

## IV Mail Tracking Migration Email #1

**Audience:** Members of IMb Tracing and *PostalOne!* Help Desk customer distribution lists

**Objectives:**

- Provide overview of IV and the benefits
- Inform users of what changes are being made to mail tracking
- Describe impacts to customers
- Inform customers of timeline of events

**Subject:** Coming Soon: Mail Tracking Migration to Informed Visibility

**Body:**

**Attention IMb Tracing® and PostalOne!® Customers:**

In the summer of 2016, the Postal Service is migrating mail tracking visibility from IMb Tracing and *PostalOne!* to Informed Visibility™ (IV™), according to the schedule in the table below:

Phase	Period
Migrate IMb Tracing and <i>PostalOne!</i> container and handling unit visibility to IV	June 10 – July 8, 2016
Migrate <i>PostalOne!</i> Start-the-Clock visibility to IV	August 8 – 26, 2016

**Note:** Mail tracking for packages and special services is not impacted and will continue to be supported through the Product Tracking System and USPS.com.

If you receive mail tracking data from IMb Tracing or *PostalOne!*, **you will be impacted**. However, the impact to you varies depending on how you currently receive mail tracking data. See below.

### **IMb Tracing Customer**

If you currently receive mail tracking data from IMb Tracing, see the table below for how you will be impacted:

Current Method of Receiving Data	Impact
FTP Push or Pull	<ul style="list-style-type: none"><li>• Subscriptions will be migrated as-is to IV; no service interruption</li><li>• Respond to the IV Help Desk when contacted about desired migration date</li><li>• After migration, data will come from IV instead of IMb Tracing</li></ul>

Online Download	<ul style="list-style-type: none"> <li>• Required to sign up for access to the IV website through Business Customer Gateway (BCG) to continue receiving data</li> <li>• After migration, you will download the data from the IV website instead of IMb Tracing's Mail Tracking &amp; Reporting website</li> </ul>
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### **PostalOne! Customer**

If you currently receive container and handling unit mail tracking data or Start-the-Clock data from *PostalOne!*, see the table below for how you will be impacted:

Current Method of Receiving Data	Impact
Mail.XML Push	<ul style="list-style-type: none"> <li>• Subscriptions and SSL certificates will be migrated as-is to IV; no service interruption</li> <li>• Respond to the IV Help Desk when contacted about desired migration date</li> <li>• After migration, data will come from IV instead of <i>PostalOne!</i></li> </ul>
Mail.XML Pull	<ul style="list-style-type: none"> <li>• Required to change Web service endpoint to IV instead of <i>PostalOne!</i></li> <li>• Required to download and install IV Secure Sockets Layer (SSL) certificate</li> <li>• After migration, data will come from IV instead of <i>PostalOne!</i></li> </ul>
Online Download	<ul style="list-style-type: none"> <li>• Required to sign up for access to the IV website through Business Customer Gateway (BCG) to continue receiving data</li> <li>• After migration, you will download the data from the IV website instead of <i>PostalOne!</i></li> </ul>

**Note:** Container and handling unit mail tracking data is being migrated in June/July 2016, while Start-the-Clock data is being migrated in August. Other Mail.XML messages will continue to be supported through *PostalOne!*.

### **Use a third-party mail service provider?**

Coordinate with your service provider about the IV migration.

For additional details regarding IV and this migration, please see the attached document, which provides the following:

- An overview of IV and what it means for your business
- Additional details about the mail tracking data migration process
- Information about to prepare for IV, including a description of educational tools to help you transition

Migration efforts will commence in June and run through August 2016. We will keep you fully informed of all migration efforts.

To learn more about IV and the upcoming migration, visit the [IV RIBBS page](#). You can also view this message and the attachment on RIBBS. If you have any questions, please contact the appropriate Help Desk:

- **IMb Tracing Help Desk:** 1-800-238-3150, Option #2
- **PostalOne! Help Desk:** 1-800-522-9085

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