



MTAC 143

Move Update and Issues List

5/22/2014

- Seamless Acceptance Move Update Compliance does the following:
 - Replaces the MERLIN PBV process for mailings that qualify for Full Service
 - Replaces the MERLIN PBV process for mailings that qualify for Seamless Acceptance
 - Mailer agrees to pay postage deficiency assessments
- Seamless Acceptance does **not** act as compliant method for meeting the Move Update Requirement
 - Mailers must still perform address hygiene via 3rd party move update method
- Relative to the Inspection Service the Seamless Acceptance process will have the same relationship as the current MERLIN PBV process

Based on 90 days worth of eDoc, NCOA Link is the predominant Move Update Method across the industry

Move Update Method	Total eDocs	Percentage Used
NCOA Link	366,600	58.71%
Multiple	74,473	11.93%
Ancillary Service Endorsements	52,675	8.44%
None	47,144	7.55%
Simplified/Occupant/Exceptional/ Alternative Address Format	41,976	6.72%
ACS	29,572	4.74%
Mailer Move Update Process Certification/Alternative method	8,065	1.29%
OneCode ACS	3,905	0.63%

- PBV Move Update validation scores based off of samples run across MERLIN
 - **Current invoice threshold: 30%**

$$\text{MERLIN Error \%} = \frac{\text{Total Change of Address Errors}}{\text{Total Pieces with a Change of Address Logged}}$$

- Seamless Acceptance Move Update validation score will be based off all pieces run across MPE that trigger a COA
 - In evaluating Threshold setting, evaluated all eDoc pieces with an ACS Service Type ID
 - **Current invoice threshold: 0.5%**

$$\text{Monthly COA Error \%} = \frac{\text{Total Change of Address Errors}}{\text{Total Pieces with an ACS Service Type ID}}$$

**PBV invoices by extrapolating a percentage to the entire mailing;
Seamless Acceptance invoices only for the actual errors logged**

- Charging for only Change of Address pieces in error avoids wide variation on invoices generated on MERLIN
- Seamless Acceptance ensures that only the pieces over the threshold are assessed
- By using the monthly average vs. per jobs, Seamless Acceptance essentially applies a credit to mailers for all compliant jobs

- How will move update be verified for pieces that do not have eDoc?
 - *The entry criteria for Seamless and Full-Service is for all pieces to be on eDoc.*
- Will simplified addresses be used for Move Update?
 - *Simplified addresses will not generate a COA record and therefore will not be included in Move Update.*
- Is there a way to indicate pieces should not be verified in the move update process?
 - *An enhancement is being evaluated to use the move update method in the .seg or .pdr to allow Move Update to be bypassed.*
- Is 99% and legal restraint accounted for in the threshold?
 - *Additional data analysis being performed to determine distribution across months for the mailings using the 99% and Legal restraint Move Update Methods.*

Undocumented

- Undocumented pieces due to eDoc import issues:
 - During the finalization process, some Mail.dat tray-based copal jobs are being incorrectly linked to postage statements that are not from that job. This mismatch between job ID and postage statement prevents jobs from being imported into SASP, resulting in missing data in SASP.
 - When a mailer submits a Mail.XML container with a sortation level of BA (Urban Direct), BB (Rural Direct), BC (Station), BD (City), BE (FSA), BF (DCF), BG (FCP), BH (Province), BI (Residual), BJ (Foreign), BK (Country), BL (Mixed Country), or BM (M Bags), eDoc processing is failing and blocking import to SASP.

Undocumented

- Undocumented pieces due to eDoc import issues (continued):
 - When an Internal Copal consolidator job is submitted prior to the finalization of the origin job's postage statement, eDoc import to SASP will fail, resulting in missing ACS and Nixie data.
Workaround: Ensure all origin job statements are finalized prior to submitting consolidator submission.
 - Containers with enclosures are not correctly being exposed to SASP for mixed-class co-mail Standard mail.
- Undocumented pieces due to incorrect reversal processing
 - SASP is incorrectly handling the processing of the resubmission of a job that's been reversed, deleted from *PostalOne!*, re-uploaded on a different postage statement, and finalized before the reversal processing has completed.

Auto-Finalization

- Invalid eInduction container barcode errors will prevent postage statement finalization on the re-submission of a mailing if the original mailing's postage statement mailing date was updated on the Dashboard after eDoc submission and the mailing was then reversed.

Other Verifications

- When mailers submit Logical Handling Units (HUs) associated to a physical container, the system incorrectly marks the Logical HUs and associated sibling Physical HUs as Orphans, causing potentially incorrect nesting errors from manual sampling on these HUs and excluding them from eDoc presort Depth of Sort verifications.
- Labeling list L012 needs to correctly be included in eDoc Nesting/Sortation labeling list verifications.

Reporting

- Nesting/Sortation (MPE) errors are only available in MicroStrategy reports after data loads on Mondays and Thursdays. A fix is required to resume daily updates.
- Bypass Seamless data is appearing on the Detailed Error Report when executed directly rather than drilling from a summary report.

Undocumented

- Finalized tray based copal mailings with missing consolidator jobs will be imported into SASP to prevent copal issues causing undocumented pieces.
- A validation to prevent submission of a .mpu record with a postage affixed amount that does not correspond to the appropriate .mpa postage payment method will be added. This will prevent mismatches causing eDoc import issues and undocumented pieces.

Auto-Finalization

- Postage statements will not be auto-finalized when permit fees have not been paid for any permit used to pay for that postage statement.

Reporting

- Free residual ACS data for CRIDs submitting over 75% Full Service.

Other Enhancements

- Postal Wizard will be updated to be used by customers in kiosk mode at BMEUs.

Seamless Invoicing

Verification	Postage Calculation
Undocumented (Piece)	<p>Current month average postage paid by mail class for the CRID the undocumented piece is assigned to</p> <ul style="list-style-type: none"> • Mail class determined by STID in IMb • If Imb is identified as undocumented via sampling and MPE, the piece will only be counted once • If the current month average postage by mail class cannot be determined for the CRID then the previous month will be used • If the previous month average postage by mail class cannot be determined for the CRID then the average postage for all eDoc Submitter CRIDs will be used
Delivery Point	Delta between single piece rate and eDoc postage OR delta between highest rate for the mail class, processing category and weight as identified in the eDoc and eDoc postage
Move/Update	\$0.073 per piece
Nesting/Sortation	Delta between appropriate mixed rate by mail class, processing category and eDoc weight and eDoc postage
Postage	Delta between postage affixed and eDoc postage OR eDoc postage if postage affixed was claimed and not affixed

Seamless Invoicing

Verification	Postage Calculation
Weight	Delta between postage for new rate category based on sampled weight and eDoc postage
Mail Characteristic	Ineligible for non-profit rate: remove non-profit discount
	Incorrect processing category: delta between highest rate for new processing category and eDoc postage
	Incorrect mail class: delta between highest rate for new mail class and eDoc postage