



MTAC UG#4-CONFIRM

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User Group Mission Statement

To provide an ongoing forum for the Postal Service and users of the CONFIRM program to facilitate communications and address and resolve issues pertaining to the CONFIRM program.

Desired Results

A collaborative effort between industry users of the CONFIRM service and USPS representatives interested in getting the most value and usage out of the product.

Address and resolve issues for the CONFIRM system.



- ❑ **Group started meeting in October 2010**
 - Meet every two weeks

- ❑ **Started with a working list of 21 Issues**

- ❑ **Three areas of focus:**
 - Communications & Education
 - Operations
 - Information Analysis

□ **Recent focus:**

- Quality and usability of resource documentation
- Transition from a subscription based service to an attribute of using mail with an IMb.
- Increased integration with Operational Visibility Group

- ❑ **Updated Resource Documentation**
 - Source files for website
 - Usability of mail processing documentation
 - ◆ Operation Codes
 - ◆ PARS Processing
- ❑ **Coordinated transition process for existing users to free service**
- ❑ **Initial steps of creating new resource documentation which will address several outstanding issues.**



Price Change CONFIRM Impacts

- New structure and prices will go into effect January 22, 2012.
- USPS will honor existing subscriptions under the current structure/prices until such subscriptions expire.
- Current subscribers with subscription expiration dates prior to January 22, 2012 may renew subscriptions under the current prices.
- A current subscriber with subscription expiration dates on or after January 22, 2012 will not be allowed to renew with CONFIRM. To receive piece level data users will sign up for “IMb Tracing”. Data will be provisioned as a feature of the class of mail for mailers utilizing an approved MID and an Intelligent Mail barcode.
- Note: Full Service and Basic services are eligible for the piece level data provisioning.



- Companies utilizing PLANET barcodes with a renewal date prior to January 22, 2012 will be allowed to renew under the current prices.
- Companies utilizing PLANET barcodes with a renewal date after January 22, 2012 will not be allowed to renew.
- Companies utilizing PLANET barcodes with a renewal date after January 22, 2012 will be allowed to renew prior to January 22, 2012 to enable PLANET code usage until January 22, 2013.
- No refunds will be provided.
- No pro-rata subscriptions will be offered.



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