

MTAC Group Status Request

Group Update: Workgroup # 171 – Improving Accuracy and Use of UAA Reason Codes

Started **April 1, 2015**

Targeted end date: **Last meeting is scheduled for October 28, 2015**

Leadership:

Industry: Adam Collinson – Assoc for Mail Electronic Enhancement

Dan O'Brien – Major Mailers Assoc

USPS: Kai Fisher – Address Management

Bonita C. Brown – City Delivery Operations

Goals:

The mission of this group is to improve the accuracy of the UAA Reason codes assigned to UAA mail so the USPS and mailing industry can automate appropriate actions. The group will review the UAA Reason Codes and evaluate procedures for the use of these codes by delivery employees. We will make recommendations to the process and procedures for assigning UAA Reasons and consider possible changes to the UAA Reasons.

Participation and Discussion Format

WebEx Meetings are held bi-weekly and are scheduled on alternating Wednesdays with the MTAC User Group 5 meeting schedule. Mail Service Providers and Mail Owners participate in this group.

High Level Update

The Workgroup has completed our review and discussion and we are completing the Resolutions Statement form and preparing slides for MTAC in November. Recommendations include the following:

1. Improve training for delivery employees regarding the UAA reasons and their appropriate use.
2. Evaluate ways to monitoring UAA assignments by delivery employees and verify accuracy.
3. Evaluate new technology for how it can be used to facilitate accurate UAA reason identification.
4. Update the AMEE White Paper on ACS.

Submitted by Kai Fisher

October 22, 2015

*Please send updates to MTAC@usps.gov by the 1st Wednesday of each month.