

User Group 5 Agenda

July 15th 2015

- Review 06/30/2015 Minutes



UG5 Minuts
063015.docx

- Chargeback File Issue & July Release

- Kai: In December a change in Seamless affected the chargeback process. At this point there isn't a schedule for the fix. The reports are there but the data is blank. No one is getting charged at this point, but the reports might indicate otherwise. There's still a discussion about whether the residual pieces from a Full-Service mailing should get free ACS, and that uncertainty might be part of why the fix isn't scheduled yet. No updates on whether

- College's & University's

- Dennis: Working with the PCC advisory group to put together training.
- Develop Workshop in a Box for training.
- May 1, 2005. Following the Forum in Nashville, four schools were selected to test the impact of forwarding student resident mail. Those schools, Brigham Young University, Harding University, Pepperdine University, and University of Rochester, began collecting student change of addresses in mid-April. COA information was sent to Memphis where data will be collected. The test will go through the end of July. A preliminary report will be presented at the August MTAC meeting with a final proposal ready for November.
- During a recent telecom, the coordinators of the workgroup provided a status report. There are currently three major areas that will be focused on.
- Identify the process that will allow students to provide their change of address using one of the existing USPS products.
- Identify the method that will be used to get student change of address data into the USPS COA system.
- Schools must ensure that their address comply with USPS addressing standards.
- *Provide piece volumes by Letter, Flat, and Parcel, for USPS to add costing to project. – added by UG5 Task team - 06/03/2015*



Section 7 HighRise
address standards.dc

- NCOA 100 Record Rule

- Discussion on individual Mailers processing agreements. Similar to a CSA or NSA.

- Angelo: Perhaps we could get some volumes from the USPS from the PostalOne dashboard? JimW: this wouldn't take into account the lists that are combined to achieve automation discounts.
- Is the industry interested in a service that would identify those records with a move on file without actually providing the new address? This is the old COAlert service that wasn't officially launched.
- One concern with any change is the effect on USPS and service provider audit processes. There's a significant administrative overhead. Could this be alleviated by USPS offering the service for only lists under 100 records?
- Angelo: Could a service like NCOA MPE be used? JimW: that is managed by the vendor. Adam: if this could be managed through existing channels, perhaps with additional checks upfront, it could work.
- Jim: are we ready to table this? Dennis: We're not ready to give up on this yet. Kim: we'll take this up in the leadership group.
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- WG 171 Update
 - Still pulling the data. Will start looking at the detail next week to get to the recommendations.
 - JimW: Some of the data views are geographic, is that within scope? Adam: this is a way to determine whether there are any anomalies in the data (i.e. inconsistencies in training and/or application).
- TT 23 Update (Test Script Attached)
 - USPS is still finishing testing, then industry will start testing.



MU Test Script.docx

- FRN for Move Update Clarification
 - There's a question as to whether this should be an FRN or just a Postal Bulletin. Coordination is difficult due to summer schedules. Is the Postal Bulletin sufficient? The data there is archived.
 - What does the Inspection Service use? Perhaps adding this information to the Guide to Move update with a link to the PB article could be sufficient. Lisa: we will need to ensure the IS will use this. Jim: the IS is involved in the review process.

- 93 Barcode Resolution?
 - Kai: this is in test now. We're looking at an analyzing the results.
 - When a mail piece is forwarded, USPS prints a new barcode, which wasn't including the mailer's information. The new process is to use barcode 93, but with the mailer data in all fields except the DPC and Barcode ID. Sharon: will we be seeing the new barcode in any of the places mailers see data today (scorecard, tracking results, etc)? Kai: we only have a month of data at this point. We'll be evaluating this as part of the test. We're now suppressing these records as they come in.
 - Jim: This might be an area for a subgroup. We need to make sure that all the scenarios are accounted for. Sharon: this group would be across addressing, scorecard, service performance, etc. Jim: as a start we could start reviewing the data with key mailers from UG5.
 - Angelo: this was mentioned in UG4 and volunteers were requested. Perhaps a task team?
 - JimW: we'll reach out to Himesh to see what needs to be done.
 - From Adam's notes

5/7/14: Pre-Meeting: Adam on UG#4 call to review and discuss this. Summary:

Previously:

- On Redirect, yellow label has POSTNET of redirected delivery address (new address or return address)
- CONFIRM provides re-direct code but not the POSTNET of the redirect address.
- If original IMb still readable – will continue to get more CONFIRM Scans. But, mailer does not know if being forwarded or returned.
- If original IMb is covered by the yellow label, no more Scans provided.

Now:

- On Redirect, the USPS has/is replacing the POSTNET barcode on the yellow label with an IMb. This IMb has a barcode ID of 94 and the redirected Postnet
 - NOTE: USPS also putting an IMb on with 94 when there is no IMb on the mailpiece.
- Currently, the MID and Sequence number are NOT what was in the original IMb. And, this IMb is not unique.

Future:

- USPS is looking to create a redirection IMb what does keep the MID and Sequence number of the original piece. No timeframe provided.

Industry Requests for when this does occur:

- 1) Continue to provide the information back to the mailer via CONFIRM for when a pieces has been re-directed, but now, also provide the redirection information:
 - a. Redirection IMb: tells the mailer if being forwarded or returned
 - b. Tracking information from the Redirection IMb ensure that mailers get the scans (even if the original IMb is covered by the yellow label).