

Work Group #149 Minutes

Tuesday, June 11, 2013

3:00-4:00 PM

Attendance	
Angelo	Kim Mauch
Bob Galaher	Kurt Ruppel
Carl Nelson	Lynda Hurley
Charley Howard	Mary Yarges
Chris Simone	Matt Allen
Cindy Carpenter	Melissa Schediler
Craig Graeve	Monica Lundquist
Ed Dougherty	Steve Krejcik
Kerry Hannify	Vicki Bosch

Meeting Minutes

Items Discussed:

- Went over survey results which signaled industry wants some form of MPTQM program
- Group Leadership presented two different options with which to move forward with:
 - MPTQM Premium
 - Would require third party audit
 - Based on set of standards similar to old MPTQM program w/ addition of Full Service Compliance
 - Certified Standard
 - **Would not** require audit, but rather just to take a look at certain thresholds in the mailer scorecard
- One participant mentioned that the new standards should not call for SOPS to reference the specific MPTQM standard they are meeting
- Leadership also articulated that the only benefit the USPS can offer at this time is recognition on the USPS website as a mailer who goes above and beyond for quality

Action Items:

1. Need to update standards list
 - a. Add the 7 new Full Service requirements
2. Identify which standards from the scorecard will be used in evaluating prospective MPTQM mailer
3. Begin preliminary discussions on percentage required of each threshold
4. Set up next meeting for **June 25, 2013 at 2 PM EST**