

## MTAC 143 Face to Face Meeting Notes For 11/28/2011

- Attendance;
  - A total of 54 members attended the MTAC 143 face-to-face meeting.
  - 26 members attended the meeting in person.
  - 28 members attended the meeting thru the telecom.
- Susan Pinter presented the Arandell VSM current/future state. The future state map showed the USPS mail verifications eliminated. A question raised by a mailer - are those USPS mail verification going to be totally eliminated from the end-to-end process? Or will those mail verifications be moved to the backend? If the latter, what verifications will be performed and what verifications will be eliminated? Will the verifications performed on at the USPS dest facilities cause mail to be delayed? How will the verifications be improved to reduce the current performance time?
- A mailer raised a question about how will the SA model handle USPS transported mail?
- USPS discussed what verifications are currently performed at Arandell (MERLIN, PVDS, MPCV, Tap Test, AMS, and weight verifications) and how the verifications will be performed in the future state SA model. USPS said the SA future state model will contain these components:
  - auto-finalization of pstg stmts
  - eInduction
  - Sampling at eInduction
  - Scans collected through mail processing
  - Reporting
- Mailers wanted to know if weight verifications will be performed in the SA model. USPS said they're thinking about using scales to perform some weight verifications at the USPS facilities docks.
  - Mailers had some concerned about the accuracy of the USPS weight samples compared to the weight samples recorded at the mailers' facility due to environmental factors. Mailers raised the issue -> due to environmental factors the PAGE program had a hard time matching the physical pc weight with the software's estimated piece weight.
- The following issues where discussed at the face-to-face meeting and have been added to the issues list.
  - Pc weight validation prior to mailing performed by USPS. For piece weight verifications performed in the SA model – how will USPS account for differences in pc weights due to environmental factors?
  - How will the SA model handle scheduled plant load transportation?
  - Lack of MTE impacts.
  - Need to develop SA contingency plans to handle instances where either a mailers or PostalOne! systems goes down.
  - How will the SA model handle mail prepared as a SA mailing but falls out of the SA process for some reason(s)?
- Phil Thompson ask the question what's the problem SA is trying to address? I know there are inefficiencies but what's the problem SA is trying to address?
  - Address MERLIN end of life.

- Address costly verifications
- What are the mailers' problems:
  - Producing/managing paper documents
  - Containers clogging up mail process
- It was recommended as an exercise the workgroup should list mailers and USPS problems related to acceptance and verification.
- USPS stated the main verifications that need to be performed in the SA model are those verifications that measure 1) mail has been paid, 2) mail bcs are readable, 3) mail is entered in the right location.
  - A mailer asked if ensuring mailer paid correct postage will be one of the verifications.
- Marty mention on a future telecon – we need to discuss verification thresholds.
- How will the SA model handle instances where the mailer runs out of USPS material?
- How will the SA model handle a mailer's 2% to 10% of non-SA mail where DMU clerks are removed from the mailers' facilities?
- How will the SA model handle international mail?
- Joe Bailey would like for the leadership to create a sub-workgroup that focuses on improving the current manual verifications captured in the VSMs. The workgroup could use the VSM work to identify and address quick wins.
- USPS discussed the SA PoC Objectives
  - Finalize participation criteria in seamless
  - Develop preliminary thresholds for each mailer profile
  - Identify required functionality and enhancements
  - Compare POC results against existing verifications
  - Test process for sampling at induction
- USPS discussed impacts on sampling in the SA model:
  - Entered at USPS facility and worked at the same USPS facility
  - Entered at USPS facility and cross-docked to a downstream facility
  - Entered and broken at AMF
  - Entered at contract facility (Surface Transfer Center-STC) and cross-docked to a downstream facility
  - Entered and broken at contract facility (STC)
  - *Entered at BMEU (not tested during POC)*
- When the workgroup discussed -> how should we handle non-SA mailings. A mailer raised the question – what's the difference between origin mail produced at a mailer's facility and mail entered thru a BMEU?
- The workgroup asked – how will the SA model process mail where USPS receives mailer's eDoc after the fact? Like MLOCR and CPP mailings?
  - USPS was considering using the MIDs to identify mailers who submit eDoc after they enter their SA mailings into the USPS mailstream.
- USPS discussed the FS-IMD verifications:
  - Verifications captured on IMD
  - Content (Standard, Non-profit)
  - Automation Compatibility
  - Processing Category
  - Deflection Test

- Bundle Prep
- Tap Test
- Amount of Postage Applied
- Piece Weight
- Unreadable Barcode
- Presort
- Postage Payment Method
- CSA Sortation
- How will SA model handle unmanifested pcs? How will the SA model distinguish between unmanifested pcs and unscanned pcs?
- Mailers would like for the workgroup to perform a cost/impacts study to determine the USPS/mailers' cost/impacts associated to implementing the SA model?