

MTAC 143 General Session Meeting Notes For 8/4/2011

- Marty presented the Streamlined Acceptance (SA) project charter.
- Marty presented the SA Lean Six Sigma (LSS) Define Measure Analyze Improve Control (DMAIC) approach.
- The SA LSS team will initial visit: IWCO, Arandell, Quad Graphics, and DST Output.
- Mailers are worried about USPS visiting the most technical mailers sites and developing solutions for them. That might not be a fair model for other industry players.
- Joe wanted to clarify - the initial USPS site visits are to measure current state and identify current capabilities, process flows, and problems. Then analyze the data to determine the future SA To-Be business model. USPS is not going to be rolling the SA process at each mailer site visit.
- Mailers know that USPS isn't going to be rolling the SA process at each site visit. Some mailers are concerned – mailers participating in the SA LSS project will have a competitive edge other mailers to participate in the SA process because they had an early start. The mail industry doesn't want to see the mailers participating in the SA LSS project receive:
 - Special rates
 - Special consideration for participating early in the process.
 - Backend deals – especially when MTAC 143 meeting frequencies are longer.
- The mail industry would like to see an even playing field:
 - To be given the same time to develop solutions/change processes to participate in SA model.
 - Starting time to participate in SA process should be same for all mailers.
 - All discounts should be applied to all mailers.
- Need to look at the full end-to-end mail supply chain process to identify problems and root causes.
- Bob Rosser wanted to clarify all the data collection and analysis perform at the SA mailers' site visits will be shared with the MTAC 143 group.
- As mentioned on the call – how USPS DMUs are run different – a mailer who has multiple mailer sites – might run each site different. The USPS SA LSS team should develop a SA process that standardizes the acceptance and verification process independent of mailers' mail production processes.