

MTAC Task Team (TT) #23

Date: October 28, 2015

Attendees: Adam Collinson, Todd Black, Mark Kolb, Pritha Mehra, Garrett Hoyt, Angela Dyer, Tarlochan Mann, Randy Workman, Heather Dyer, Beth Bigelow

Discussion Items

- Pritha shared the release date for 11/15, will be the fix date of Full Service, eInduction, and Move Update, April 1st, 2016 estimated date for Full Service Assessment. Share the outreach plan for customer exceeding threshold, she reiterated the goal is to not charge but to fix prior to that date.
- Garrett shared the two letters and fact sheet regarding the FS metrics, Todd and Mark had some concern revolving around clarity of the letters in terms of who would be receiving the letter and reasoning behind the letter. Garrett will share the letter with the TT and get their feedback then make final distribution prior to sending the letters to the customers.
- Randy shared the Industry testing plan with TT that included mailers who covers wide range of scenarios such as class of mail, processing categories, postage payment method, edoc method, container preparation.

Action Items

- Share the letters for FS (By/For) will be shared with the TT#23 for their input-Garrett
- Publication for Streamlined Mail Entry for Letters and Flats will be updated with(Guide to Intelligent Mail)and distributed to the TT for any additional comments – Heather
- Share the test plan for FS on By/For – Randy, Tarlochan