

MTAC - Open Session Visibility and Service Performance *2013 Accomplishments*



Robert Cintron
Moderator

January 14, 2014



- **IMb Planning Tool website (Steve Dearing)**
- **Enhanced Package Visibility (Juliaann Hess)**
- **IMpb Federal Register (Juliaann Hess)**
- **Address Management Updates (Jim Wilson)**



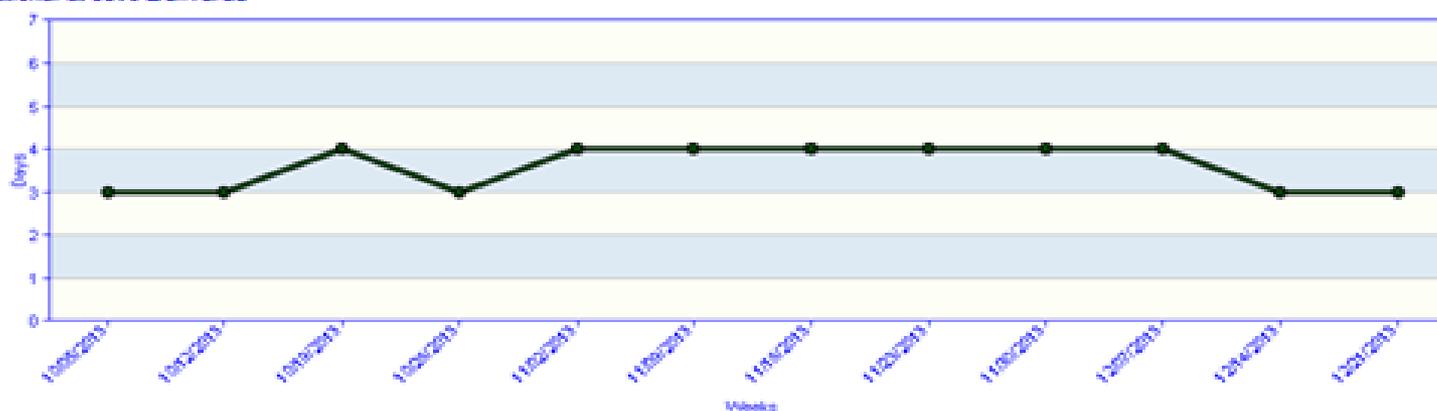
IMb Planning Tool

Selection Criteria

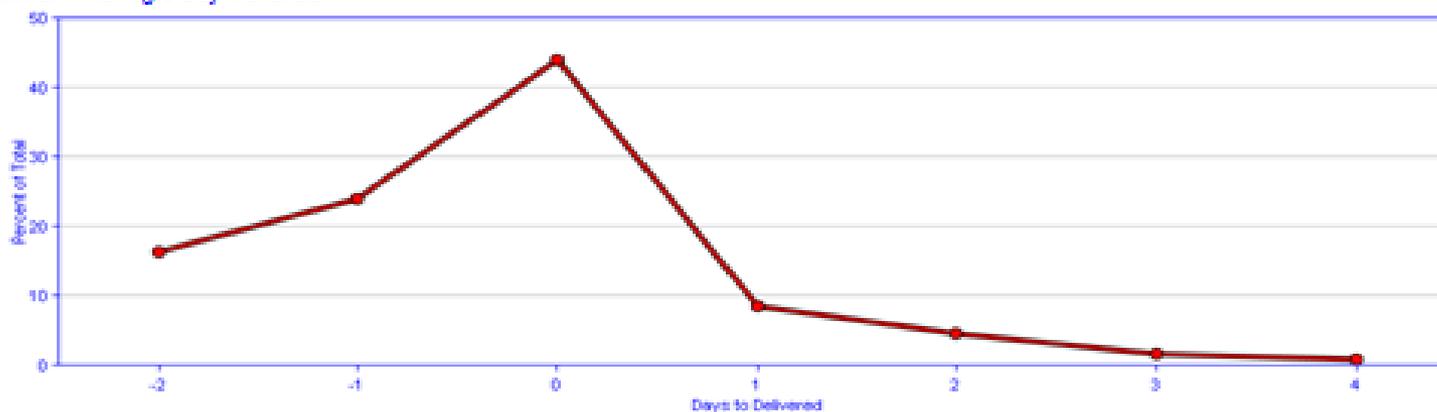
Entry Discount: Facility: Class:
 Stage: Svc Std: Jan 09, 2014

Days to Delivery: at 80% 85% 90% 95% 99%

National at 85% Delivered



National - Rolling 5 Day Variance



Delivery Sortation System



PASS



Real-Time Scanners



Nov 2012-Sept 2013

Scanning Units
80,000

May 2013

Scanning Units
10,000

Jan-Dec 2014 Deployment

Scanning Units
11,700

Total – 12,500

Deployment

Scanning Units
2,000

Total – 3,025

June-Sept 2013 Deployment

Scanning Units
73,310

Total – 173,310

Coverage – 20% of package volume (Sept. 2013)
- 85% of volume (Dec. 2014)

Coverage – 87% of package volume
- 80% of delivery routes

Launched April 20, 2013

“It was business as usual for us,” said Brad Obert, senior transportation manager for Amazon Fulfillment Services. “We appreciate the smooth transition and the safeguarding of the customer experience.”

(Formerly Product Tracking System – 2)

postal
technology international

Awards 2013

WINNER

Parcel Handling Technology of the Year

**Parcel Handling Technology of the Year:
USPS's PTS-2**

USPS's new Product Tracking System, PTS-2, is an industry-leading solution that replaces its ageing mainframe PTS system. The purpose was to create a modern, seamlessly integrated solution to support the various USPS business functional areas involved in the package delivery process.

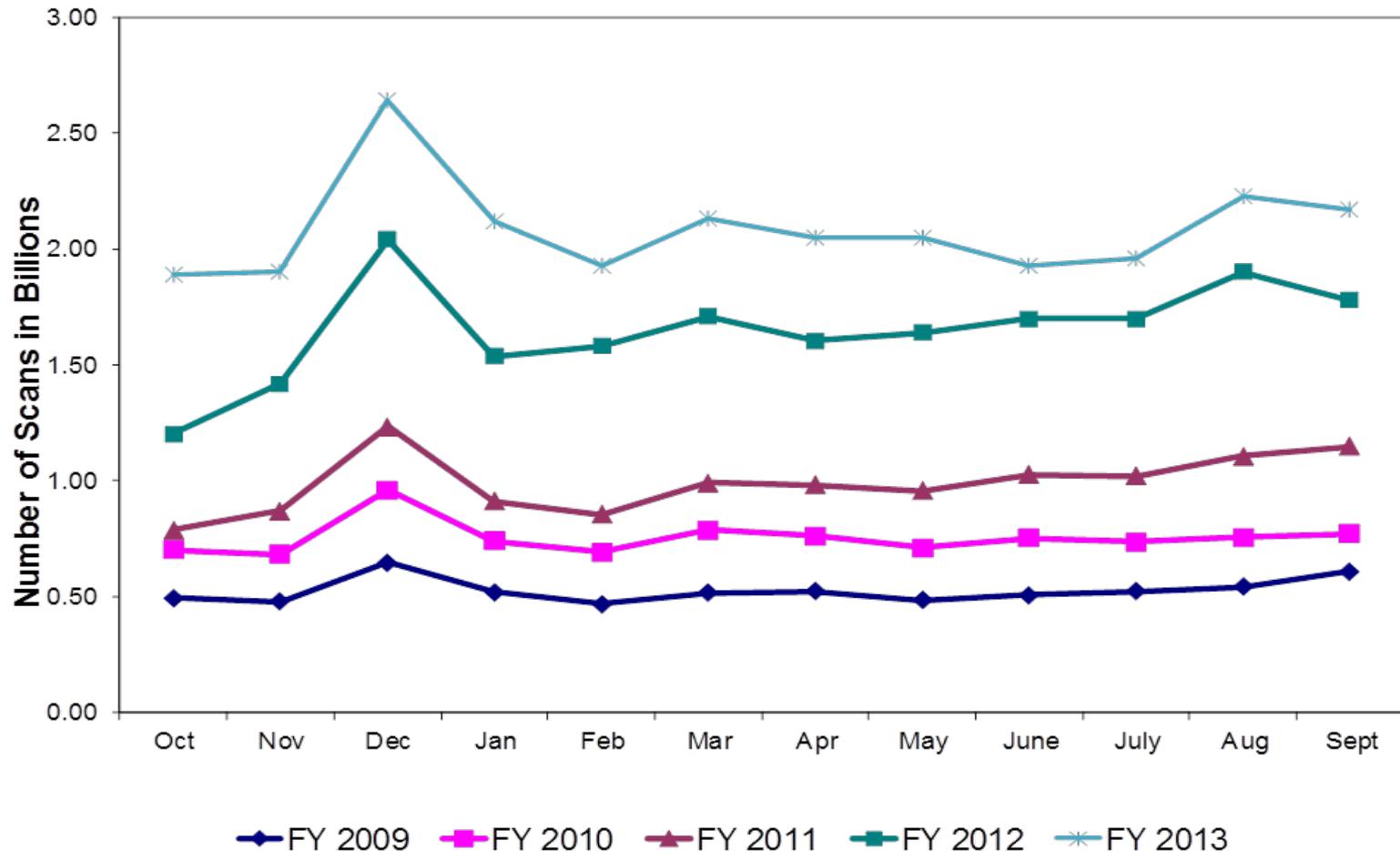


“We are facing a fiercely competitive and complex market space that is rapidly changing to meet higher customer expectations,” says John Edgar, vice-president of information technology at USPS. “Our research showed that package visibility is the prime consideration for customers when choosing a provider.

In order to address customer concerns about the quality of our package tracking capabilities we felt that we needed to capture more individual scans throughout delivery as this would provide a better customer experience than our competition. Doing this caused a substantial increase in data processing and storage requirements that our previous system was not able to handle. We needed a robust, flexible and scalable solution that would meet the

modern lower operations and maintenance profile demanded by businesses

5.2B increase in events FY13 over FY12



New Standards to Enhance Package Visibility – ‘IMpb 2.0’

Compliance thresholds and per-piece fee of \$0.20 for non-compliant pieces in lieu of losing Presort/Destination Entry pricing
(for ***Competitive Products only***)

Category	Jan 2014	Jul 2014	Jan 2015
Unique trackable barcode (legacy or IMpb)	98%	99%	99%*
Destination Delivery Address/ZIP + 4 in file	93%	95%	98%**
Shipping Services File v 1.6 or higher, including required data elements	90%	95%	97%***

*IMpb only by Jan 2015

**Must contain street address/11-digit DPV code by January 25, 2015

***SSF v 1.6 or higher ONLY by January 25, 2015

CATEGORY	December 2012	December 2013	Δ
Use of IMpb	52.98%	95.17%	42.19
Shipping Services File version 1.6 or higher	87.05%	91.21%	4.16
Address, 11-Digit DPV ZIP Code or ZIP + 4 Code in file	61.23%	84.19%	22.96
Use of Legacy barcode	47.02%	4.83%	42.19

USPS DYNAMIC ROUTING

The Dynamic Routing Tool (DRT) provides Delivery support by assisting with efficient delivery in support of customized routes. In this system, addresses originating from mailer manifests and mail processing equipment will be received from Transactional Record Processing (TRP). Using this application, delivery personnel can add unscheduled packages or pickups to include in the routes.

This system will dynamically create routes for the packages in the units and provide a hardcopy sort manifest in delivery order, and printable turn-by-turn instructions. These special routes will also be provided to Passive Adaptive Sortation System (PASS) or Delivery Scanning System (DSS) for sortation and to a navigation device for routing.

Enter your Logon ID and Password

* ACE Logon ID

* ACE Password

* Indicates a required field

[Sign In](#)

Need Approval to Use this Application?
Forget Your Password? [Click Here to Reset it.](#)

If you need assistance with this application please call 1-800-331-5747.

[Click here for more help and frequently asked questions.](#)

WARNING! FOR OFFICIAL USE ONLY.

This is a U.S. Government computer system and is intended for official and other authorized use only. Unauthorized access or use of this system may subject violators to administrative action, civil, and/or criminal prosecution under the United States Criminal Code (Title 18 U.S.C. § 1030). All information on this



SINGLESOURCE ACS™

TECHNICAL GUIDE

Service Standards

[Printable View](#)[RSS](#)[Intelligent Mail®
Services](#)[Address Quality
Products](#)[Business Mail
Acceptance](#)[Certifications](#)[Industry Outreach](#)[Major/Minor
Release Schedule](#)[MDA
Support Center](#)[Move Update](#)[MTAC](#)[Operations](#)[Updates](#)

Service Standards were first published in January 2007 in accordance with requirements of the Postal Accountability and Enhancement Act of 2006. Service Standards are updated quarterly to reflect changes in the processing, transportation, and delivery network.

Service Standards are officially defined as "A stated goal for service achievement for each mail class." A Service Standard represents the level of service

that the USPS strives to provide to customers. These standards are considered to be one of the primary operational goals, or benchmark against which service performance is compared in various measurement systems.

Important Links

[Originating Service Standards FY14 Qtr2 \(EXCEL\)](#)[Originating Service Standards FY14 Qtr2 \(TXT\)](#)[Destinating Service Standards FY14 Qtr2 \(EXCEL\)](#)[Destinating Service Standards FY14 Qtr2 \(TXT\)](#)[Destination Entry Service Standards FY14 Qtr2 \(EXCEL\)](#)[Destination Entry Service Standards FY14 Qtr2 \(TXT\)](#)[Priority Mail® Service Standards Exceptions FY14 Qtr2 \(14.4MB ZIP\)](#)[Mail Entry Planning Guidelines \(PDF\)](#)[Service Standards Maps \[Market Dominant only\] FY14 Qtr2](#)

IMPORTANT UPDATES

[Click here for 2014 Network Consolidations](#)

Getting Started with Full-Service Intelligent Mail

New fact sheets are available to help mailers utilize Full-Service Intelligent Mail. [Click here](#) to learn more about Full-Service Intelligent Mail, using Container Placards and the By/For relationship in electronic documentation.

PostalOne! Contingency Plan

The new PostalOne! Contingency Plans for external and internal customers are available on the Intelligent Mail Latest News page under Important Links. Key changes include the process for mailers submitting electronic mailing information, a process for delayed file transmissions and inclusion of the process for Electronic Verification System (eVS) mailers. [Click here for the external plan.](#) [Click here for the internal plan.](#)