

MTAC National Postal Forum



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Agenda

- Accomplishments involving MTAC
- Performance Measurement
- Addressing Update
- Surface Visibility Update
- MID visibility
- Price change
- IV

MTAC – User Group 4 (UG4)

Bundle Visibility



Field Launch March 2015

(In progress)
Informed Visibility



Requirements

(In progress)
Business Reply Mail



MID-based IMb

Mail Visibility Issues



Discuss & Resolve

IMb Tracing



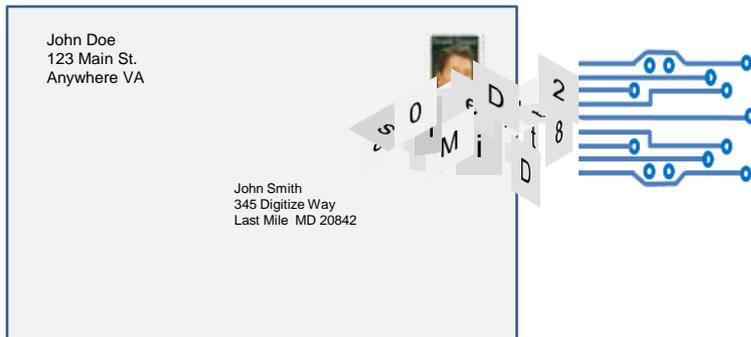
Streamlined Registration

User Group 5 (UG5) Move Update Clarification

- Federal Register Notice to exclude from Move Update compliance evaluations:
 - Moved-Left-No-Address (MLNA)
 - Box-Closed-No-Order (BCNO)
 - Foreign Moves
- Handling of Legal Restraint in SASP assessment to be included
- Target publication date: June 15, 2015

MTAC – Workgroup 164 (WG164)

Data Provisioning



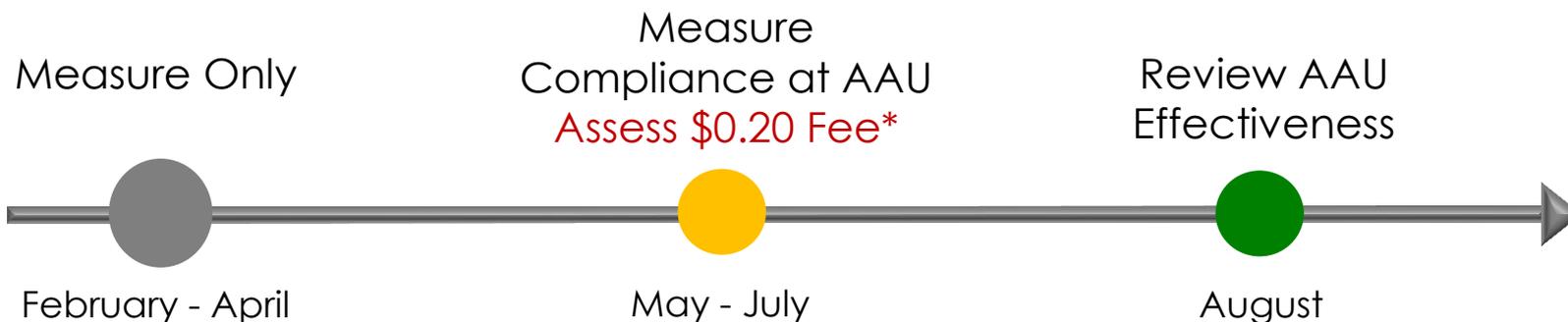
Explored Options

Interim IV



Transitional Solution

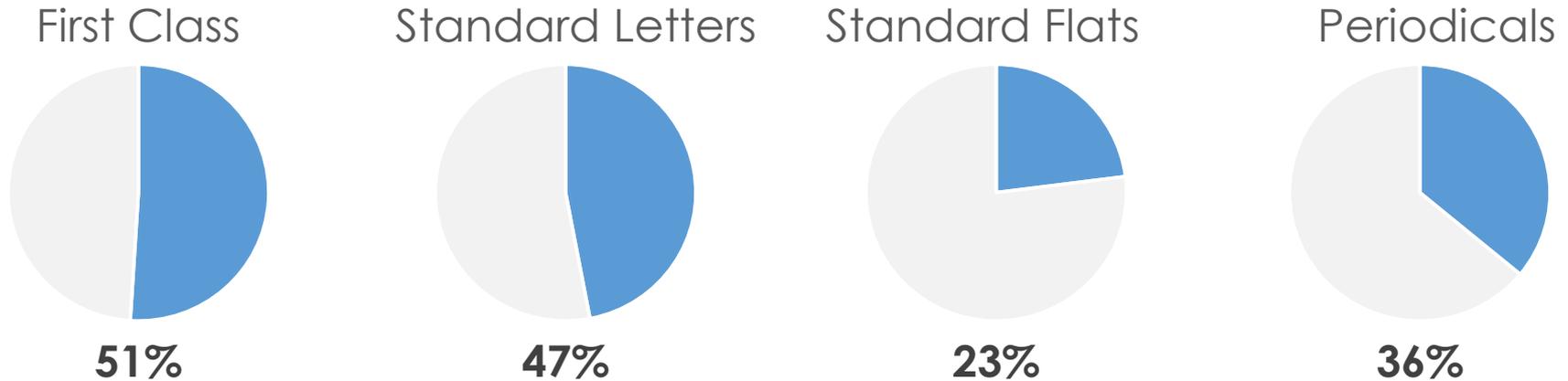
MTAC Workgroup 166 (WG166) IMpb Compliance for Shipping Services File Timeliness



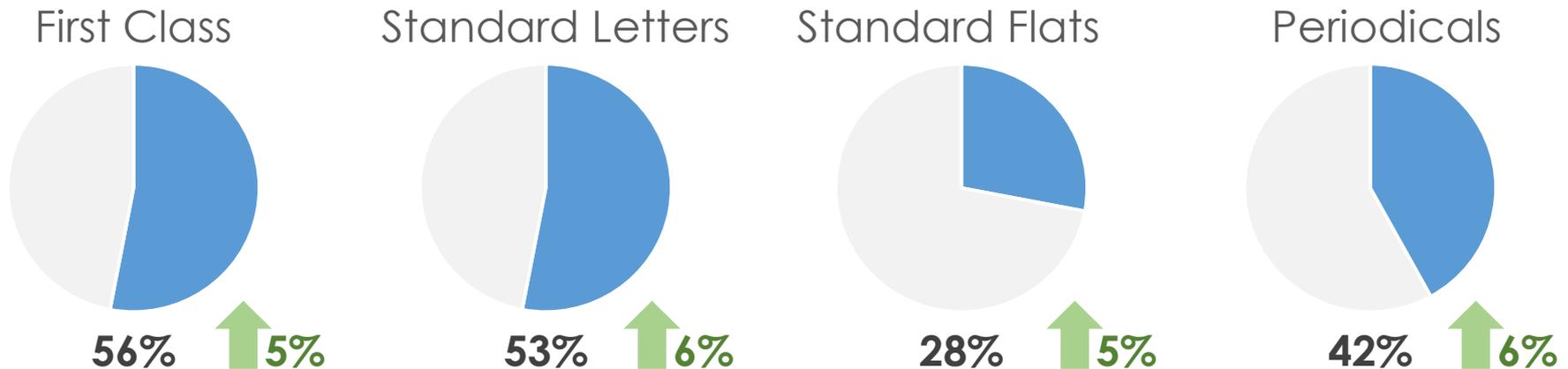
*For non-compliant pieces exceeding the threshold

MTAC – Workgroup 167 (WG167)

From August 2014 - Mail Currently in Measurement

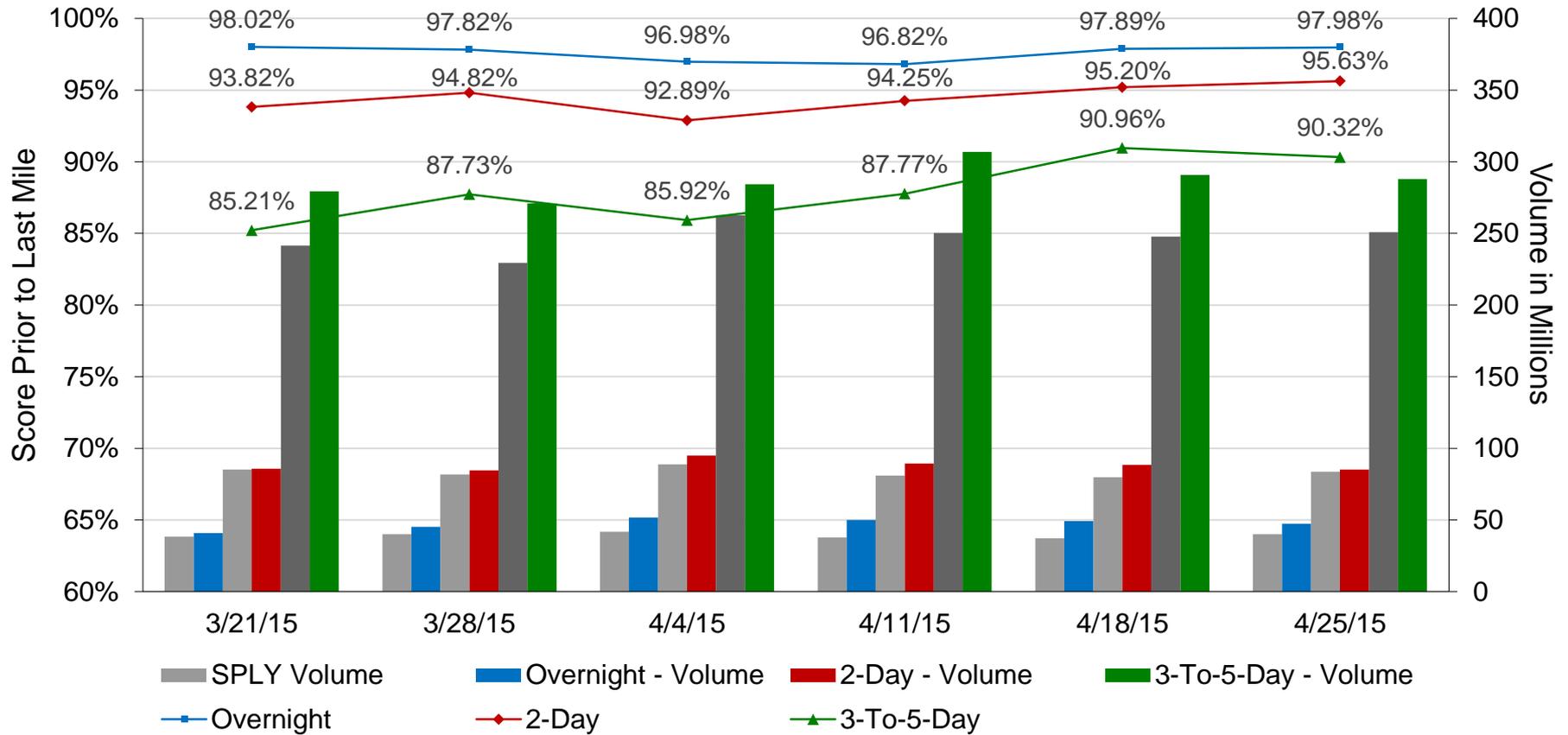


End of April 2015 - Mail Currently in Measurement



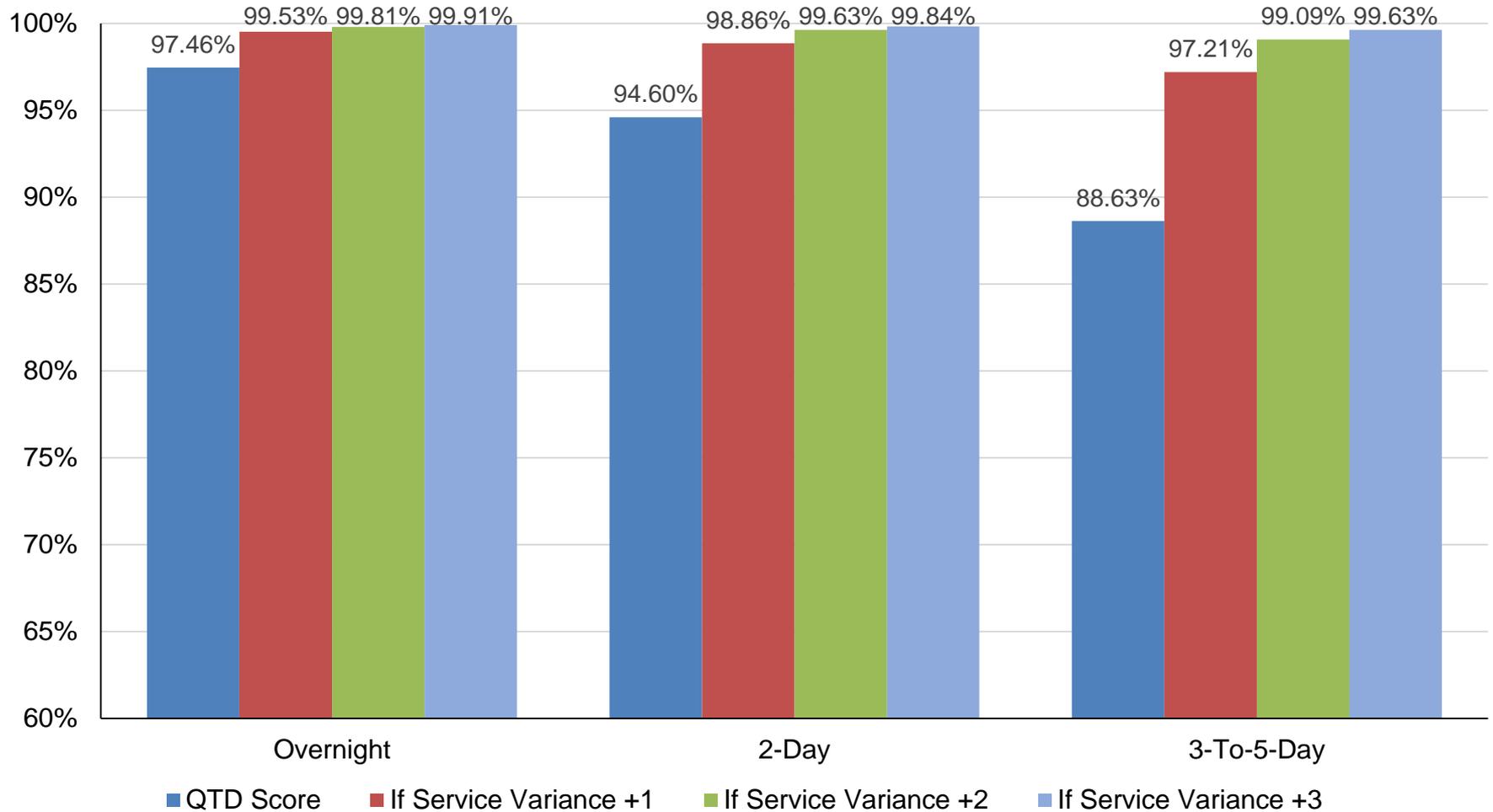
Actions undertaken to get more mail into measurement

- Enhanced the mailer scorecard to show exclusions at an individual mailer level
- Created a facility file (posted on RIBBS) in conjunction with the Industry. This file includes facilities, addresses and locale keys
- Added a Surface Transfer Center into FAST by utilizing industry feedback and mailer scorecard information
- Deployed the Bundle Visibility initiative nationwide
- Enhanced Start-the-Clock Business rules for facilities within the same 3-Digit
- Worked on Bundle Breakage in conjunction with Operations and the Industry for identification of eDoc Nesting issues

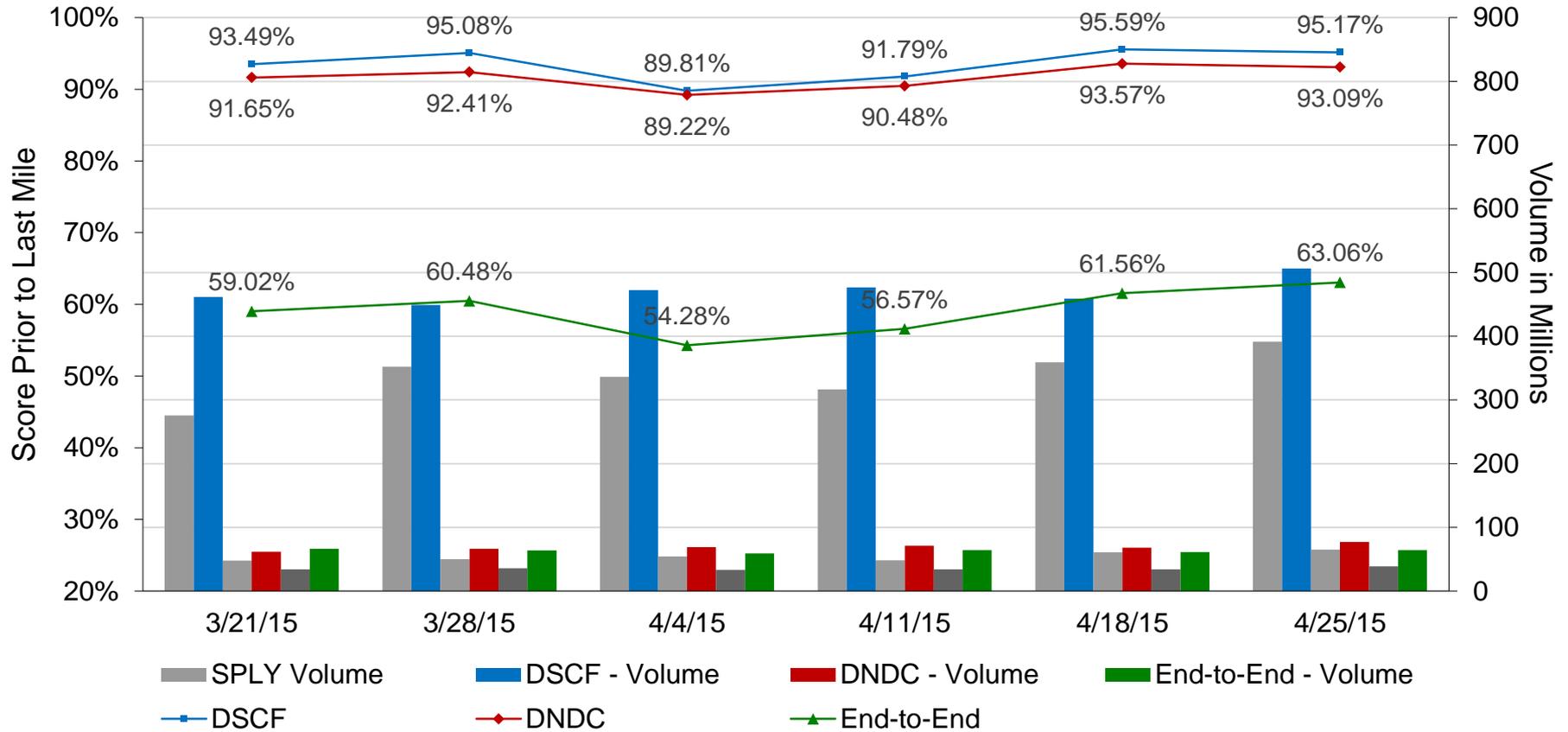


Q3 TD	Total Pieces Measured	Processing On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
Overnight	225,660,919	97.46%	-2.16%	95.30%	96.80%	186,613,458	20.90%	97.21%	-1.91%
2-Day	400,911,528	94.60%	-2.00%	92.60%	96.50%	380,744,653	5.30%	96.70%	-4.10%
3-to-5-Day	1,264,802,107	88.63%	-1.85%	86.78%	95.25%	1,121,525,895	12.80%	92.30%	-5.52%
Total	1,891,374,554			89.03%	96.00%	1,688,884,006	12.00%	93.83%	-4.80%

All QTD FCM Letters scores would be above 97.21% (prior to last mile), if pieces that failed by 1 day passed

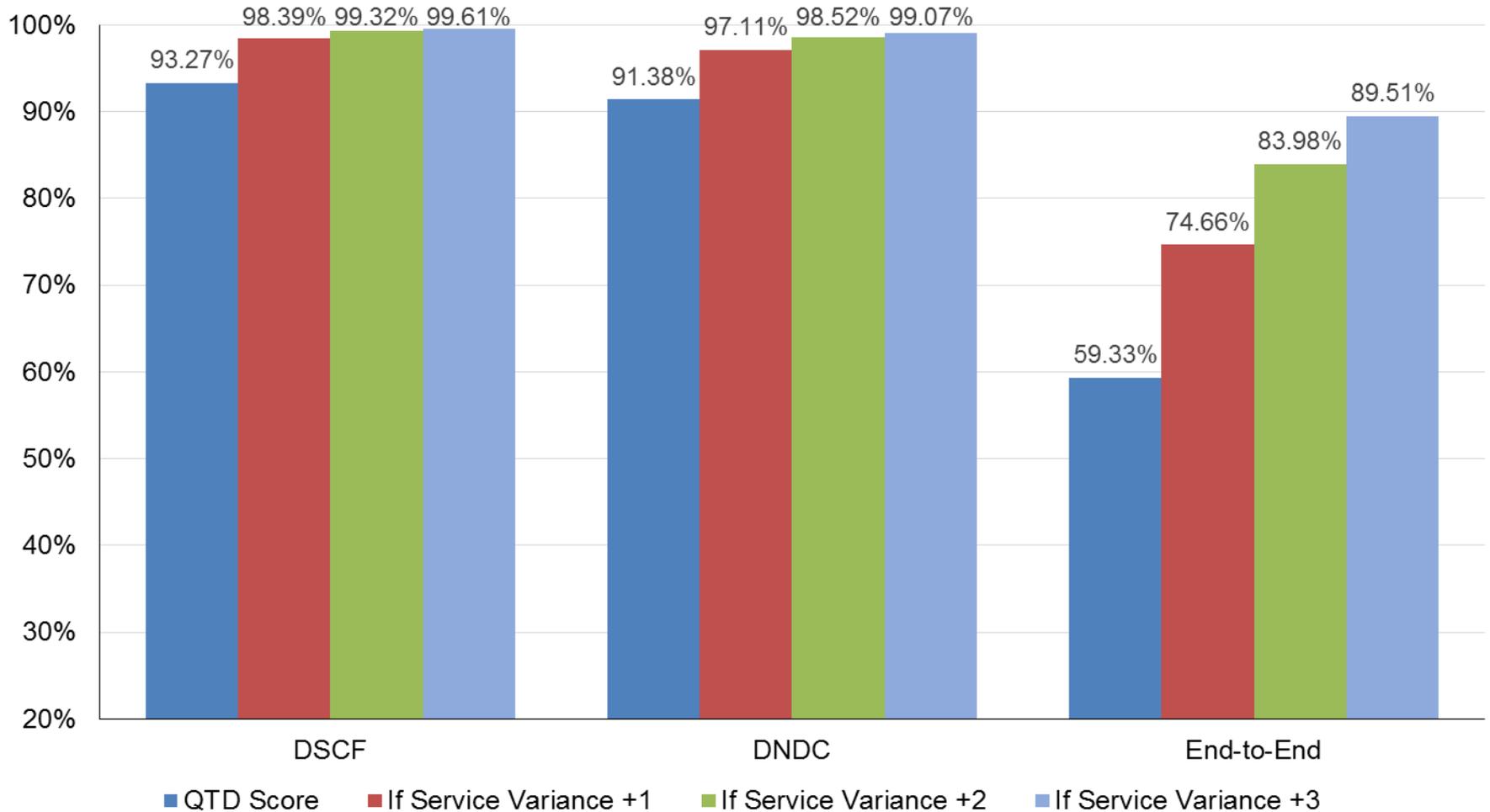


Note: Volumes may not sum to 100% due to rounding.

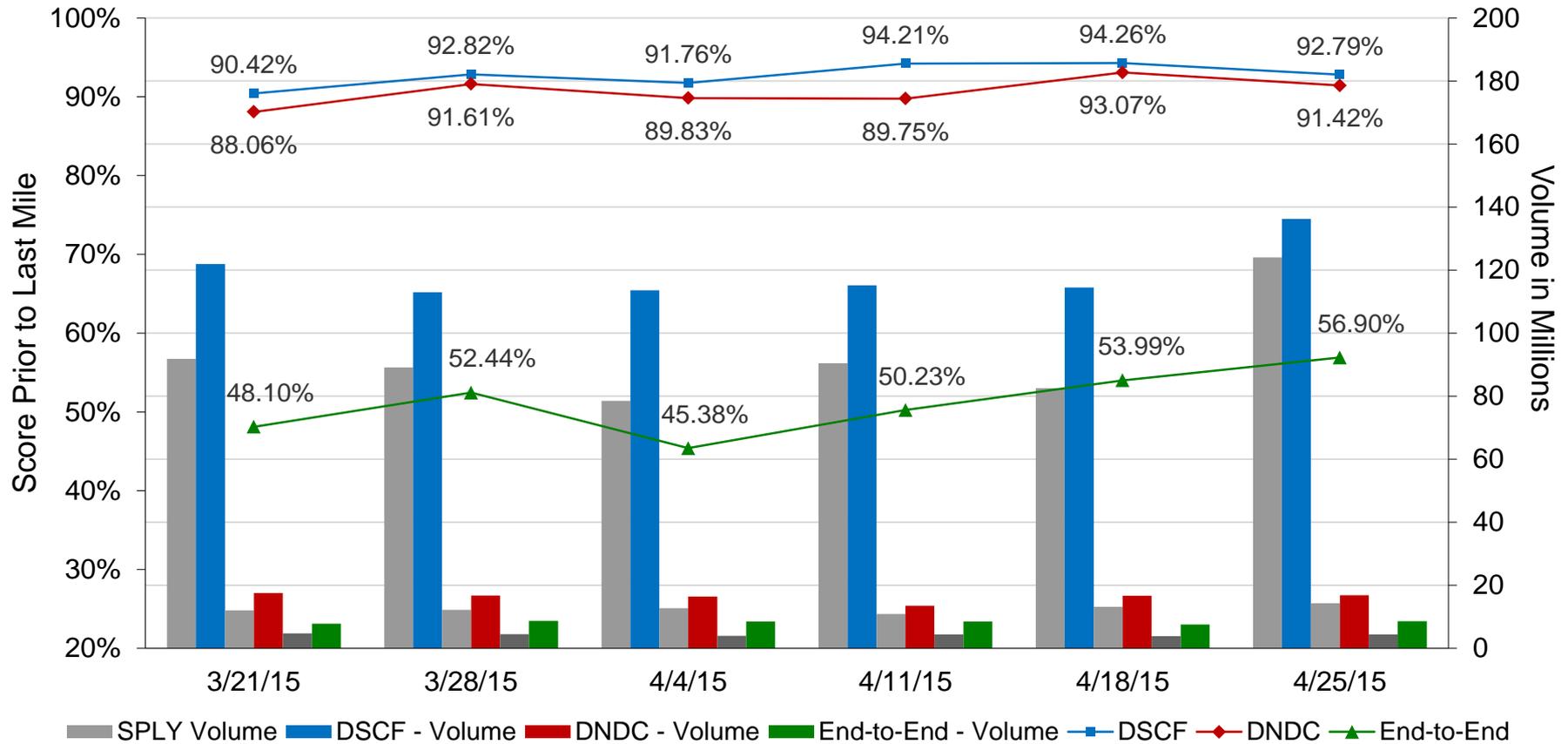


Q3 TD	Total Pieces Measured	Processing On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
SCF Letters	2,142,752,460	93.27%	-1.49%	91.78%	91.00%	1,618,170,007	32.40%	92.64%	-0.86%
NDC Letters	310,242,886	91.38%	-1.53%	89.85%	91.00%	261,939,112	18.40%	92.83%	-2.98%
E2E Letters	277,345,552	59.33%	-0.89%	58.44%	91.00%	164,681,880	68.40%	65.36%	-6.92%
Total	2,730,340,898			86.58%	91.00%	2,044,790,999	33.50%	88.29%	-1.71%

QTD DSCF and DNDC Standard Letter scores would be above 97.11% (prior to last mile), if pieces that failed by 1 day passed

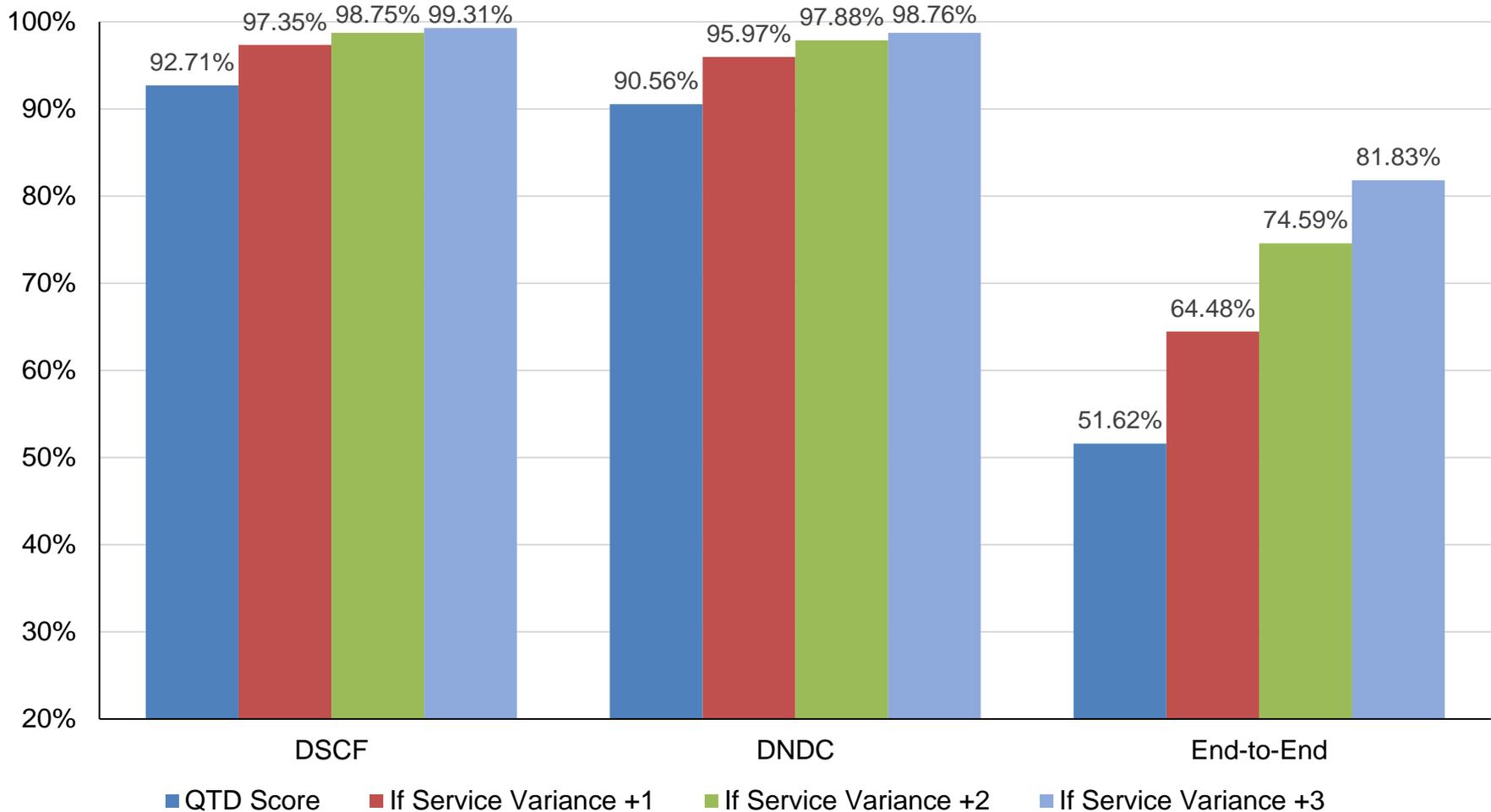


Note: Volumes may not sum to 100% due to rounding.



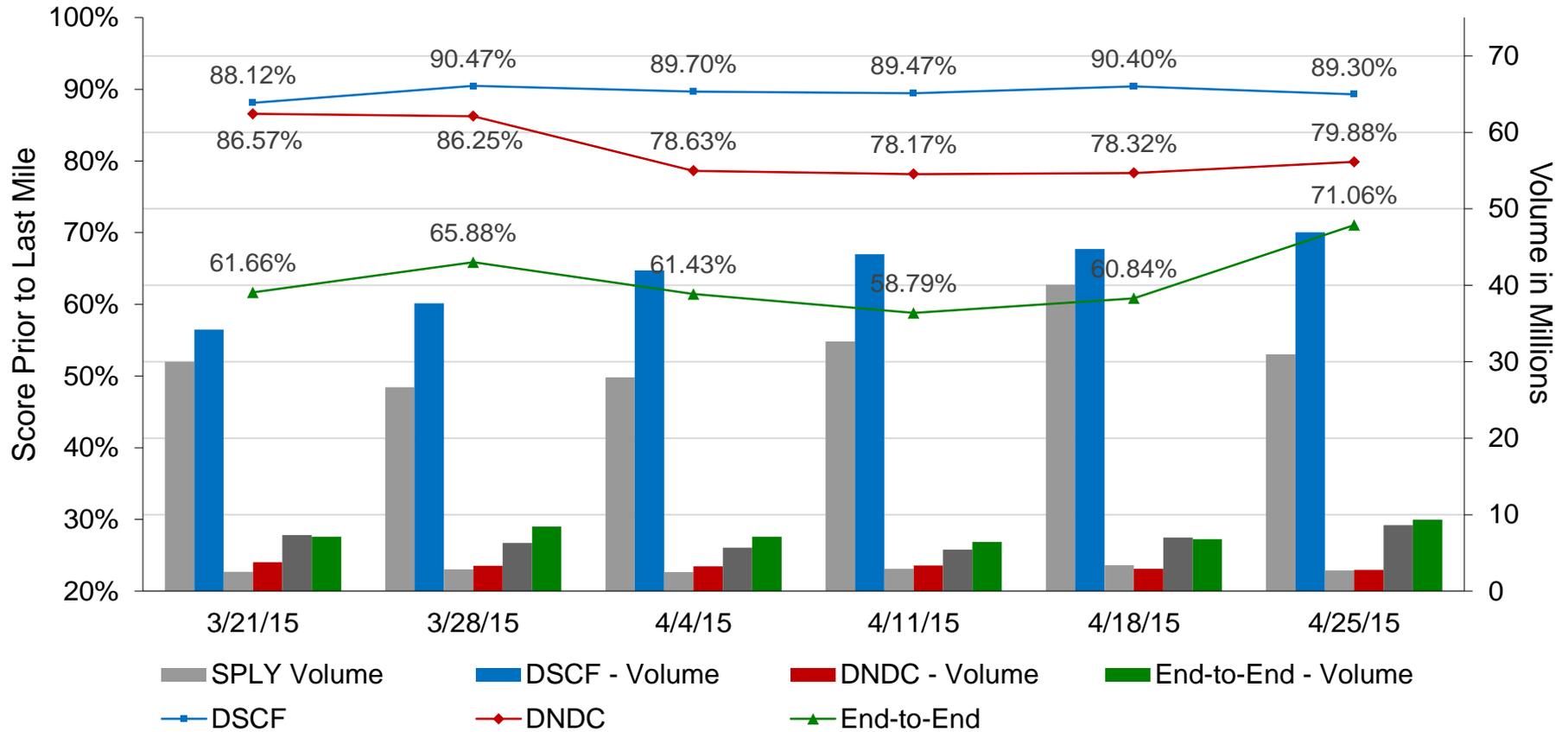
Q3 TD	Total Pieces Measured	Processing On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
SCF Flats	515,634,695	92.71%	-9.88%	82.83%	91.00%	414,886,996	24.30%	87.30%	-4.47%
NDC Flats	69,171,676	90.56%	-5.20%	85.36%	91.00%	57,481,361	20.30%	88.84%	-3.48%
E2E Flats	37,083,660	51.62%	-4.04%	47.58%	91.00%	19,294,749	92.20%	54.90%	-7.32%
Total	621,890,031			81.94%	91.00%	491,663,106	26.50%	86.71%	-4.77%

QTD DSCF and DNDC Standard Flat scores would be above 95.97% (prior to last mile), if pieces that failed by 1 day passed



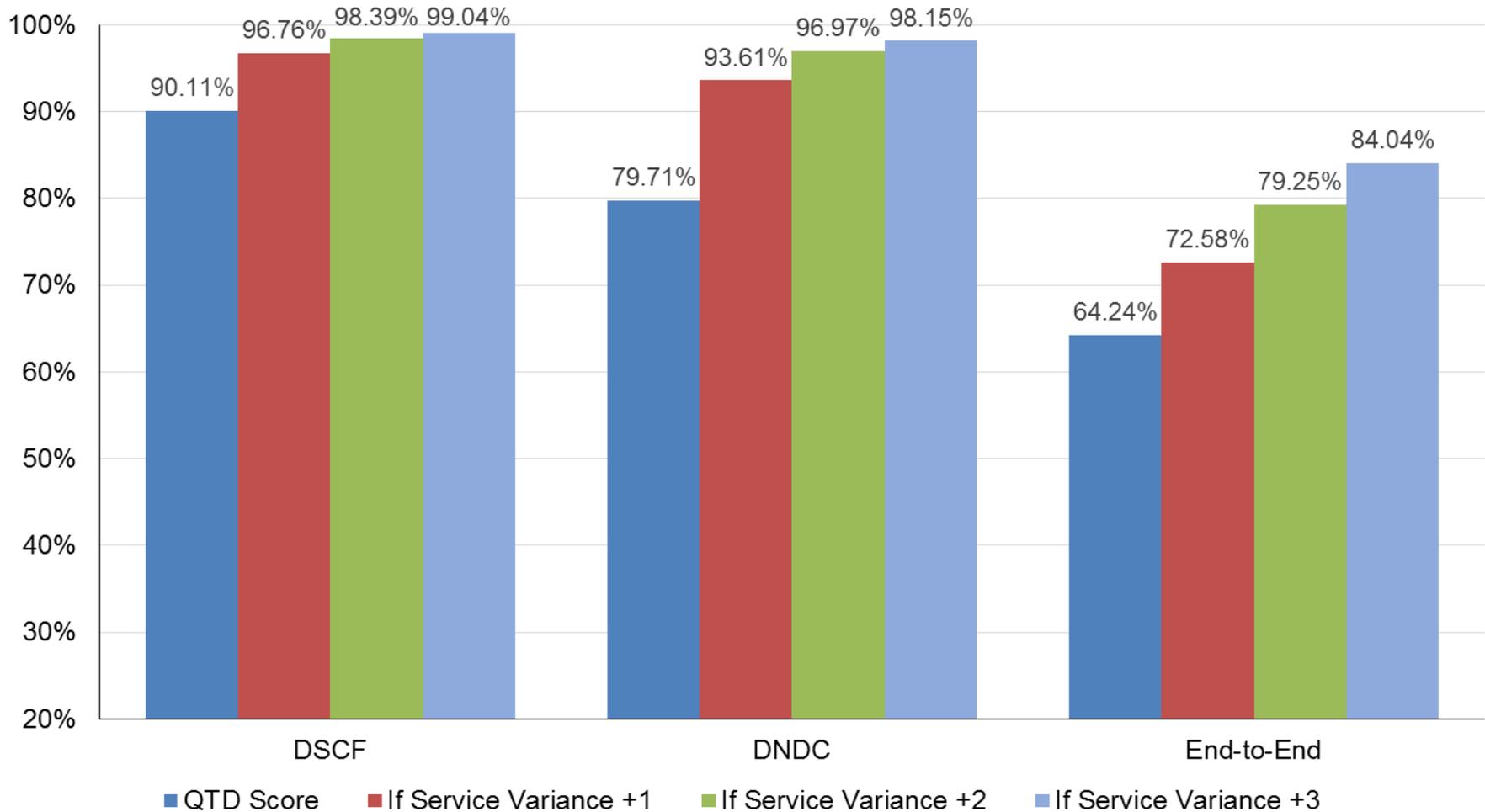
Note: Volumes may not sum to 100% due to rounding.

Note: DDU Mail Pieces were not included in the RPW Volume calculation.



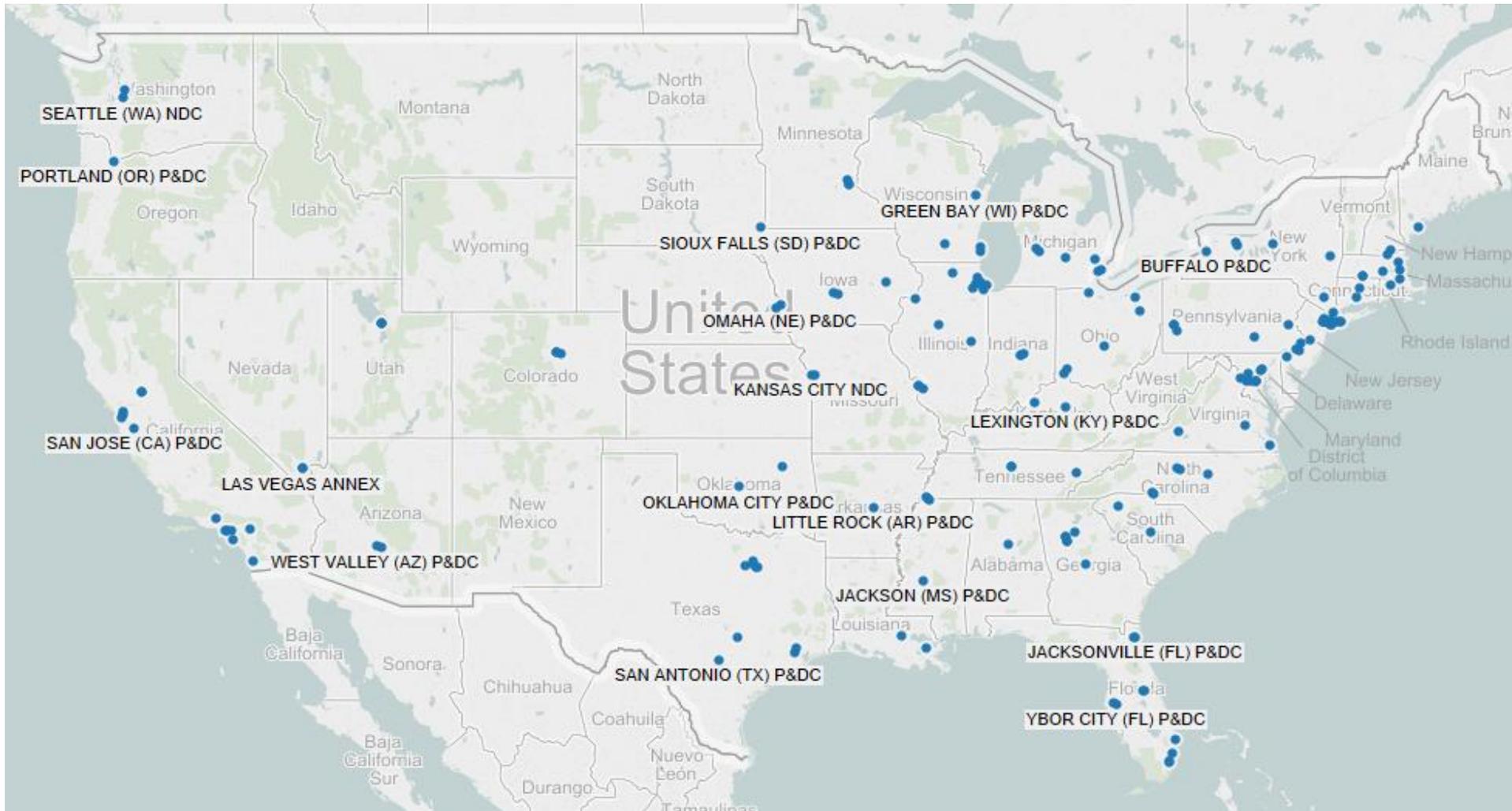
Q3 TD	Total Pieces Measured	Processing On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
SCF Flats	200,206,559	90.11%	-9.17%	80.94%	91.00%	146,564,236	36.60%	86.52%	-5.58%
ADC Flats	13,991,874	79.71%	-8.39%	71.32%	91.00%	13,085,265	6.90%	89.23%	-17.91%
E2E Flats	33,698,754	64.24%	-2.91%	61.33%	91.00%	30,349,360	11.00%	67.38%	-6.05%
Total	247,897,187			76.25%	91.00%	189,998,861	30.50%	81.92%	-5.67%

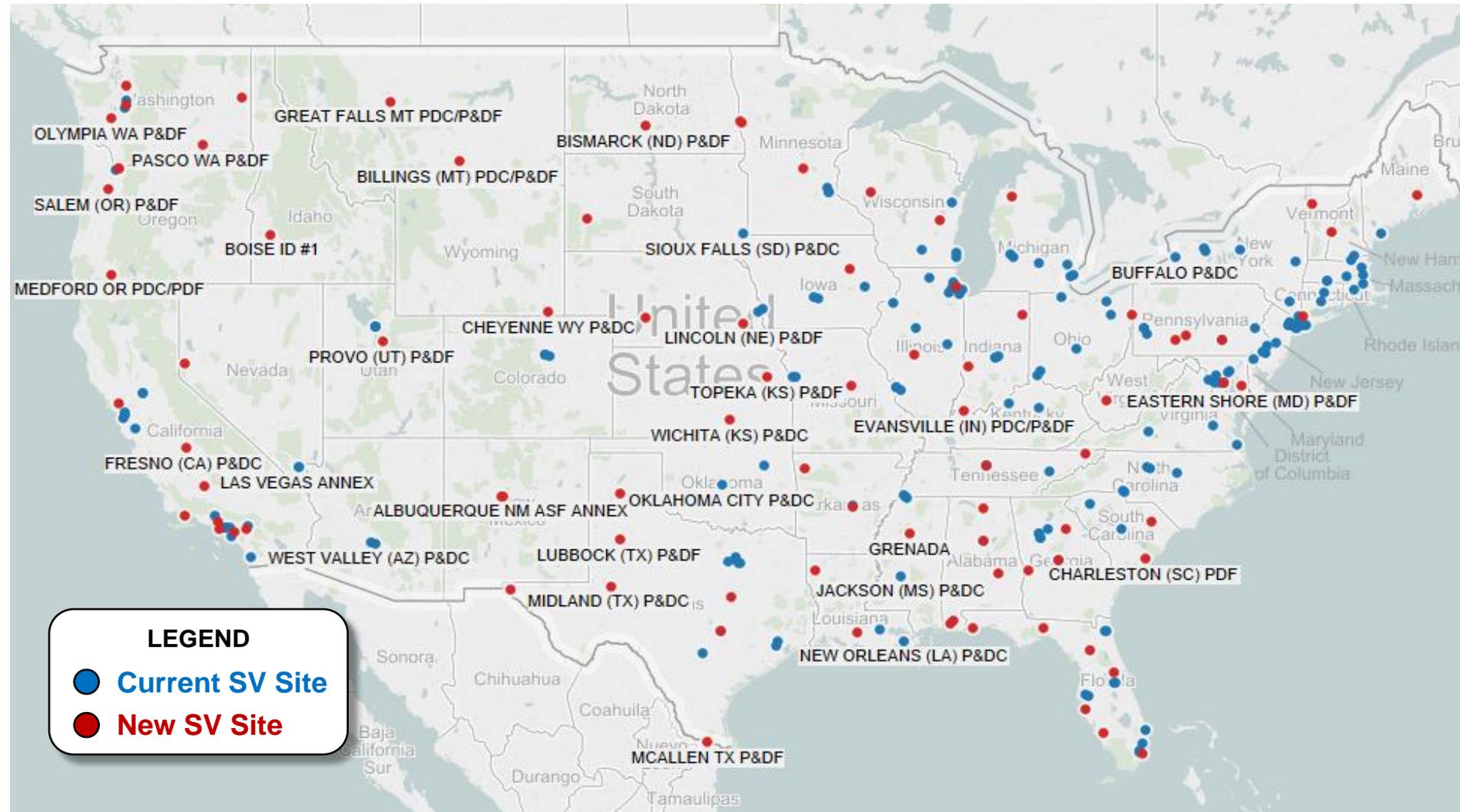
QTD DSCF and DADC Periodical scores would be above 93.61% (prior to last mile), if pieces that failed by 1 day passed



Note: Volumes may not sum to 100% due to rounding.

Note: DDU Mail Pieces were not included in the RPW Volume calculation.





LEGEND

- Current SV Site
- New SV Site

**Visibility Suspended December 2014
 Resumes May 31, 2015 with Release 4.0/4.1
 eVS Customers Only**

Scenario	MID Owner or Manifesting MID	Event Code	Event Description and Warning Message
Mismatched Owner/EFN	Manifesting MID	MP	ALERT – MID USER NOT REGISTERED TO EFN MID
Mismatched Owner/EFN	MID Owner	MK	ALERT – MID USED BY ANOTHER MID OWNER
Unregistered MID	Manifesting MID	MU	ALERT – MID USER NEEDS TO BE REGISTERED
Flagged Inactive	MID Owner and Manifesting MID, if different	MX	ALERT – MID HAS BEEN FLAGGED INACTIVE

IV is an enterprise system that will be a real-time single source of all mail and mail aggregate information.

IV will leverage data to provide business intelligence for USPS functional groups and the mailing industry, providing:



- Event-Driven Internal Measurement of all Mail
- Real-Time Service Performance Diagnostics
- Mail Inventory Management of Mail and Packages
- Predictive Workloads on Mail and Packages
- End-to-End Tracking of Mail
- Ease of Use

IV Implementation Will be a Phased Approach

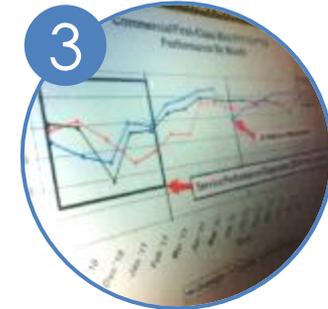
Scope of initial releases:



**Event driven
real-time
SERVICE
PERFORMANCE
MEASUREMENT
for all mail.**



**Event driven
real-time
MAIL INVENTORY
AND PREDICTIVE
WORKLOADS**



**Event driven
real-time
MAIL TRACKING
AND REPORTING**



Phase Release	Service Performance Measurement	Mail Inventory & Predictive Workloads	Mail Tracking & Reporting
Release 1 11/3/14 – 5/10/15	X (Commercial Mail)		
Release 2 1/15/15 – 7/12/15	X (Single-Piece)	X (Operational Pilot)	
Release 3 3/26/15 – 10/11/15		X (National Deployment)	
Release 4 6/25/15 – 1/10/16			X
Release 5 9/24/15 – 4/10/16			X