

MTAC 143 – Meeting Notes For 7/14/2011

- Reviewed the current BMEU facility verification process
 - Customer chk-in
 - Review pstg stmt
 - STC
 - Collect FS samples
 - Initial Verifs
 - Indepth Verifs/perf of Verifs
 - Pstg stmt is Finalized
 - Generate 3607 and clear to operations.
 - End of night BME clerks make sure all mail is cleared - except mail on hold due to verif errors waiting mailer's disposition.
- PBV
 - Reviewed the PBV Model, verifs requested, BMEU/DMU env (staged/continuous (VRSR), capture verif results, and report to P1.
 - PBV provides USPS better control on what verifications clerks need to perform and monitoring/measuring capability for clerks to perform those verifs.
 - When USPS was creating PBV - what risks were you looking to address?
 - USPS was looking to measure risk associated to an individual mailer. PBV model builds a mailer history to determine risk associated to mailer and determine what frequency, verifications, and sample size to perform on their mailings.
 - PBV associates verif results to Mail Prep/MAILER agent or permit holder.
 - Mailers made the comment – from a local stand point - BME clerks are very protective of their territory -> for example, we mailings of less than and greater than 10,000 mailpcs -> some clerks will verify every single mailing. Other sites they pick and choose what mailings they want to verify.
- USPS SA Roadmap/Concepts
 - Reviewed the SA Roadmap slide presentation.
 - Non-automated verifications
 - Automated verifications
 - Trending reports – display trends over time, national trendline, mailer specific trendline
 - Detailed reports – container, HU, and mailpc
 - Future phases – additional automated verifs, image capturing for analysis, extend beyond FS mail, set quality thresholds and assessments
 - A mailer made the comment – it sounds like USPS is automating the cow path. So what's in it for the mailers?
 - Why do mailers have to submit their eDoc 2 hrs prior to induction? What's induction?
 - Induction is when considered when mailers enter their mail at a USPS EP facility into the USPS mailstream. USPS wants to make sure we have the eDoc before mail arrives at the facility.
 - USPS will need to consider defer payments.

- Garrett wanted to address – USPS doesn't think we're automating the cow path – because we allowing pstg stmts to be auto finalized and removing current clerk bottlenecks.
 - Need to remove the concept of a mailing. Instead here's a container. That's the revolution mailers are looking for. Mailers don't want USPS to be involved how they produce their mailings – instead provide the mailers the ability to show up at USPS facilities and present containers of mail.
- Mailers want to know are we moving verification from the mailers' site(s) to USPS induction fac(s). If I drop at 500 locations - what level of sampling is USPS going to performed on my mailing? How does this roll up?
- This presentation preludes to USPS performing verifications/sampling at USPS facs -> so there's going to be some bottleneck introduced at the USPS EP facilities.
- USPS doesn't want to create bottlenecks that might effect service performance. USPS has to perform future on work to figuring out this process.
- Mailers wanted to know what frequency USPS will be sampling? Currently only 1 verification is performed. Now will there be multiple checks performed at multiple facilities? Where the first facility performing the verification will broadcast sample results to other facilities?
- USPS wanted to stress that the frequency and sample size is still up for discussion.
- A mailer wanted to state the sampling process for the SA model – should process mailers' eDoc when initially submitted to P1 to mark the mailing for sampling up front then need send sampling info to downstream facilities.
- What are you going to do with non-automated flat mail? Currently out of scope. Need to be determined in later phases.
- The SA measure current state subgroup wants to initially start with mailings that provide us with the most visibility.
- SA Roadmap group
 - Identify the value propositions (win-wins!) and major problems to be resolved
- SA – Measure current capabilities process subgroup
 - Identify the current relevant metrics and capabilities to measure them.
- Joe mentioned we should have a subgroup that focuses on long term goals and another that focuses on short term goals then come together to determine how we will get there – that's the roadmap team.
- A mailer commented - can USPS perform the SA – measure current capabilities on their own? Should the workgroup be focused on identifying the short/long term goals. Maybe break the group into subgroups to workout these business needs and problems by functional area.
- Meeting ended with comments for mailers to send their ideas for subgroups and deliverables to the leadership team. Mailers should provide their vested interested based on roles.
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