

Industry Engagement and Outreach Operational Change Meetings

CONCEPTUAL AND PRE-DECISIONAL

August 2011

Operational changes topics

- **Effects of fewer plants/BMEs (20 min.)**
 - Nature and extent of costs incurred
 - Perceived benefits and challenges
 - How users may change mailing practices or reliance on mail
 - Ways to modify the concept to better serve senders and receivers

CONCEPTUAL AND PRE-DECISIONAL

- **Effects of service standard and entry time changes** (20 min.)
 - Nature and extent of costs incurred
 - Perceived benefits and challenges
 - How users may change mailing practices or reliance on mail
 - Ways to modify concept to better serve senders and receivers

CONCEPTUAL AND PRE-DECISIONAL

3

- **Additional thoughts** (10 min.)
 - “What haven’t we considered?”
- **Wrap-up/report back strategy** (10 min.)
 - Recap of discussion highlights
 - Develop summary bullets to report out (each group will create a summary page for their session)
 - **On or before Tuesday, Aug. 23**, send feedback to Pete Allen (william.a.allenjr@usps.gov)
 - Group summaries and other feedback will be compiled and provided to the MTAC membership on **Monday, Aug. 29**

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4