

MTAC Visibility and Service Performance



Robert Cintron

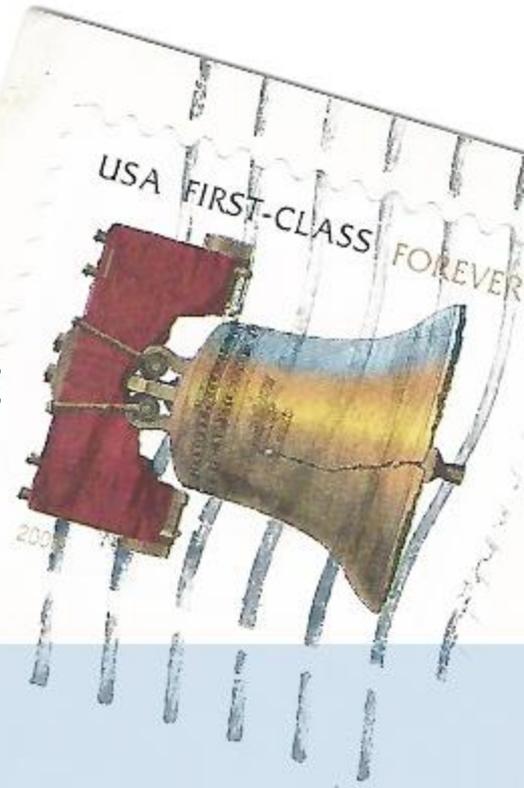
Moderator

November 19, 2014



First-Class Mail 2:45 - 4:00

X:

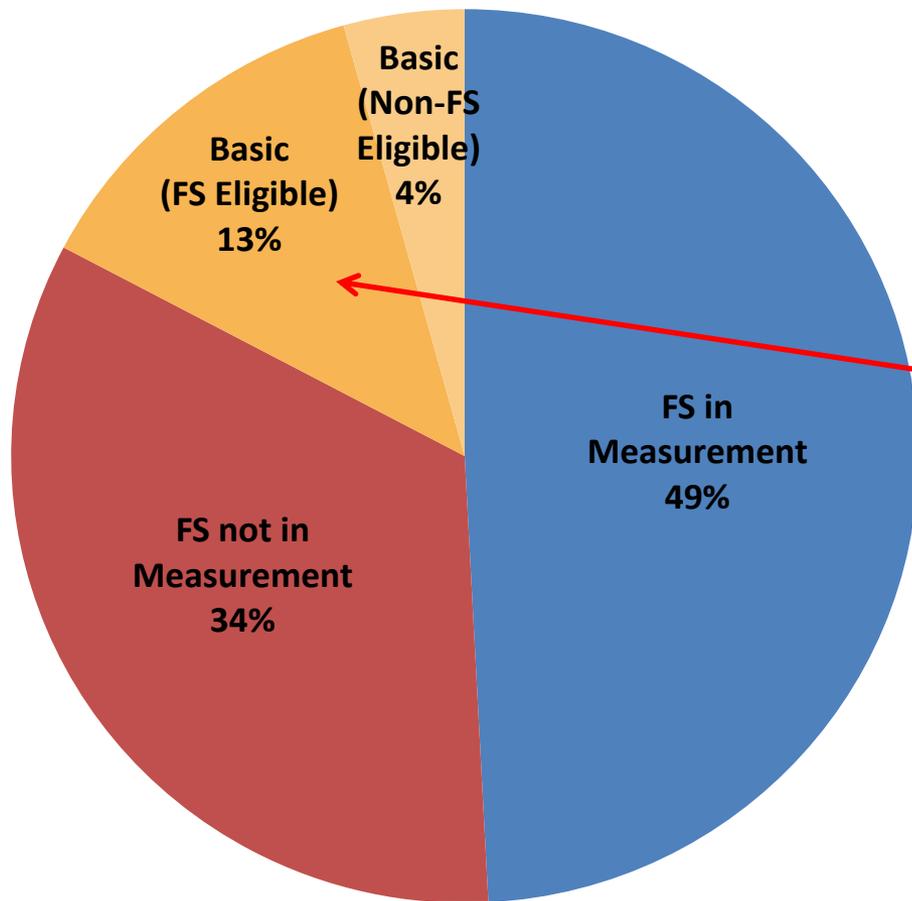


Agenda

- **Visibility**
 - **Service Performance**
 - **Update on Secure Destruction**
 - **Mail Excluded from Measurement**

- **Addressing**
 - **Status on UAA Secured Destruction trial rollout**
 - **UAA Study Update – What is the current status on this?**
 - **Move-Update census method used for verification? Legal Restraint method – how is this impacted by census approach?**

49% of First Class Letters Commercial Mail Volume is in measurement



Basic (FS Eligible) volume breakdown:

- 44% FS Mailers in Measurement
- 5% FS Mailers in Monitoring
- 51% Basic Mailers

October 2014

- **Long Haul**
- **No Start-the-Clock**
- **No Piece Scan**

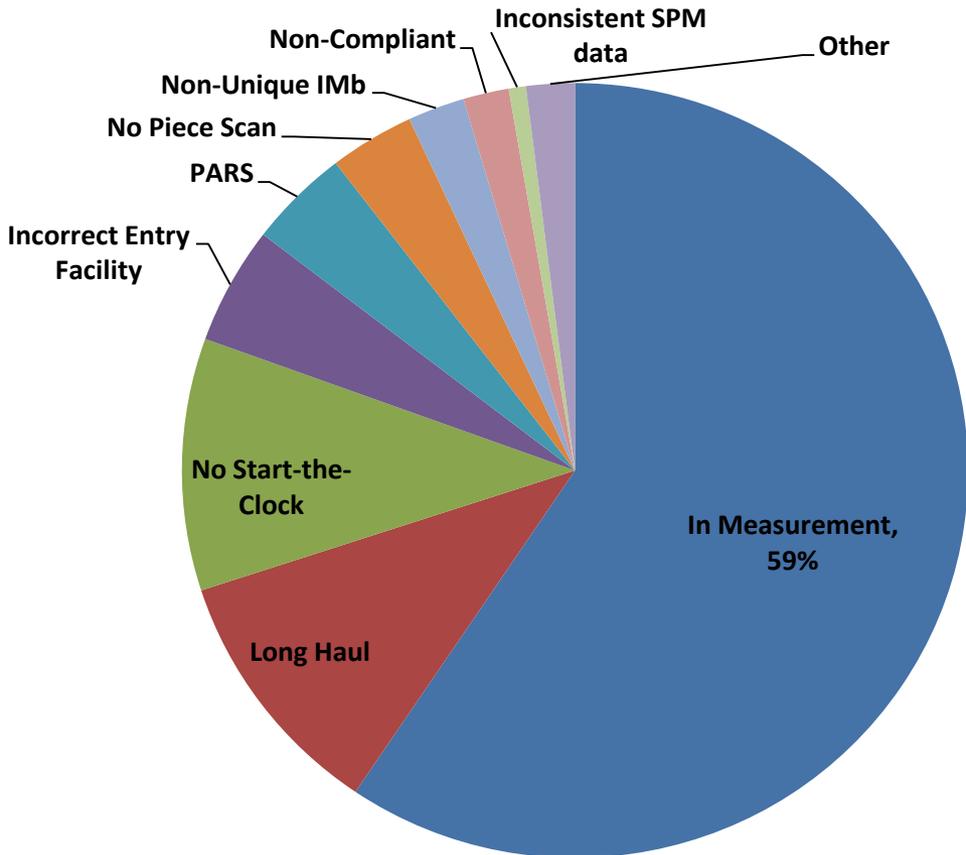
Exclusion Reason	Exclusion Description	Mailer Attributed
Invalid Entry Point for Entry Discount (FAST MDF)	Entry Point for Entry Discount claimed in eDoc is invalid for the entry point and destination of the mail	Y
Incorrect Entry Facility	eDoc entry facility does not match the facility specified in the associated FAST Appointment	Y
Non-Unique IMb	eDoc contains mail pieces with a non-unique IMb	Y
Undeliverable-as-Addressed / PARS	Undeliverable-as Addressed (UAA) mail as indicated by ACS and/or PARS operation when mail piece is processed	Y
Inaccurate Scheduled Ship Date	eDoc scheduled ship date time is 48+ hours earlier than the postage statement finalization date time	Y
FAST Appointment Irregularity	Irregularity with the mailing/trip captured by FAST (e.g. contents not matching 8125)	Y
Non-Unique Physical IMcb	Physical containers with non-unique IMcb on the placard	Y
Orphan Handling Unit	Mail piece associated to an Orphan Handling Unit not inducted at a BMEU	Y
Non-Compliant	Mail identified as non-compliant due to inaccuracies in mail prep	Y
No Piece Scan	No automation scan observed for the mail piece	N
No Start-the-Clock	Lack of a container unload scan or inability to identify the FAST appointment associated to the container	N
Long Haul	Mail verified at a DMU then transported by USPS to a mail processing facility in a different district than the DMU	N
Inconsistent SPM data	Mail piece received inconsistent scan events when calculating SPM (container/mail piece scans not in chronological order)	N
Excluded ZIPs	Excluded from SPM due to 3 digit delivery ZIPs that are not measured	N

First-Class Mail® (Letters) Volume Not In Measurement

Attributed to Mailers	36.43%
Unable to attribute to Mailers	63.57%

Exclusion Breakdown

Reason	% of Excluded	% of Total
Long Haul	26.02%	10.56%
No Start-the-Clock	25.94%	10.52%
Incorrect Entry Facility	12.10%	4.91%
PARS	10.26%	4.16%
No Piece Scan	8.61%	3.49%
Auto Zone	7.20%	2.92%
Non-Auto Zone	1.41%	0.57%
Non-Unique IMb	5.77%	2.34%
Non-Compliant	4.64%	1.88%
Inconsistent SPM data	1.73%	0.70%
Orphan Handling Unit	1.03%	0.42%
Other	3.89%	1.58%



October 2014

Mailer Scorecard

OCTOBER 2014

Execution Time: 11/6/2014 3:46:38 PM

Verifications

Mailer Profile Electronic Verification eInduction Seamless SPM

Legend

Percentage metric value has improved by more than 5% from previous month

Percentage metric value has declined by more than 5% from previous month

Exceeds Threshold

[View Thresholds](#)

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Mail Product: First Class Mail Letters

SPM

eDoc Submitter	4559438	5120024
	RR DONNELLEY - LAS VEGAS	RR DONNELLEY - HYDE PARK
Exclusion Reason		
Total Full Service Volume for SPM	1,785,163	83,910
% Excluded due to Mailer Attributable Error	1.59%	2.55%
PARS Threshold Failure	85.13%	72.41%
Incorrect Entry Facility	4.31%	8.80%
Non-Unique IMb	2.00%	5.73%
Invalid Entry Point for Discount Claimed	6.51%	9.81%
FAST Appointment Irregularity	2.05%	1.30%
Inaccurate Scheduled Ship Date	--	1.95%

Targeting January Release

In October 2014, 10.56% of the Nation's Full-Service First-Class Letters were excluded due to mail verified at a DMU then transported, by USPS, to a facility in another district

#	Mailer	DMU Verification Facility	Origin Facility	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume
1			SOUTHERN AREA STC	23,957,796	9.15%	22.71%
2			SOUTHERN AREA STC	17,392,630	6.64%	15.83%
3			PHILADELPHIA	17,141,936	6.54%	15.17%
4			MEMPHIS STC	13,799,643	5.27%	12.56%
5			ATLANTA STC	12,656,983	4.83%	99.91%
6			INDIANAPOLIS	12,204,914	4.66%	22.46%
7			ORLANDO LDC	10,711,402	4.09%	9.48%
8			PITTSBURGH	10,303,818	3.93%	9.12%
9			INDIANAPOLIS STC	9,911,947	3.78%	8.77%
10			SOUTHERN AREA STC	8,017,414	3.06%	7.09%
11			PHILADELPHIA NDC	7,165,031	2.74%	6.34%
12			ATLANTA STC	6,426,966	2.45%	42.87%
13			CAROL STREAM	6,148,289	2.35%	83.77%
14			ATLANTA STC	5,975,767	2.28%	5.44%
15			INDIANAPOLIS STC	5,731,431	2.19%	10.55%
16			EVERGREEN EAGLE - DALLAS THS	5,356,958	2.05%	5.08%
17			WASHINGTON NDC	5,315,785	2.03%	4.70%
18			CAPITAL METRO STC	4,854,563	1.85%	4.30%
19			SOUTHERN AREA STC	4,045,616	1.54%	51.29%
20			CHICAGO NDC	3,878,809	1.48%	89.33%

Note: Grouped by eDoc Submitter CRID and Origin Facility

In October 2014, 10.56% of the Nation's Full-Service First-Class Letters were excluded due to mail verified at a DMU then transported, by USPS, to a facility in another district

#	Mailer	DMU Verification Facility	Origin Facility	Excluded Pieces	% of Nation's Exclusions	% of Facility's Volume
1			SOUTHERN AREA STC	23,957,796	9.15%	21.37%
2			SOUTHERN AREA STC	17,392,630	6.64%	15.51%
3			PHILADELPHIA	17,141,936	6.54%	41.12%
4			MEMPHIS STC	13,799,643	5.27%	99.91%
5			ATLANTA STC	12,656,983	4.83%	21.05%
6			INDIANAPOLIS	12,204,914	4.66%	24.92%
7			ORLANDO LDC	10,711,402	4.09%	70.80%
8			PITTSBURGH	10,303,818	3.93%	42.11%
9			INDIANAPOLIS STC	9,911,947	3.78%	13.70%
10			SOUTHERN AREA STC	8,017,414	3.06%	7.15%
11			PHILADELPHIA NDC	7,165,031	2.74%	100.00%
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16			EVERGREEN EAGLE - DALLAS THS	5,356,958	2.05%	52.41%
17			WASHINGTON NDC	5,315,785	2.03%	100.00%
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19			SOUTHERN AREA STC	4,045,616	1.54%	3.61%
20			CHICAGO NDC	3,878,809	1.48%	9.02%

Note: Grouped by eDoc Submitter CRID and Origin Facility

Potential Long Haul Measurement Approach

What is a Long Haul exclusion?

- Mail is excluded for Long Haul when a container is verified at a DMU in one district and then transported by USPS to a Postal facility in another district.
- Due to lack of a possession scan at the DMU, mail can not be measured accurately and hence is excluded.
- ~10% of First Class mail is excluded due to Long Haul

Fort Worth District

Mailer DMU



Mail prepared
by mailer



Mail verified
and transported
by USPS



Dallas District

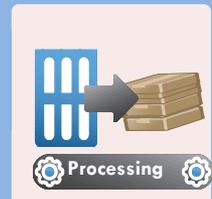
Southern Area STC



Out of
District
Container
Unload Scan



Mail Processed
at Plant



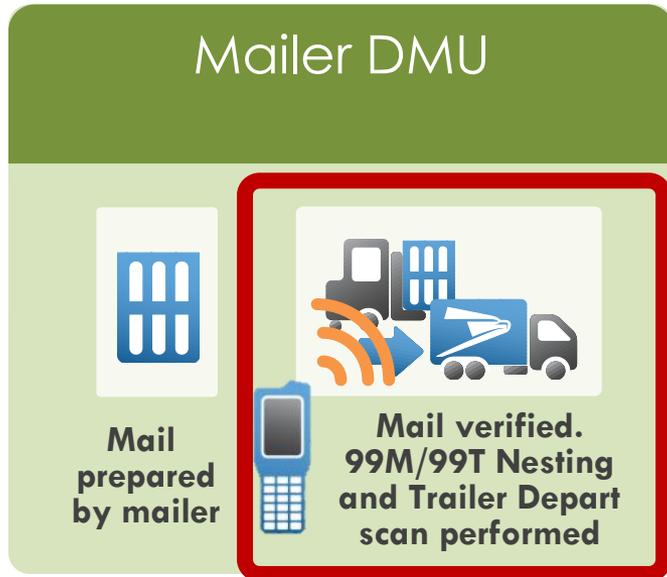
Processing

No Accurate Start-the-Clock -> Long Haul Exclusion

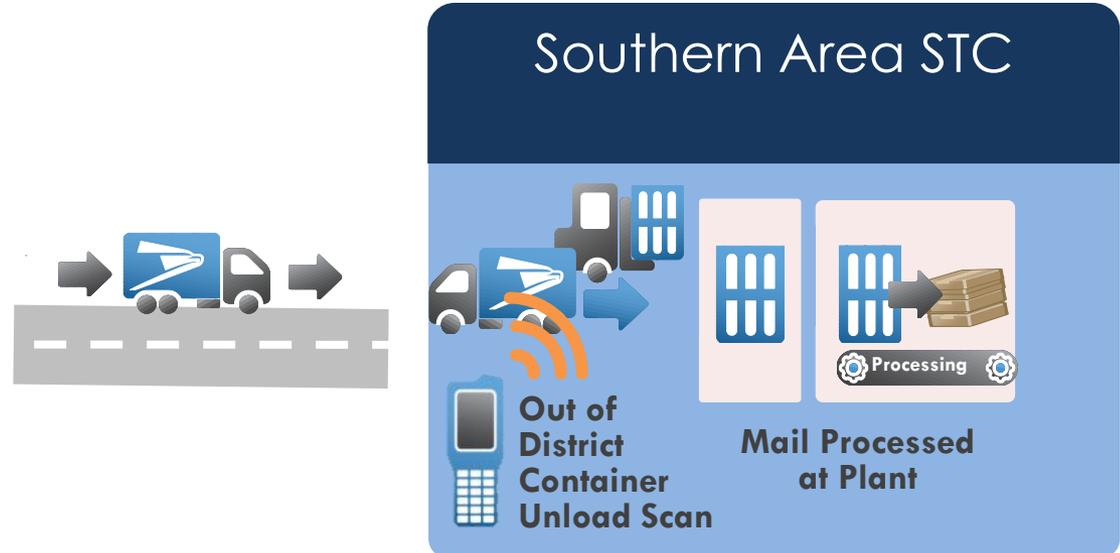
- Container Unload scan at the Southern Area STC in the Dallas district is out of district and cannot be used to Start the Clock
- Mail is excluded due to lack of possession scan at the Mailer DMU in the Fort Worth district

Measurement of long haul mail using a new trailer depart scan at the DMU needs to be evaluated

Fort Worth District



Dallas District



Trailer Depart Scan -> Start the Clock

- Postal employee performs 99M/99T nesting scan when containers are loaded on to trailer
- Postal employee performs 99T trailer depart when truck leaves DMU
- USPS Plant scans 99M when container arrives at Plant
- Measurement system validates the accuracy of the Trailer depart scan by determining time elapsed between Trailer Depart scan and Container Unload scan
- If elapsed time is within a threshold, Trailer Depart scan is used to Start the Clock

In October 2014, 10.52% of the Nation's Full-Service First-Class Letters were excluded due to a lack of container unload scan

#	Area	Excluded Pieces	% of Nation's Exclusions	% of Area's Volume Excluded
1	WESTERN	86,695,363	23.80%	12.67%
2	PACIFIC	76,130,059	20.90%	23.19%
3	GREAT LAKES	54,427,835	14.94%	8.78%
4	SOUTHERN	50,962,641	13.99%	8.87%
5	EASTERN	40,734,424	11.18%	6.94%
6	NORTHEAST	36,142,249	9.92%	13.16%
7	CAPITAL METRO	19,249,886	5.28%	4.88%

In October 2014, 10.52% of the Nation's Full-Service First-Class Letters were excluded due to a lack of container unload scan

#	Facility	SV Site	District	Area	Excluded Pieces	% of Nation's Exclusions	% of Facility's Volume Excluded
1		Y		PACIFIC	34,256,851	9.21%	43.00%
2		Y		PACIFIC	26,615,126	7.15%	28.23%
3		Y		WESTERN	22,922,549	6.16%	30.82%
4		Y		NORTHEAST	18,074,800	4.86%	21.89%
5		Y		WESTERN	15,876,307	4.27%	13.18%
6		Y		SOUTHERN	14,735,213	3.96%	8.62%
7		Y		WESTERN	13,503,823	3.63%	23.06%
8		Y		SOUTHERN	13,485,277	3.62%	51.45%
9		Y		EASTERN	11,179,190	3.00%	44.08%
10		Y		EASTERN	9,102,572	2.45%	34.18%
11		Y		GREAT LAKES	8,119,371	2.18%	17.74%
12		Y		GREAT LAKES	6,590,758	1.77%	12.12%
13		Y		GREAT LAKES	6,502,384	1.75%	15.90%
14		Y		CAPITAL METRO	6,085,491	1.64%	57.80%
15		Y		WESTERN	5,966,796	1.60%	17.38%
16		Y		GREAT LAKES	5,785,091	1.55%	54.43%
17		Y		GREAT LAKES	5,701,816	1.53%	27.36%
18		N		WESTERN	5,297,257	1.42%	55.61%
19		Y		NORTHEAST	4,855,179	1.30%	12.32%
20		Y		SOUTHERN	4,825,128	1.30%	12.34%

In October 2014, 4.91% of the Nation's Full-Service First-Class Letters were excluded due to the eDoc entry facility not matching the FAST appointment facility

#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1		52,486,386	54.53%	7.15%
2		20,502,595	21.30%	96.27%
3		4,445,626	4.62%	21.79%
4		2,909,933	3.02%	96.54%
5		2,794,386	2.90%	75.56%
6		2,026,264	2.11%	100.00%
7		1,820,402	1.89%	37.01%
8		1,660,436	1.73%	6.30%
9		1,545,503	1.61%	6.22%
10		1,263,700	1.31%	38.04%
11		938,155	0.97%	66.87%
12		675,506	0.70%	91.34%
13		485,217	0.50%	88.90%
14		411,968	0.43%	85.57%
15		407,253	0.42%	11.87%
16		304,121	0.32%	85.03%
17		220,871	0.23%	76.59%
18		185,779	0.19%	99.24%
19		178,680	0.19%	74.38%
20		140,071	0.15%	9.09%

Note: Grouped by eDoc Submitter CRID's corporate entity

In October 2014, 4.91% of the Nation's Full-Service First-Class Letters were excluded due to the eDoc entry facility not matching the FAST appointment facility

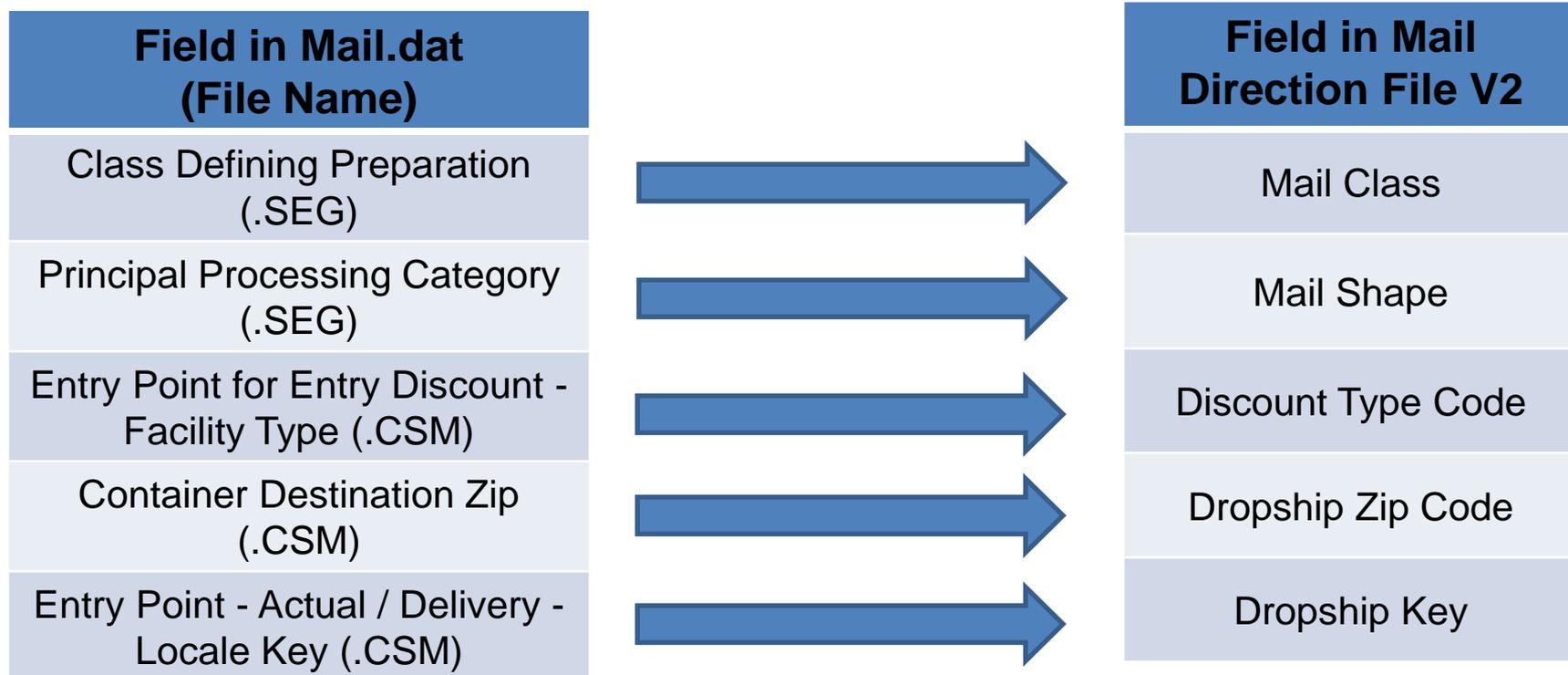
IMcb	eDoc Locale Key	eDoc Facility	FAST Appt. Locale Key	FAST Appt. Facility
99M000632527718194106	007244	EVERGREEN EAGLE	Z22801	SAN FRANCISCO
99M000632527720194112	007244	EVERGREEN EAGLE	Z22801	SAN FRANCISCO
99M000632527721194113	007244	EVERGREEN EAGLE	Z22801	SAN FRANCISCO
99M000554370571175200	W23426	DALLAS	W23331	NORTH TEXAS
99M000554370572175200	W23426	DALLAS	W23331	NORTH TEXAS
99M0005543707141752XX	W23426	DALLAS	W23331	NORTH TEXAS
99M000554372966176100	W26475	FORT WORTH	W23331	NORTH TEXAS
99M000554372967176100	W26475	FORT WORTH	W23331	NORTH TEXAS
99M000554372968176100	W26475	FORT WORTH	W23331	NORTH TEXAS
99M0005542669031298XX	009495	SOUTHERN AREA STC	W23331	NORTH TEXAS
99M0005542669041298XX	009495	SOUTHERN AREA STC	W23331	NORTH TEXAS
99M0005542669051298XX	009495	SOUTHERN AREA STC	W23331	NORTH TEXAS
99M0005542669061298XX	009495	SOUTHERN AREA STC	W23331	NORTH TEXAS
99M2004241210181044XX	N15818	NEW ENGLAND STC	V20284	HARTFORD
99M2004241210411050XX	N15818	NEW ENGLAND STC	V20284	HARTFORD
99M2004245062871060XX	013304	BRADLEY ANNEX	V20284	HARTFORD

Accuracy of key eDoc attributes drives two of top exclusions for service measurement:

Exclusion	Key eDoc Attributes	Applies to
Invalid Entry Point for Entry Discount (MDF)	Entry Point - Actual / Delivery - Locale Key (.CSM)	Destination entry mail
	Entry Point for Entry Discount - Facility Type (.CSM)	
	Container Destination Zip (.CSM)	
Incorrect Entry Facility Exclusion	Entry Point - Actual / Delivery - Locale Key (.CSM)	Destination entry mail
	Entry Point for Entry Discount - Postal Code	Origin verified Mailer transported mail

Subsequent slides elaborate how these attributes are validated when assessing exclusions

eDoc is validated against the FAST Mail Direction File (MDF) V2 to determine if mail was entered at the appropriate facility for the destination ZIP and the discount type



Entry Point for Entry Discount Facility Type field in the mail.dat CSM file must match the Discount type in the FAST MDF v2

Mail.dat IdeAlliance Spec sample below (CSM file)

CONTAINER SUMMARY RECORD, continued

Field Name	Position	Length	Data Type	Field Code	Description																								
Entry Point for Entry Discount - Facility Type	50 - 51	2*	A/N	CSM-1106	<p>Entry Point for Container Handling, used for container entry charge. The type of facility where the container is planned to enter. In some cases, this is a description of the transportation work-sharing potential. For many List Processors, "Not-determined" is the option.</p> <p> B = DNDC A = ASF S = DSCF D = DDU H = Tran Hub R = DADC O = Origin T = Orig(T-Hub Sq) N = Not-determined K = Origin NDC L = Origin ASF J = Origin ADC Q = Origin AMF W = DFSS E = Origin DU Y = Origin FSS OT = Other C = Origin SCF </p> <p>Example:</p> <table border="1"> <thead> <tr> <th>Drop Ship</th> <th>Zone Skip</th> <th>DMU Entry</th> <th>BMEU Entry</th> </tr> </thead> <tbody> <tr> <td>B = DNDC</td> <td>K = Origin NDC</td> <td>O = Origin</td> <td>K = Origin NDC</td> </tr> <tr> <td>R = DADC</td> <td>L = Origin ASF</td> <td></td> <td>L = Origin ASF</td> </tr> <tr> <td>S = DSCF</td> <td>J = Origin ADC</td> <td></td> <td>J = Origin ADC</td> </tr> <tr> <td>D = DDU</td> <td>C = Origin SCF</td> <td></td> <td>C = Origin SCF as appropriate</td> </tr> <tr> <td></td> <td>E = Origin DU as appropriate</td> <td></td> <td>E = Origin DU as appropriate</td> </tr> </tbody> </table> <p>In the above "values", Origin XXXX (C, E, J, K, L, M, Q) is used to describe the facility of a specific type (XXXX), which is not the destination XXXX, but rather the XXXX facility where mail is entering the USPS channel for induction.</p>	Drop Ship	Zone Skip	DMU Entry	BMEU Entry	B = DNDC	K = Origin NDC	O = Origin	K = Origin NDC	R = DADC	L = Origin ASF		L = Origin ASF	S = DSCF	J = Origin ADC		J = Origin ADC	D = DDU	C = Origin SCF		C = Origin SCF as appropriate		E = Origin DU as appropriate		E = Origin DU as appropriate
Drop Ship	Zone Skip	DMU Entry	BMEU Entry																										
B = DNDC	K = Origin NDC	O = Origin	K = Origin NDC																										
R = DADC	L = Origin ASF		L = Origin ASF																										
S = DSCF	J = Origin ADC		J = Origin ADC																										
D = DDU	C = Origin SCF		C = Origin SCF as appropriate																										
	E = Origin DU as appropriate		E = Origin DU as appropriate																										

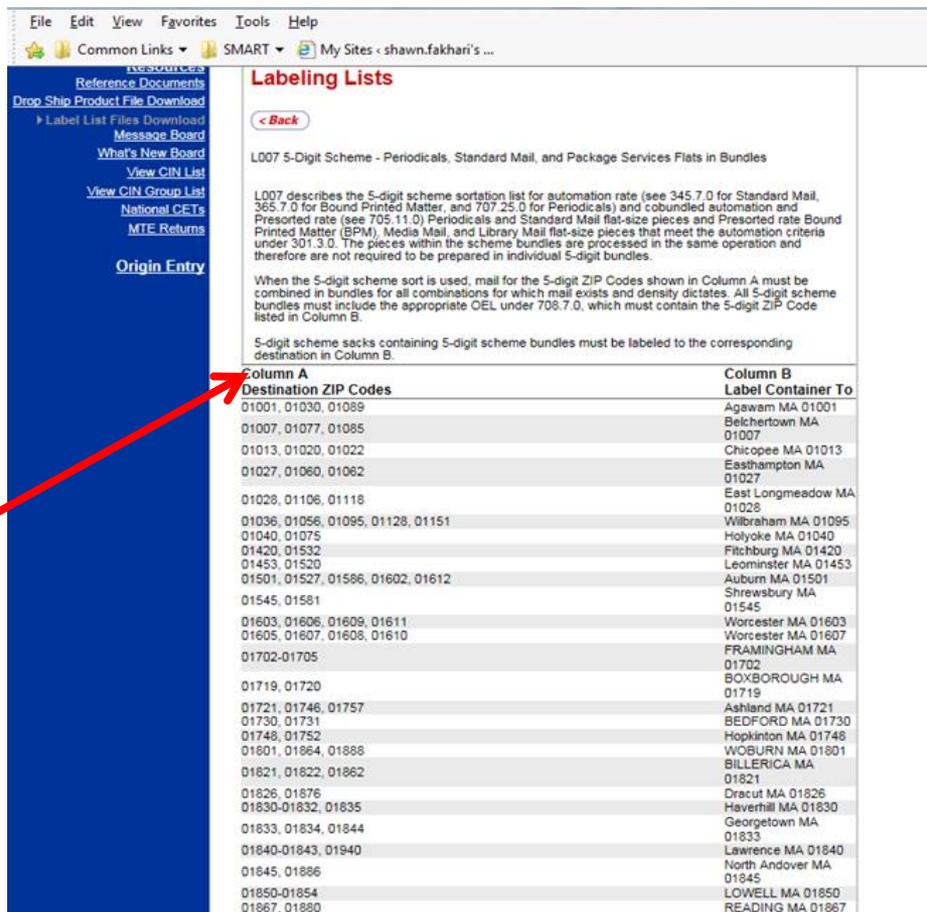
Container Destination ZIP in mail.dat CSM file must match the Destination ZIP Code in the FAST MDF V2

Mail.dat IdeAlliance Spec sample below (CSM file)

Destination ZIP Codes should be used and NOT the 'Label Container to'

CONTAINER SUMMARY RECORD, continued

Field Name	Positions	Length	Data Type	Field Code
Container ID	15 - 20	6*k	N	CSM-1006
Display Container ID	21 - 26	6*	A/N	CSM-1101
Container Grouping Description	27 - 35	9	A/N	CSM-1102
Container Destination Zip	36 - 41	6*	A/N	CSM-1103
Container Level	42 - 43	2*	A/N	CSM-1104



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Labeling Lists

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L007 5-Digit Scheme - Periodicals, Standard Mail, and Package Services Flats in Bundles

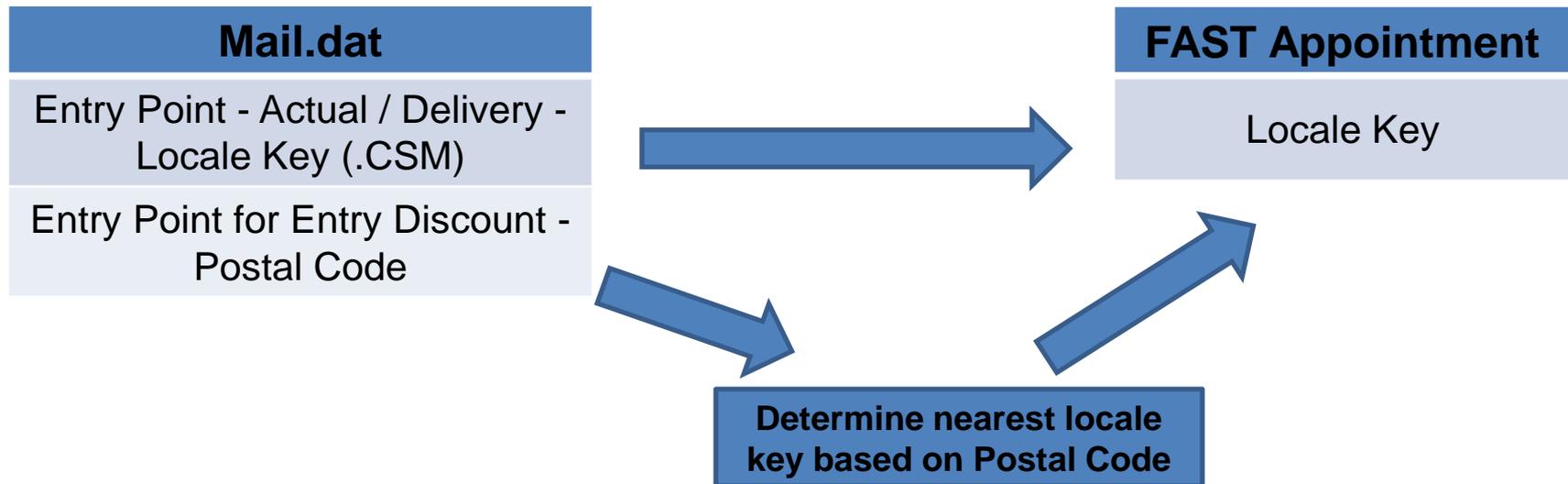
L007 describes the 5-digit scheme sortation list for automation rate (see 345.7.0 for Standard Mail, 365.7.0 for Bound Printed Matter, and 707.25.0 for Periodicals) and cobundled automation and Presorted rate (see 705.11.0) Periodicals and Standard Mail flat-size pieces and Presorted rate Bound Printed Matter (BPM), Media Mail, and Library Mail flat-size pieces that meet the automation criteria under 301.3.0. The pieces within the scheme bundles are processed in the same operation and therefore are not required to be prepared in individual 5-digit bundles.

When the 5-digit scheme sort is used, mail for the 5-digit ZIP Codes shown in Column A must be combined in bundles for all combinations for which mail exists and density dictates. All 5-digit scheme bundles must include the appropriate OEL under 708.7.0, which must contain the 5-digit ZIP Code listed in Column B.

5-digit scheme sacks containing 5-digit scheme bundles must be labeled to the corresponding destination in Column B.

Column A Destination ZIP Codes	Column B Label Container To
01001, 01030, 01089	Agewam MA 01001
01007, 01077, 01085	Belcherston MA 01007
01013, 01020, 01022	Chicopee MA 01013
01027, 01060, 01062	Easthampton MA 01027
01028, 01106, 01118	East Longmeadow MA 01028
01036, 01056, 01095, 01128, 01151	Wilbraham MA 01095
01040, 01075	Holyoke MA 01040
01420, 01532	Fitchburg MA 01420
01453, 01520	Leominster MA 01453
01501, 01527, 01586, 01602, 01612	Auburn MA 01501
01545, 01581	Shrewsbury MA 01545
01603, 01606, 01609, 01611	Worcester MA 01603
01605, 01607, 01608, 01610	Worcester MA 01607
01702-01705	FRAMINGHAM MA 01702
01719, 01720	BOXBOROUGH MA 01719
01721, 01746, 01757	Ashland MA 01721
01730, 01731	BEAUFORD MA 01730
01748, 01752	Hopkinton MA 01748
01801, 01864, 01888	WOBURN MA 01801
01821, 01822, 01862	BILLERICA MA 01821
01826, 01876	Dracut MA 01826
01830-01832, 01835	Haverhill MA 01830
01833, 01834, 01844	Georgetown MA 01833
01840-01843, 01940	Lawrence MA 01840
01845, 01886	North Andover MA 01845
01850-01854	LOWELL MA 01850
01867, 01880	READING MA 01867

eDoc Entry Point Locale Key in the CSM file is validated against the FAST Appointment Locale Key to determine if the mail entry location is consistent

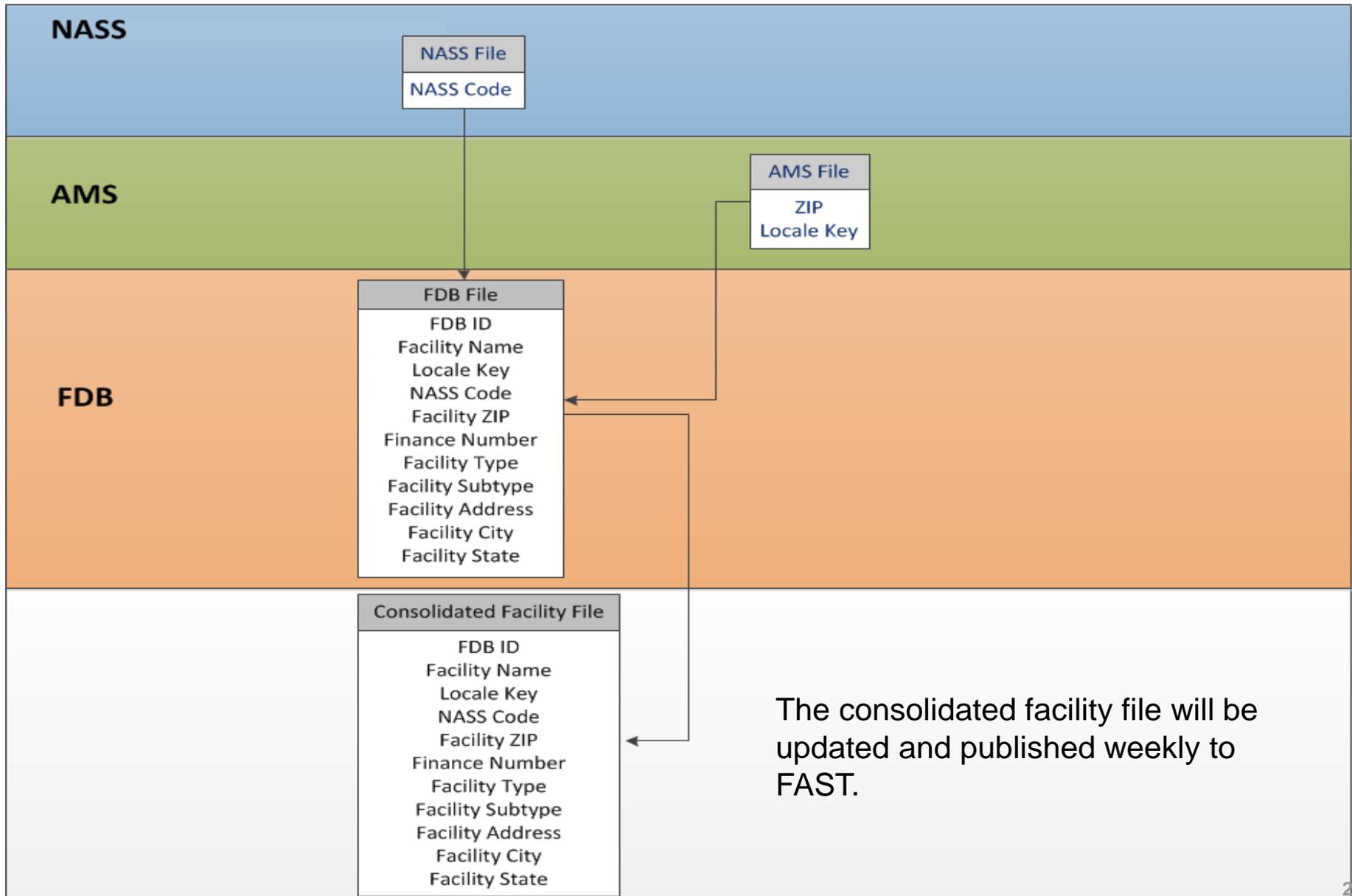


- When locale key is not provided in eDoc, the likely facility is determined based on Postal Code
- **To reduce this exclusion, it is recommended that a locale key always be provided in eDoc**

Consolidated Facility File

- A consolidated facility file will be available to mailers as a point of reference for facility identifier data.
- The file will integrate facility data from FDB, NASS, and AMS.
- Below are key attributes that will be included in this file:

FDB ID	Facility Name	Locale Key	NASS Code	ZIP	Finance Number	Facility Type	Facility Subtype	Facility Address	Facility City	Facility State
1372672	MEMPHIS NDC	X25497	38Z	381369997	475665	Network Facilities	Network Distribution Center (NDC/ASF)	1921 ELVIS PRESLEY BLVD	MEMPHIS	TN
1451557	SPRINGFIELD LDC	013196	010PM	011529311	247822	Mail Process	Logistics Distribution Center (LDC, PMA, PMPC)	1800L PAGE BLVD	SPRINGFIELD	MA
1434180	DULLES	V20956	20166	201667533	105014	Post Office	Finance Branch	45005 AVIATION DR STE 120	STERLING	VA
1433370	JACKSONVILLE BMEU	003203	322AA	322164657	114380	Mail Process	Mail Processing Annex (ANX)	3650 SOUTHSIDE BLVD	JACKSONVILLE	FL



A consolidated facility file will have the data structure represented below

Field Name	Data-type	Max Length
FDB ID	Numeric	7
Facility Name	Alphanumeric	50
Locale Key	Alphanumeric	6
NASS Code	Alphanumeric	5
ZIP	Numeric	9
Finance Number	Numeric	6
Facility Type	Alphanumeric	500
Facility Subtype	Alphanumeric	500
Facility Address	Alphanumeric	80
Facility City	Alphanumeric	30
Facility State	Alphanumeric	2

- AMS data links to FDB data on Locale Key
- AMS provides up-to-date physical ZIP information to FDB
- NASS code exists for all active facility records in FDB
- Facility information received from FDB is complete and accurate

In October 2014, 1.88% of the Nation's Full-Service First-Class Letters were excluded due to Non-Compliant Mailers identified by the field

#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1		63,712,049	44.96%	100.00%
2		23,367,273	16.49%	100.00%
3		14,121,927	9.97%	100.00%
4		9,333,865	6.59%	100.00%
5		8,457,313	5.97%	100.00%
6		4,633,708	3.27%	100.00%
7		3,329,700	2.35%	100.00%
8		2,912,864	2.06%	100.00%
9		2,854,452	2.01%	100.00%
10		2,033,039	1.43%	100.00%
11		899,542	0.63%	100.00%
12		558,436	0.39%	100.00%
13		40,295	0.03%	100.00%

Note: Grouped by eDoc Submitter CRID

In October 2014, 4.16% of the Nation's Full-Service First-Class Letters were excluded due to Undeliverable-as-Addressed (UAA) mail indicated by ACS or PARS operation

#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1		31,162,598	33.65%	4.25%
2		2,785,967	3.01%	19.73%
3		1,811,882	1.96%	4.60%
4		1,675,609	1.81%	24.36%
5		1,394,861	1.51%	4.87%
6		1,363,793	1.47%	5.18%
7		1,320,019	1.43%	6.30%
8		1,159,387	1.25%	7.42%
9		1,092,980	1.18%	5.43%
10		995,259	1.07%	5.32%
11		901,294	0.97%	3.63%
12		876,310	0.95%	4.23%
13		875,897	0.95%	3.03%
14		791,550	0.85%	3.88%
15		772,731	0.83%	3.44%
16		743,961	0.80%	3.49%
17		724,587	0.78%	3.79%
18		713,232	0.77%	10.53%
19		701,908	0.76%	14.82%
20		699,641	0.76%	3.62%

Note: Grouped by eDoc Submitter CRID's corporate entity

In October 2014, 2.34% of the Nation's Full-Service First-Class Letters were excluded due to non-unique IMb on mailpieces

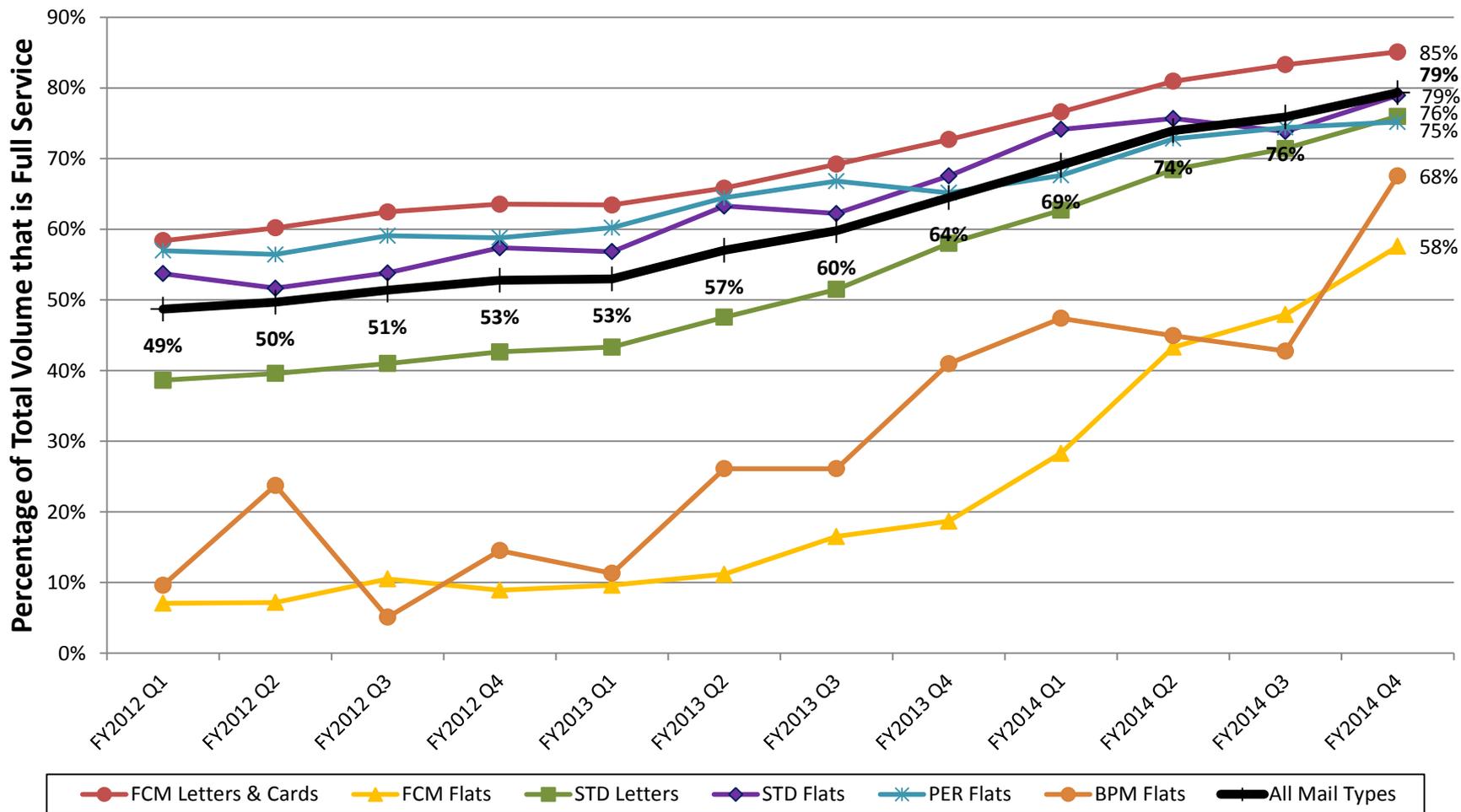
#	Mailer	Excluded Pieces	% of Nation's Exclusions	% of Mailer's Volume Excluded
1		5,580,874	10.22%	0.76%
2		3,437,383	6.30%	50.73%
3		3,177,376	5.82%	16.45%
4		2,569,393	4.71%	99.96%
5		2,505,714	4.59%	100.00%
6		1,741,245	3.19%	6.03%
7		1,299,106	2.38%	100.00%
8		1,134,950	2.08%	6.44%
9		1,093,687	2.00%	70.02%
10		1,072,345	1.96%	100.00%
11		946,684	1.73%	84.57%
12		927,034	1.70%	67.89%
13		903,910	1.66%	90.00%
14		871,279	1.60%	91.79%
15		796,737	1.46%	72.14%
16		765,551	1.40%	64.92%
17		716,787	1.31%	99.93%
18		715,079	1.31%	69.05%
19		715,013	1.31%	37.56%
20		706,364	1.29%	93.19%

Note: Grouped by eDoc Submitter CRID's corporate entity

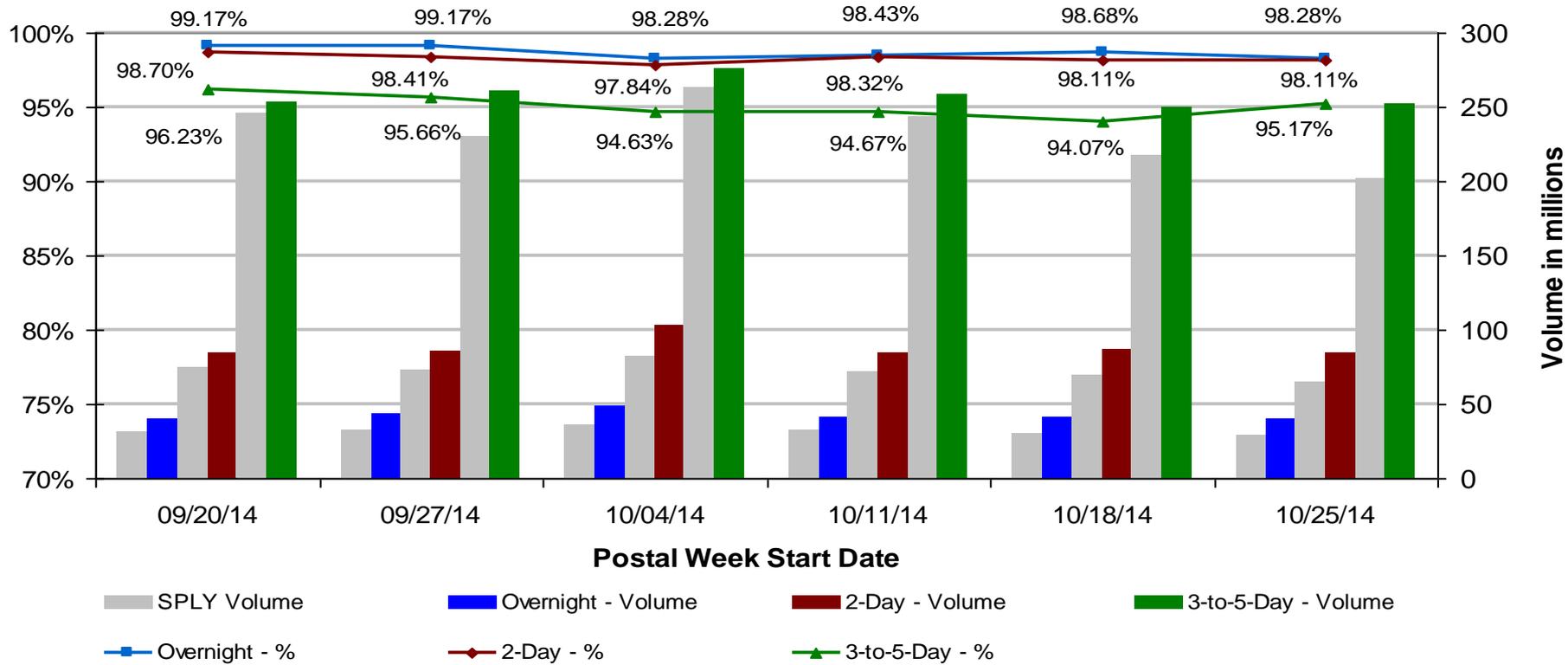
First-Class Mail® Service Performance



In September 2014, 79% of Commercial mail eligible for Full-Service was Full-Service

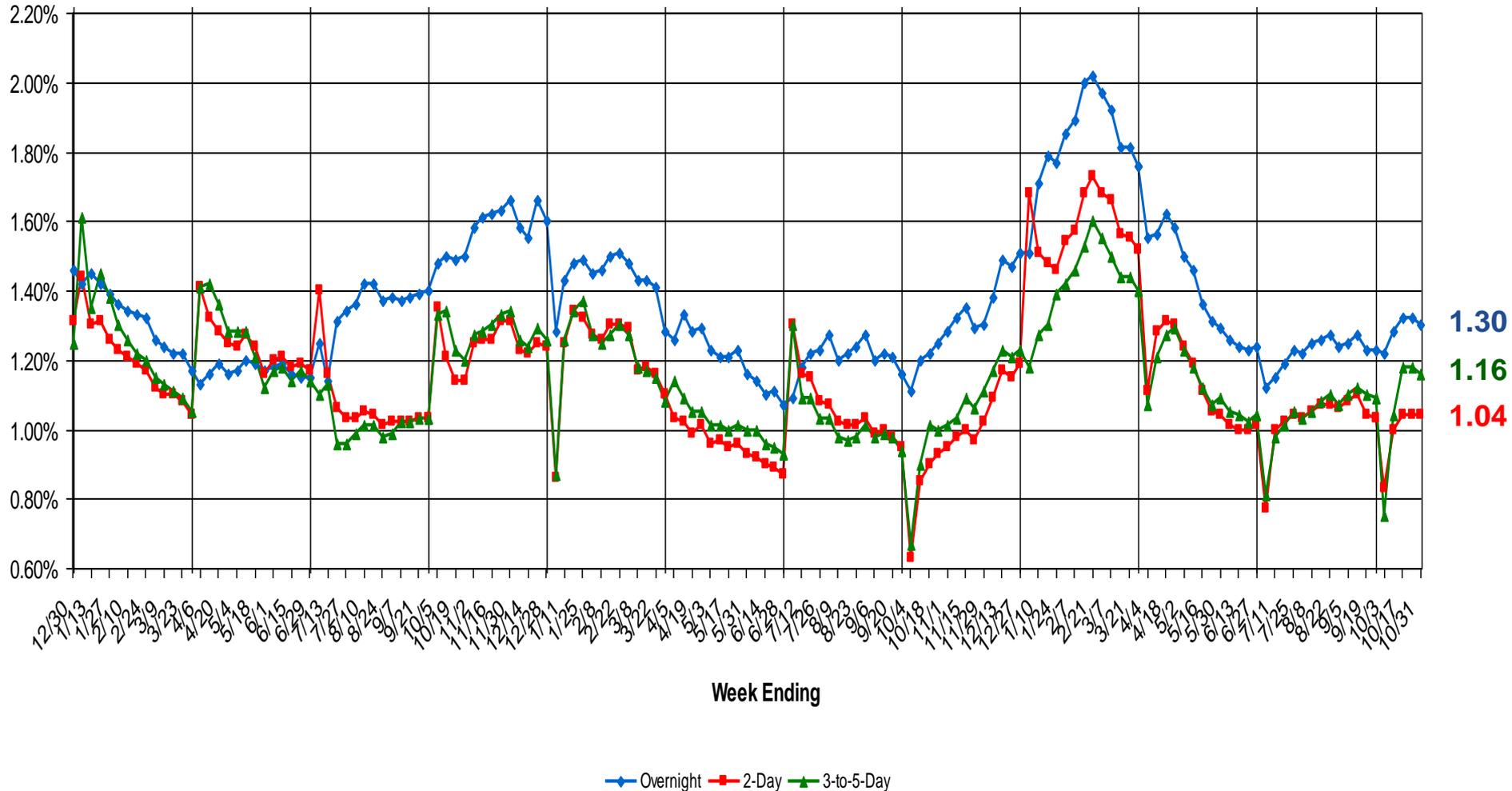


In September 2014, 37% of Permits with Full-Service eligible volume had Full-Service volume

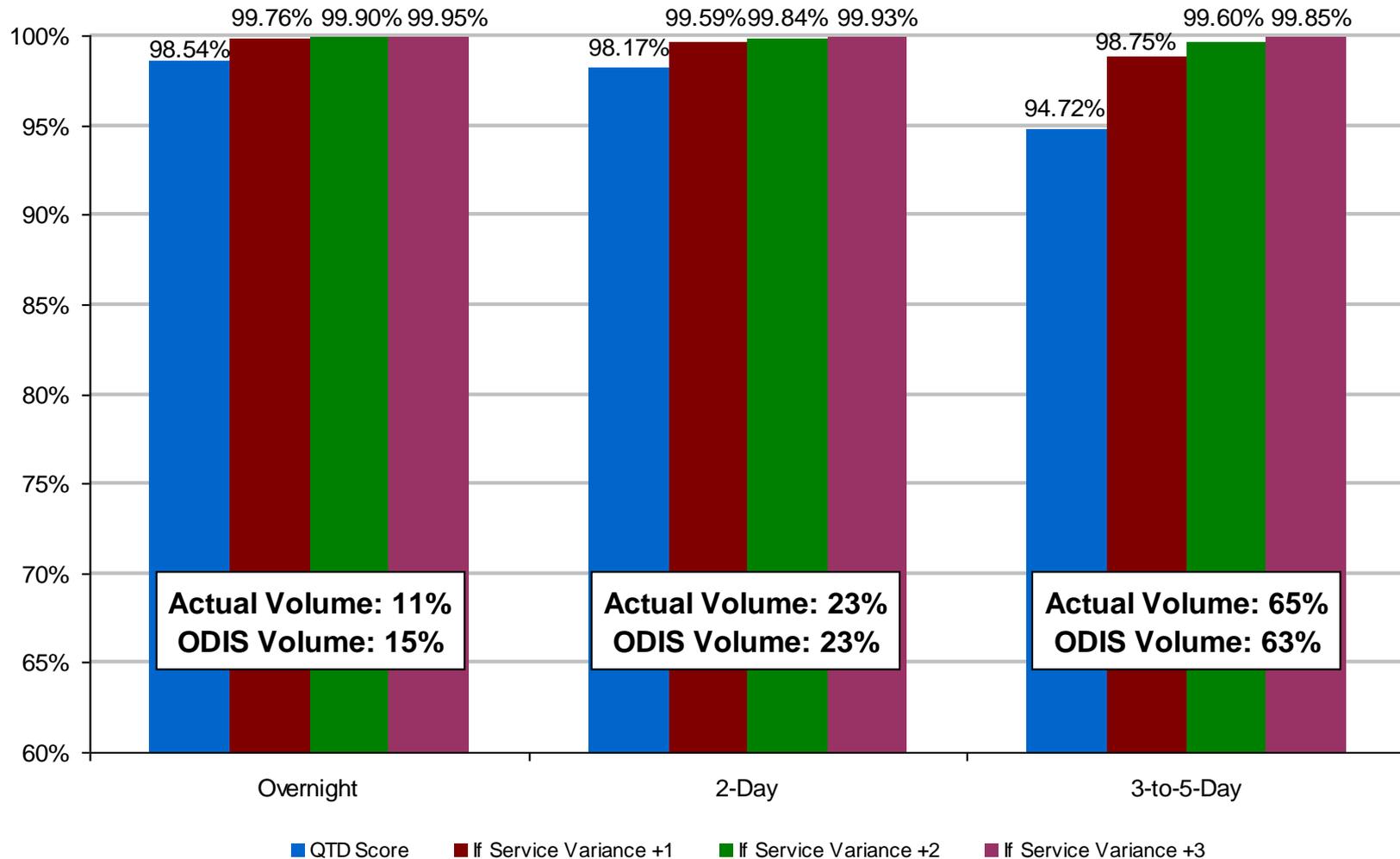


Q1 TD	Total Pieces Measured	Processing % On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score	SPLY Change
Overnight	198,540,855	98.54%	-1.30%	97.24%	96.80%	152,308,350	30.4%	97.27%	-0.03%
2-Day	407,970,316	98.17%	-1.04%	97.13%	96.50%	331,586,174	23.0%	97.27%	-0.14%
3-to-5-Day	1,149,831,651	94.72%	-1.16%	93.56%	95.25%	1,038,582,771	10.7%	95.31%	-1.75%
Total	1,756,342,822			94.81%	96.00%	1,522,477,295	15.4%	95.93%	-1.12%

Last Mile Impact Trend



All QTD FCM scores would be above 98.75% (prior to last mile), if pieces that failed by 1 day passed



Note: Volumes may not sum to 100% due to rounding.

Address Management Updates



- **UAA Cost Study**
 - The FY2014 UAA Study annual update will be posted in mid-December
 - Scheduling of a new UAA Cost Study is still undetermined
 - Potential in 3rd/4th Quarter of FY2015 after the deployment of FPARS
 - Cost and resources being evaluated

- **Electronic Product Fulfillment**
 - As of November 13th:

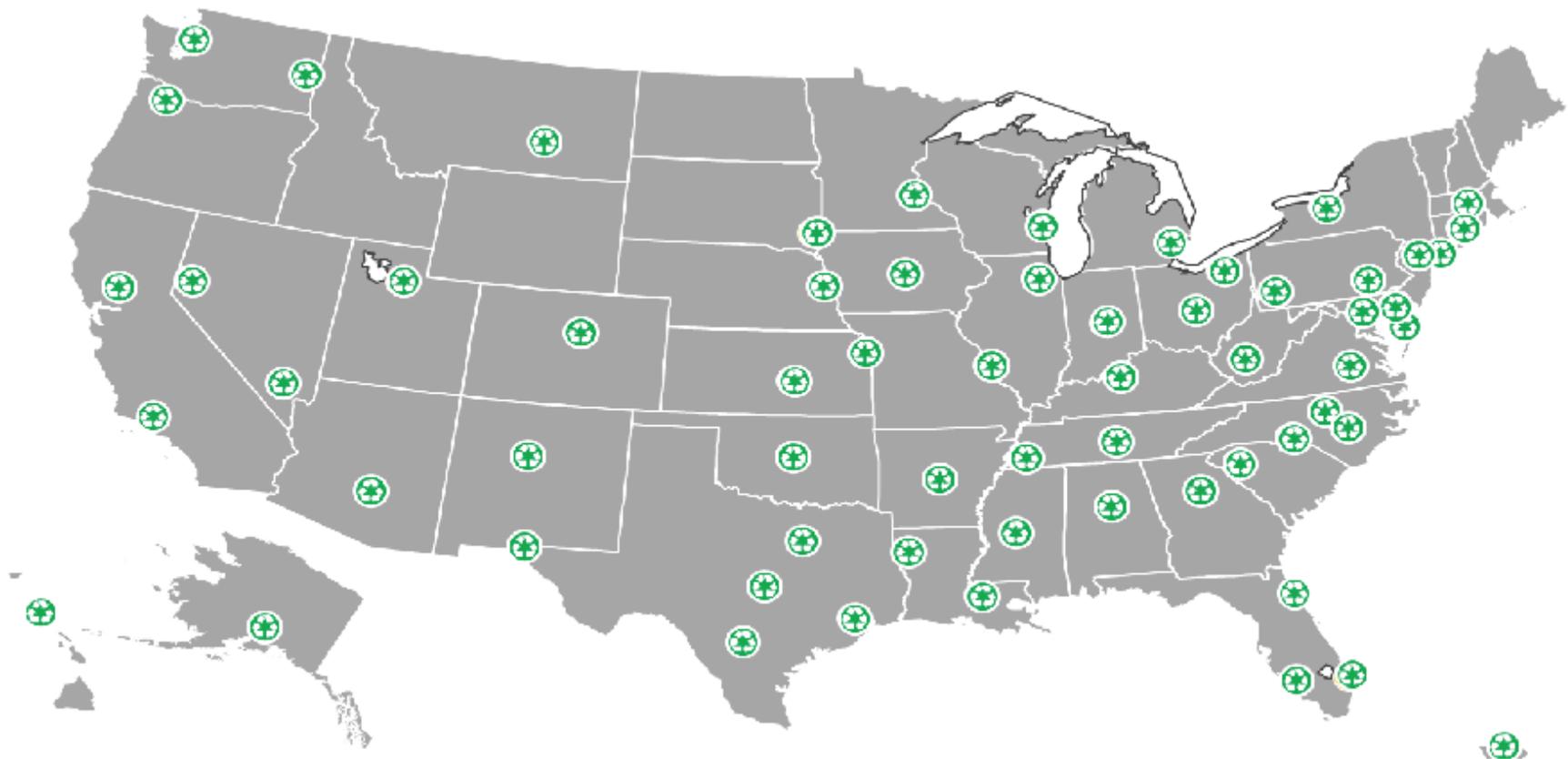
License Type	EPF Participants by Licensee	Total Number of Licenses	Total Percentage	Comments
NCOA ^{Link} Full Service	22	22	100.0%	
NCOA ^{Link} Limited Service	181	184	98.4%	2 licensees are recertifying
NCOA ^{Link} End User Mailer	89	93	95.7%	
NCOA ^{Link} MPE	155	155	100.0%	
DPV	35	35	100.0%	
DSF ²	16	16	100.0%	
AMS API	103	103	100.0%	3 licensees are not renewing their licenses
LACS ^{Link}	44	44	100.0%	
Suite ^{Link}	43	43	100.0%	
RDI	137	148	92.6%	Anticipate remainder of licensees to convert after their RDI file ages to 105 days
Total as of Nov 13, 2014	825	843	97.9%	

- **NCOA^{Link} Audit by the USPS OIG**
 - **OIG cited the security of the NCOA^{Link} data to protect customer information as a potential issue**
 - There has been no breach of data in NCOA^{Link}
 - **The USPS is very confident in the security currently built into NCOA^{Link}**
 - USPS committed to evaluate the SHA cryptographic hash function
 - Change in SHA usage has significant impact on DPV and all Link products
 - **Vendor collection and management of Processing Acknowledgement Forms deficient**
 - Working with Information Technology and Privacy Office to review options for centralized storage of PAF information



National Launch is November 18, 2014

61 PARS sites. Each have the USPS® Industrial Cross-Cut Shredders for Secure Destruction of Letters.





Enrollment and Registration Requirements - There are five steps to register for Secure Destruction Service:

1

Use of IMb™ for letter-sized First-Class Mail® is required

- Full-Service or Basic IMb™ used on letter-sized First-Class Mail® is allowed
- Information and Resources regarding the IMb™ can be found at:
<https://ribbs.usps.gov/index.cfm?page=intellmailmailpieces>

2

An ACS account is required to receive Secure Destruction Notices

- You may use an existing ACS™ account: SingleSource ACS™, OneCode ACS®, or Traditional ACS™
- If you do not already have an ACS account, complete and submit the ACS Enrollment Form at: https://ribbs.usps.gov/acs/documents/tech_guides/eACS001.PDF

3

Use Existing or Register for an Electronic Product Fulfillment Account

- If you already have an ACS account with EPF access, then you may skip this step.
- If not, go to <http://epf.usps.gov> for the EPF Web Access Request Form

4

Enroll in the Secure Destruction program

- The form is available in the Secure Destruction eNotification guide, or from:
http://ribbs.usps.gov/forms/documents/secure_destruction/SDACS001.pdf



5 Determine which Secure Destruction STID you will use in the IMb™

- Information is available in the [Secure Destruction Electronic Notification](#) documentation.

Address Correction Option	Basic Non-Auto Service		Full Service	
	Without IMb™ Tracing	With IMb™ Tracing	Without IMb™ Tracing	With IMb™ Tracing
Full-Service ACS™ – Change Service Requested Opt 1 w/Secure Destruction			Available for Qualified Full Service IMb™	Available for Qualified Full Service IMb™
Full-Service ACS™ – Change Service Requested Opt 2 w/Secure Destruction			Available for Qualified Full Service IMb™	Available for Qualified Full Service IMb™
One Code ACS® – Change Service Requested Opt 1 w/Secure Destruction	Available for OneCode ACS® Participants	Available for OneCode ACS® Participants		
One Code ACS® – Change Service Requested Opt 2 w/Secure Destruction	Available for OneCode ACS® Participants	Available for OneCode ACS® Participants		
Traditional ACS™ Format – Change Service Requested Opt 1 w/Secure Destruction	Available for Traditional ACS™ Participants			
Traditional ACS™ Format – Change Service Requested Opt 2 w/Secure Destruction	Available for Traditional ACS™ Participants			

 **STID will be provided after registration is complete**

 **Not Applicable for SD**

- National launch date November 18
- 54 CIOSS processing sites with shredders are ready to process SD mail
- SD webinar scheduled for November 13
- Sign up through the ACS Help Desk
- <https://ribbs.usps.gov/index.cfm?page=securedestruction>



Informed Visibility

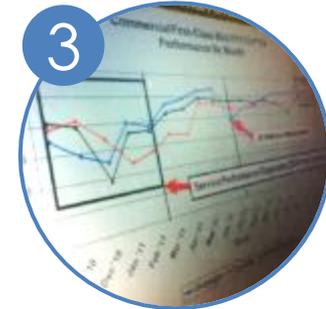




Event driven
real-time
**SERVICE
PERFORMANCE
MEASUREMENT**
for all mail.

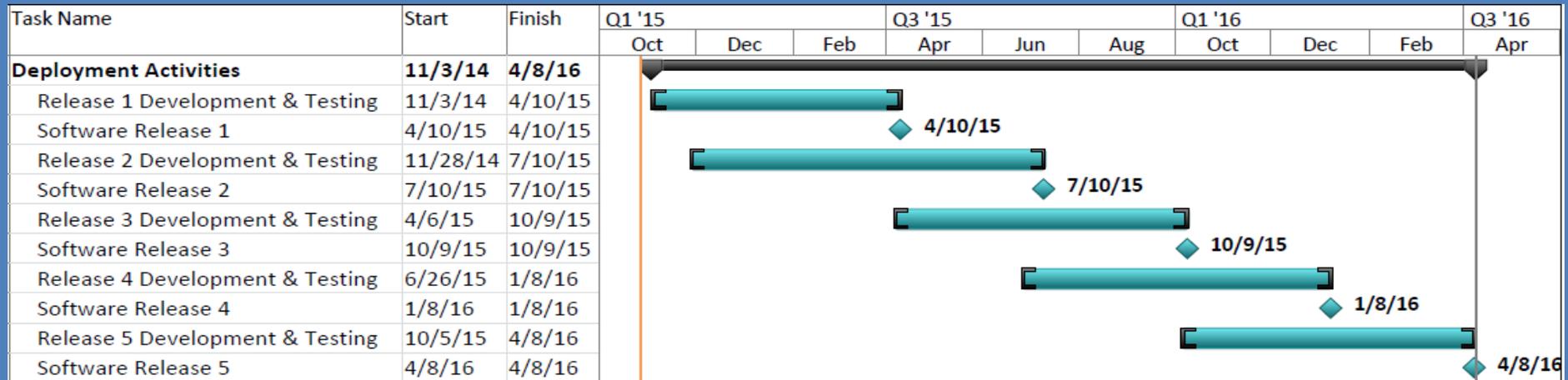


Event driven
real-time
**MAIL INVENTORY
AND PREDICTIVE
WORKLOADS**



Event driven
real-time
**MAIL TRACKING
AND REPORTING**

Timeline / Schedule



**Discussion
&
Questions**