

Primary Agenda Item

- Angelo's example of spoilage / reprint
- Continue review of Section 3.7 of Guide to Intelligent Mail for Letters and Flats

Angelo's Example

Mailers that have spoilage and don't mark / capture them and then re-mail them will translate into duplicate barcodes in the Full-Service environment.

This occurs:

Scenario 1 – First-Class mailers and 100% mailing programs for Standard Mailers collect information indicating pieces that were spoiled and then reprint those pieces as originally presented (with same IMB). In many cases, (especially in the FCM environment) the reprinted pieces are then sent to a presort house. MicroStrategy reports will be triggered to display duplicates. Also calls into question tolerance for Full Service (defer tolerance for future discussion)

Scenario 2 - Noted that customer uses .imr (would need to switch to .pdr) – they also pay for it at the time of mailing even though the pieces were damaged in production. For this particular customer, they also have customers that call and ask for a new copy they get an exact reprint (same IMB) – either at single piece or to a provider that will comingle the pieces.

Issue 1 - Postage Affixed

Find out if / when this is scheduled - A solution is proposed for a future release where this method will be made available for postage affixed pieces. For any piece marked with PDR field "Wasted or Shortage Piece"

Per Ruth Stock., would require DMM changes.

This is allowed outside of PostalOne! but is written in a way that does not allow for electronic documentation (witness to disposal).

Industry was not asking for full accommodation or change, but rather a way to note which ones will not be there so if they barcodes are reused they won't show as duplicates.

Action – Add as topic to discuss with Bill Chatfield. – This is now reflected in Issue 1.

Action – Later conversation identified a need to "Expand Option 2 for Postage Affixed" – This is now reflected in the issue list.

3.7.4 Method 4: State Only Pieces Mailed

The mailer may state only the pieces mailed in the original Mail.dat or Mail.XML and have no need to report spoiled, wasted or shorted pieces. In this case the piece counts do not include spoiled, wasted or shorted pieces.

The piece count must be consistent for the Mail.dat files: PDR, PQT, CQT and CSM. The piece count must be consistent for the Mail.XML messages QualificationReportCreateRequest and PostageStatementCreateRequest.

If pieces were sent with PDR field "Wasted or Shortage Piece" Indicator set to X, T, W or S, then the job must be canceled and sent without these pieces. In Release 25, another option is to send

a subsequent update to delete these pieces from the PDR, adjust the HDR Piece Detail Record Count, and send CSM, CQT, and PQT updates to adjust these piece counts.

Per Ruth, this was already supported in release 25.

ACTION – Recommendation - Desired for someone to test this in CAT – defer to Watt’s User Group – This has been reflected on the Recommendation tab.

3.7.5 Verification of Spoiled, Wasted, or Shorted Pieces

Physical pieces must be made available for verification that the pieces were not mailed. Mailers must provide documentation as to what prices the spoiled pieces qualified for along with a total of postage spoiled that matches the adjustment on the postage statement. Manifests generally include this but OP mailers may need to provide additional information according to the OP agreement for mail pieces with postage deducted at more than the lowest price in the mailing.

Is this section for affixed only? No (Ruth)

Shortage - If pieces aren’t available, they can’t be shown to DMU clerk that means that the pieces did not exist – defined as “short” and since they don’t exist, it is impossible to show non-existent pieces to a DMU clerk (or anyone).

ACTION - Recommendation for Kelly Lorchick to have this section updated:

Physical pieces must be made available for verification that the pieces were not mailed.

ACTION – Recommendation that aligns with reality – mailers do not store spoiled pieces (that could actually be in multiple pieces and impossible to determine quantity) for review.

– Added item to Issue list for further review.

Topic 5 -

Any refund or OP refund with a 3533 Application for Refund requires the mail preparer to submit pieces withdrawn from the mailing to validate the refund. In a shortage occurrence there would be no withdrawn mailpieces to submit. Refunding after finalizing postage for the mailing would not be an option. The mailer shall identify the shortage using the S value in a Mail.dat file to automatically adjust the postage or in the Mail.XML file using the S value (Method 1) and submitting a PostageAdjustmentCreateRequest (Method 3) message.

Doesn’t make sense – it is not in alignment with how production runs.

ACTION – We need Kelly Lorchick’s help on this. Joe Bailey, recommended that a change be made that mailer “may mark the pieces or submit a PAR”. – Reflected in Issue 1.

3.7.6 Outstanding Spoilage Issues – Scheduled to be Fixed / Recently Fixed

1 RECONCILIATION REPORT

In Release 25, the PAR piece count data for Mail.dat or the PostageAdjustmentCreateRequest piece count data for Mail.XML will be available for verification purposes to the postal clerk and customer on reconciliation reports.

The reconciliation report will show spoiled piece counts and will reconcile correctly. (54123 SRS 352 Mail.dat and 59033 SRS 378 Mail.XML).

2 Mail.dat POSTAGE STATEMENT RECEIPT FILE

In Release 24.1.1, the Mail.dat Enhanced XML receipt file provides the correct final postage amount and correct total piece count that is a result of total postage and total piece count minus the spoiled/wasted postage and piece count respectively when postage was not paid for those pieces having PDR field "Wasted or Shortage Piece" Indicator values W and S. 59462.

3 CAPS REPORTS

In Release 25, for postage statements submitted with Mail.dat files or with Mail.XML files, piece counts in the Centralized Accounts Processing System (CAPS) reports will reflect the pieces spoiled/wasted and the postage amounts will also reflect spoiled postage deductions from the final total amount when postage was not paid for those pieces. [59308, SRS 352 Mail.dat and 59081 SRS 378 Mail.XML]

These items do not address any of the items on the issue list and were completed per Ruth Stock.

Next Meeting

Starting point for next meeting on January 11th at 11:00 Eastern will be Issue 3 on the Issues List

We will not meet on December 28, 2010 and an individual Outlook meeting cancellation can not be sent. Please adjust your own calendars.