

### **MTAC 143 Workgroup General Meeting Notes From 10/27/2011**

- Reviewed the DST current and future state VSM.
- DST is a continuous mailer with two major mail production processes for creating FCM mailings: direct mail process (list mail) and commingling process.
- Commingling mailings
  - Random audits once a week to perform MPCV on commingling mailings. DMU clerks pull the samples directly from the commingling process line.
- List mailing
  - VRSR calls for non MERLIN, MERLIN, and MPCV verifications.
- Once an hour the clerk goes into loading area to verify pallets stacking, wrapping, and labels facing outward.
- USPS clerks use DST data to verify mail. When USPS clerks receive the P1 reports the next day – the clerks reconcile their previous day verification results against P1 data.
  - None of the errors found really impact postage -> mostly mail data quality issues on USPS and DST side.
    - 1/10<sup>th</sup> of 1% has duplicate FS pcs.
- In the DST To-Be state – need to remove mailer producing 8017 because if a mailer is participating in the SA process the mailer will have their origin mail entered thru the eInduction process.
  - If an origin entry shipment is induction thru the SA process -> USPS should remove the policy to seal the door.
- How will SA handle trays of FCM loaded on flights before eDoc is even uploaded into P1?
- What are the valuable verifications we should performed in SA for those DST type facilities?
- Mailers are concerned about the SA requirements to require mailers to produce mailings with 100% unique identity and supporting eDoc. Most mailers don't produce 100% FS mailings from a site.
  - DST does not produce 100% FS mailings but we do try to uniquely identify all mailpcs even though those pcs aren't going to be FS due to CASS, etc.
  - Is the count within the range of the eDoc, tray, and container unique?
- If mailer produces a 5-dgt tray – the SA process better see all 5dgt scans on MPE. If a mailer gives USPS a tub containing 5-dgt, 3-dgt, and ADC – how will the SA model handle this type of mailing?
- Mailers are concern about the challenges of the USPS network optimization and integrating them into a SA model. The workgroup needs to address these issues.
  - USPS plans to change their network from 500 sites with a 4 hour mail processing to 200 sites with a 20 hour mailing processing. In the future, the USPS is considering to perform the current DMU verification activities at the USPS destination facilities. The workgroup needs to address these issues so they have minimal impact to mailers.
- Mailers are concerned that the non-automated verifications might stop a mailing from being unloaded or delay the mail going into processing.
  - USPS needs to build a mail entry/backend verif process that doesn't affect the unloading of containers.
- The workgroup needs to analyze how the network optimize will impact mail prep -> for example, will USPS want to process mail a schema, building, and mix level. If so, BME should get rid of verif activities associated to the other preps. Need to focus on using technology and data to gain efficiencies in the mail supply chain to stabilize product costs.

- Mailers are concerned about how USPS will handle non FS mailings through the SA processes. If clerks are removed from the plants – how will these mailings get processed?
  - The workgroup needs to identify the short term benefits (low hanging fruit) and long term benefits.
  - Prioritize SA functionality to identify low hanging fruit. Gradually add functionality at the backend.
    - The SA business model's low hanging fruit functionality is probably around FS mailings.
    - FS mail gives the best opportunity to provide visibility and change current verify processes.
- How will the SA business model process mailings from Mailers who give data after the fact.
- The USPS needs to determine the SA business model's mailpc image capture solution/strategy. This should be a high priority for USPS because it will determine who's responsible for a mailpc verification error (USPS or Mailer). The solution will direct processes/policies for how mailers will need to respond to problems and determine the costs/ROI for participating in the SA process.
  - Currently, even when mailers have MERLIN verification error disputes at their facility's – it takes a long time and a lot of administrative time to resolve problems.
  - It's a complete show topper without the mailpc image solution. Burden of proof can't be always on the mailers side.
- In January – USPS will be reporting on IMb FS tray scans.
- USPS initial focus is to understand – if mailer gives us X number of pcs -> does USPS have the capability to read those X number of pcs. Identify are read rates.
  - Operations view readable mailpcs as a high priority.
- ME/PT should leverage Jim Cochrane's group -> value of the IMb to improve visibility of USPS service -> to react to near term Network changes.
- The workgroup plans to have a MTAC 143 face-to-face working meeting on Monday afternoon 1:30pm EST.