

# **MTAC 138**

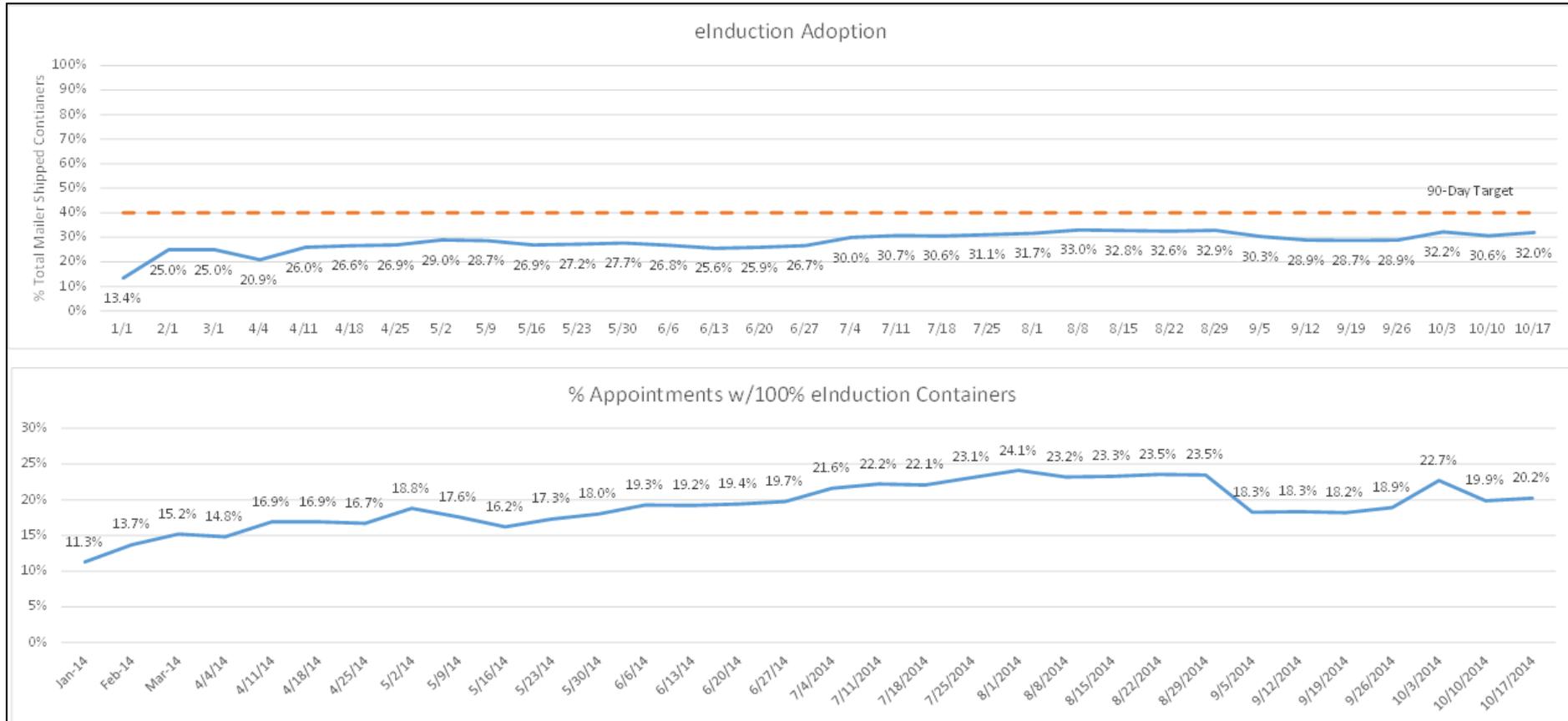
**October 29, 2014**

- **Roll Call**
- **eInduction Status**
- **Misshipped Errors**
- **Misshipped Error Logic**
- **Misshipped Error Attribution and Additional Postage**
- **PostalOne! Quick Status Query Report**
- **MDF/Labeling Lists Effective Dates**
- **100% eInduction Coverage of Mailer Shipments**
- **Industry Issues List**
- **Answers to Action Items**
- **Action Items**
- **Questions**

Next week, we will continue with any remaining topics from this week and discuss the following:

- **eInduction Reports and Errors**
- **eInduction Report Types**

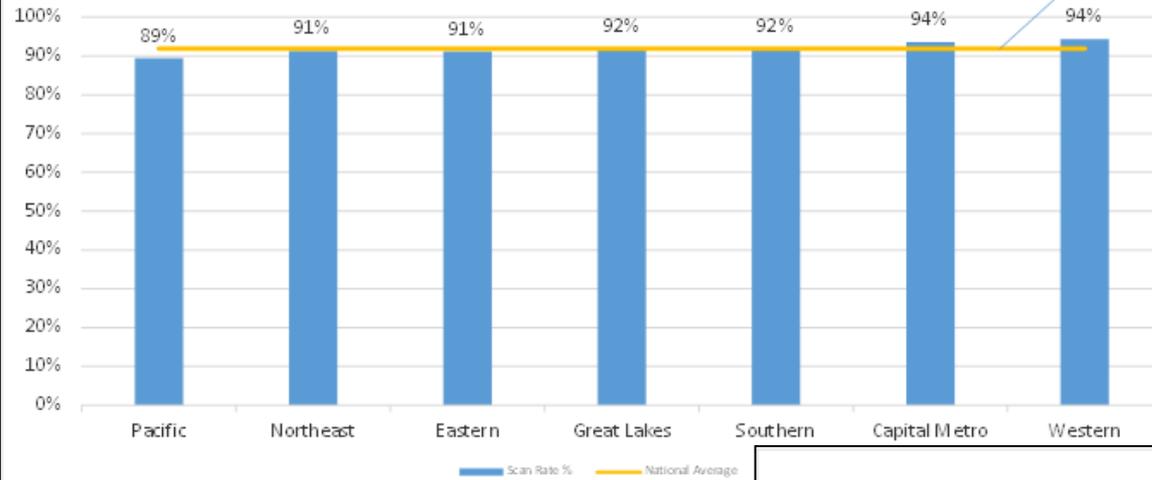
- **Roll call**
- **Minutes from October 22<sup>nd</sup> meeting are posted on MITS**
- **Confirm items closed during previous meeting:**
- **Questions or concerns?**



## PVDS Scan Compliance % by Area

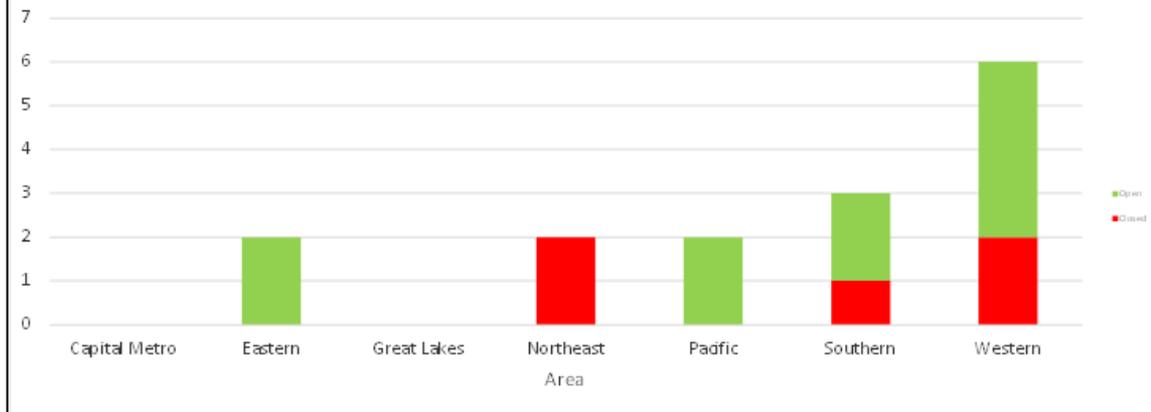
Report Date: 10/20/2014

For containers processed 10/11 - 10/17/2014



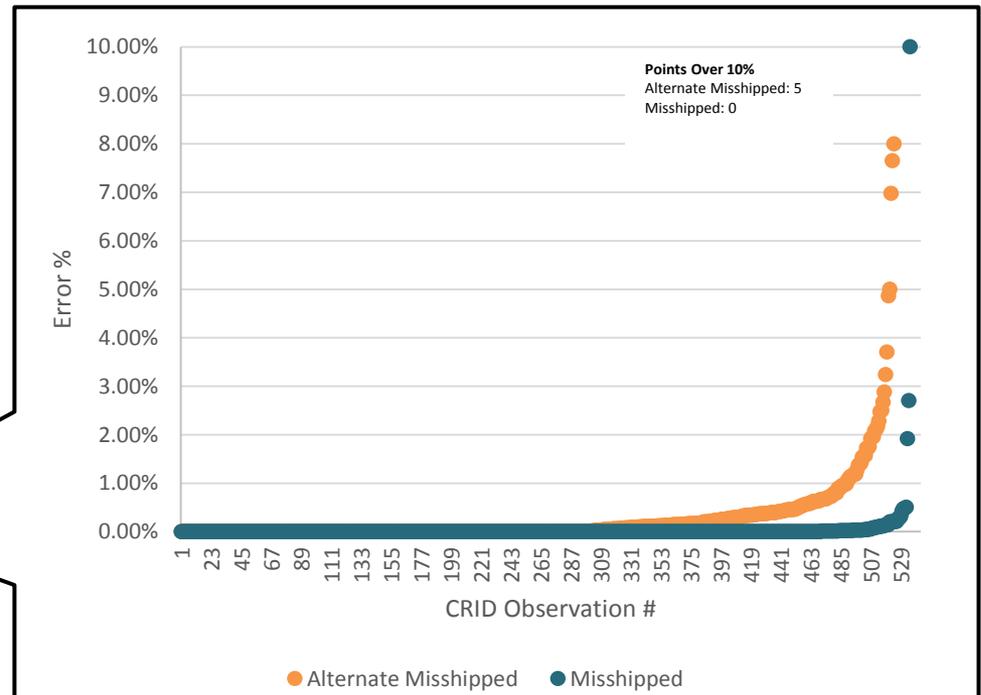
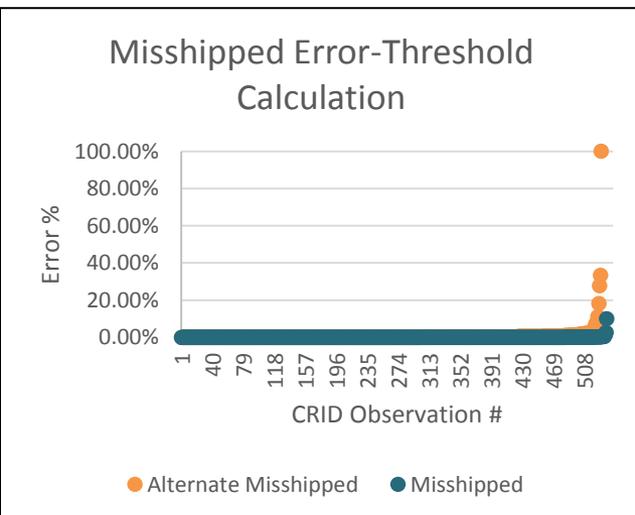
## Process Compliance Issues

10/18 - 10/24/2014



- **Issue 33:** According to the industry, the number of misshipped containers to an SV site is very small. The industry wants additional data on how the misshipped errors are being broken down. Can the USPS provide data at SV sites? Can the USPS separate SV data from non-SV data as the IMDAS pilot progresses? How many reject containers were there for SV and non-SV? How many of those rejects were marked "Accept Misshipped"? What constitutes an error versus addressable invoices?

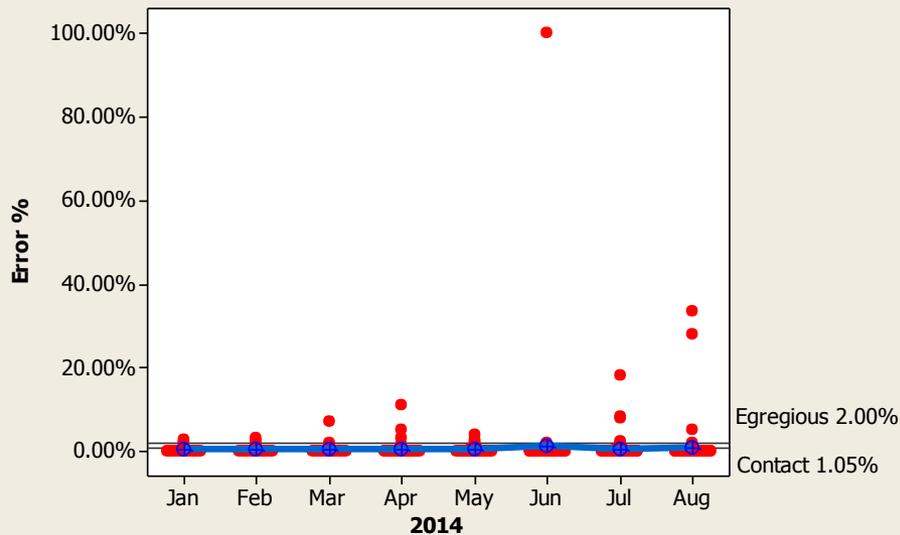
- Comparison of PostalOne! logged misshipped errors (orange) vs. all containers unloaded at the incorrect location (blue)
- For eInduction containers only
- For SV sites only. Insufficient data is available for non-SV Sites



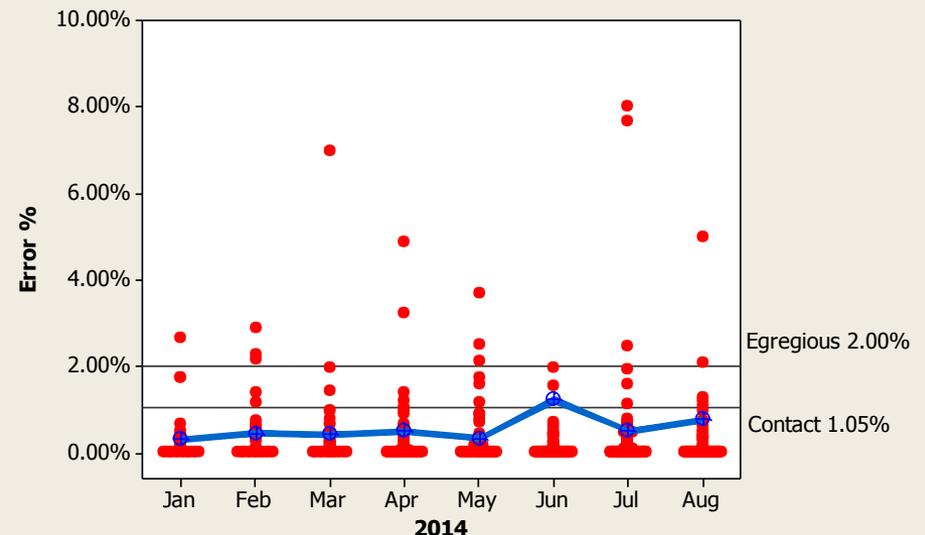
- Trend of all containers unloaded at incorrect location

• Error % of eInduction Mailer  
— Average Error % Trend

### Alternate Misshipped Error Trend

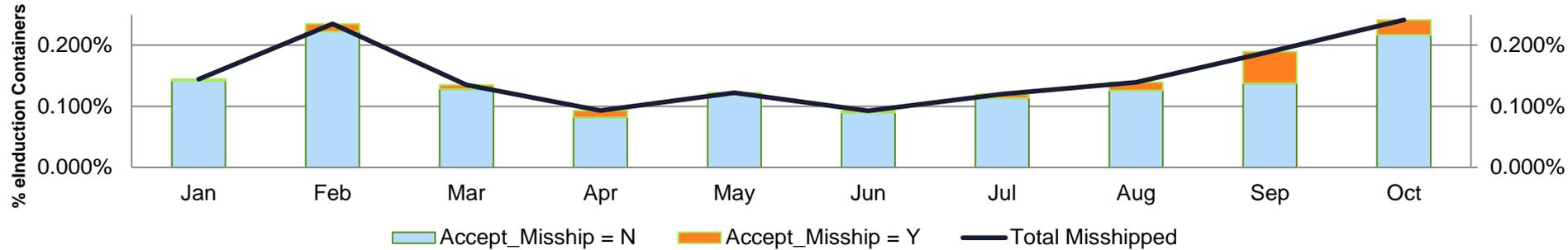


### Alternate Misshipped Error Trend-Zoom to < 10%

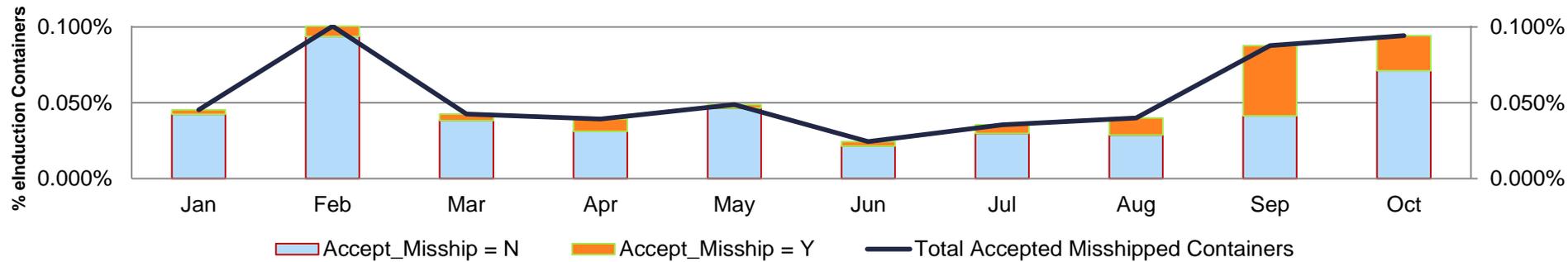


Alternate Misshipped	January	February	March	April	May	June	July	August	Grand Total
<b>Grand Total</b>	33	40	44	60	62	90	95	105	529
<b>No Errors</b>	16	16	16	30	31	60	63	70	302
<b>Under Contact Threshold</b>	14	19	25	24	25	27	25	28	187
<b>Over Contact threshold</b>	2	2	2	3	3	2	3	3	20
<b>Over Egregious Threshold</b>	1	3	1	3	3	1	4	4	20

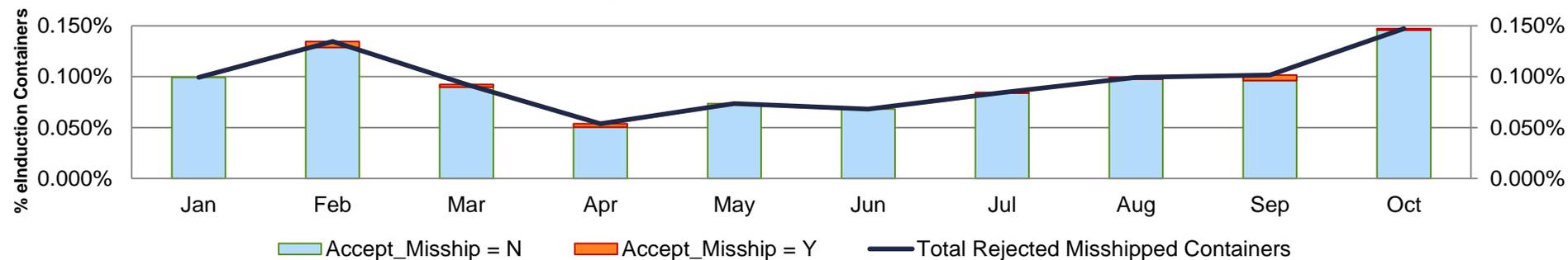
### Total Misshipped Containers



### Accepted Misshipped Containers



### Rejected Misshipped Containers



- Current**

Container Type	Entry Facility Type	Validation Logic	Logged as Error
PVDS, non-Continuous Misship-Accept = No	SV Enabled	SV IMD notifies User to reject container when unload scan locale key not equal to container release locale key.	N
PVDS, non-Continuous Misship-Accept = Yes	SV Enabled	SV IMD identifies container as misshipped, notifies user to accept container. PostalOne! logs misshipped error using data from SV.	Y
PDVS, any	Non-SV enabled	Container shipped to incorrect facility (on incorrect appointment) is rejected when container cannot be found on FAST container manifest report.	N
PVDS, Continuous	SV enabled	SV IMD accepts container with no validations performed. PostalOne! logs misshipped error when unload scan locale key not equal to container release locale key.	Y
Origin Entry	Any	Misshipped validation is not performed on origin entry containers.	N/A
Non-eInduction	Any	All non-eInduction containers are identified as “not-expected” by the SV IMD and are not processed for post-Induction validations in PostalOne!	N/A

- Proposed, Release 40 (January 2015)**

Container Type	Entry Facility Type	Validation Logic	Logged as Error
PVDS, non-Continuous Misship-Accept = No	SV Enabled	SV IMD notifies User to reject container when unload scan locale key not equal to correct locale key from Mail Direction File.	N
PVDS, non-Continuous Misship-Accept = Yes	SV Enabled	SV IMD identifies container as misshipped, notifies user to accept container. PostalOne! logs misshipped error using data from SV.	Y
PDVS, any	Non-SV enabled	Container accepted after scanning with IMDAS scanner, no validations performed. PostalOne! logs misshipped error when unload scan locale key not equal to correct locale key from Mail Direction File.	Y
PVDS, Continuous	SV enabled	SV IMD accepts container with no validations performed. PostalOne! logs misshipped error when unload scan locale key not equal to correct locale key from Mail Direction File.	Y
Origin Entry	Any	Misshipped validation is not performed on origin entry containers.	N/A

- Proposed, FY2016**

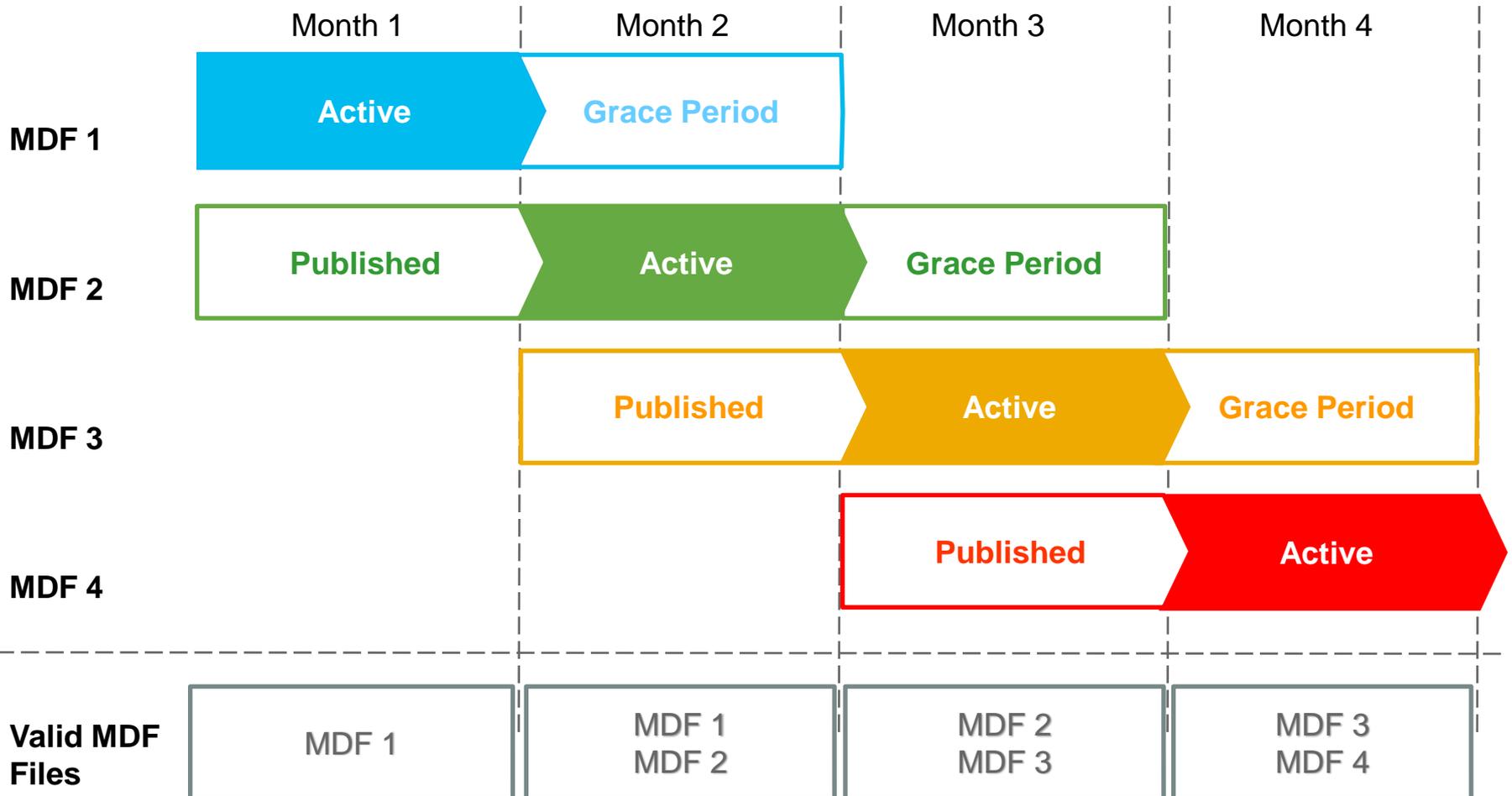
Container Type	Entry Facility Type	Validation Logic	Logged as Error
PVDS, Accept Misship = N, non-Continuous	SV Enabled	SV IMD notifies User to reject container when unload scan locale key not equal to correct locale key from Mail Direction File.	N
PVDS, Accept Misship = Y non-Continuous	SV Enabled	No induction validations performed on SV IMD. PostalOne! logs misshipped error when unload scan locale key not equal to correct locale key from Mail Direction File.	Y
OR	OR		
PVDS, Continuous	Non-SV enabled		
Origin Entry	Any	Misshipped validation is not performed on origin entry containers.	N/A

- **Current: Misshipped errors are logged to the eDoc submitter CRID**
- **Mishipped errors are attributed to the monthly percent in error for the CRID when:**
  1. The container is accepted at the entry point
  2. A misshipped error is logged in PostalOne!
- **Errors in excess of the error threshold will be assessed for additional postage**
  - Within destination service area: Difference between entry discount claimed and valid entry discount
  - Outside destination service area: Difference between entry discount claimed and entry discount = “NONE”

- Below is a mock-up of the import screen for the quick status data entry.

Induction Date Range:	From: <input type="text"/>	Container Barcodes: (comma delimiter)
	To: <input type="text"/>	<input type="text" value="99M0123456780123456789, 99M0123456780123456789, 99M0123456780123456789, 99M0123456780123456789, 99M0123456780123456789, 99M0123456780123456789"/>
	<input type="button" value="Submit"/>	

Users can paste up to 30 barcodes in the data entry window.



- Cover all mailings that require PS 8125 or PS 8017 forms
- Current Gaps
  - DDU entry points
  - Non-Postal Facilities
  - Mailings with non-palletized containers
    - Bedload
    - Loose Trays and Sacks
  - Package Services and Parcels (except BPM parcels)
  - Priority and Priority Express

- **Report Types**
- **Status Reports**
- **Trend/Error Reports and Error Descriptions**

## There are two classes of mailer reports:

### Status Reports

- Display live data from PostalOne!
- Give current status of mailings at time report is generated
- Searches at the job/container level

Shipping Summary Report

### Trend and Error Reports

- Roll-ups of data across all systems
- 1-2 day delay on data availability
- Allows for trend reporting, threshold analysis, and deep dives
- Search at the CRID/job/container level

1. Mailer Scorecard
2. Mail Quality Report
3. eInduction Mailer Summary

- **Review industry issues list**

- Action Items with a strikethrough were discussed in today's meeting.
  
- **OPEN ITEMS:**
  - ~~Provide updated SV site list based on network consolidation~~
  - Provide draft of eInduction Certification to industry
  - Review and discuss the value of incentive for 100% eInduction
  - ~~For non-SV solution: Confirm if there is no content available in FAST if an error will occur~~
  - ~~**No EARLIER THAN AUGUST 8**~~ - August 2014 Release
    - ~~Provide a 1-page guide on enabling barcode-content association via eDoc for one-time appointments after GAT testing~~

- **OPEN ITEMS:**
  - Explain how data from non-SV site verifications are shown on report
  - Confirm *PostalOne!* data comparison for a paid container
  - Confirm there will be an Excel download option for 3<sup>rd</sup> party report
  - Provide industry feedback to *PostalOne!* regarding 3<sup>rd</sup> party report
  - Review feasibility of including error information on Mailer Scorecard around the number of eInduction containers incorrectly included on 8125 counts
  - Review IT system design to ensure that eInduction containers included on 8125 counts will not result in system failure(s)
  - Work with IT Teams to develop date range functionality for Shipping Summary Report
  - Work with SV Team to determine potential impacts of entry point scan information alignment error
  - ~~Provide industry with information and data to determine differences between mis-ship reporting from SV and non SV~~
  - Share the Helpdesk log and files with the FAST User Group

**Questions?**