

**MTAC**  
**Visibility and Service Performance**  
**Jim Cochran**  
**Moderator**  
**May 15, 2013**



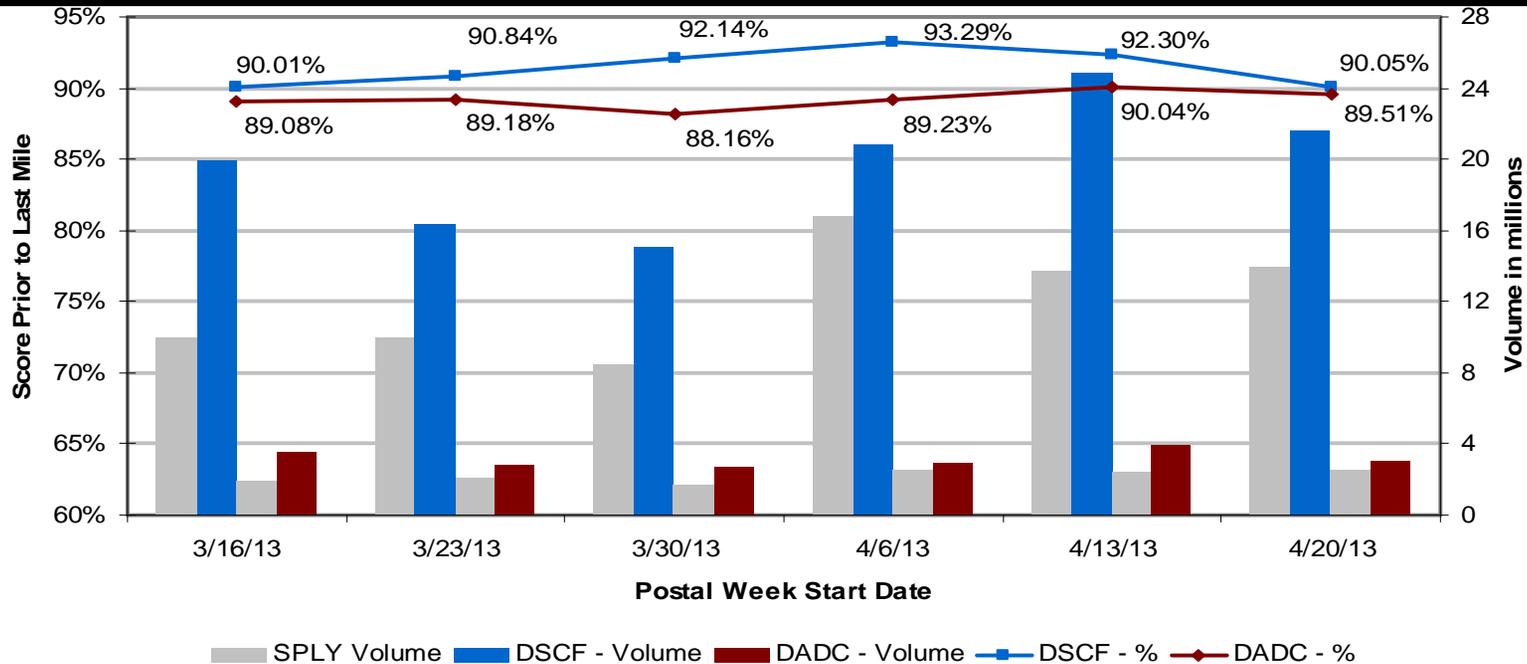
**Periodicals**  
**1:30 P.M. – 3:00 P.M.**

## **Agenda**

- Visibility and Service Performance Measurement**
- Update on current Periodicals service levels**
- Weekend Day zero discussion**
- Carrier bundle scan test update**
- Informed Visibility update**
- Update on last mile impact levels**
- ACS discussion/update**
- Carrier routed mail volume going on FSS**

# Periodicals (Flats) Score Trend

**DSCF Flats scores decreased by 2.25%; DADC Flats scores decreased by 0.53%**

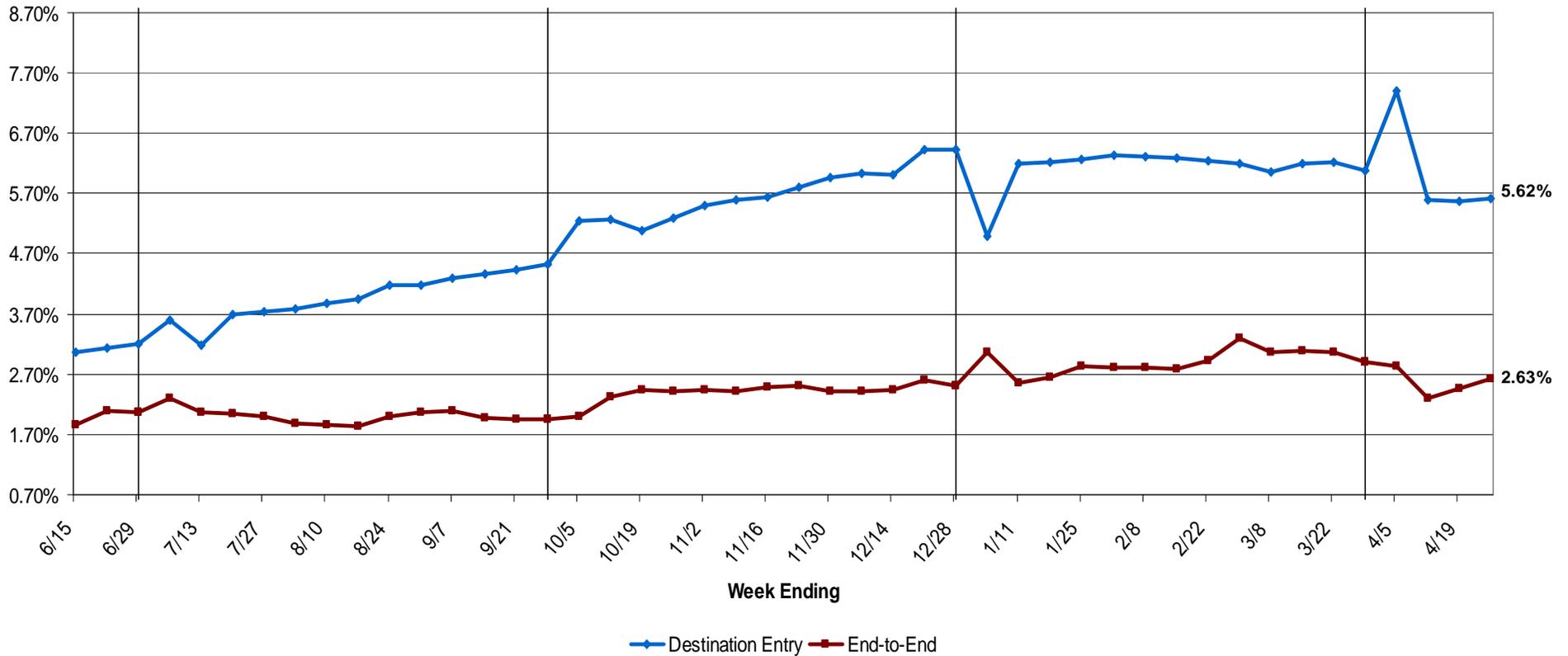


Q3 TD	Total Pieces Measured	Part 1 % On-Time	Last Mile Impact	Overall Score	Target Score	SPLY QTD Pieces Measured	Volume Change	SPLY Overall QTR Score
<b>SCF Flats</b>	<b>79,662,371</b>	<b>91.95%</b>	<b>-5.79%</b>	<b>86.16%</b>	<b>91.00%</b>	<b>53,036,647</b>	<b>50.2%</b>	<b>83.01%</b>
<b>ADC Flats</b>	<b>11,878,811</b>	<b>89.05%</b>	<b>-4.75%</b>	<b>84.30%</b>	<b>91.00%</b>	<b>9,130,283</b>	<b>30.1%</b>	<b>85.47%</b>
<b>E2E Flats</b>	<b>15,004,802</b>	<b>69.71%</b>	<b>-2.63%</b>	<b>67.08%</b>	<b>91.00%</b>	<b>5,579,116</b>	<b>168.9%</b>	<b>74.33%</b>
<b>Total</b>	<b>106,545,984</b>					<b>67,746,046</b>	<b>57.3%</b>	



# Periodicals Last Mile Impact Trend

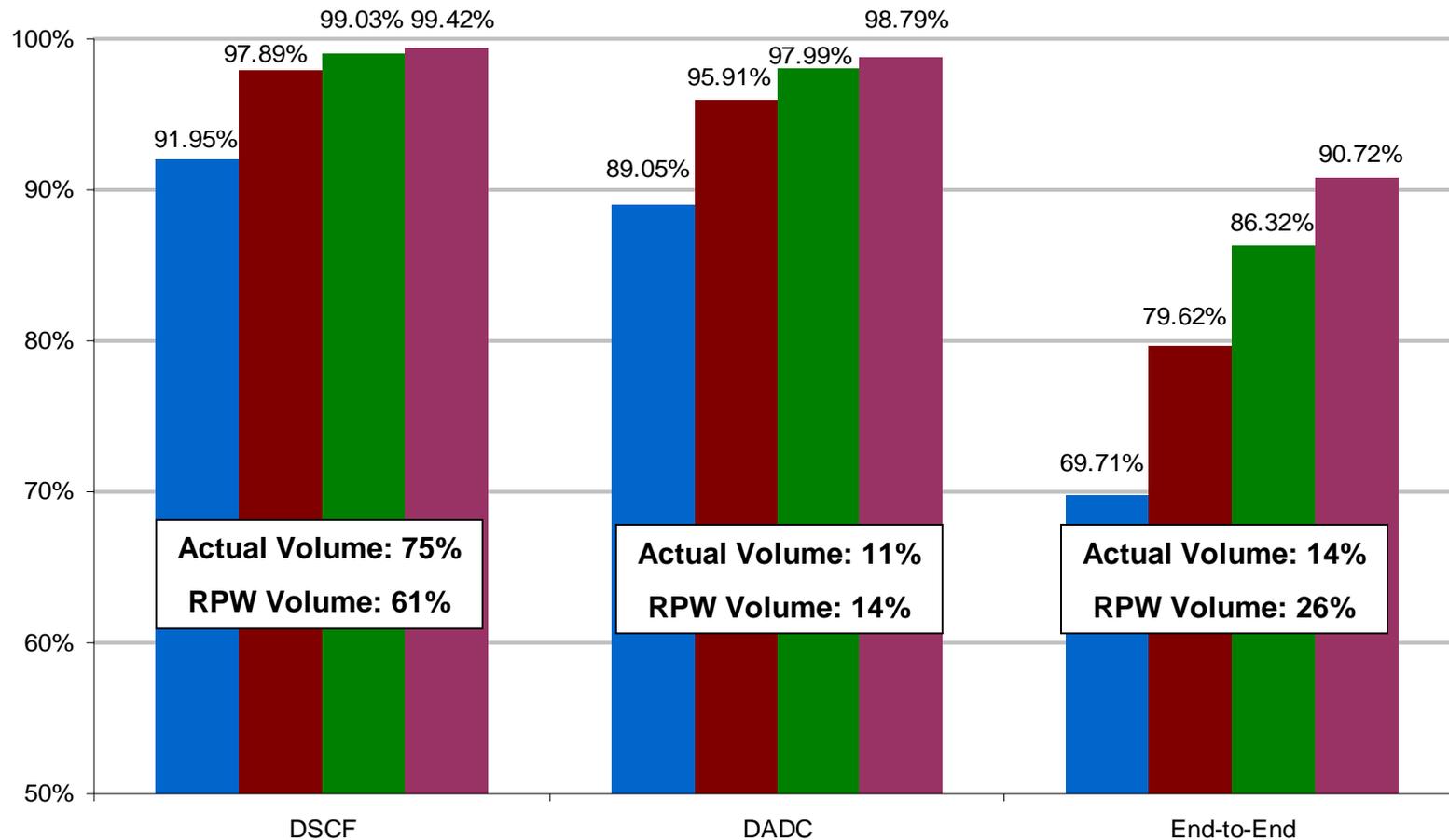
**Destination Entry and End-to-End Last Mile Impacts increased**





# Periodicals (Flats) by Service Variance

**QTD DSCF and DADC Periodicals scores would be 95.91%  
(prior to last mile), if pieces that failed by 1 day passed**



■ QTD Score ■ If Service Variance +1 ■ If Service Variance +2 ■ If Service Variance +3

Note: Volumes may not sum to 100% due to rounding.

Note: RPW Volumes were estimated using basic entry type proportions obtained from Pricing.

<b>Periodical Flats SCF</b>			
<b>January 2013</b>	<b>February 2013</b>	<b>March 2013</b>	<b>April 2013</b>
<b>CHICAGO METRO SURFACE HUB</b>	<b>CHICAGO METRO SURFACE HUB</b>	<b>CHICAGO METRO SURFACE HUB</b>	<b>CHICAGO METRO SURFACE HUB</b>
<b>ROCHESTER L&amp;DC</b>	<b>ROCHESTER L&amp;DC</b>	<b>ROCHESTER L&amp;DC</b>	<b>ROCHESTER L&amp;DC</b>
<b>DOMINICK V DANIELS</b>	<b>DOMINICK V DANIELS</b>		<b>DOMINICK V DANIELS</b>
<b>CENTRAL MA</b>	<b>CENTRAL MA</b>	<b>CENTRAL MA</b>	
<b>KANSAS CITY</b>		<b>KANSAS CITY</b>	<b>KANSAS CITY</b>
<b>SOUTH FLORIDA L &amp; DC</b>		<b>SOUTH FLORIDA L &amp; DC</b>	<b>SOUTH FLORIDA L &amp; DC</b>
	<b>LOS ANGELES</b>	<b>LOS ANGELES</b>	<b>LOS ANGELES</b>

- TT 13 Hardcopy notices reviewing results of actions taken over the last 6 - 8 months.**
- Positive results, some mailers report a 2/3 reduction in hardcopy costs**
- More reviews to do, but expect to sunset in August**
- Reviewing scan percentage tracking and reconciliation process**