

MTAC Visibility and Service Performance

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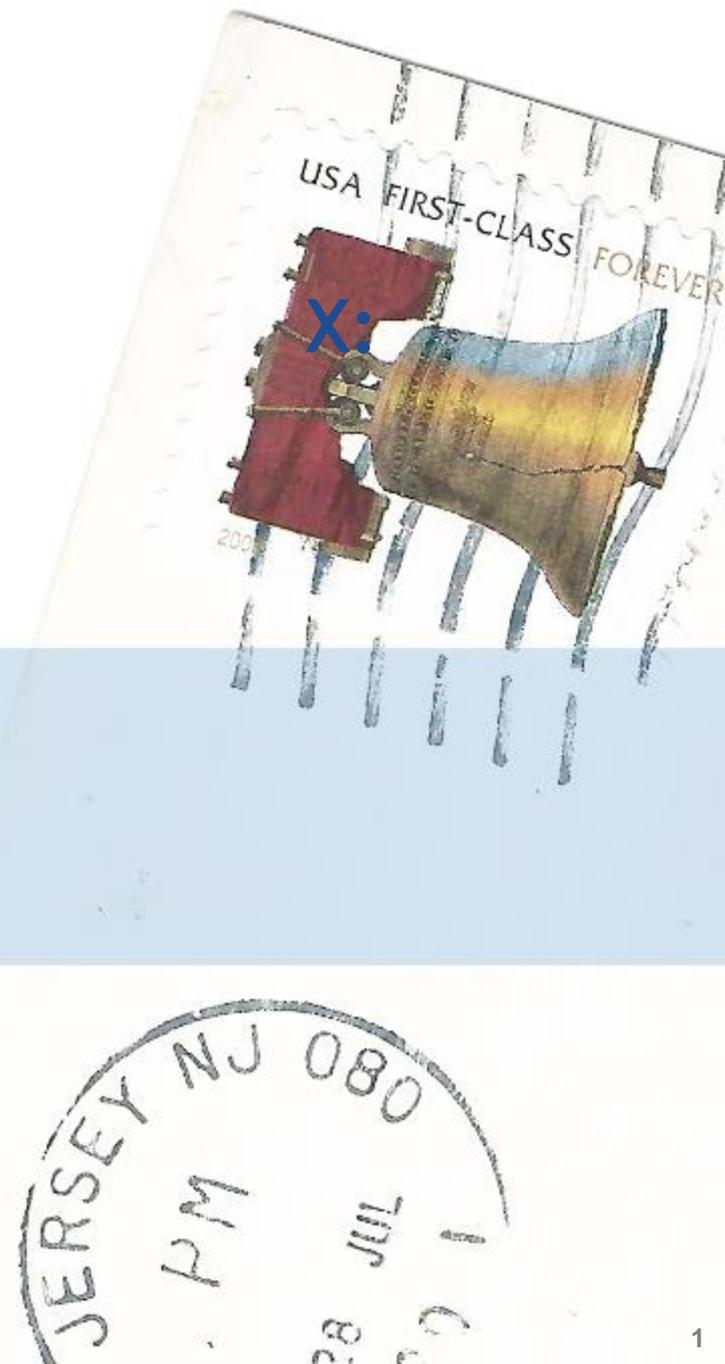


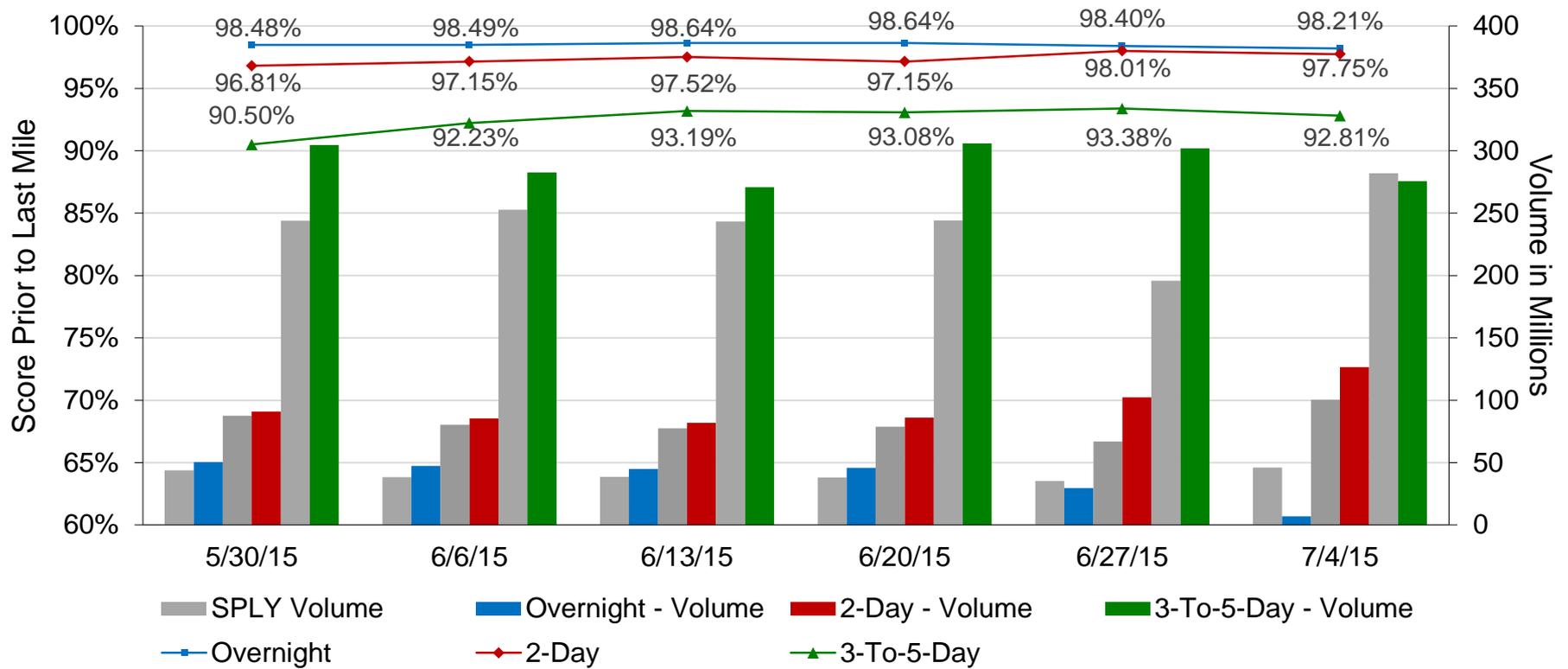
Steve Dearing
Moderator

July 28, 2015



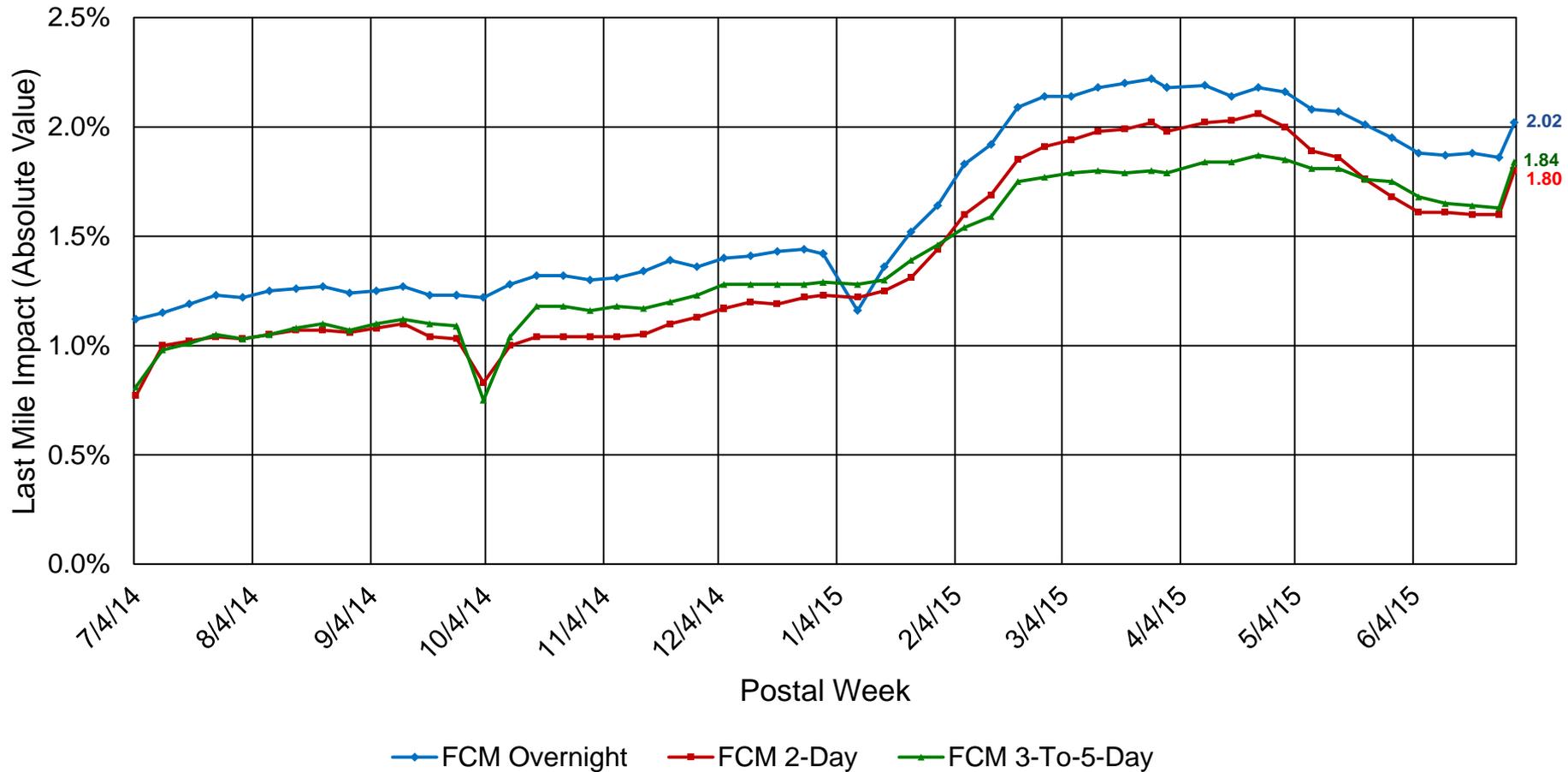
First-Class Mail



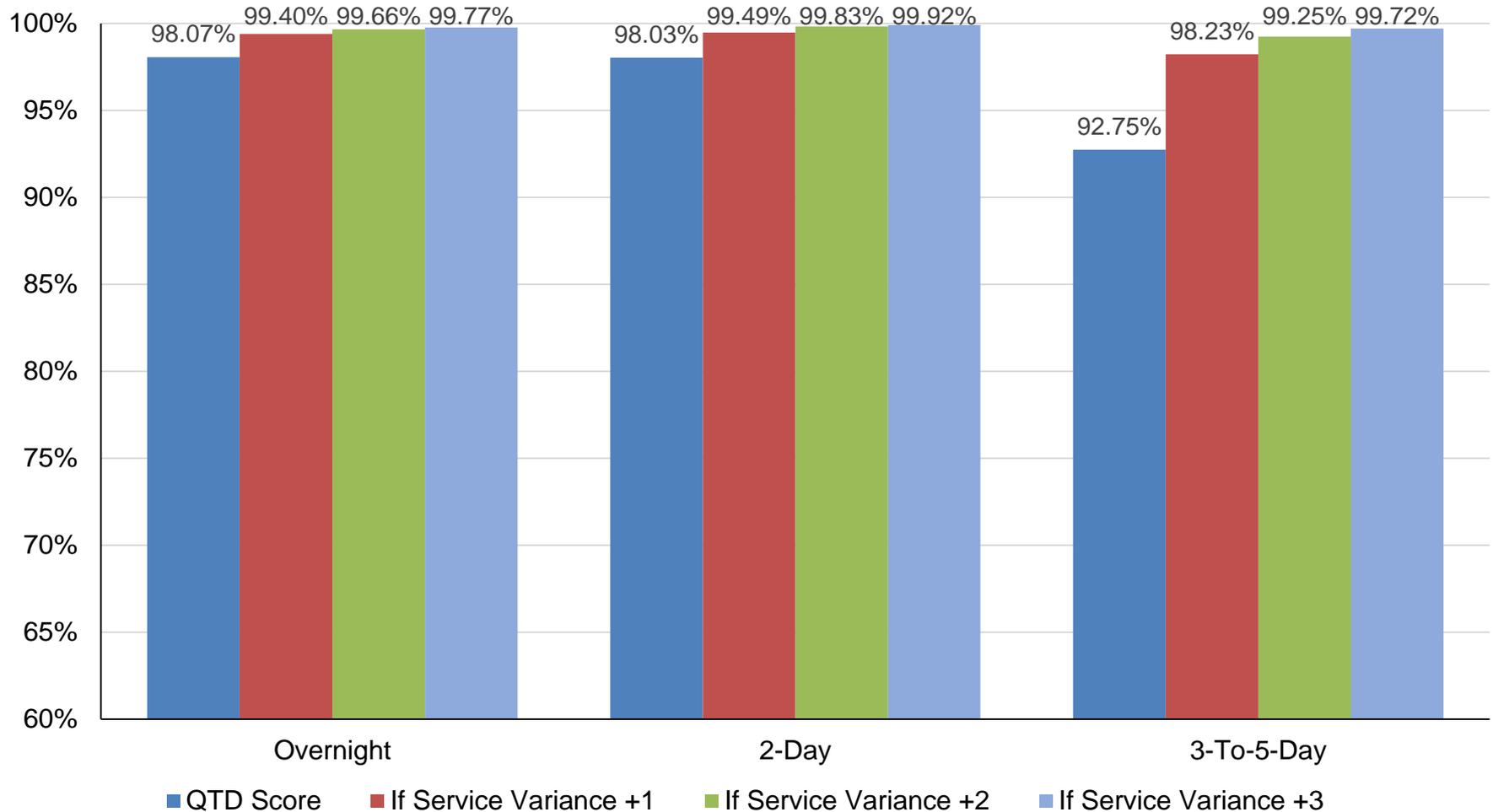


Q4 TD	Total Pieces Measured	Processing On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
Overnight	16,197,396	98.07%	-2.32%	95.75%	96.80%	71,052,956	-77.20%	97.97%	-2.22%
2-Day	189,519,617	98.03%	-1.58%	96.45%	96.50%	133,952,900	41.50%	96.69%	-0.24%
3-to-5-Day	388,687,077	92.75%	-1.93%	90.82%	95.25%	359,801,066	8.00%	94.05%	-3.23%
Total	594,404,090			92.75%	96.00%	564,806,922	5.20%	95.17%	-2.42%

Last Mile Impact Trend

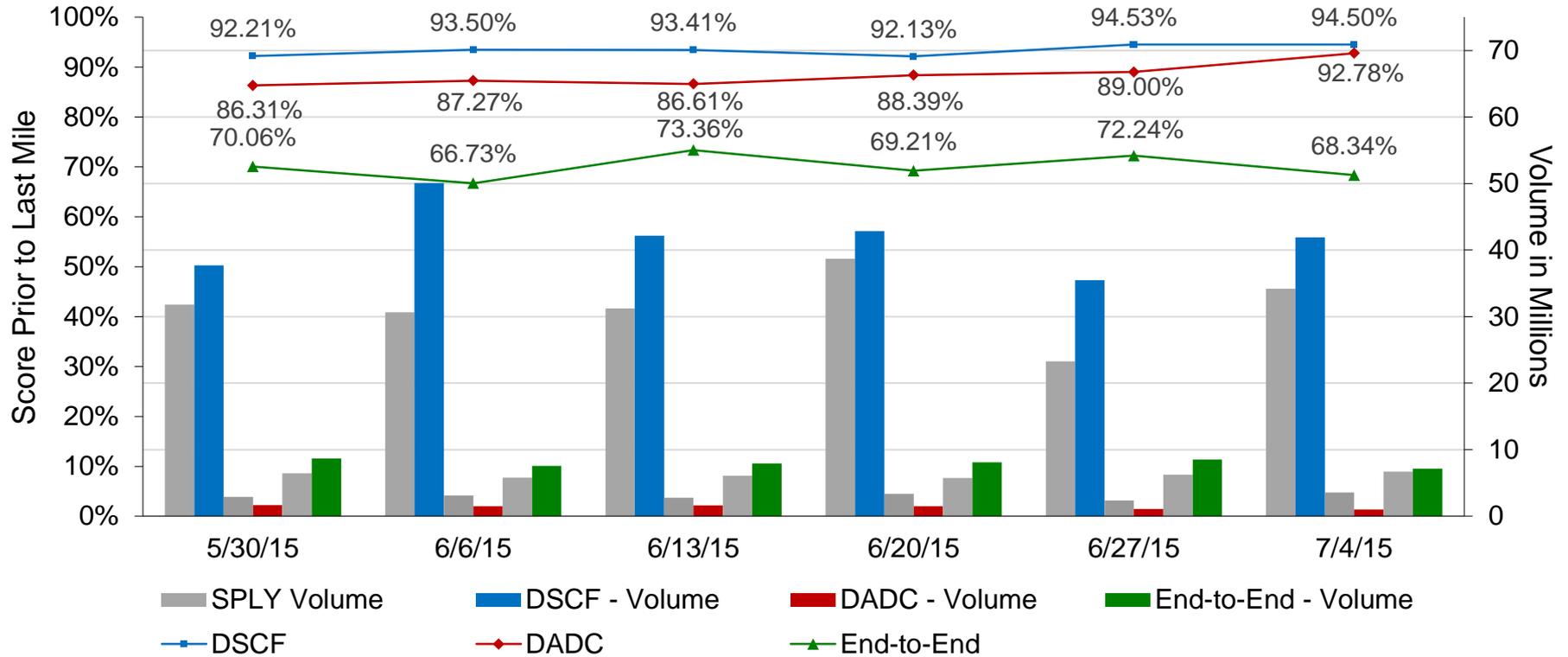


**All QTD FCM Letters scores would be above 98.23% (prior to last mile),
if pieces that failed by 1 day passed**



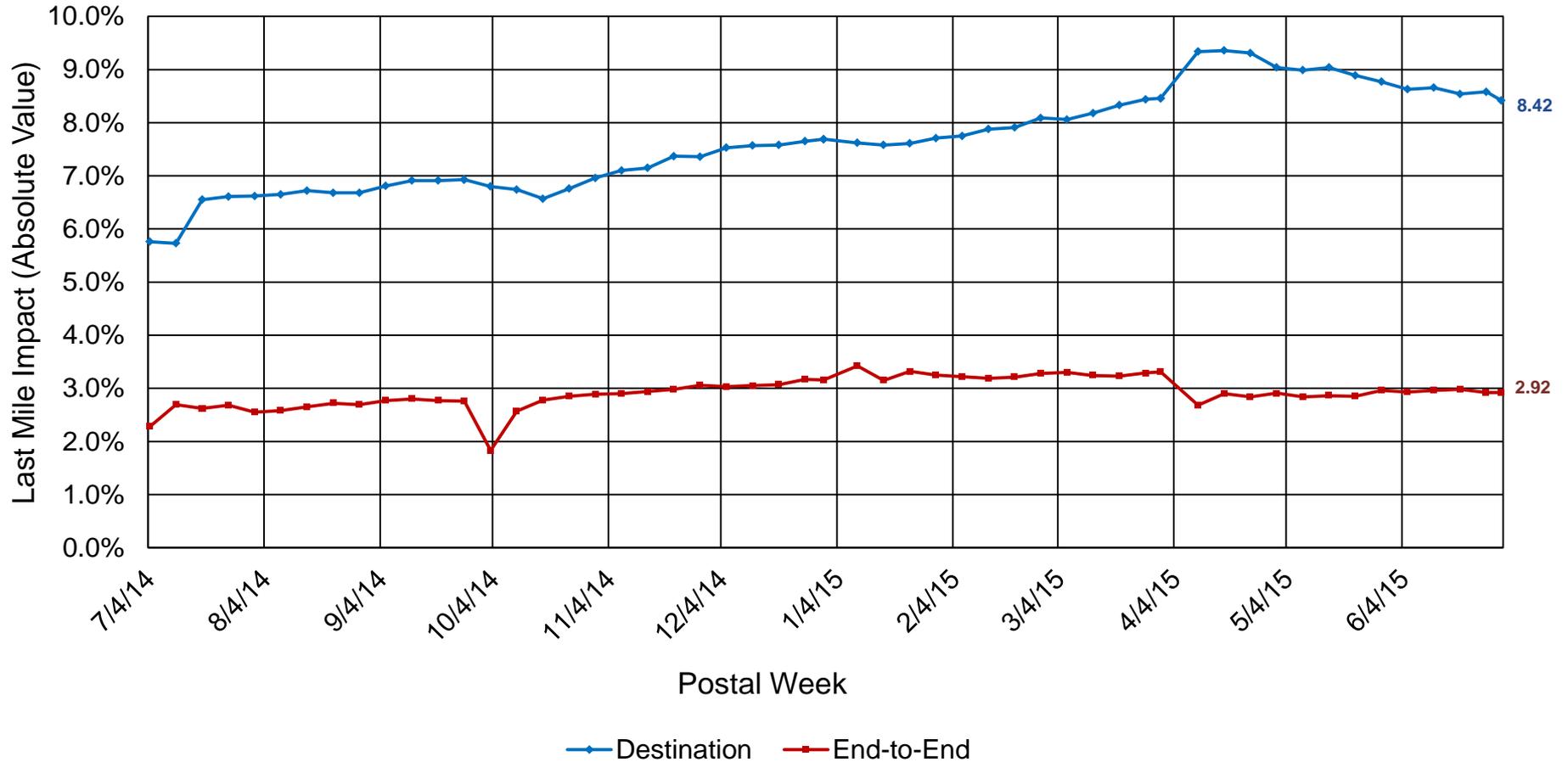
Periodical Flats



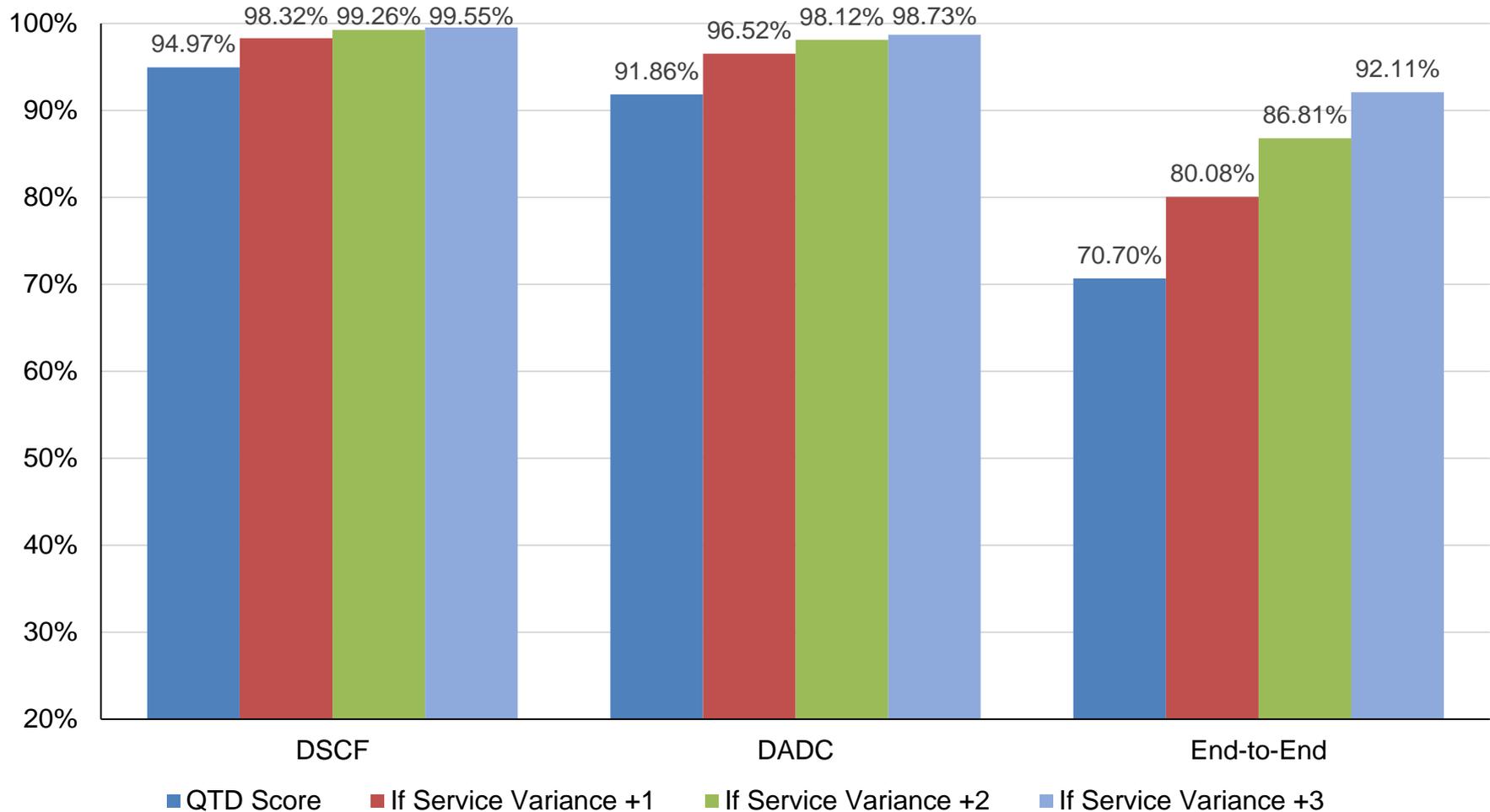


Q4 TD	Total Pieces Measured	Processing On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
SCF Flats	60,284,109	94.97%	-9.01%	85.96%	91.00%	46,699,817	29.10%	90.25%	-4.29%
ADC Flats	1,475,498	91.86%	-6.18%	85.68%	91.00%	4,877,418	-69.70%	90.67%	-4.99%
E2E Flats	11,660,381	70.70%	-3.58%	67.12%	91.00%	10,377,294	12.40%	69.23%	-2.11%
Total	73,419,988			81.57%	91.00%	61,954,529	18.50%	84.78%	-3.21%

Destination Entry and End-to-End Last Mile Impacts

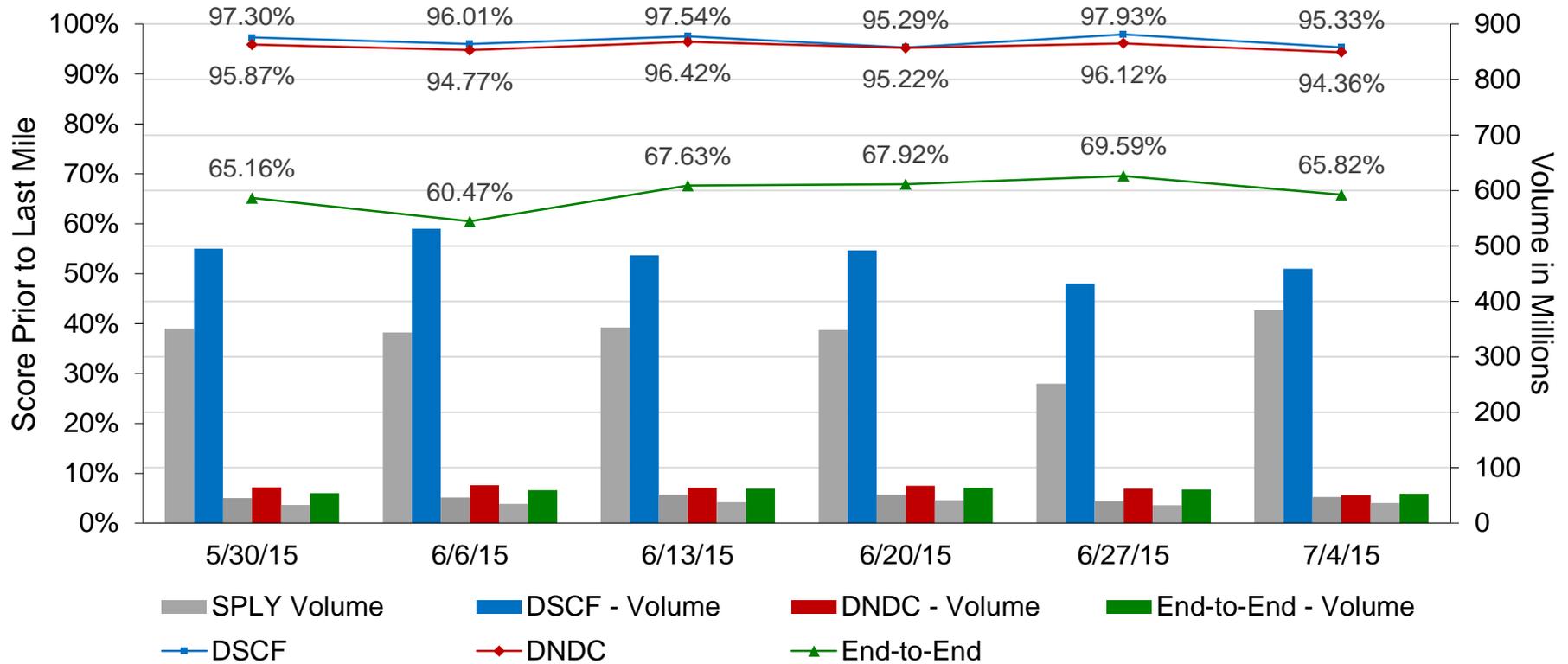


QTD DSCF and DADC Periodicals scores would be above 96.52% (prior to last mile), if pieces that failed by 1 day passed



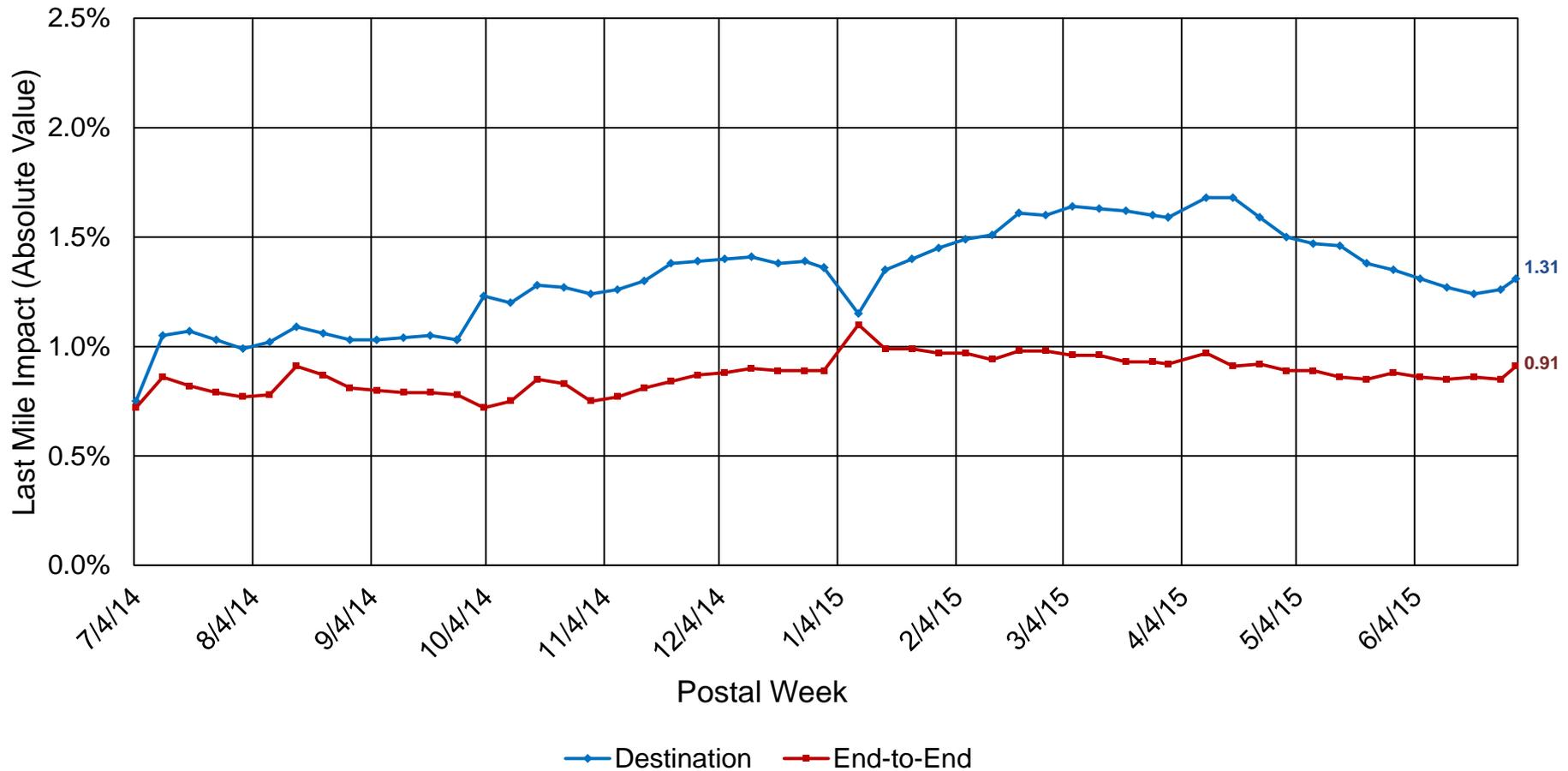
Standard Mail



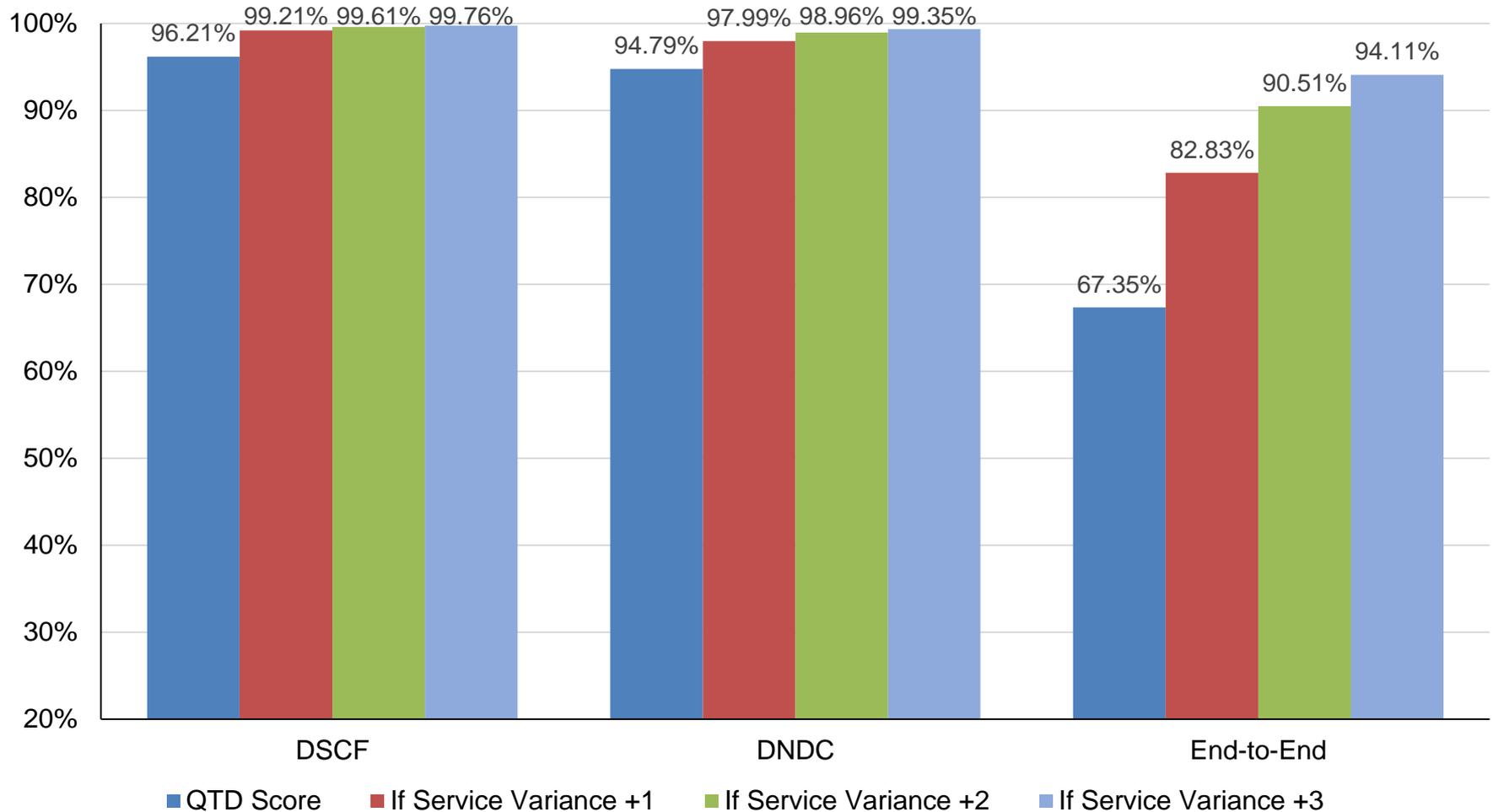


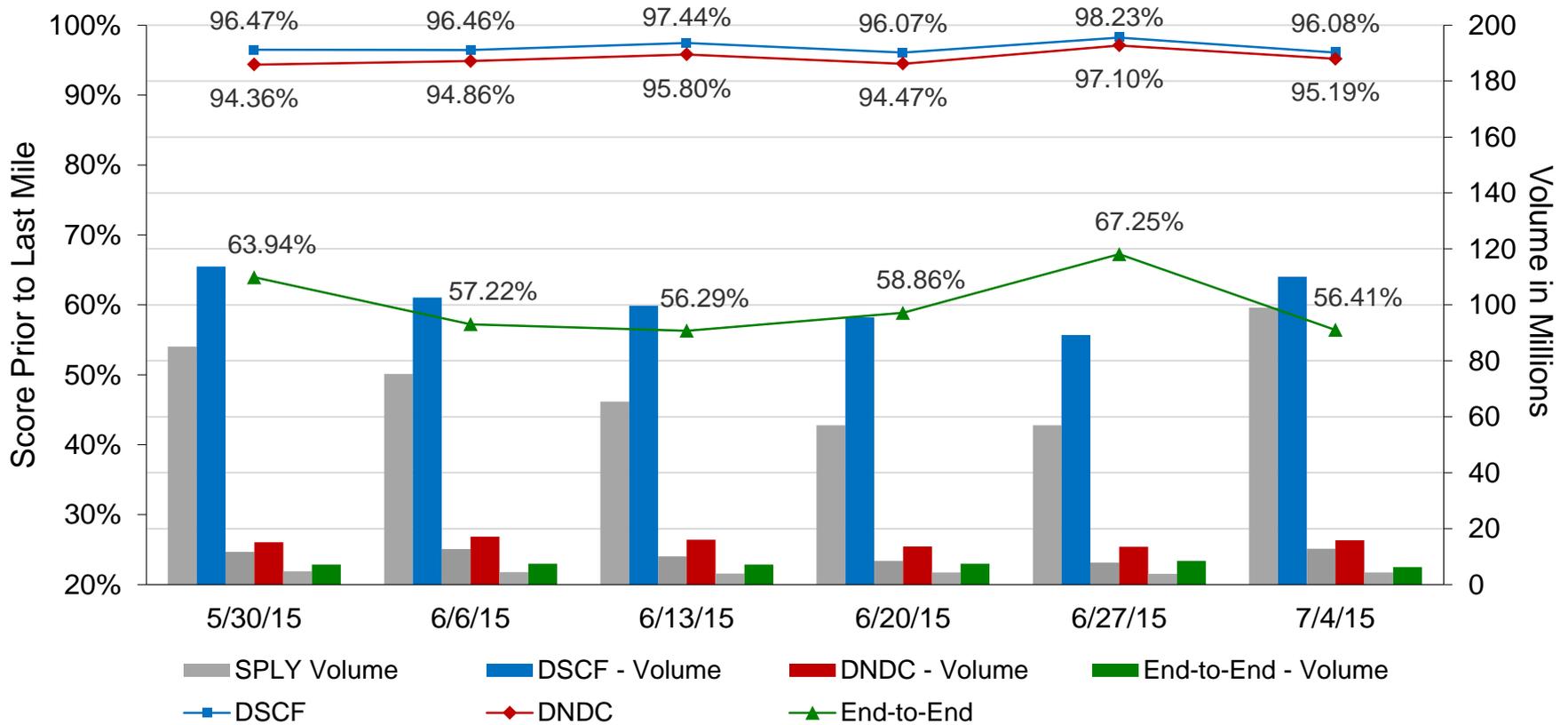
Q4 TD	Total Pieces Measured	Processing On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
SCF Letters	665,560,918	96.21%	-1.43%	94.78%	91.00%	552,630,984	20.40%	95.07%	-0.29%
NDC Letters	75,182,165	94.79%	-1.39%	93.40%	91.00%	70,527,169	6.60%	92.97%	0.43%
E2E Letters	80,561,343	67.35%	-1.27%	66.08%	91.00%	55,678,860	44.70%	69.51%	-3.43%
Total	821,304,426			90.28%	91.00%	678,837,013	21.00%	90.95%	-0.67%

Destination Entry and End-to-End Last Mile Impacts



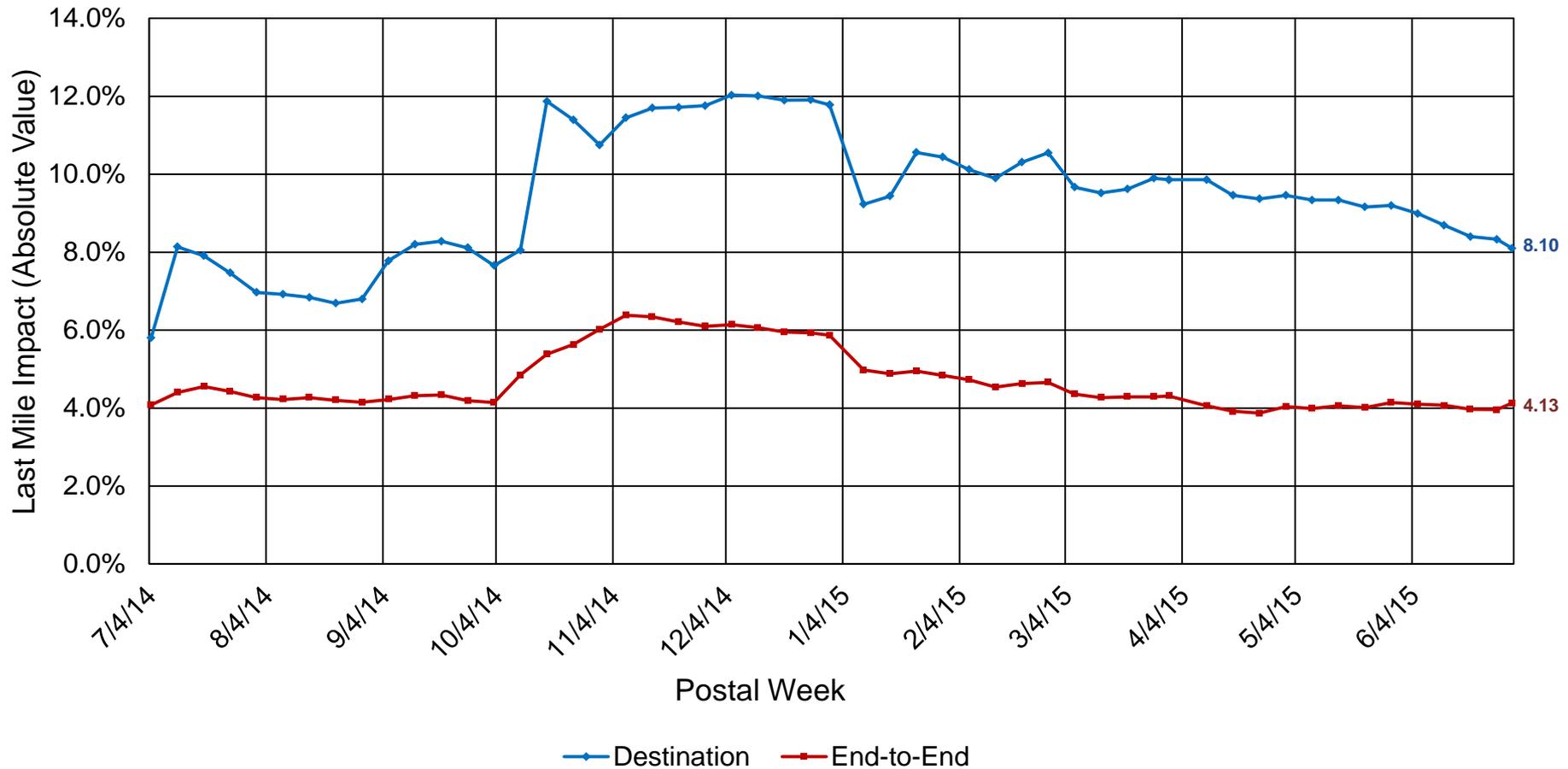
QTD DSCF and DNDC Standard Letter scores would be above 97.99% (prior to last mile), if pieces that failed by 1 day passed



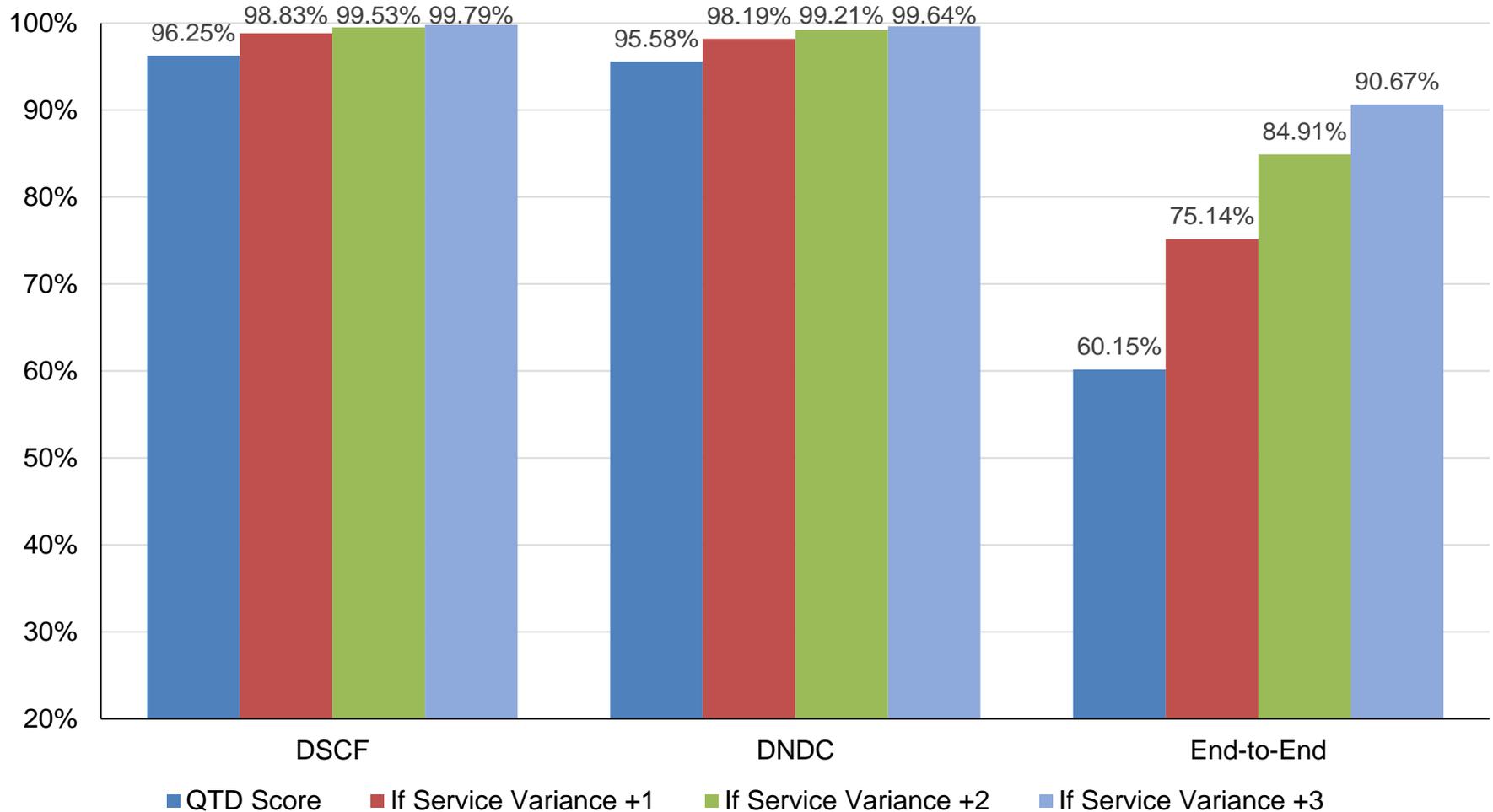


Q4 TD	Total Pieces Measured	Processing On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
SCF Flats	141,368,186	96.25%	-10.58%	85.67%	91.00%	122,223,910	15.70%	88.94%	-3.27%
NDC Flats	21,879,532	95.58%	-6.08%	89.50%	91.00%	16,754,563	30.60%	90.97%	-1.47%
E2E Flats	10,063,093	60.15%	-4.52%	55.63%	91.00%	7,050,150	42.70%	60.55%	-4.92%
Total	173,310,811			82.05%	91.00%	146,028,623	18.70%	88.08%	-6.03%

Destination Entry and End-to-End Last Mile Impacts



**QTD DSCF and DNDC Standard Flat scores would be above 98.19%
(prior to last mile), if pieces that failed by 1 day passed**



Address Management Updates



Agenda

- **ACS Update**
 - **Change Service Requested Option 2 for STD and BPM**
 - **Inclusion of DPV return codes in ACS notices**
 - **ACS Invoicing Changes**
 - **IMpb ACS w/Shipper Paid Forwarding**
- **Secure Destruction Update**
- **NCOA^{Link} SHA Technology Migration**
- **Federal Register – Move Update Clarification**

Now Available: Change Service Requested Opt 2 for STD Mail Letters & Flats and Bound Printed Matter Flats

- STD Mail & BPM is forwarded when possible
- ACS is provided, address correction fee (if applicable) & Forwarded Fee is charged
- Service Type IDs are published on the RIBBS STID page
- Proposed Small Parcel (STD Mail/PSLW) Forwarded Fee

DMM Notice 123 - Domestic Other Services and Fees	
ADDRESS CORRECTION SERVICE	Fee
Per manual notice issued	\$0.59
Per electronic notice (or manual notice for electronic option customers issued): First-Class Mail	0.12
Other than First-Class Mail (includes notices provided after 60 days for Periodicals full-service pieces and notices provided after 30 days for Standard Mail and BPM full-service flats)	0.32
Per automated notice issued: First-Class Mail letters (first two notices)	0.05
First-Class Mail letters (per additional notice)	0.12
Standard Mail letters (first two notices) (includes first two notices provided after 30 days for Standard Mail full-service letters)	0.08
Standard Mail letters (per additional notice) (includes third and subsequent additional notices after 30 days for Standard Mail full-service letters)	0.26
Pieces eligible for Full-Service Intelligent Mail option as described in DMM 705.23.0	0.00
Per piece forwarding fee (when service is provided in conjunction with ACS and applicable ancillary service endorsements)	
Forwarded Standard Mail Letter	
Forwarded Standard Mail Flat	0.45
Forwarded Bound Printed Matter Flat	1.40
	3.15

<https://ribbs.usps.gov/stids>

Class of Mail	Address Correction Option	Nonautomation w/o IMb Tracing™	Nonautomation with IMb Tracing	Full-Service w/o IMb Tracing	Full-Service with IMb Tracing
Standard Mail	OneCode ACS – CSR 2* AFTER 7/25/2015	513	586		
	Full-Service ACS – CSR 2* AFTER 7/25/2015			567	231
	Traditional ACS – CSR 2* AFTER 7/25/2015	565	564	568	566
Bound Printed Matter	OneCode ACS – CSR 2* AFTER 7/25/2015	615			
	Full Service ACS – CSR 2* AFTER 7/25/2015			617	
	Traditional ACS – CSR 2* AFTER 7/25/2015	616		618	

<https://ribbs.usps.gov/stids>

An ACS account is required for billing of the Forwarded Fee.

Effective Tuesday, October 20, 2015

ACS File Format Change

- The Version number will change from “01” to “02”
- The DPV Flag for the new address will be provided in a field previously assigned as filler.

Start	End	Length	Description	Data Type	Comments
2	3	2	File Version	ALPHA/NUM	Change from “01” to “02”
618	618	1	DPV Flag	ALPHA	New: DPV Flag for New Address Y / N / S / D / V / Blank
619	699	81	Filler	SPACES	

- Only the ACS fixed length and the optional CSV and XML/XLS formats will include this new information
- The optional “Legacy” file formats will not change.

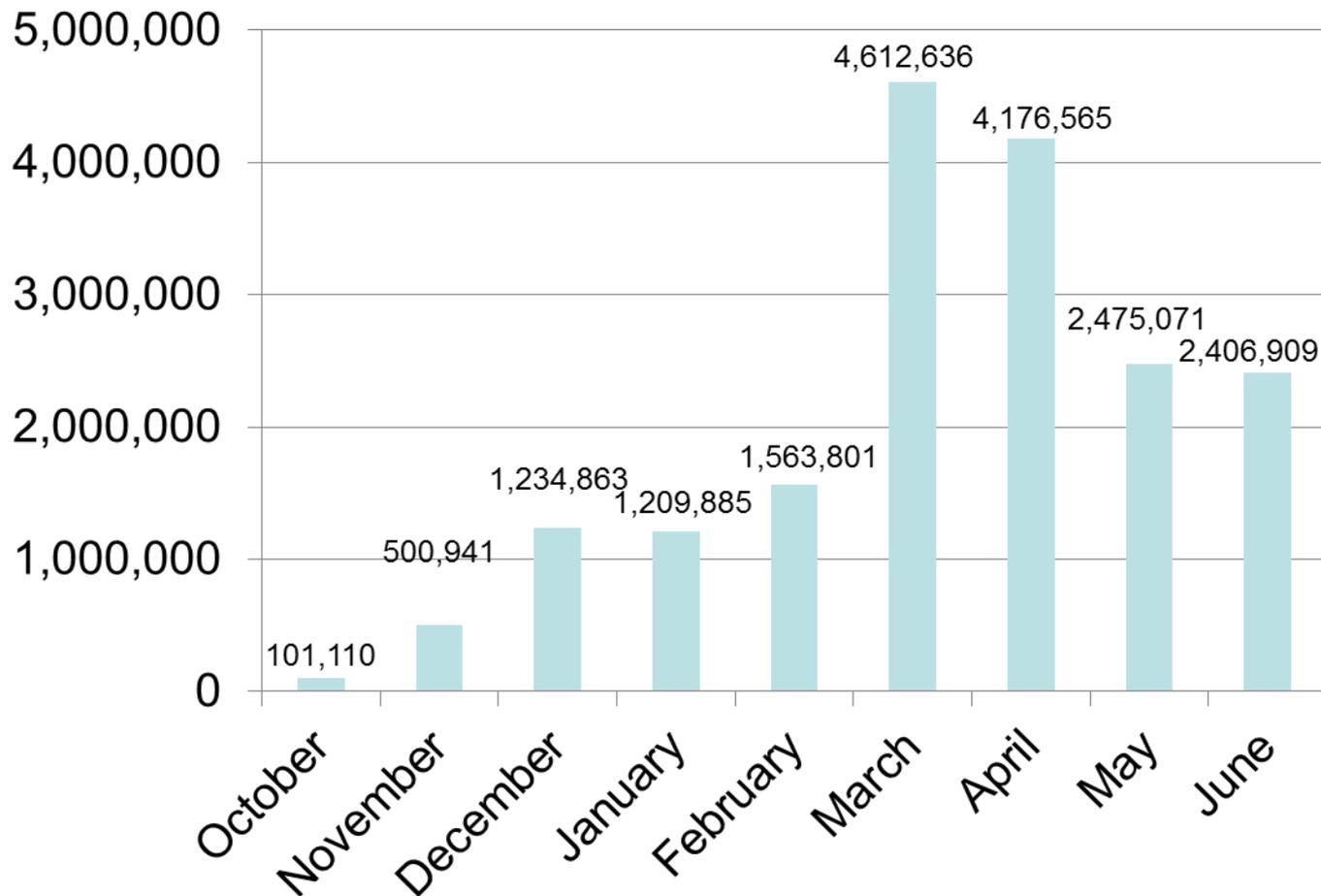
Effective with the October 2015 Invoice the ACS Invoice threshold will change from \$50 to \$25:

- Currently, ACS participants billed through the San Mateo Accounting Services Center (SMASC) receive an invoice and statement monthly, but only if they reached a balance of \$50. They will now receive an invoice when they reach \$25.
- ACS customers billed through SMASC whose balance remains less than \$25 will be sent an annual invoice on September 24 of each year.
- SingleSource ACS and customers billed through NCSC Accounting Services (NCSCAS) receive the monthly invoice but have not been required to pay until they reached \$50. They will now be required to pay when they reach \$25.

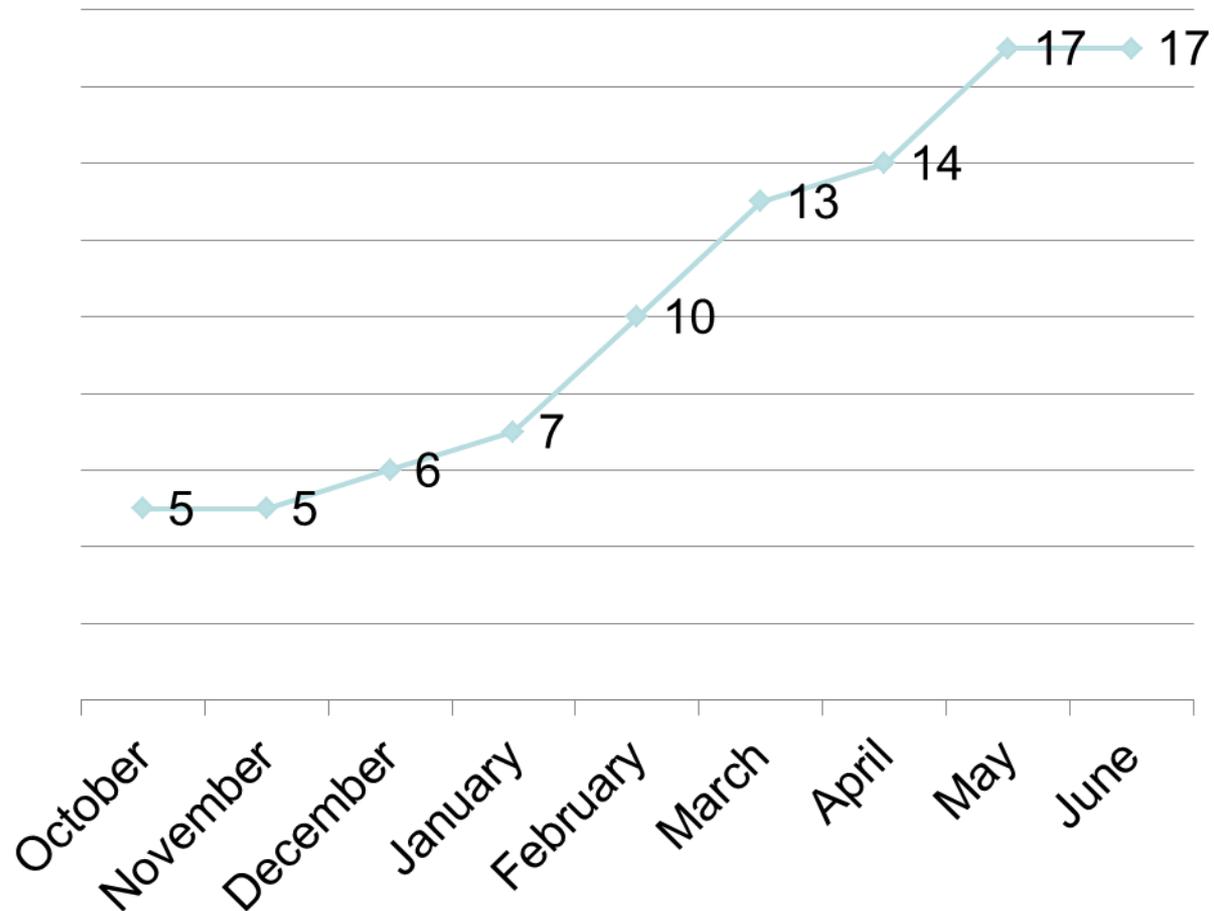
IMpb ACS with Shipper Paid Services for parcel shippers will begin this fall.

- Shipper will be required to upload their shipping files to the ACS Department via EPF (in addition to sending it with the mailing)
- When an undeliverable parcels is forwarded the label says:
“Forwarding Postage Paid By Mailer”
- ACS fees and postage charges will be calculated using the parcel information reported in the shipping file
- The ACS notice and Shipping Notice of each fulfillment will include the ACS fee and forwarding postage charged
- Invoices will be delivered via EPF monthly

Total Secure Destruction Mail Volume



Number of Participants



OIG Audit IT-AR-14-010 required security changes for Secure Hash Algorithm (SHA)

- OIG Audit found that NCOA^{Link} uses an outdated hash algorithm (SHA-1) to mask COA data
- SHA-1 does not comply with current USPS security policies
- SHA-2 will be adopted to ensure adequate security protocols are in place

What actions are required by developers?

- 1) NCSC will provide SHA-2 products in January 2016
- 2) SHA-1 and SHA-2 systems to run parallel during transition
- 3) Software developers would be required to make application changes from SHA-1 to SHA-2
- 4) All systems must be transitioned to SHA-2 no later than July 1, 2017
- 5) No CASS certification required
- 6) Seamless transition to mailers

Link application products impacted:

- NCOA^{Link} (18 Month Hash, 18 Month Flat, 48 Month Hash, 48 Month Flat, ANK Hash and ANK Flat)
- Daily Delete
- DPV
- DSF2
- LACS^{Link}
- Suite^{Link}
- RDI

How will developers incorporate the change?

SHA-1 provides 20 bytes of data

0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19
---	---	---	---	---	---	---	---	---	---	----	----	----	----	----	----	----	----	----	----

SHA-2 provides 32 bytes of data

0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
---	---	---	---	---	---	---	---	---	---	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----	----

The input fields will remain the same and the output field will return the first 20 bytes of the SHA (from 32 bytes for SHA-2), the same number of bytes that SHA-1 returns. **The only code that will need to be changed are the routines that call SHA (since the return information size is not changing).**

SHA-2 Sample Source Code will be provided to all Software Developers.

Federal Register Notice

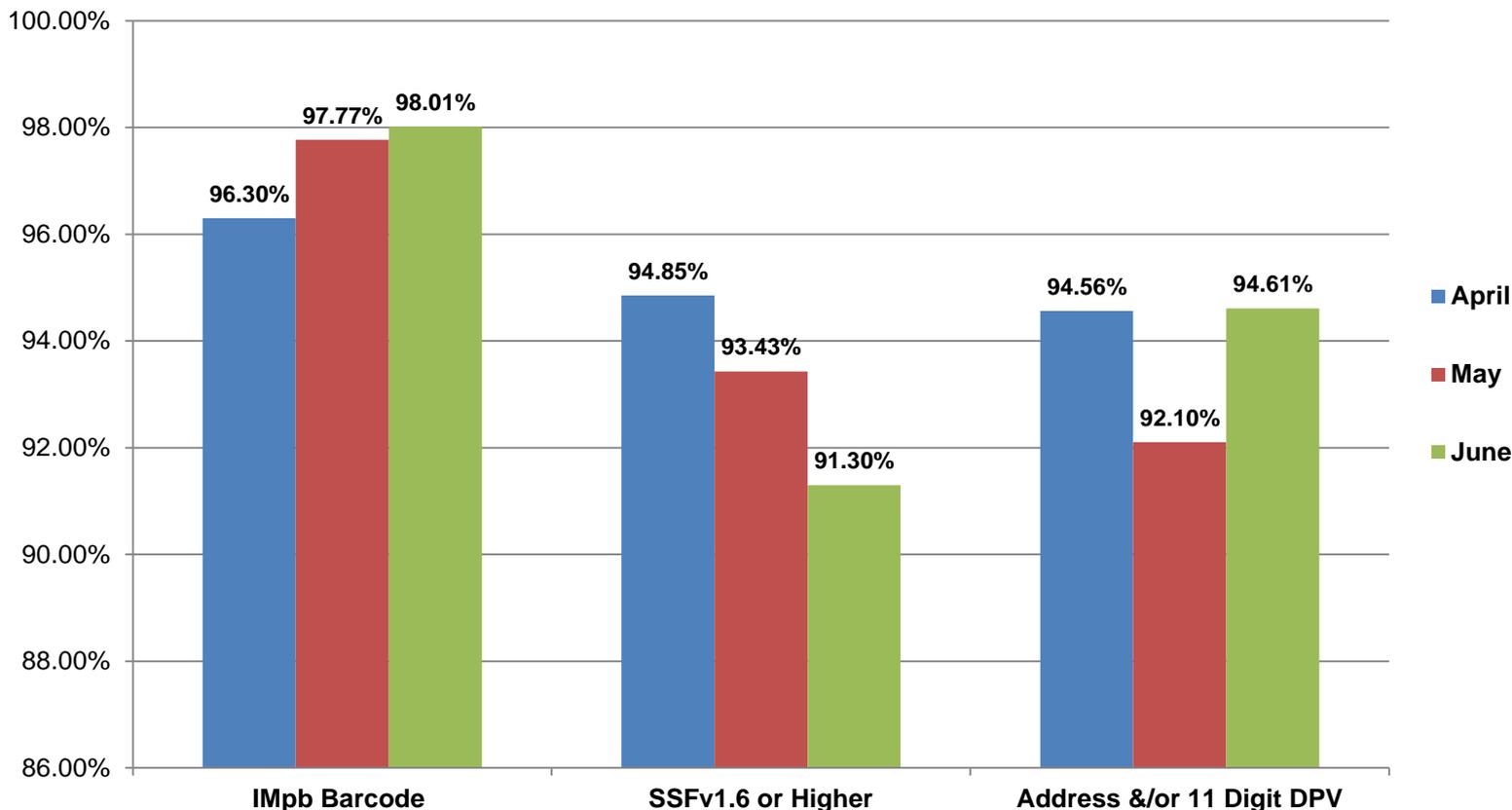
- Provides clarification to:
 - MLNA – BCNO – Foreign Moves
 - NCOA^{Link} Return Codes & Move Update Compliance
 - ACS Notifications of non-DPV confirmed addresses
 - 18-Month+ COAs & Move Update Compliance
- Provides additional information for Legal Restraint authorized mailers' use of exclusive MIDs in conjunction with Seamless Acceptance

<http://pe.usps.gov/FederalRegisterNotices.asp>

Shipping Information Systems Updates



Q3 FY15 - IMpb Compliance Trends



Thresholds

99%

97%

98%

Source: USPS Product Tracking & Reporting (PTR)
USPS Product Performance Reporting (PPR)

Note: Timeliness not factored into performance
Q3 FY15 – April 1st thru June 30, 2015

June FY15 IMpb Metrics

Product	% IMpb Barcode Threshold 99%	% Address and / or 11-Digit Zip Code Threshold 98	% Address and 11 Digit Zip Code	% Address Only	%SSF v1.6 or Higher Threshold 97%
Bound Printed Matter Parcels	99.82%	81.58%	54.91%	21.79%	88.64%
Library Mail	87.72%	68.90%	19.54%	34.14%	60.61%
Standard Post	38.29%	72.51%	24.93%	4.30%	32.21%
Media Mail	94.67%	95.62%	45.85%	38.65%	50.45%
Critical Mail	100.00%	92.39%	21.28%	70.47%	91.97%
Priority Mail Express	74.26%	74.31%	55.10%	13.21%	73.34%
First Class Mail	98.09%	94.62%	63.81%	25.12%	93.51%
Parcel Select Lightweight	99.94%	96.94%	46.53%	45.93%	96.62%
Priority Mail	95.50%	96.40%	62.25%	24.78%	93.86%
Parcel Select	99.66%	98.12%	63.45%	29.95%	90.57%
Standard Mail Marketing Parcels	100.00%	81.47%	43.10%	34.62%	89.52%
Standard Mail Parcels Non-Profit	100.00%	26.18%	20.37%	3.80%	34.60%
Unknowns	36.37%	4.73%	0.32%	4.37%	0.40%
Totals	98.01%	94.61%	56.82%	32.12%	91.30%

Source: USPS Product Tracking & Reporting

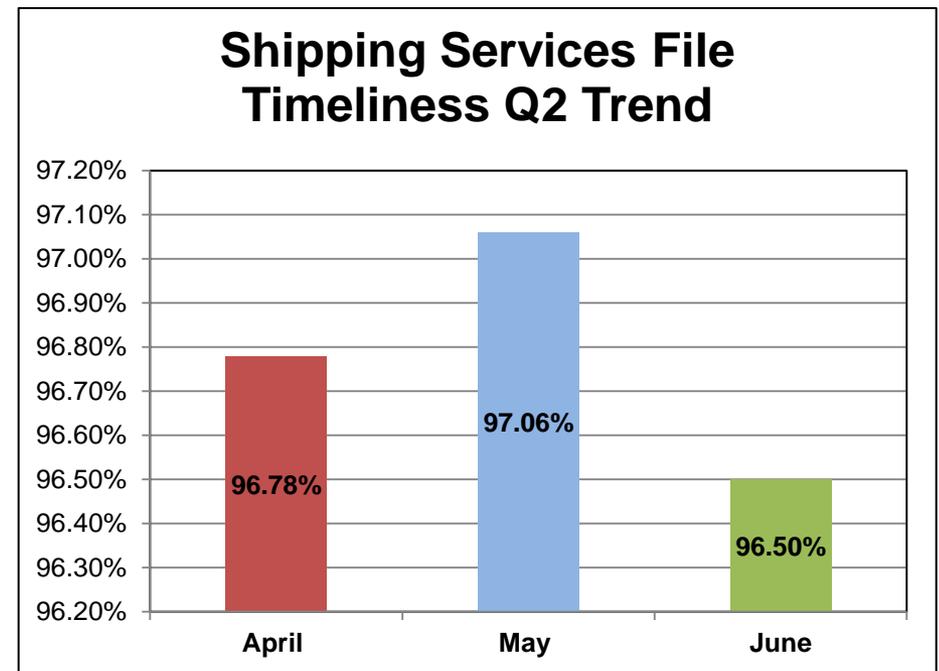
* Note: Timeliness not factored into performance

As of June 30, 2015

Q3 - FY15 Shipping Services File Timeliness by Product

**USPS Receives Shipping Services file before
AAU Event: 96.50% of Total Volume for June 2015**

Product	% of AAU Events Prior To Shipping Services File Received
Standard Mail Marketing Parcels	9.63%
*Parcel Select	4.84%
Bound Printed Matter Parcels	4.43%
*Parcel Select Lightweight	4.16%
*Unspecified	1.64%
Library Mail	1.58%
Media Mail	1.31%
*First-Class Package Services	1.22%
*Priority Mail Express	1.22%
*Priority Mail	1.03%
Standard Post	0.48%
*Critical Mail	0.35%
Standard Mail Nonprofit Parcels	0.13%
Total	3.22%



Source: USPS Product Tracking & Reporting (PTR)
USPS Product Performance Reporting (PPR)

- Currently only Competitive products are subject to noncompliance fees.
 - Q3 FY15 – April 1st thru June 30, 2015

June 2015 Shipping Services File Timeliness by eVS Type

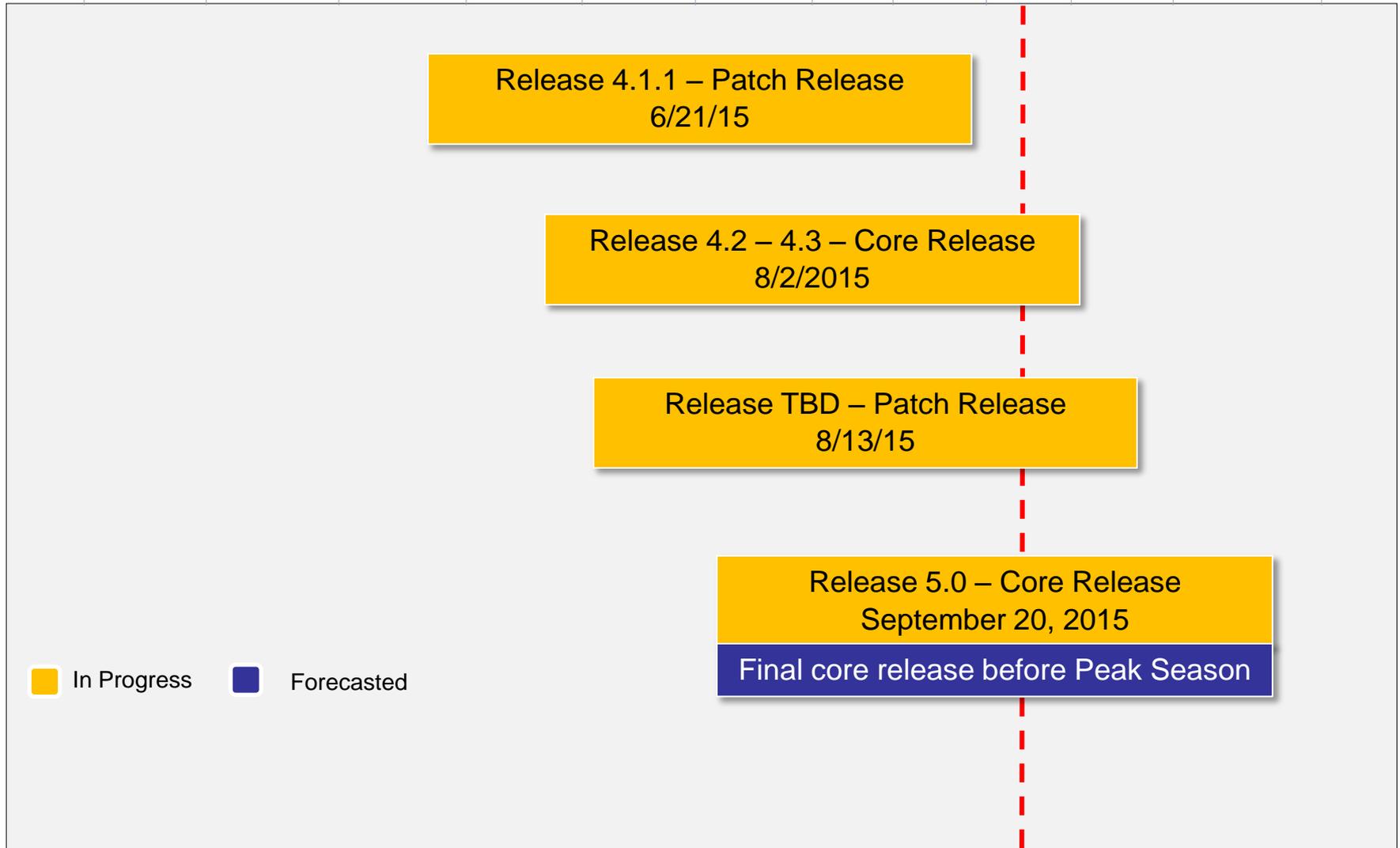
PRODUCT	% Arrival at Post Office Event Prior to Shipping Services File (Other)	% Arrival at Post Office Event Prior to Shipping Services File (Non-eVS)	% Arrival at Post Office Event Prior to Shipping Services File (eVS)	% Arrival at Post Office Event Prior to Shipping Services File (Total)
Bound Printed Matter Parcels	4.28%	2.29%	6.38%	4.43%
Critical Mail	0.00%	0.47%	0.04%	0.21%
First-Class Package Service	3.00%	1.14%	2.31%	1.29%
Library Mail	0.00%	2.99%	0.00%	2.67%
Media Mail	0.15%	1.77%	1.08%	1.38%
Parcel Select	2.74%	0.12%	8.15%	5.34%
Parcel Select Lightweight	2.83%	0.49%	5.67%	4.59%
Priority Mail	2.28%	0.98%	2.35%	1.09%
Priority Mail Express	1.46%	0.92%	3.85%	1.08%
Standard Mail Marketing Parcels	3.45%	0.01%	9.75%	8.50%
Standard Mail Parcels Non-Profit Parcels	0.81%	0.00%	0.01%	0.02%
Standard Post	67.47%	0.41%	0.00%	0.47%
Unspecified	93.33%	3.03%	1.86%	3.09%
TOTAL	2.84%	0.91%	6.35%	3.50%

Source: USPS Product Tracking & Reporting (PTR)
USPS Product Performance Reporting (PPR)

* Currently only Competitive products are subject to noncompliance fees.

- **Extend IMpb Compliance Fee and Thresholds to all products**
- **Require Address and 11-Digit ZIP Code Delivery Point Validation**
- **Barcode Quality, including placement**
- **Shipping Services File Data Quality**
- **99M Container Placards and Electronic Nesting Information in Shipping Services File**
- **Secure File Transmission – Reaching out to customers now**
- **Send Shipping Partner Events**
- **Upgrade to Electronic Verification System (eVS) for payment – Separate Track**
- **Implementation 6 months after Final Rule or sooner**

November 1 December 1 January 1 February 1 March 1 April 1 May 1 June 1 July 1 August 1 September 1 October 1



Upcoming Releases 4.2 and 4.3

Will deploy on August 2, 2015 at 8:00 p.m. (EST)

New Features

▪ **IPC Ecommerce Innerconnect Programme (eCIP) International Shipments**

Will enable USPS to meet the eCIP requirements for the acceptance of inbound and open transit STROBE (Simple Tracking Of Blind Ecommerce) events to ensure that all STROBE events are captured in USPS systems and displayed in tracking systems. This will allow IPC to begin transmitting to countries that are able to use the new file and to be in compliance with the eCIP Programme.

▪ **CDE Extract Business Rule Changes**

Will enable USPS to meet the eCIP requirements for the acceptance of inbound and open transit STROBE events to ensure that all STROBE events are captured in USPS systems and displayed in tracking systems. This will allow IPC to begin transmitting to countries that are able to use the new file and to be in compliance with the eCIP Programme.

▪ **Address Enhancements**

Upcoming change will augment the manner in which we get and store address information that has been received and deemed Delivery Point Validated (DPV) from AMS.

New Features Continued

▪ **Web/Text Tracking Enhancements**

PTR is making several enhancements to our Web/Text Tracking for more ease of use. Some of these improvements are: Changes to MA suppression where the suppression will occur if it's the earliest event or preceded by a shipping partner event only. Making events 51-57 configurable so they match the scanning activity that they signify. Make it easier for customers to request redelivery when it is available. Allow users of the Text Tracking function to request the universe of keywords and their definitions.

▪ **Scanner Event Changes**

Will enhance and add scan events or scan attributes for specific operational usage. For some scenarios, we will not be adding new events, but rather adjusting the verbiage related to an event to better explain the operational circumstances under which it takes place.

▪ **Network Predicted Delivery Day**

This update will allow for a more streamlined and accurate PDD calculation.

▪ **New Logic for ZIP Codes Date/Time Exclusions**

This will address inaccurate acceptance times and long delays from the time accepted to the subsequent processing for mail pieces that are mailed from overseas military bases.

New Features Continued

- **Out for Delivery Logic Updated to Use Destination ZIP Code**
- **Improve Enroute Type Logic for Origin and Destination**

Infrastructure Changes and Bug Fixes

Bug Fix

- **Start the Clock and Acceptance Changes**

Modifications are being made to the start the clock logic to use the "U1" container unload event as a start the clock event for customer containers only. It will also change the application of the acceptance event on the SS ID of related pieces for exception situations.

Add scan events to ensure accurate status and customer visibility

Delivery Exceptions

- **Weather / Transportation / Force Majeure**
- **No Access**
 - **Door not accessible/ locked gate**
No access code
- **Animal Interference**
- **Delayed at Delivery Unit - Proposed**



Planned Release Date	New / Existing Event	Event Code	Attribute Code	USPS Tracking -- First level script	USPS Tracking -- Second level script	Intranet and Customer Extracts
August 2, 2015	Existing	57	N/A	<p>We were unable to attempt delivery of your item on DATE at TIME in CITY, STATE ZIPCODE due to hazardous or unsafe weather conditions. Your item will go out for delivery on the next business day as conditions permit.</p> <p>(If no city / state for ZIP Code) We were unable to attempt delivery of your item on DATE at TIME in ZIP Code ZIPCODE due to hazardous or unsafe weather conditions. Your item will go out for delivery on the next business day as conditions permit.</p>	Delivery Exception, Local Weather Delay	DELIVERY EXCEPTION LOCAL WEATHER DELAY
August 2, 2015	Existing	01	09	No change	Delivered, Individual Picked Up at Postal Facility	DELIVERED INDIVIDUAL PICKED UP AT USPS
August 2, 2015	Existing	01	10	No change	Delivered, Individual Picked Up at Post Office	DELIVERED INDIVIDUAL PICKED UP AT PO
August 2, 2015	Existing	01	17	<p>Your item has been delivered to the mail room at TIME on DATE in CITY, STATE ZIPCODE.</p> <p>If no city / state: Your item has been delivered to the mail room at TIME on DATE in ZIP Code ZIPCODE.</p>	Delivered, To Mail Room	DELIVERED TO MAIL ROOM

Planned Release Date	New / Existing Event	Event Code	Attribute Code	USPS Tracking -- First level script	USPS Tracking Second level script	Intranet and Customer Extracts
August 2, 2015	Existing	25	N/A	<p>Your item was returned to the sender on DATE at TIME in CITY, STATE ZIPCODE because the addressee was not known at the delivery address noted on the package.</p> <p>(If no city / state) Your item was returned to the sender on DATE at TIME in ZIP Code ZIPCODE because the addressee was not known at the delivery address noted on the package.</p>	no change	NO CHANGE
August 2, 2015	Existing	26	N/A	<p>Your item was returned to the sender on DATE at TIME in CITY, STATE ZIPCODE because the address was vacant or the business was no longer operating and no further information was available.</p> <p>(If no city / state) Your item was returned to the sender on DATE at TIME in ZIP Code ZIPCODE because the address was vacant or the business was no longer operating and no further information was available.</p>	Vacant/Out of Business	VACANT/OUT OF BUSINESS
August 2, 2015	Existing	27	N/A	<p>Current scripting for event 27: Your item was returned to the sender on DATE at TIME in CITY, STATE, ZIPCODE because it was not claimed by the addressee.</p> <p>Proposed: Your item was returned to the sender on DATE at TIME in CITY, STATE, ZIPCODE because it was not claimed by the addressee before the item reached its maximum hold time at the post office.</p>	Unclaimed/Max Hold Time Expired	UNCLAIMED/MAX HOLD TIME EXPIRED

Planned Release Date	New / Existing Event	Event Code	Attribute Code	USPS Tracking -- First level script	USPS Tracking -- Second level script	Intranet and Customer Extracts
August 2, 2015	New	WX	(Domestic	<p>Your shipment has potentially been delayed due to weather conditions at TIME on DATE in CITY, STATE ZIPCODE.</p> <p>If no city / state for ZIP Code) Your shipment has potentially been delayed due to weather conditions at TIME on DATE in ZIP Code ZIPCODE.</p>	Processing Exception, Regional Weather Delay	PROCESSING EXCEPTION REG WEATHER DELAY
August 2, 2015	New	TX	N/A	<p>Your shipment has potentially been delayed due to transportation problems at TIME on DATE in CITY, STATE ZIPCODE.</p> <p>If no city / state for ZIP Code) Your shipment has potentially been delayed due to transportation problems at TIME on DATE in ZIP Code ZIPCODE.</p>	Processing Exception, Regional Transportation Delay	PROCESSING EXCEPTION REG TRANS DELAY
August 2, 2015	New	OX	N/A	<p>Your shipment has potentially been delayed due to emergency or other conditions at TIME on DATE in CITY, STATE ZIPCODE.</p> <p>If no city / state for ZIP Code) Your shipment has potentially been delayed due to emergency or other conditions at TIME on DATE in ZIP Code ZIPCODE.</p>	Processing Exception, Other Delay	PROCESSING EXCEPTION OTHER DELAY

Planned Release Date	New / Existing Event	Event Code	Attribute Code	USPS Tracking -- First level script	USPS Tracking Second level script	Intranet and Customer Extracts
August 2, 2015	New	30	N/A	<p>We attempted to deliver your item at TIME on DATE in CITY, STATE ZIPCODE but could not complete the delivery because the employee did not have the appropriate credentials to access the delivery location. We will reattempt delivery on the next business day.</p> <p>(If no city / state for ZIP Code) We attempted to deliver your item at TIME on DATE in ZIP Code ZIPCODE but could not complete the delivery because the employee did not have the appropriate credentials to access the delivery location. We will reattempt delivery on the next business day.</p>	No Access	NO ACCESS
August 2, 2015	New	72	N/A	<p>We were unable to attempt delivery of your item on DATE at TIME in CITY, STATE ZIPCODE due to interference by an animal. Your item will go out for delivery on the next business day as conditions permit.</p> <p>(If no city / state for ZIP Code) We were unable to attempt delivery of your item on DATE at TIME in ZIP Code ZIPCODE due to interference by an animal. Your item will go out for delivery on the next business day as conditions permit.</p>	Delivery Exception, Animal Interference	DELIVERY EXCEPTION ANIMAL INTERFERENCE
August 2, 2015	Proposed	71	NA	<p>Your item has been subject to a delivery delay at TIME on DATE in CITY, STATE ZIPCODE. Your item will go out for delivery on the next business day.</p> <p>If no city / state: Your item has been subject to a delivery delay at TIME on DATE in ZIP Code ZIPCODE. Your item will go out for delivery on the next business day.</p>	Delivery Delay	DELIVERY DELAY
August 2, 2015	Proposed	73	N/A	<p>Your item is back at the CITY, STATE ZIP CODE post office following a delivery attempt at TIME on DATE and is available for redelivery or pickup.</p> <p>(If no city / state for ZIP Code) Your item is back at the ZIP Code ZIP CODE post office following a delivery attempt at TIME on DATE and is available for redelivery or pickup.</p>	Available for Redelivery or Pickup	AVAILABLE FOR REDELIVERY OR PICKUP

Planned Release Date	New / Existing Event	Event Code	Attribute Code	USPS Tracking -- First level script	USPS Tracking Second level script	Intranet and Customer Extracts
September 20, 2015	Proposed	21	12	<p>Your item was returned to the sender on DATE at TIME in CITY, STATE, ZIPCODE because of an incorrect street number.</p> <p>(If no city / state for ZIP Code) Your item was returned to the sender on DATE at TIME in ZIP Code ZIPCODE because of an incorrect street number.</p>	No Such Street Number	NO SUCH STREET NUMBER
September 20, 2015	Proposed	21	13	<p>Your item was returned to the sender on DATE at TIME in CITY, STATE, ZIPCODE because of an incorrect apartment or suite number.</p> <p>(If no city / state for ZIP Code) Your item was returned to the sender on DATE at TIME in ZIP Code ZIPCODE because of an incorrect apartment or suite number.</p>	Missing or No Such Apt or Suite Number	MISSING OR NO SUCH APT OR SUITE NUMBER
September 20, 2015	Proposed	21	14	<p>Your item was returned to the sender on DATE at TIME in CITY, STATE ZIPCODE because the ZIP Code was not valid for the city or state.</p> <p>(If no city / state for ZIP Code) Your item was returned to the sender on DATE at TIME in ZIP Code ZIPCODE because the ZIP Code was not valid for the city or state.</p>	No Such City or State for ZIP Code	NO SUCH CITY OR STATE FOR ZIP CODE

Planned Release Date	New / Existing Event	Event Code	Attribute Code	USPS Tracking -- First level script	USPS Tracking -- Second level script	Intranet and Customer Extracts
September 20, 2015	New	58	18	<p>Your item is being held at the CITY, STATE ZIP CODE post office at TIME on DATE. This is at the request of the customer.</p> <p>(If no city / state) Your item is being held at the ZIP Code ZIPCODE post office at TIME on DATE. This is at the request of the customer.</p>	Held at Post Office, At Customer Request	HELD AT POST OFFICE AT CUSTOMER REQUEST
September 20, 2015	New	58	19	<p>Your item is being held at the CITY, STATE ZIP CODE post office at TIME on DATE. The item was removed from a full parcel locker.</p> <p>(If no city / state) Your item is being held at the ZIP Code ZIPCODE post office at TIME on DATE. The item was removed from a full parcel locker.</p>	Held at Post Office, Retrieved from full parcel locker	HELD AT PO RETRIEVED FROM FULL LOCKER