

MTAC 143 Meeting Notes From 1/12/2012 Telecon

- Schedule a future meeting to discuss Results Base Verification (RBV) sampling frequency, size, and location.
- Steve K. wanted to make sure the workgroup will have an opportunity to discuss the RBV sampling before USPS starts coding.
- Member suggested - if the mailer entered/inducted the mail into the USPS dest fac before the CET -> no one container should be held pass the CET due to mail sampling.
 - Need to consider how delays in processing mail due to mail sampling will effect mail making their P1 TMS flight. Any delay might cause a pallet/tray of mail to miss a flight and need to reschedule on a flight. Mailer will need to rerun mail thru P1 TMS.
 - Need to consider how delays in processing mail due to mail sampling will effect FCM mail transported to USPS Origin facs and PVDS mail transported to USPS destination facs.
 - The RBV model should consider the # of people scanning -> # of mail volume -> time to make a schedule flight -> RBV should adjust sampling freq to meet mail volume demand.
 - RBV will look at mail volume and mail quality will affect sample freq and size.
- SA Phase I – USPS team will collect sample data at DMU facs -> to record sample collection performance time. When USPS pilots SA mail sampling at USPS destination facilities – they should look at inventory build up on the dock.
- When USPS breaks apart a pallet of mail to collect mail samples - how will they put it back together.
- SA mail sampling shouldn't delay mail. If the container is being held past/close to the CET – the container of mail should be exempt from mail sampling due to CET. Need to watch about driving bad behavior.
- Service performance will take higher precedence than mail data collection sampling. Mailers shouldn't be concerned about their mail being delayed due to mail sampling collection process because USPS will move the mail to ensure mail delays don't appear of their facility's service performance scores.
- Initially acceptance clerks will use the FS IMD scanner will collect mail sample using the current FS sampling process -> examine 3 containers, 5 trays, and 30 mailpieces.
- USPS needs to perform a systems measurement analysis that determines the quality of their sampling process. USPS is aware of current nesting issues associated with their current FS sampling process (3-5-30).

- The order acceptance clerks perform the 3-5-30 sampling process can effect the nesting data results. SA needs to build thresholds to account for some of the mail data collection results containing errors.
- How are we going to trigger/collect mail samples at a non-SV facility?
 - Should we leverage the eInduction FAST manifest process?
- It's USPS intention to use the mailers' submitted eDoc to select containers for sampling then send the data to downstream USPS facilities before the mailer's truck arrives at the USPS entry facility.
 - Need to optimize the integration/handoff between unloading the truck and performing mail data sample collection. Need to consider consolidation loads.
 - USPS will use the mailer's data upfront to run through an optimization workload engine to balance workload within and between USPS facilities and mailers' mailings.
 - When developing the SA mail sampling process - need to develop processes to account for anomalies occurring in the field that might cause inventory build up on the dock. If inventory build up occurs at the dock and it's getting close to CET – will the USPS release the mail?
 - Need to develop business rules to handle these exceptions without delaying the mail.

Finalization of Postage Statement

- When mailers submit eDoc to P1 – P1 will auto-finalize the pstg stmts.
- SA account balance validation process
 - AAccount balance validations will be run on Seamless Acceptance jobs
 - Balances will be run for each permit and additional postage permit within the job
 - If the account holds a negative balance, or the balance will be negative after the statement is processed, a warning will be displayed in the Mail.dat client or returned in the Mail.xml response message
 - In the event PostalOne! processing fails to auto-finalize a statement, the statement will be available on the dashboard as UPD for manual finalization; the job will not be rejected
- Need to look at opportunity to auto-finalize right before induction.
- If a Master pstg has 4 child pstg stmts -> and one of the mailers doesn't have money in their permit acct and their pstg stmt doesn't get finalized -> will that stop the other 3 pstg stmts from getting finalized?

- What can you do with a pallet where only some of the mail has pstg stmt finalized? Need to finalize all pstg stmts at the container level. All or nothing.
- For the different ways mailers will be inducting mail thru the SA process – maybe we need to create different methods to collect payment.
 - Is a lead time of 4 hrs enough time for mailers to react to any pstg stmt – not getting finalized? No – too many different scenarios.
- Maybe mailers will need to look at mailer owners payment history quality before including them into SA mailings?
- What are the root causes for mailers/mail owners not having enough money in their Permit/CAPS acct?
 - MSPs' lack of visibility to know how much money mail owners have in their USPS permit accts.
 - Mail owners' internal admin processes cause payment delays.
 - How we will reconcile payment issues -> how will we perform that at a technical level without adding overhead?
 - Currently, humans find problems with P1 system pstg calculations – probably due to mailers submitting hardcopy postage stmts – where clerk calculates different postage. How will the system handle these problems.
 - Need to develop new SA auto-finalize postage business process -> that becomes the SOX compliance. We should not ask SOX -> what are financial controls should be – before we develop the process.