

**USPS INDUSTRY STAKEHOLDERS FORUM
and
MAILERS' TECHNICAL ADVISORY COMMITTEE (MTAC)
MEETINGS**

OVERVIEW OF FEBRUARY 15, 2012, MEETINGS

An **Industry Stakeholders Forum** was held at U.S. Postal Service Headquarters, 475 L'Enfant Plaza SW, Washington DC, from 7:45 a.m. until 11:15 a.m. All available presentations from the meeting are posted on, and can be downloaded from, the MTAC website. Complete minutes from the Stakeholders Forum will be posted on Friday, February 25.

MTAC Focus Group meetings were held from 12:20 p.m. until 4:30 p.m., immediately following the Industry Stakeholders Forum. More information from the MTAC Focus Group meetings will be available on the MTAC website very soon.

INDUSTRY STAKEHOLDERS FORUM – FEBRUARY 15, 2012

The inaugural Industry Stakeholders Meeting was opened by Susan LaChance, Vice President, Consumer and Industry Affairs. Postmaster General and Chief Executive Officer Patrick Donahoe provided opening remarks.

A financial briefing was resented by Joe Corbett, EVP and Chief Financial Officer. His presentation is not available.

An operations update was presented by Megan Brennan, EVP and Chief Operating Officer. [Click here to view her presentation](#)

A presentation on visibility strategy was presented by Ellis Burgoyne, EVP and Chief Information Officer, Jim Cochrane, VP, Product Information, and Pritha Mehra, VP, Mail Entry and Payment Technology. [Click here to view their presentation](#)

A product update was presented by Gary Reblin, VP, Domestic Products. [Click here to view his presentation](#)

A presentation titled "MTAC Structure and Strategy" was presented by Susan LaChance, VP, Consumer and Industry Affairs and Postal MTAC Co-Chair, and Phil Thompson, Industry MTAC Co-Chair. [Click here to view their presentation](#)

The meeting concluded with Ms. LaChance and Mr. Thompson providing an overview of the afternoon MTAC Focus Group meetings. The next Industry Stakeholder Forum will be the National Postal Forum in Orlando, Florida, from April 1-4, 2012.

MTAC FOCUS GROUP MEETINGS – FEBRUARY 15, 2012

MTAC Focus Group meetings were held between 12:20 p.m. and 4:30 p.m. Four sets of meetings, each 55 minutes long, were held by postal Vice Presidents and industry leaders in four focus areas: Prep & Entry (Operations); Visibility/Service Performance; Payment/Acceptance, and Product Development. The four sessions provided in each focus area were geared toward the issues and concerns of interest to users of each of the four classes of mail: First-Class, Standard, Periodicals, and Packages. Notes from each of the 16 Focus Group sessions will be posted very soon, along with more information about the next set of MTAC Focus Groups in May 2012.

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