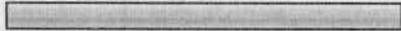
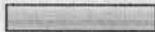


## MTAC Satisfaction

1. Into which category do you fall?			Response Percent	Response Count
MTAC Representative			64.1%	59
Association Executive			23.9%	22
Leadership Committee Member			8.7%	8
Work Group Member			1.1%	1
Other (specify below)			2.2%	2
		Other (please specify)		4
		<i>answered question</i>		92
		<i>skipped question</i>		3

2. Please indicate your level of agreement or disagreement for each question below.

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Response Count
MTAC is effective in identifying issues of mutual interest and importance to the USPS and the mailing industry.	47.2% (42)	51.7% (46)	1.1% (1)	0.0% (0)	0.0% (0)	89
MTAC's General Session topics provide relevant and timely information.	36.0% (32)	59.6% (53)	3.4% (3)	1.1% (1)	0.0% (0)	89
MTAC members receive valuable information from the USPS.	39.3% (35)	56.2% (50)	3.4% (3)	1.1% (1)	0.0% (0)	89
"Dear MTACer" updates provide useful information.	21.2% (18)	50.6% (43)	24.7% (21)	2.4% (2)	1.2% (1)	85
MTAC's Leadership Committee ensures that the most important initiatives are being worked on.	28.1% (25)	51.7% (46)	19.1% (17)	1.1% (1)	0.0% (0)	89
MTAC's Work Groups focus on the highest priority issues facing the USPS and the mailing industry.	28.1% (25)	46.1% (41)	18.0% (16)	6.7% (6)	1.1% (1)	89
The process to initiate an MTAC Work Group is effectively COMMUNICATED.	10.1% (9)	56.2% (50)	28.1% (25)	5.6% (5)	0.0% (0)	89
The process to initiate an MTAC Work Group is effective.	9.0% (8)	49.4% (44)	32.6% (29)	7.9% (7)	1.1% (1)	89
Work Group presentations at MTAC General Sessions provide useful information on the focus of the Work Group and progress being made toward the Work Group's objectives.	18.0% (16)	55.1% (49)	23.6% (21)	3.4% (3)	0.0% (0)	89
Findings & recommendations from MTAC's Work Groups are effectively implemented.	10.1% (9)	31.5% (28)	39.3% (35)	15.7% (14)	3.4% (3)	89
Access to MTAC information on the MITS website is easy and convenient.	16.9% (15)	52.8% (47)	23.6% (21)	6.7% (6)	0.0% (0)	89

	<i>answered question</i>	89
	<i>skipped question</i>	6

3. Any other comments you may have to help improve the value of MTAC would be appreciated.		
		<b>Response Count</b>
		34
	<i>answered question</i>	34
	<i>skipped question</i>	61