

# MTAC Work Group #178 Agreement on Simplified List of Validations and Threshold Levels

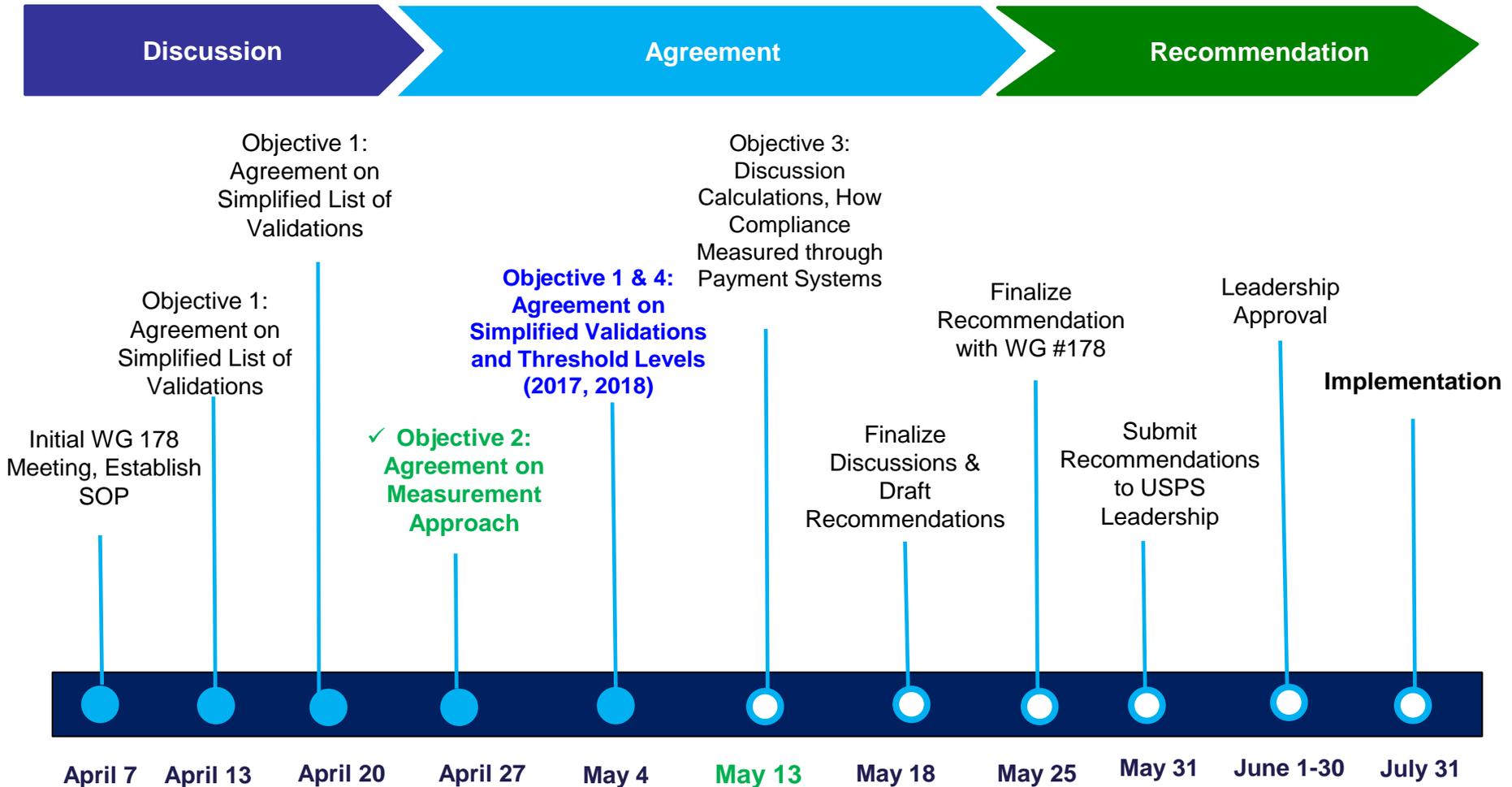
Friday, May 13, 2016



- **Introduction**
- **Timeline**
- **Action Items**
- **Objectives 1 and 4:**
  - **Agreement on Simplified List of Validations**
  - **Agreement on Threshold Levels**
- **Walk-on Discussion Items**
- **Questions/Feedback/Discussion**



## Timeline



Action Item	Description	Owner
1.	Analyze the AQ performance data to exclude the best and worst performers, regardless of volume.	USPS
2.	Send the national averages with those addresses that match to the DPV and S&N events and to include achievable thresholds for AQ.	J. Wilson
3.	Provide a date of when eVS can identify a date to expect the automated IMpb compliance report to begin.	eVS
4.	Review the business requirements on DZ error code validations for PMOD records, to make sure they are not counting those as non-compliance.	USPS
5.	In the next MTAC WG meeting, review the existing compliance categories for IMpb.	USPS
6.	Share April data with mailers.	USPS
7.	Share anonymous customer lessons learned, best practices and tactics that have improved performance.	USPS
8.	Address the question of when customers identify a problem, what is the escalation process to log a trouble ticket? Create a repository for the issues customers are tracking.	USPS
9.	Conduct a stratification analysis to show different volume size mailers and assessment performance associated with each volume.	J. Wilson

# Objectives 1 and 4: Agreement on Simplified List of Validations and Threshold Levels (2017 and 2018)



## Address Quality (AQ) – 4 Validation Combinations

## Manifest Quality (MQ) – 4 Validation Combinations

- ✓ *USPS dropped 11 Validation Combinations from the Original List of 15*

DPV Footnotes	Volume	% of Total Volume
Missing Secondary Information (i.e., no Apartment or Suite Number)	12,367,412	4.18%*
Missing Street Number	5,845,399	1.97%
Unable to Match Address to a ZIP+4 Code	5,575,827	1.88%
Invalid Primary Street Number	1,292,251	0.44%

- ✓ *USPS dropped 36 Validation Combinations from the Original List of 40*

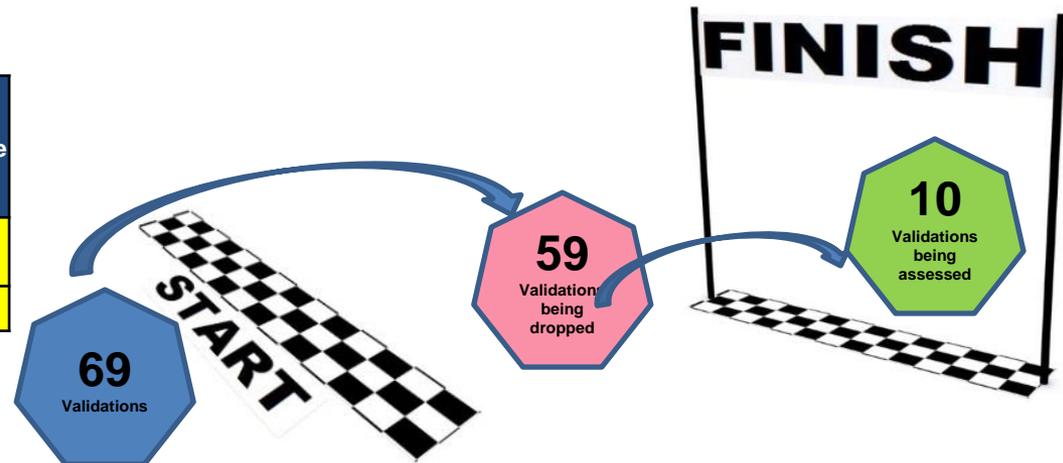
PTR Warning #	PTR Error/Warning Message	Volume	% of Total Volume	PTR Indicator
1	MQ Entry Facility Mismatch - Entry Facility Does Not Match Manifest File	5,780,071	1.95%	MQ
136	Invalid PO of account Zip Code	5,857,555	1.98%	MQ
193	Invalid Method of Payment	2,797,533	0.94%	MQ
1535	Invalid Payment account number	5,735,548	1.94%	MQ

## Barcode Quality (BQ) – 2 Validation Combinations\*

- ✓ *USPS dropped 12 Validation Combinations from the Original List of 14*

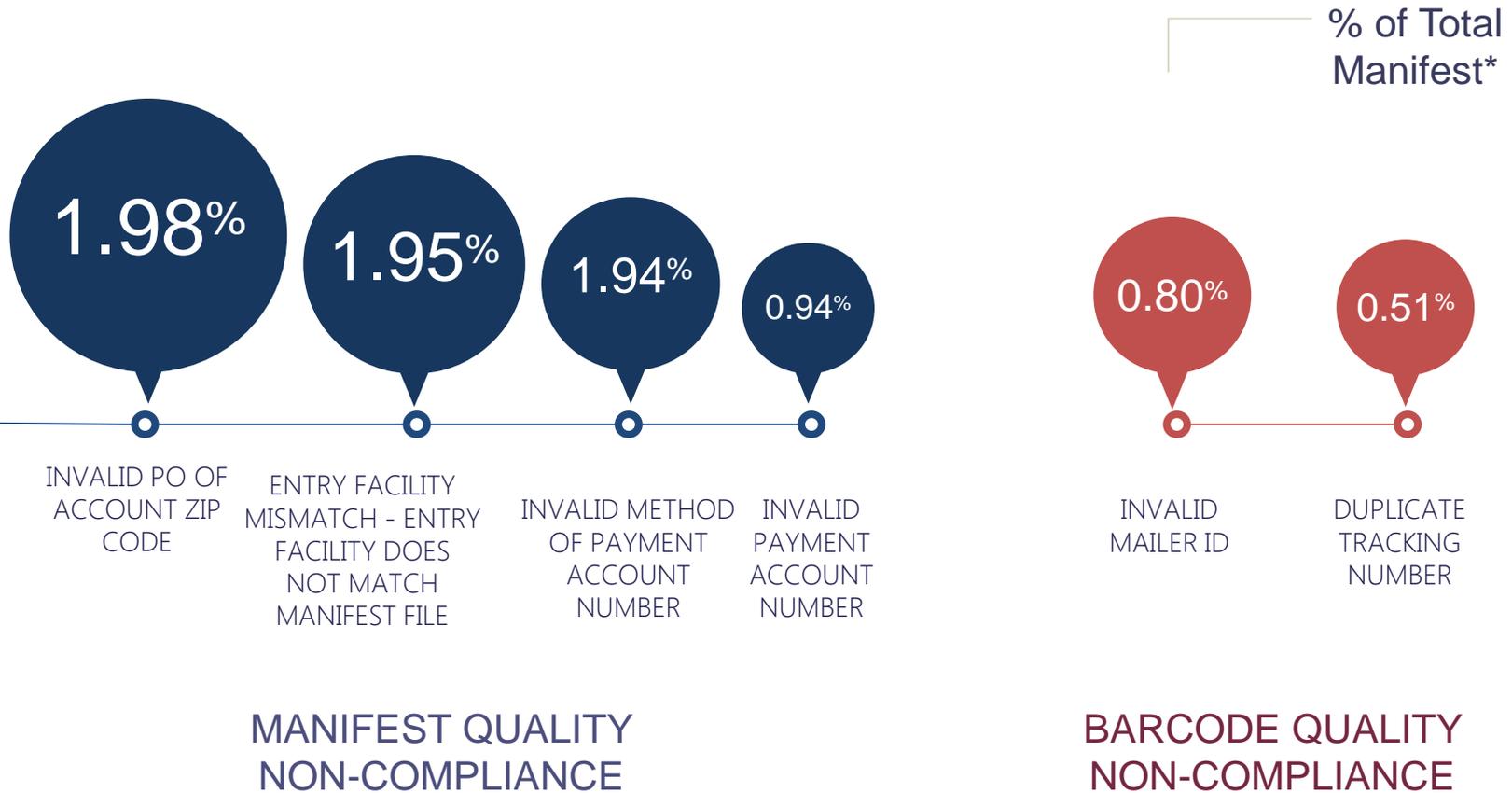
PTR Warning #	PTR Error/Warning Message	PTR Indicator	Volume	% of Volume
66	Duplicate Tracking Numbers on Multiple Packages	BQ	1,522,889	0.51%
50	Invalid MID in PIC	BQ	2,372,063	0.80%

\*Evaluating operational impacts.



## USPS Proposal – May 4, 2016

March 2016



## IMpb Quality Target Thresholds Competitive Products\* Only

IMpb Quality Compliance Category	Actual Performance							Target Threshold			
	Oct 2015	Nov 2015	Dec 2015	Jan 2016	Feb 2016	Mar 2016	Apr 2016	Jul 2016	Jan 2017	Jul 2017	Jan 2018
Destination Delivery Address (AQ)	88.65%	89.31%	90.12%	90.63%	88.87%	88.91%	89.22%	89%			
		+.66%	+.81%	+.51%	-1.76%	+0.04%	-.31%	+0.22%	Collaborate with Industry Task Team on 2017 and 2018 threshold values		
Shipping Services File (MQ)	93.66%	93.93%	95.67%	92.90%	91.37%	92.98%	91.78%	91%			
		+0.27%	+1.74%	-2.77%	-1.53%	+1.61%	-1.2%	+0.78%			
IMpb Barcode (BQ)	95.96%	95.56%	94.70%	93.87%	95.28%	97.53%	98.36%	95%			
		-.40%	-.86%	-.83%	+1.41%	+2.25%	+0.83%	+3.36%			

1. Discussion Topic 1: What date will assessments begin?
2. Discussion Topic 2: Can we only use IMpb Quality metrics for compliance?

**Industry  
Questions or  
Feedback?**