

Meeting Report

7/10/2013 12:30 PM -1:30 PM

USER GROUP 4 (UG4) SESSION

USPS Attendees: Bill Barcheck, Dewitt Crawford, Himesh Patel, Ed Wanta, John Werntz
Non-USPS Attendees: Ellie Alexander, Angelo Anagnostopulos, Lisa Bowes, Willie DeVold, Charlie Howard, Judy Klaus, Monica Lundquist, Kim Mauch, Dave Meyers, Maureen Noe, Randy Randall, Paula Stoskopf

AGENDA

1. Define a plan for educational/outreach opportunities (20 minutes)
 - a. Mail Visibility Webinar (Ellie Alexander)
2. Real time Tracking – clarification on recent inquiries (Himesh Patel)
 - a. What is it?
 - b. How will the data get to the members?
3. Low Scan rate issue in PR/HI/AK (Lisa Bowes)
4. Updates on Issues and Action Items (20 minutes)
 - a. Review Action Item Log – All
 - b. Review Issues Log – All
5. Feedback (10 minutes)
 - a. Updates on RIBBS site:
 - i. Container, Tray, Bundle Visibility Guides
https://ribbs.usps.gov/intelligentmail_guides/documents/tech_guides/ContainerTrayBundleVisibilityUserGuide.pdf
 - ii. Updates to STID table (July 2013)
https://ribbs.usps.gov/intelligentmail_mailpieces/documents/tech_guides/NewStidPreNotice.pdf
 - b. Identify other issues for Group to follow
6. Next meeting Date & Time: July 24, 2013; 12:30 pm to 1:30 pm
7. Any Other Business

DISCUSSION POINTS

The purpose of this meeting is to provide an ongoing forum to facilitate communications between the Postal Service and users, define and review improvements in process/production functionality and address and resolve issues.

Updates on Issues and Action Items

- Refer to Issues Log and Action Items Logs for more information.

Educational Opportunities

- Ellie Alexander drove discussion on opportunities to promote the value of Mail Visibility (MV) and Informed Visibility (IV).
 - She proposed having a panel of industry representatives conduct a webinar that can be recorded and shared via PCC events

- Webinar questions:
 - Who should participate?
 - What should be covered?
- Feedback from the group was:
 - Need to explain how going to Full-Service enables or unlocks mail visibility data
 - Need to include real case studies (even if they are shared anonymously)
 - Explanation of MIDs and CRIDs
 - Review of the importance of the accuracy of nesting information
 - Benefits seen as a result of migration
 - Best Practices / Lessons Learned
 - Testimonials on how you have used the mail visibility data

Real-Time Tracking

- Lisa Bowes referenced an article titled “*USPS to Receive Real-Time Tracking By Year End*” that described USPS having real-time tracking by the end of the year. She felt the story misrepresented the actual USPS timeline. Himesh described the Wireless IMD effort to support package scanning at a high level and said that he had not reviewed the article yet. Lisa will share the article and Himesh will review it and report back to the group at the next meeting providing more details on the scope of the effort, goals, and timeline.

Bundle Scanning Pilot

- Lisa Bowes inquired about the ongoing USPS bundle scanning pilot. She wanted to know the scope of the effort and how a mailer could participate. Himesh took the action to report back to the group at the next meeting with answers.

Low Scan Rates in Alaska & Hawaii

The low scan rates in Alaska and Hawaii seem to have resolved.

Other Business

- Lisa Bowes and Angelo Anagnostopoulos again repeated their criticism of the Business Customer Gateway (BCG) redesign. Angelo agreed with Lisa’s criticism of the BCG and communicated that the Performance Reports were buried in an obscure location and there is not IMb Tracing or IV link.
- Himesh notified the group that Ellie Alexander will be stepping down as the industry co-chair. Judy Kalus will be assuming the co-chair role going forward.

Next Meeting

- The next meeting will occur on Wednesday, July 24, via MeetingPlace.
 - Topics for discussion can be sent to Himesh Patel for inclusion in the UG4 agenda.
 - Topics are likely to be centered on requirements gathering efforts.
 - Team members are encouraged to start thinking about the various handling units (i.e., trays, sacks and tubs).

ACTION ITEM TRACKING

Action Item Description:	Status:	Assigned To:	Due Date:
See Issues and Action Item Tracking Docs			