

**MTAC Focus Group Sessions
May 16, 2012**

Payment / Acceptance
Focus Group Session Notes

Pritha Mehra, VP, Mail Entry and Payment Technology, USPS

Dale Miller, MTAC Industry Leader for Acceptance

Angelo Anagnostopoulos, MTAC Industry Leader for Payment

USPS Industry Engagement & Outreach Facilitator for Payment/Acceptance: Anthony Frost

FG 3: Standard Mail 9:00 am – 10:30 am

Wanda Senne, MTAC Industry Leader for Standard Mail

USPS Industry Engagement & Outreach Facilitator for Standard Mail: Tonya Dodson

Agenda / Discussion:

1. **CRID / 9-Digit MID Acquisition:** Brenda Crist (for USPS) described the three methods to acquire CRIDs (carrier route identification) and/or 9-digit MIDs (mailer identification), and a method to validate CRIDs and/or 9-digit MIDs. (Slides 3 and 37)
2. **TEM Process / Vendor Certification Process:** Beth Bigelow (for USPS) described the simplified TEM (Test Environment for Mailers) process and Vendor Certification process that is being coordinated with input from MTAC and MSDG (Mailing Software Development Working Group). (Slides 13 – 14)
3. **eInduction:** Garrett Hoyt (USPS) presented observations from the in progress eInduction Pilot, described the Multi-Stop Appointment scenario, and eInduction next steps. (Slides 16 - 18)
4. **2012 Mobile Barcode Promotion:** Uni Han-Norton (USPS) presented details regarding the 2012 Mobile Barcode (QR Barcode) Promotion (Slides 31 – 35)
5. **Mail Anywhere:** Pritha Mehra described the Participation Criteria and Participation Authorization process for Mail Anywhere. (Slides 20 – 22)

Action items:

1. **MID/CRID Task Team:** Create MID/CRID Task Team to work with industry to review existing documentation and training and identify gaps.
 2. **eInduction:** Share eInduction Process Documents/Reconciliation Process Documents with industry via WG #138. Discuss possibility to access eInduction data via push rather than through *PostalOne!*.
 3. **2012 Mobile Barcode Promotion:** Validate how many hours it takes to register a QR Barcode.
 4. **Mail Anywhere:** Determine need and topics for proposed Mail Anywhere training.
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FG 7: Package Services 10:45 pm – 12:15 pm**John Medeiros, MTAC Industry Leader for Package Services***USPS Industry Engagement & Outreach Facilitator: Neena Dhuria*Agenda / Discussion:

1. **Electronic Verification System (eVS):** Vicki Bosch (USPS) discussed the industry proposal to use eVS as a payment method for Flats, and provided an overview of recent and ongoing eVS activities. (Slides 27 – 30)
2. **eVS Sampling Process:** Vicki Bosch fielded questions related to industry concerns that current eVS sampling process does not accurately mirror the mailing mix of all mailers.
3. **eVS Feedback:** Industry cited overall satisfaction with current progress, noting improvements in tracking events and providing timely feedback, and commending Vicki Bosch and her team for their support.

Action items:

1. **eVS as a Payment Method for Flats:** Consideration for eVS as a payment method for Flats will be discussed in WG #143.
 2. **Packages Sampling Process:** Industry to bring questions about how the sampling process works, and how to incorporate the manifest into the sampling process, to the eVS User Group for discussion and follow-up.
 3. **External eVS Views:** Jennifer Howard (USPS) to confirm external eVS view and the possibility of providing a visual system cue to help identify manually keyed data. Information and follow-up will be provided to the eVS User Group.
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FG 11: First-Class Mail 1:30 pm – 3:00 pm**Sharon Harrison, MTAC Industry Leader for First-Class Mail***USPS Industry Engagement & Outreach Facilitator for First-Class Mail: Lewis Johnson*Agenda / Discussion:

1. **PostalOne! Release Schedule:** Pritha Mehra and Frances Byrd (USPS) discussed updates to the *PostalOne!* Release Schedule and the communication plan in place to notify customers of changes and outages.
(https://ribbs.usps.gov/intelligentmail_schedule/releaseoverview2012.htm and https://ribbs.usps.gov/intelligentmail_schedule2013/releaseoverview2013.cfm)
2. **TEM Process / Vendor Certification Process:** Beth Bigelow (for USPS) described the simplified TEM (Test Environment for Mailers) process and Vendor Certification process that is being coordinated with input from MTAC and MSDG (Mailing Software Development Working Group). (Slides 13 – 14)
3. **Help Desk Support:** Open discussion around possible improvements in Help Desk support, communication, and issue tracking. (Slides 40 - 41)

4. **Enterprise Payment:** Pritha Mehra and Frances Byrd provided an update on the Enterprise Payment System and Mail Anywhere/Pay Anywhere (Slides 20 - 22)
5. **Seamless Acceptance:** Marty McGuire (USPS) and Garrett Hoyt (USPS) provided an update on Seamless Acceptance, including a discussion of Participation Criteria and Seamless Verifications. (Slides 23 – 26)
6. **Picture Permit Imprint:** Marty McGuire and Kelly Lorchick (USPS) provided an update and fielded discussion on the Picture Permit Imprint usage and Postage Statements needed. (Slides 38 – 39)

Action Items:

1. **PostalOne! Releases Training/Webinar:** Through *PostalOne!* User Group, discuss need for industry webinar on *PostalOne!* Releases.
2. **Help Desk Ticket Tracking:** Through the *PO!* User Group, discuss possibility of new Help Desk reports, providing feedback by customer/user.

FG 15: Periodicals 3:15 pm – 4:45 pm

John Stark, MTAC Industry Leader for Periodicals

USPS Industry Engagement & Outreach Facilitator: Ernie Harris

Agenda / Discussion:

1. **eInduction:** Garrett Hoyt (USPS) discussed Air Box enhancements for eDoc and eInduction Environments, and presented observations from the in progress eInduction Pilot, described the Multi-Stop Appointment scenario, and eInduction next steps. (Slides 11, 16 - 18)
2. **PBC/PDR Preparedness:** Frances Byrd (USPS) discussed plan to handle larger PBC/PDR (piece barcode detail/piece level detail) files following the removal of the .imr (intelligent mail range data) in the IDEAlliance 13-1 specification. (Slide 12)
3. **Seamless Acceptance:** Pritha Mehra and Marty McGuire (USPS) presented Seamless Acceptance updates, including a discussion of Flats on Seamless Acceptance. (Slides 23 – 26)
4. **Mail Anywhere:** Pritha Mehra presented updated on Mail Anywhere, including a discussion of the difficulties of Periodicals in Mail Anywhere due to the significantly different work involved in the Periodicals authorization process. (Slides 20 – 22)

Action Items:

1. **PBC/PDR Preparedness:** If Mailers are moving to PBC/PDR and wish for their file submissions to be monitored, provide their information to Frances Byrd so monitoring may start when they begin submitting files. Feedback and/or concerns regarding migration from IMR to PBC/PDR will be addressed in the *PostalOne!* User Group.