Full-Service Orphan Handling Units processed for eDoc validation	--	--	--	--
# Full-Service Pieces processed for eDoc validations	2,496,493	309,010	2,187,482	1
<b>Full-Service Verifications</b>				
# MID Container Errors	--	--	--	--
# MID HU Errors	--	--	--	--
# MID Piece Errors	--	--	--	--
# STID Errors	--	--	--	--
# By/For Errors	2,496,493	309,010	2,187,482	1
# Barcode Uniqueness Container Errors	--	--	--	--
# Barcode Uniqueness HU Errors	663	--	663	--
# Barcode Uniqueness Piece Errors	5,139	1,090	4,048	1
# Entry Facility Container Errors	--	--	--	--

# Mail Owner Scorecard

## JUNE 2016

Mailer Profile

Electronic Verification

 Verifications  
eInduction

Seamless

 # Metrics

 # Trending

 % Metrics

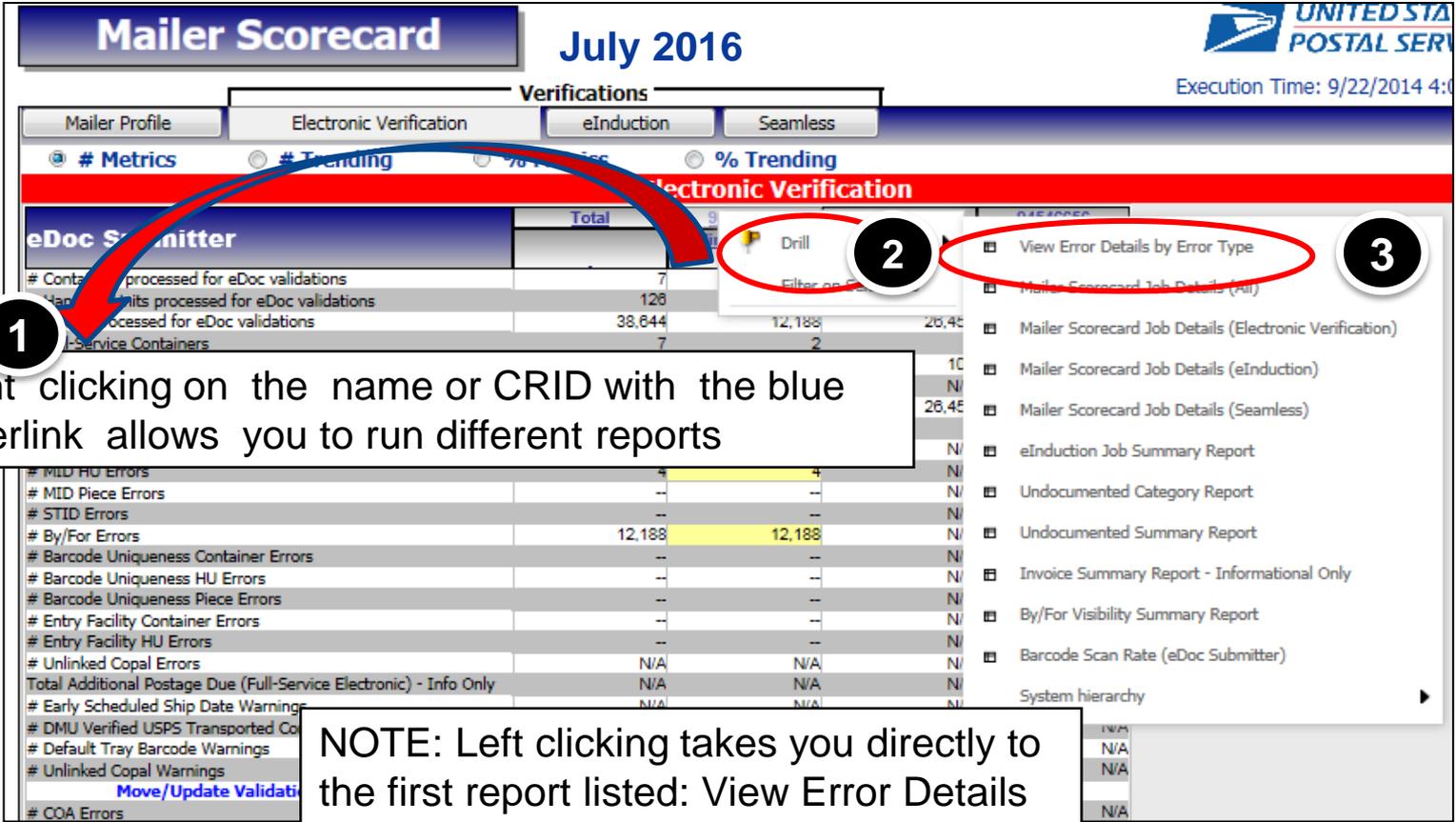
 % Trending

### Electronic Verification

Mail Owner	Total			
		THE PAUL JONES COMPANY	THE PAUL JONES COMPANY	DANDELION CORP
Mail Preparer		9162731	7892342	9162731
		MAILS R US	MAILS R US	MAILS R US
# Containers processed for eDoc validations	63,003	1,349	173	1,313
# Handling Units processed for eDoc validations	1,655,418	29,604	896	16,163
# Bundles processed for eDoc validations	2,923	--	--	--
# Pieces processed for eDoc validations	104,364,077	309,010	522	10,634
# Full-Service Containers processed for eDoc validations	62,992	1,349	173	1,313
# Full-Service Handling Units processed for eDoc validations	1,655,404	29,604	896	16,163
# Full-Service Orphan Handling Units processed for eDoc validation	--	--	--	--
# Full-Service Pieces processed for eDoc validations	104,156,799	309,010	522	10,634
<b>Full-Service Verifications</b>				
# MID Container Errors	--	--	--	--
# MID HU Errors	--	--	--	--
# MID Piece Errors	--	--	--	--
# STID Errors	2,581	--	--	--
# By/For Errors	338,956	309,010	--	--
# Barcode Uniqueness Container Errors	--	--	--	--
# Barcode Uniqueness HU Errors	163	--	--	--
# Barcode Uniqueness Piece Errors	45,583	1,090	--	--
# Entry Facility Container Errors	--	--	--	--

## Drilling down to investigate an error:

1. Right-click on the eDoc Submitter name or Customer Registration ID (CRID)
2. Click "Drill"
3. Click "View Error Details by Error Type"



**1** Right clicking on the name or CRID with the blue hyperlink allows you to run different reports

**2** Drill

**3** View Error Details by Error Type

**NOTE:** Left clicking takes you directly to the first report listed: View Error Details by Error Type

eDoc Submitter		Total	9	10
# Containers processed for eDoc validations		7		
# Mailer Units processed for eDoc validations		128		
# Containers processed for eDoc validations		38,844	12,188	26,45
# Service Containers		7	2	
# MID HU Errors				
# MID Piece Errors				
# STID Errors				
# By/For Errors		12,188	12,188	
# Barcode Uniqueness Container Errors				
# Barcode Uniqueness HU Errors				
# Barcode Uniqueness Piece Errors				
# Entry Facility Container Errors				
# Entry Facility HU Errors				
# Unlinked Copal Errors	N/A	N/A		
Total Additional Postage Due (Full-Service Electronic) - Info Only	N/A	N/A		
# Early Scheduled Ship Date Warnings				
# DMU Verified USPS Transported Co				
# Default Tray Barcode Warnings				
# Unlinked Copal Warnings				
# COA Errors				

eDoc Submitter	Level	Error Type	Error Code	# Errors
1234567	Container	<a href="#">Barcode Uniqueness</a>	<a href="#">E17P</a>	1
		<a href="#">Entry Facility</a>	<a href="#">E29P</a>	1
	Handling Unit	<a href="#">Barcode Uniqueness</a>	<a href="#">7603</a>	163
		<a href="#">Nesting/Sortation</a>	<a href="#">7843</a>	2
		<a href="#">Barcode Quality</a>	<a href="#">605</a>	1
	Piece	<a href="#">Barcode Uniqueness</a>	<a href="#">7703</a>	41,045
		<a href="#">Barcode Uniqueness</a>	<a href="#">7704</a>	7
		<a href="#">Barcode Uniqueness</a>	<a href="#">7705</a>	4,535
		<a href="#">By/For</a>	<a href="#">7142</a>	338,956
		<a href="#">Delivery Point</a>	<a href="#">7901</a>	130,709
		<a href="#">Move/Update</a>	<a href="#">6000</a>	104,917
		<a href="#">Move/Update</a>	<a href="#">6009</a>	45
		<a href="#">Nesting/Sortation</a>	<a href="#">6010</a>	70,946
		<a href="#">Nesting/Sortation</a>	<a href="#">6011</a>	1,264
<a href="#">Nesting/Sortation</a>		<a href="#">6012</a>	2,564	
<a href="#">Service Type</a>	<a href="#">7402</a>	2,581		

Mailing Group ID	Customer Group ID	Job ID	User License Code	Date	Level	Error Type	Error Code	Mail Class	Processing Category	# Errors
				6/2/2016	Piece	<a href="#">By/For</a>	<a href="#">7142</a>	Standard	Letters and Cards	126,207
				6/14/2016	Piece	<a href="#">By/For</a>	<a href="#">7142</a>	Standard	Letters and Cards	53,728
				6/21/2016	Piece	<a href="#">By/For</a>	<a href="#">7142</a>	Standard	Letters and Cards	65,096
				6/28/2016	Piece	<a href="#">By/For</a>	<a href="#">7142</a>	Standard	Letters and Cards	93,925

Mailing Date	IM Barcode	Error Level	Source	Verification Type	Error Type	Error Code	Error Description
6/21/2016	0024320058805726516364064168060	Piece	eDoc Verification	By/For Mail Owner Identified as Mail Preparer	By/For	7142	The Mail Owner was identified as a Mail Preparer within the past 90 days.
6/21/2016	0024320058805726516563755792334	Piece	eDoc Verification	By/For Mail Owner Identified as Mail Preparer	By/For	7142	The Mail Owner was identified as a Mail Preparer within the past 90 days.
6/21/2016	0024320058805726516864064158850	Piece	eDoc Verification	By/For Mail Owner Identified as Mail Preparer	By/For	7142	The Mail Owner was identified as a Mail Preparer within the past 90 days.
6/21/2016	0024320058805726517563366759044	Piece	eDoc Verification	By/For Mail Owner Identified as Mail Preparer	By/For	7142	The Mail Owner was identified as a Mail Preparer within the past 90 days.

## Assessment Report Generation

Verification results are finalized on the 10<sup>th</sup> day of the month and assessment reports generated on the 11<sup>th</sup>

## Assessment Report Receipt

Assessment notification email is sent to Verification Assessment Evaluator (VAE) on the 11<sup>th</sup> day of the month

## Mailer VAE Review & Action

VAE is responsible for reviewing, or challenging if necessary, and paying the request due at the end of the calendar month

## Mailer Payment or Review

Mailers can submit payment or review charges through the review process

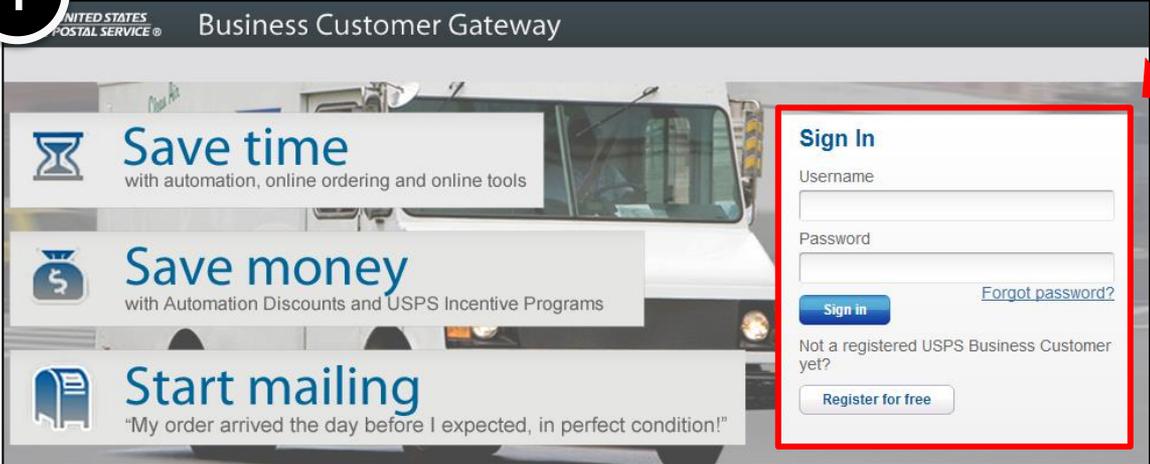
## Final Email Notification

Once paid, final email notification is sent to VAE of the paying permit

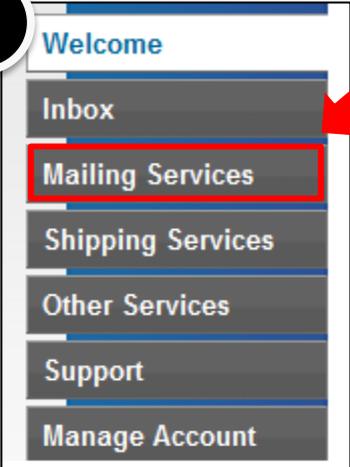
The postage assessment process generates assessment reports that allow for the review, payment, and challenge of additional postage assessments

After the 11<sup>th</sup> of the month, mailers can view Postage Assessment Reports by accessing the Mailer Scorecard via the BCG:

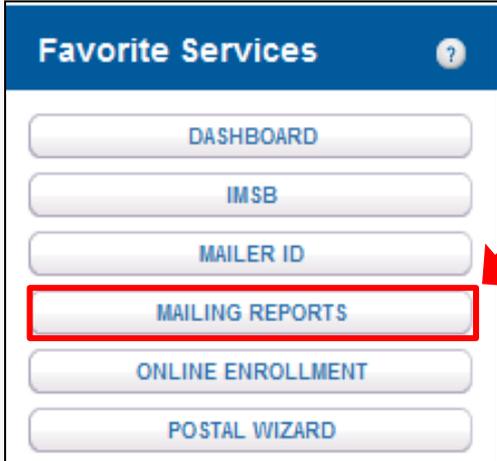
**1**



**2**

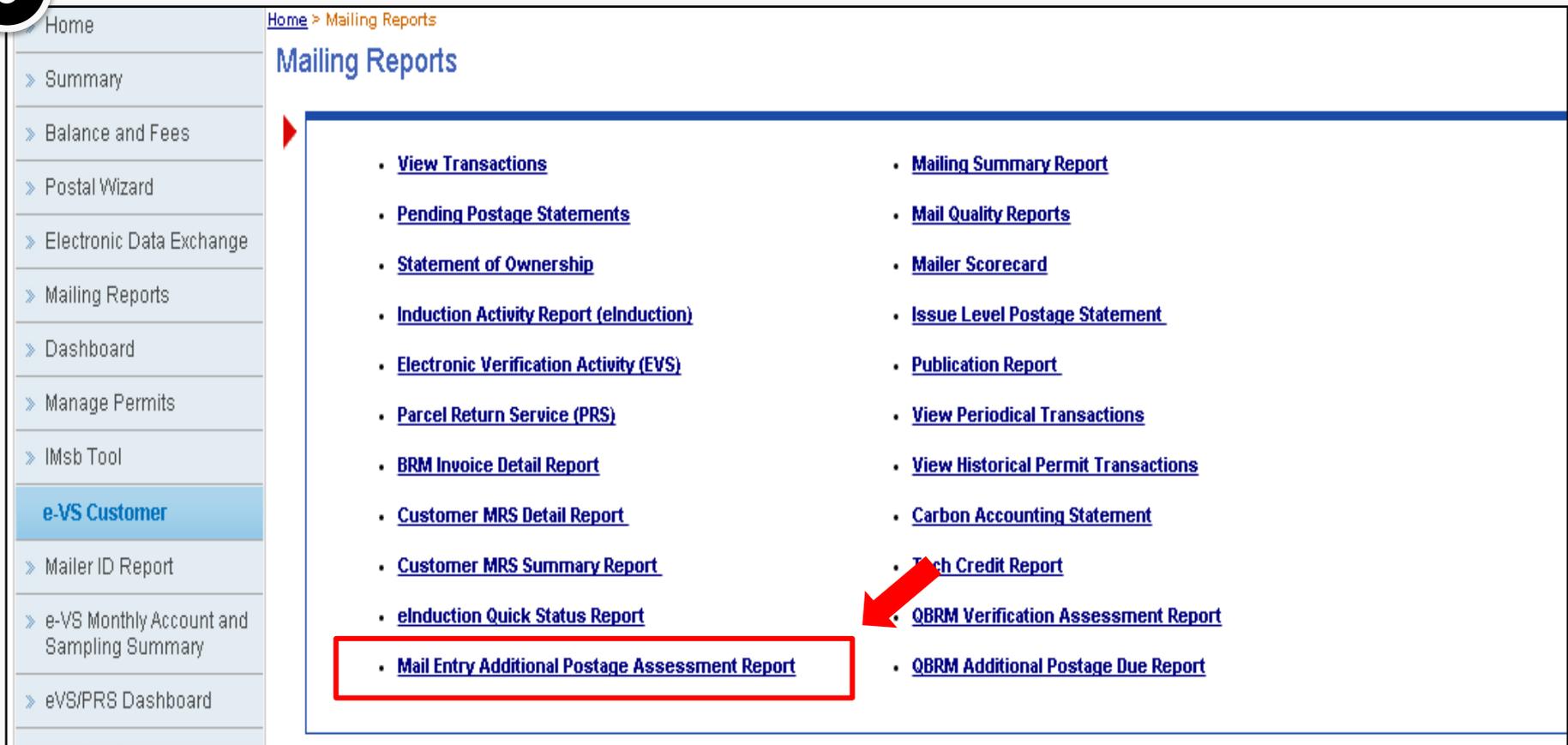


OR



## Mailers can view Postage Assessment Reports by accessing the Mailer Scorecard via the BCG:

3



Home > Mailing Reports

### Mailing Reports

- [View Transactions](#)
- [Pending Postage Statements](#)
- [Statement of Ownership](#)
- [Induction Activity Report \(eInduction\)](#)
- [Electronic Verification Activity \(EVS\)](#)
- [Parcel Return Service \(PRS\)](#)
- [BRM Invoice Detail Report](#)
- [Customer MRS Detail Report](#)
- [Customer MRS Summary Report](#)
- [eInduction Quick Status Report](#)
- [Mail Entry Additional Postage Assessment Report](#)
- [Mailing Summary Report](#)
- [Mail Quality Reports](#)
- [Mailer Scorecard](#)
- [Issue Level Postage Statement](#)
- [Publication Report](#)
- [View Periodical Transactions](#)
- [View Historical Permit Transactions](#)
- [Carbon Accounting Statement](#)
- [Touch Credit Report](#)
- [QBRM Verification Assessment Report](#)
- [QBRM Additional Postage Due Report](#)

## The Assessment Summary Report shows all active invoices for a CRID:

Mail Entry Additional Postage Assessment Report Search

Date From: May 2016 1234567 All All Search Area: District: Mail Job:

Date To: May 2016 Mailing Group ID: Status: All - Include all Statuses

**Execute Search**

Please navigate to the [Microstrategy Reports](#) > Shared Reports > Mail Quality > Mail Quality (eDoc Submitter) > Postage Assessment Summary Report (eDoc Submitter Internal) to see the detailed mail entry invoice information.

One record found.

1

eDoc Submitter CRID	Company Name	Assessment Period	Impact from Seamless	Impact from Move/Update	Impact from eInduction	Impact from Full Service Electronic Verification	Additional Postage Due	Adjusted Additional Postage Due	Postage Paid	Status
1234567	CMS	May 2016	\$0.00	\$0.00	\$0.00	\$851.23	\$851.23	\$851.23	\$0.00	Pending Action

**The Assessment Detail Report shows additional postage, adjusted additional postage, error counts, and error % for each error type**

- ❑ Links in the *error count* and % column display a breakdown of error counts by mail owner

**Additional Postage Assessment Detail Report**

Assessment Period: May 2016      eDoc Submitter CRID: 1234567      Company Name: ACME Mail Company

Impact from Move/Update		\$4,585.28	\$4,585.28	<a href="#">62,812</a>	<a href="#">1.50%</a>
Impact from Full Service Electronic Verification	Duplicate Barcode				
	Zone Discount				
	Mailer ID Container				
	Mailer ID Tray				
	Mailer ID Piece				
	Service Type ID				
	By/For	\$6,004.78	\$6,004.78	<a href="#">2,001,594</a>	<a href="#">47.78%</a>
	Unique Container Barcode	\$52.35	\$52.35	<a href="#">4</a>	<a href="#">1.14%</a>
	Unique Tray Barcode				

Mail Owner CRID	Mail Owner Name	Total Error Count
2345127	Company A	863,081
9264718	Company B	1,104,948
2351045	Company C	243,035



## What causes By/For Errors?

- ❑ Mail Owner/Preparer is invalid or missing
  - **Mail Owner/Mail Preparer was not identified in the eDoc**
  - **Mail Owner/Mail Preparer MID, CRID, or permit information provided in the eDoc was invalid**
- ❑ Mail Owner and Mail Preparer were identified in the eDoc as the same business entity
- ❑ Mail Owner CRID or permit/MID associated to the CRID was used to identify a Mail Preparer in an eDoc within the past 90 days

## By/For: 5000 Piece Exception

- ❑ How it works: Regardless of mailing size, Mail Service Providers (MSPs) that provide mail volume to other MSPs are still required to meet the By/For requirement if the mail volume provided to the second MSP is part of a mailing with 5,000 pieces or more prepared by the first MSP
- For example:
  - A well-known bank (large volume mailer) plans to mail 10,000 pieces. The bank provides all 10,000 pieces to “MSP A”. “MSP A” mails 9,000 of the pieces and provides 1,000 pieces to “MSP B” for preparation
  - The Mail Owner must be identified in the eDoc by “MSP A”. If “MSP B” is aware that the 1,000 pieces provided by “MSP A” were from a mailing of 5000 or more pieces (large volume mailer), or if “MSP B” is aware that the “bank” generally mails 5,000 or more pieces in a mailing they are required to provide Mail Owner information for those 1,000 pieces
- Exception: Mail owner information does not have to be provided when fewer than 5,000 pieces are in a mailing for a Mail Owner. For Nonprofit prices, a Mail Owner must be identified for every mailpiece claiming the Nonprofit rate

## By/For Custom Threshold Alternative

- ❑ MSPs with significant volume from owners with under 5,000 pieces
  - Existing Option: Custom By/For Threshold
  - New Option: Jackpot CRID\*
- ❑ USPS identify a new CRID as “jackpot” CRID
- ❑ MSP to use “jackpot” CRID in the eDoc as the Mail Owner
  - Only use for volume from owners with under 5,000 pieces
  - USPS to periodically audit use of the “jackpot” CRID and MSP quality control processes
- ❑ No by/for error will be generated when “jackpot” CRID is used by the MSP
- ❑ New Jackpot CRID option is being piloted by USPS to evaluate results

*\*Note: To use this alternative, a new CRID is required. After the CRID is obtained, the CRID or associated MIDs may be used in the eDoc*

- ❑ USPS has been aggressively investigating mailpieces failing service performance measurement. The Nesting Sampling verification process was implemented at sites where mailpieces were identified as affecting Service Measurement scores
  - Identifying internal issues that may affect the mailpieces
  - Identifying mail preparation issues that may affect the mailpieces
- ❑ Sites were identified having large volumes of recurring tray preparation errors
- ❑ Manual verification process being replaced by an automated system utilizing the hand held scanners
  - Verification information will be available on the Mailer Scorecard under the Seamless tab
- ❑ The number of containers to be sampled is currently being evaluated. A statistical analysis is being conducted in order to determine the correct number of sampled units

## Scanner verification process

- ❑ Implementing a random selection process for containers
- ❑ Establishing an unbiased sampling frequency
- ❑ Utilizing a new Nesting Sampling Randomizer Tool
  - Provide times and number of containers to sample
  - Based on 1-hour time windows
- ❑ Results available on Seamless tab of Mailer Scorecard

<b>Nesting Sampling Validations - Info Only</b>
# Containers Sampled for Nesting Validations
# Handling Units Sampled for Nesting Validations
# Pieces Sampled for Nesting Validations
# Nesting/ Sortation Container Warnings
# Nesting/ Sortation Handling Unit Warnings
# Nesting/ Sortation Piece Warnings

## Scanner rollout

- ❑ Scanner sampling being rolled out in phases
- ❑ Phase 1 sites are currently using new method
  - Validation and testing being conducted to verify reporting accuracy of errors
  - Selected sites running parallel process to provide manual data for system validation
- ❑ Next phase will begin once testing has been completed

## eDoc Verifications

## Description

	eDoc Verifications	Description
Sampling Verifications	<b>Postage</b>	Postage Payment Method or Postage Affixed amount on piece different than included in the eDoc
	<b>Weight</b>	Piece weight is different than was included in the eDoc
	<b>Mail Characteristic</b>	Piece was paid at Standard Mail price but the content makes it a First-Class piece OR piece is paid at a Non-Profit piece but content should makes it a Regular price piece
	<b>Barcode Quality</b>	Piece had a unscannable barcode and was included in a mailing that only had automated price pieces
MPE	<b>Undocumented Delivery</b>	Scanned piece cannot be matched to an eDoc
	<b>Nesting / Sortation (MPE)</b>	Physical sortation of the mail doesn't match the eDoc
eDoc	<b>Delivery</b>	Scanned piece cannot be matched to an eDoc

Develop process to enhance the understanding of undocumented mail pieces

1. Defined operational variability

Variability Cause	
USPS operational variability	Cancellation after delivery
	Redirection after delivery
	Other processing loop
Mailer operational variability	Double feeds, Misprints, Bad printing, Print/eDoc mismatch, etc

2. Reconciling undocumented mail with mailer feedback

3. Advanced analytics for remaining unknown undocumented mailpieces

- ❑ No mailer action needed when undocumented volume is less than 0.1%

Root Cause	100% eDoc	Operational Variability Ceiling
	% (Volume)	% (Volume)
Total from USPS operational variability	<b>0.003%</b>	<b>0.005%</b>
Total from Multiple IMb (removed from undocumented volume in September)	<b>N/A</b>	<b>0.011%</b>
Total from mailer operational variability	<b>0.089%</b>	<b>0.09%</b>
<b>Total operational variability ceiling</b>		<b>0.1%</b>

\* Data is from May 2016

- ❑ Mail produced with IMb and not included in eDoc
- ❑ Categorizing undocumented mail pieces into bucketed reasons
- ❑ Targeting mailers with a >0.1% undocumented volume
  - Assist Seamless mailers with undocumented volume >0.3%
- ❑ Developed an investigation/ reconciliation process between USPS and mailers

## Undocumented Reasons

Single-piece not in eDoc (rejected from auto mailing or planned)

Metered pieces in presort mailing without eDoc (hard copy)

Pre-cancelled stamps in presort Mailing without eDoc (hard copy)

Permit Imprint pieces in presort mailing without eDoc (hard copy)

Spoiled/shorted pieces are re-created and not re-submitted in eDoc

3606 (Certification of Bulk Mailing)

eDoc upload failure to PostalOne!

Identified pieces from mailing in October--scan had a 93 barcode

Mailing is not finalized

PMOD (Priority Mail Open and Distribute) without eDoc

Pieces on Full Service Postal Wizard

Pieces on Non-Full-Service Postal Wizard

Prepared pieces and handed to 3rd party

- ❑ Piloted process with current Seamless mailers
- ❑ Reconciled undocumented mailpieces under 0.1% operational variability ceiling

Mailer	Total Pieces	Undocumented Pieces	Undocumented %	Explained Undocumented	Remaining Undocumented	Remaining Undocumented %
Mailer A	1,998,821	92,854	4.439%	92,854	0	0.000%
Mailer B	749,221	6,865	0.908%	6,865	0	0.000%
Mailer C	23,580,863	27,225	0.115%	27,225	0	0.000%
Mailer D	10,199,104	339,107	3.218%	339,107	0	0.000%
Mailer E	6,489,832	17,532	0.269%	17,528	4	0.000%
Mailer F	72,696,215	186,884	0.256%	185,930	954	0.001%
Mailer G	616,409	17,384	2.743%	17,367	17	0.003%
Mailer H	1,856,726	16,930	0.904%	16,836	94	0.005%
Mailer I	5,974,917	106,259	1.747%	105,329	930	0.015%
Mailer J	21,849,759	110,067	0.501%	104,401	5,666	0.026%
Mailer K	7,280,425	18,903	0.259%	15,379	3,524	0.048%
Mailer L	32,465,732	33,866	0.104%	3,262	30,604	0.094%

\* Data is from Jan-Apr 2016

## **Issue: Industry concerns about misshipped errors for sacks on pallets**

- ❑ .003% of all mailer shipped pallets are identified as misshipped and contain sacks that are valid at the planned entry location
- ❑ USPS investigating options

## **Issue: Invalid Label-to ZIP codes**

- ❑ USPS implemented a DR to account for the missing ZIP codes from LL601 in the eInduction container release process and misshipped verification
- ❑ This will not impact the published MDF or existing mailer workarounds for the issue
- ❑ USPS will complete analysis to identify missing ZIP codes from other labeling lists by 7/8

## **Issue: Misshipped or Undocumented errors due to manually entered barcodes**

- ❑ eInduction performs validations based on the barcode sent from SV, regardless of if it is scanned or manually entered
- ❑ Manually entered barcodes do not cause Misshipped or Undocumented errors unless they are entered incorrectly
- ❑ USPS has initiated a ALM ID 9771 scheduled for January 2017 to flag manually entered barcodes and note on the Shipping Summary Report

## Issue: Postage Assessments for logical containers

- ❑ Logical containers require different assessment rules
- ❑ Non-Seamless logical mailers are assessed on Undoc, Payment, and Duplicate errors
- ❑ USPS recommends logical mailers onboard to Seamless when available

Error	Assessment Approach for Logical Containers
Undocumented	Assessed by calculating the average cost of all containers for that mailer during the given month and assessing the container at that amount
Payment	<p>When a payment error is assessed against a logical container, only one physical sibling has an assessment placed against it</p> <p>Any additional scans among the group of physical containers will log an error, but an invoice amount will not be assessed against the mailer</p>
EPD Misshipped Duplicate Zone	<p>Postage is recalculated on the logical container, then divided by the number of physical siblings</p> <p>This amount is applied to each physical sibling in error</p>