

**MTAC 143 Meeting
06/30/2011**

Agenda:

Welcome and MISC

- **Leadership Meeting last week – Concerns/issues that were raised and what we hope we will make progress with today some concerns:**
 - **Benefits – the mailer from streamline acceptance program**
 - **What are the current process that are in place today are they effective**
 - **Trending quality model – how does it work, how will it be**
 - **eVS flats one size doesn't fit all,**
 - **Different needs for different areas**
 - **Sampling vs. census**
- **We want to understand everybody thinks about this? There was some frustration, we want to talk to people individually and have them explain to us their ideas pain points etc.**
- **Executive document**
 - **exhaustive doc for existing problems , i.e. all mailing environment types; when census sampling and data collection applies; when it's a sampling methodology**
 - **What the mailers will find in this is a complete broad roadmap of what USPS has found and what they believe are direction signals what we can draw from going forward. Was provided to the group on the call.**
 - **The MTAC group should read this document and identify any questions**
 - **This is the framework we've used to addressed the needs**
 - **How do you bring down the scope of this effort into something manage**
 - **Please send any issues or concerns to Lee Angelelli (langelel@usps.gov) and copy the 143 leadership team**
 - **In engaging in the process used in 122, we will track open issues, and take these issues through email as well and report out on them as we get them.**

MTAC 143 Charter deliverables PPT

- **What are the process changes necessary to adopt seamless acceptance?**
- **The roadmap strategy goes into EVERY kind of mailing environment, so the scope becomes difficult to say, how are we going to accomplish it in this group – so we are open to ideas suggestions in this regard**
- **What information and reports do we need to provide mailers – this will be a future sub-group discussion point and predicated on what we get out of the PoC**
- **SA Project Roadmap vision**
 - **In terms of POC, Phase 1 – how do we Crawl??**

- What we mean is the functionality we want out of Phase 1 is we have results based verification and address the 3 questions of workshare quality: mail is paid for, mail is in the correct facility, and mail bcs are readable.
 - Phase 2 – Walk – same functionality as previous phase, but we will add to it with additional census adds – eg PARS – based address quality
 - May also integrate with centralized payment so other ventures become possible
 - Phase 3 - Run - same functionality in previous phases but you should now be able to support current and future mailing environments. Including 24x7 lights out and mailer innovation agreement supported here.
 - **STOPED FOR QUESTIONS - ?? NONE**
 - **Seamless Acceptance Potential Value(s) Mailers –**
 - Where is the Customer Value?
 - flexible payment options;
 - corporate wide product understanding; and
 - specialized incentive programs
 - Allows for Business model for this group –
 - lights out acceptance ,
 - customized prep,
 - Mail innovation agreements.
 - Value-add propositions
 - superior quality and performance,
 - just in time inventory
 - other things the postal service can look at
 - **Current DMU Acceptance and Verification**
 - Review this after the meeting and see what we’ve missing. We’ve mapped it to our processes
 - Mail activities/verification activities – adds more things to the original list – some non-value added steps
 - USPS dispatch activities – more validations - exp opening and closing pallet docks etc.
 - Induction activities – what can happen
 - Today’s vision and what we have to deal with.
 - No value add, waste on postal and mailers part. Etc.
 - **Future Streamline Acceptance**
 - Cuts the list down to truly essential pieces. Changes verifications piece. Still would like some changes (exp. 8017/8125) Will lend itself to 24 hour entry or schedule fitting with mailers own operations
- OPENED TO QUESTIONS**
- Question: There is additional steps on the backend that are missed here – example when things are found to be wrong with the mail**
- True, need to find out our finite that has to be. Example Wal-Mart example.

- Do you have to do a census on everything, or is a rolling sample sufficient?
- Mailer – this is misleading, part of the process from the previous slide is boiled down to much. Example with payment dismisses too many essentials on the backend. Stuff isn't represented fairly
- This is a very high-level view. REMINDER Points are valid, we need to get that detailed vision with this group
- Want an understanding from everyone to build upon this and evaluate changes on the front to the backend
- This work group needs to search into “IS there another way of doing this”; and develop the metrics etc. We will need to expand on this much further.
- Garret Hoyt - go through exercise of identifying the capabilities and drive the reconciliation process.
- Next Steps
 - Survey
 - We've been tweaking and adding to it, to send to 143 participants.
 - The kind of questions we're looking at would also be if you have additional interest in participating in participating in the 2 subgroups:
 - SA Phase 1 PoC implementation
 - SA Business/Workflow Model Design (critical); workgroup needed
 - Ongoing Identified Issues List –
 - Subgroups will be addressing the themes that come up, trying to break into logical sections to move the process forward

Question – (Nathan) Is there talks for subgroup for short-term solutions?

- Bob – thought the phase 1 PoC a way of identifying what we can do in the sort term to address those minimal goals.
- Marty agrees, but what we're trying to do this transition going forward and using more mailing processing information from other sources rather than looking at the mailing acceptance perspective
- Garrett – the exec doc provides us the ability to take a closer look. We'll move forward to understand our capabilities.