

MTAC
Visibility and Service Performance
Jim Cochran
Moderator
May 15, 2013



First-Class Mail
10:45 A.M. – 12:15 P.M.

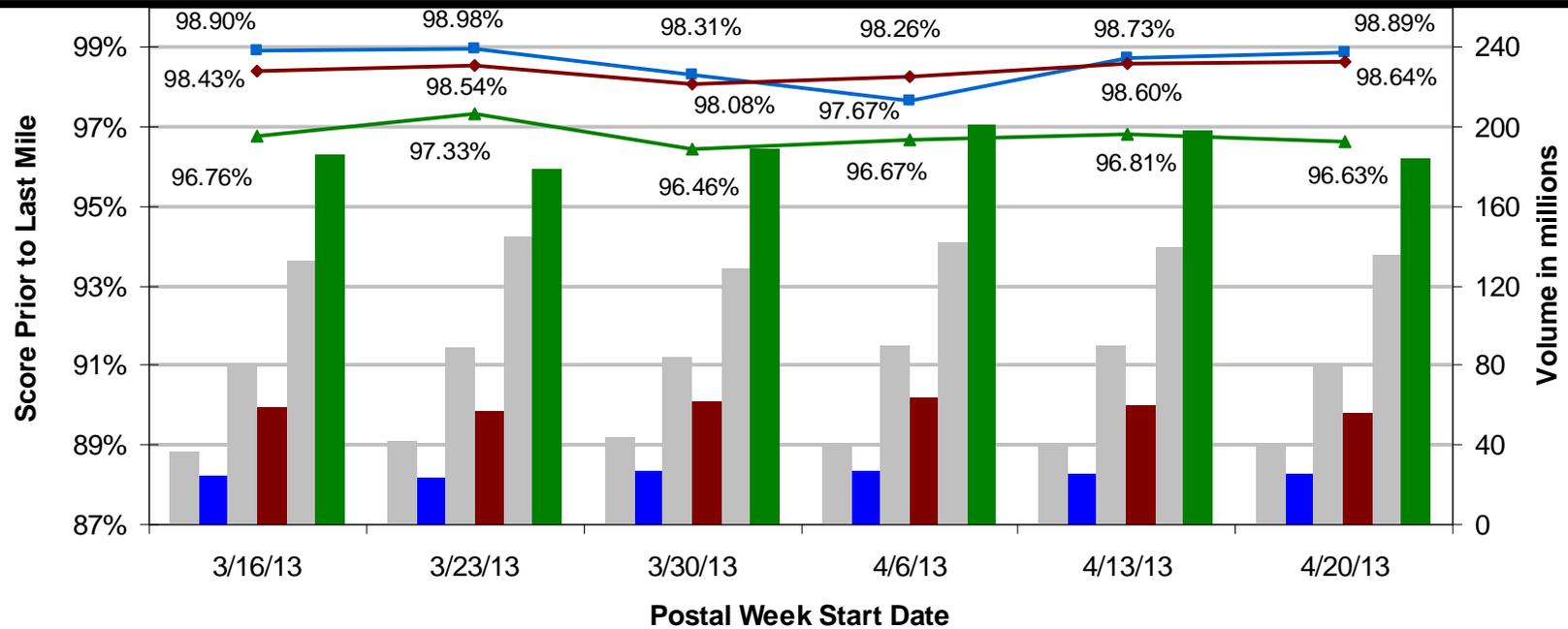
Agenda

- ❑ SASP/BIDS Outages and delays**
- ❑ Reply mail visibility/diagnostics**
- ❑ Addressing/Full-Service ACS – FS-ACS should handle all mail not just automated pieces**
- ❑ Pay as you go status**
- ❑ PARS updates in July – status**
- ❑ CASS 2015 – PBSA next steps?**
- ❑ Informed Visibility updates**



First-Class Mail® Score Trend

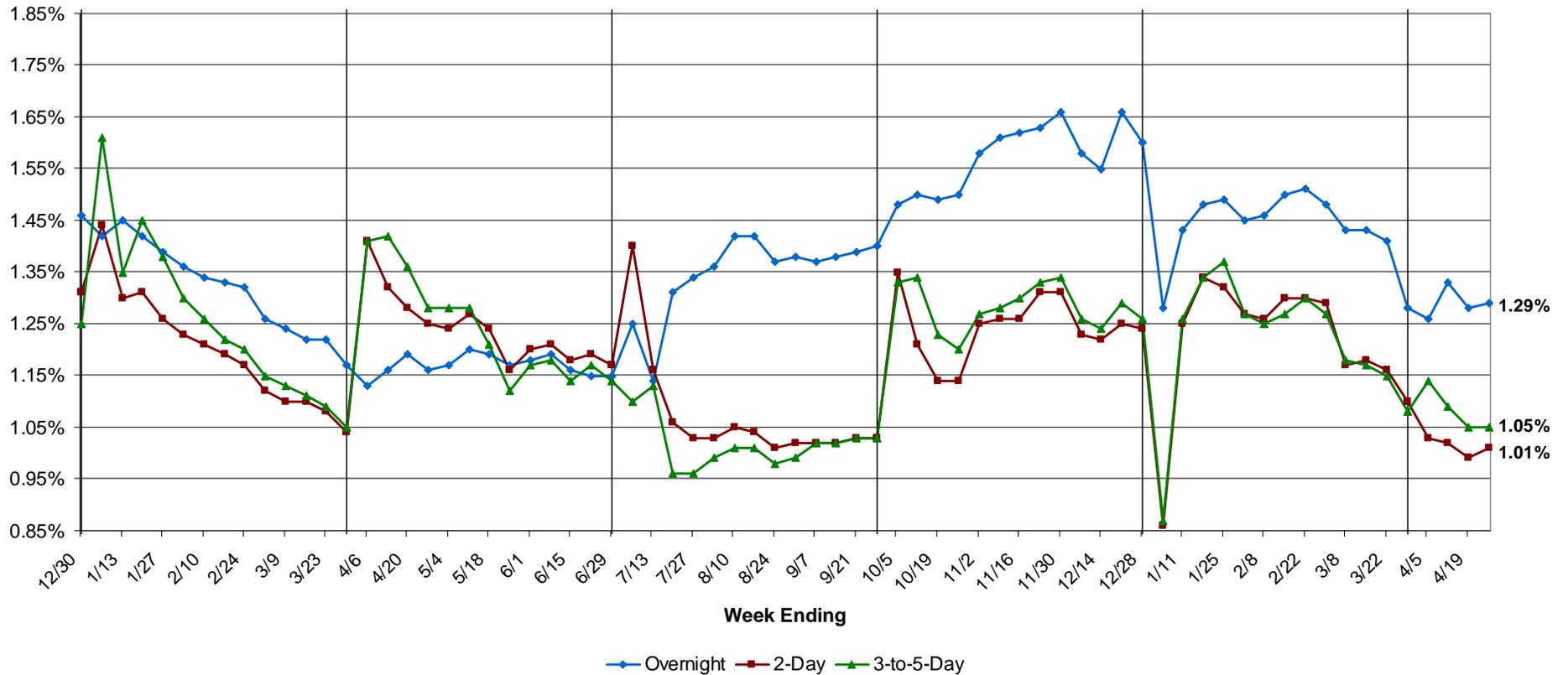
Overnight **increased** by 0.16%; 2-Day **increased** by 0.04%; 3-to-5-Day **decreased** by 0.18%



SPLY Volume
 Overnight - Volume
 2-Day - Volume
 3-to-5-Day - Volume
 Overnight - %
 2-Day - %
 3-to-5-Day - %

Q3 TD	Total Pieces Measured	Part 1 % On-Time	Last Mile Impact	Overall Score	Target Score	SPLY Pieces Measured	Volume Change	SPLY Overall QTD Score
Overnight	100,146,201	98.36%	-1.29%	97.07%	96.70%	159,048,986	-37.0%	97.55%
2-Day	229,618,915	98.38%	-1.01%	97.37%	95.10%	328,663,180	-30.1%	96.99%
3-to-5-Day	737,454,973	96.61%	-1.05%	95.56%	95.00%	517,803,091	42.4%	96.31%
Total	1,067,220,089					1,005,515,257	6.1%	

Last Mile Impact increased across Overnight and 2-Day service standards

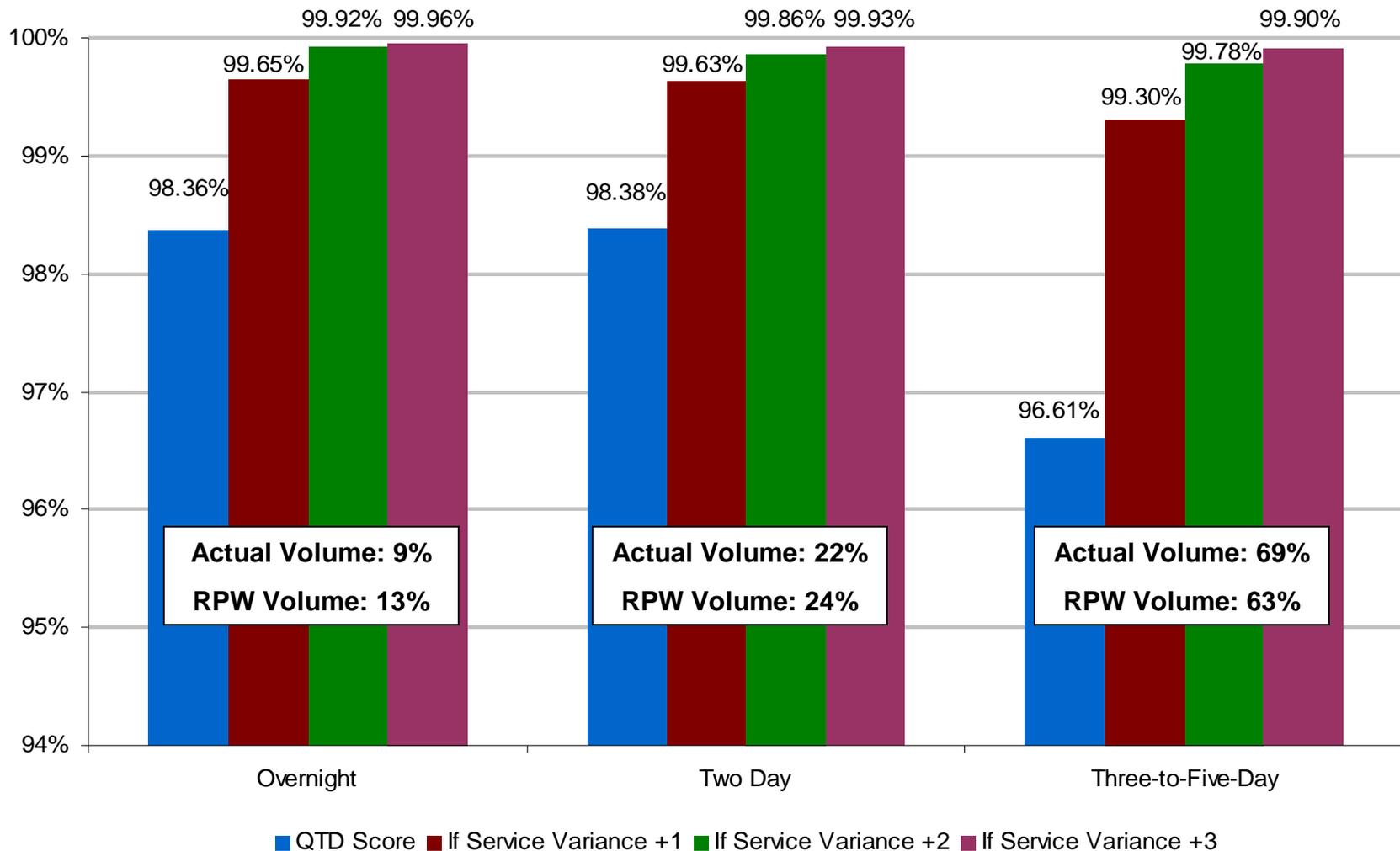




UNITED STATES
POSTAL SERVICE®

First-Class Mail® by Service Variance

All QTD FCM scores would be above 99.30% (prior to last mile),
if pieces that failed by 1 day passed



Note: Volumes may not sum to 100% due to rounding.

□ **First-Class Mail®**

- **Return Service Requested Option 2**
– includes ACS™ notice
- **Temp-Return Service Requested Option 2**
– includes ACS notice
- **Secure Destruction - Change Service Options**
– includes ACS notice

- ❑ **In January 2014, we'll be separating the existing STIDs by option for a whole new flexibility for your Mailer IDs.**

- ❑ **Those STIDs are:**
 - **First Class: 080, 081, 082, 083, 140, 141, 240, 241**

 - **Standard: 090, 091, 092, 093, 142,143, 242, 243**

 - **Bound Printed Matter: 423, 424, 430, 431**

- PIT meeting scheduled for August**
- Extension notice sent to vendors/manufacturers**
- Extension notice in DMM Advisory**
- PBSA secondary pending**



Move Update Assessment

- Proposed to allow mailers to pay for known UAA pieces processed via ACS**
- Specific STIDs assigned**
- FRN pending**