

eInduction MTAC 138 10.15.2014

Agenda

- **Roll Call + Meeting Minutes**
- **eInduction Status**
 - PVDS Issues from the Weekend
- **IMDAS Pilot Status**
- **Updates to New eInduction Reports and Validations**
 - *PostalOne!* Quick Status Query Report
 - EPD Validation and Misshipped Enhancements
- **Industry Issues List**
- **Action Items**
- **Questions**

Reference Material: **MTAC138_IndustryIssuesList_08102014.xls**



MTAC138_2014_10_
15.pptx

Attendees

- Alice Manack
- Andy Phillips
- Andy Taylor
- Annette Rekowski
- Beth Bigelow
- Beth Lavati
- Bob Galaher
- Bob Rosser
- Bob Schimek
- Charley Howard
- Cheryl Overfield
- Chris Sedita
- Craig Howles
- Dave Higgins
- Doug Gamroth
- Eduardo Suarez
- Gary Kisker
- Jack Widener
- Jason Kiefer
- Jeff Graham
- Jesse Davidson
- Jim Strasser
- Joy Franckowiak
- Joyce McGarvy
- Kris Larson
- Kurt Hoffman
- Lloyd Moss
- Lori Snyder
- Lynda Hurley
- Michael Patterson
- Michael Tickle
- Mike Seidel
- Nancy Garrison
- Patricia Pizzutillo
- Peter Arsenault
- Rich Domagala
- Richard Schmidt
- Rob Dorre
- Tom Glassman
- Tony Allighen
- Angelo Anagnostopoulos
- 'John Whittington
- 'Kurt Ruppel
- 'Lisa Bowes'
- 'Phil Thompson'
- 'Rob Fentner'
- 'Steve Colella'
- Andy Moyer
- Anita Pursley
- Anne Skroch
- Braden McCollum
- Gail Breed
- Brian Smith
- Alexis Broadhurst-Ross
- Cathy Irvin
- Danielle Capalite
- Debbie Cooper
- Don Prentice
- David Gorham
- Debbie Cooper
- Ellen Kern
- Anthony Frost
- Grant Dudinsky
- Uni Han-Norton
- Jennifer Howard
- Garrett Hoyt
- Jacqueline Chen
- James Whitcomb
- Judy Arkenau
- Kevin Elkin
- Katherine Murphy
- Ann Klein
- Linda Gustason
- Mark Porter
- Mack Kelsey
- Michele DeGuido
- Michelle Zalewski
- Mike Smith
- Dilip Patel
- Rose Olmsted
- Saline Jiang
- Sean Dick
- Melissa Scheidler
- Dian Smith
- Laurie Staker
- Krejcik Steven
- Tony Cheever
- Sonja Twombly
- Bryan Watt
- Lauren Zalewski
- Arlene Zisow
- Kevin Bray
- Dewitt Crawford
- Shawn Graves
- Lindsay Ewy
- Edward Wanta

Notes

Roll Call + Review Meeting Minutes

- Meeting minutes and decks are submitted to MITS

eInduction Status

PVDS Issues from the Weekend Status

- There was a PVDS issue over the weekend peaking around Wednesday and Thursday
- There was a server update with SV which resulted in eInduction containers being scanned as unexpected
- The server update impacted eInduction containers, created issues at the dock and delayed shipments
- The Helpdesk experienced 15 calls on Wednesday and well over 50 calls on Friday going into the weekend
- Several tickets have been opened. USPS grouped some of the issues on a single ticket. USPS knows what the issue was and is looking into resolving this

Post-Induction Validation Proposal

- To prevent issues like the PVDS Issue from happening in the future, USPS is considering moving to post-induction validation for all drop shipments and wants feedback from the industry
- USPS has discussed this proposal before. For continuous mailers, USPS accepts and scans wherever the containers are entered. USPS does a post-induction verification. USPS is implementing the same process at non-SV sites with the IMDAS scanner solution
- USPS would like to move everything (SV and non-SV sites) to post-induction verification to prevent issues such as SV network issues which would hold up pallets from being entered
- USPS would like to know what concerns the industry has in moving to a continuous mailing in the future
 - **Industry Concern:** A mailer uses continuous mailing MIDS, and the mailer tries to minimize his use of these continuous MIDS. SV devices improve the quality of mail because it makes sure the mail gets to the correct spot. The mailer likes the quality aspect because the SV scanner has the location information
 - **USPS Response:** The continuous MID was designed for time sensitive mail. It ensures the shipment will get an accepted scan but the downfall is that the shipment will be accepted wherever it is sent (so there could be EPD issues and entry point discounts)
 - **Q:** Is there any way to do a hybrid? To have a continuous MID and still have USPS checking for location and misshipped etc.
 - **A:** In using a continuous MID USPS does not have information in the system
 - **Q:** Can you just match against the label list?
 - **A:** Prior to postage payment, all the scanner sees is the 99M number and it captures this
 - **Q:** How is SV validating location today?
 - **A:** It is able to match the 99M barcode to the mailer file. This is done after postage payment.
 - *PostalOne!* has initial container data from the eDocs and it collects payment information. It sends a message to SV (barcode and locale key). SV then uses these to determine if it is in the right location. It is determining payment as the presence or not of a record. If there is no record then it is not expected.
 - The scanners cannot reach back into *PostalOne!*. There is a flow of data from *PostalOne!* to SV. The data transfer between *PostalOne!* and SV is a point of risk if for example the internet goes down and if a person reboots a server. If the system infrastructure goes down USPS is concerned of the impact on listing containers as not expected. USPS is looking into ways to reduce issues at the dock by addressing it this way.
 - **Industry Concern:** Mailers have an issue with this solution on a permanent basis.

- To clarify, the goal of eInduction is to get rid of the paper forms. USPS wants to cover all the products, all the locations. One of the largest gaps to achieve this is the non-SV facilities. A challenge is that all facilities may not have the two way communication ability. Over 200 facilities plus DDU'S that receive drop shipments do not have the infrastructure to support the SV type of infrastructure
 - USPS went to the non-SV solution because of this and USPS is trying to have a consistent solution
- **Q:** USPS: Is misshipped the main concern?
 - **A:** Mailer: Yes. Mailer wants the mail to move through efficiently. If there are mistakes the mail slows down. There is a financial concern. But SV gives mailers the ability to move mail efficiently.
- **Q:** Are there other concerns and considerations? USPS is throwing this proposal out now so that USPS can resolve everything now. Any concerns with moving towards a post induction environment?
 - **A:** At the moment no further concerns

IM-DAS Pilot Status

- IMDAs scanning solution for non-SV sites. USPS started the pilot on the 15th of September
- The pilot uncovered a ZIP data mismatch issue.
- In the approach with the IMDAS scanner, the USPS was limited in doing a match to facilities because the scanner only provides a zip code and a finance number
- USPS found 69 sites whose scanners do not have the zip code that the USPS expected the scanners to have. USPS has a meeting set up with all stakeholders to get everyone on the same page to tell them to change the zip code. USPS does not anticipate much pushback from this
- If everything goes well and USPS is able to fix this, USPS will still deploy nationally in November. USPS should know within the next week how the pilot is going to expand or delay to January
- USPS is still at the 5 pilot sites and found the zip code mismatch at one of the pilot sites
- **Q:** If the group doesn't cooperate, what is the backup plan and what are the implications?
 - **A:** USPS would have to find another way to match the facility locale key. USPS would have to make a software change in *PostalOne!* or a code change on the scanner. The first option is to fix the zip code. If not USPS would have to do a software change which would delay national deployment until January

New Reports, Validations, and Expansions

- Requirements documents are revised from last week. USPS has updated the EPD and Misshipped requirement to address the error codes and high level process flow
- The Quick Status Report was updated to include a postage statement mailing date field and the revised display of release status
- USPS did not make any updates to non-postal facilities. USPS has a few obstacles to address first before sending this document out for the next MTAC Meeting
- **Industry Action:** Mailers to provide feedback on the updates as soon as possible

Entry Point Discount Validation Solution and Misshipped Enhancements

- Upload, pre induction and post induction
- Upload
 - On eDoc upload there are three things that will be checked in the eDoc for the entry discount and entry facility.
 1. Discount claimed against container discount
 2. Validate no discount claimed for origin
 3. Validate no discount claimed for USPS transported

- If any of these fail it results in a warning. EPD validations have no impact on container release or additional postage assessment
- Pre-Induction
 - Once a container is uploaded these validations occur.
 - Two checks
 - 1. Validate planned entry facility against Mail Direction File
 - 2. Validate planned entry point against pallet level discount
 - Pre-Induction EPD and Entry Facility Validations will remain a warning and have no impact on container release or additional postage assessment
- Post-Induction Validation
 - This runs when containers are associated to eDoc records
 - Once a container is associated
 - 1) Perform a misshipped validation (checking to see if SV sees it as misshipped or if it is a continuous MID).
 - A) Fail: If those fail it logs an error and updates the error and continues on to reporting and invoicing
 - B) Pass: Moves on to validation 2
 - 2) Perform Post EPD Validation
 - A) Fail: Logs an error and updates the error and continues on to reporting and invoicing
 - B) Pass: Moves on to reporting and invoicing

PostalOne! Quick Status Query Report-Revised

- USPS added a column for postage statement mailing date to show which container is specifically being references
- USPS kept the icons but added text to explain the icons. If a container is good to go it will be green with words "cleared"
- **Q:** Relating to the bottom line ("*No results found for container barcode in the eInduction Tables*"). Does that mean that mailers have not paid postage on it?
 - **A:** No. If the container is never flagged as eInduction or downgraded from eInduction. When *PostalOne!* is able to support the reports for non-SV this quick status report will be updated
- **Q:** If a mailer sends a 99M and USPS has a record and it is not found versus a container not flagged as eInduction, would there be a difference?
 - **A:** Right now they both would be in the same line
- **Mailer Advice:** Record not found is completely different than a container not flagged as eInduction. For example a mailer relabeled containers and it looked like it was not eInduction but in reality there was no record
- The ultimate goal for the Quick Status Report is if you put in any barcode it will show everything
- **USPS Action:** USPS to look at the message to find a clear way to provide better guidance for the mailers. USPS to prod IT for a status on where and what IT can and cannot show on the PO! Quick Status Query Report

Issues List

- Reference #23:
 - 23-26 are closed and added on as a new issue
- Reference #33:
 - This reference # includes the closed issues 23-26.
- Reference #27
 - Mailer comment: "WG 163 is also looking to change how the billing is done."

- USPS Action: Add in wording that the WG is working to create scorecards for the appropriate parties in regards to billing. The WG is providing information that contributes to the scorecard creation
- Reference #28
 - At the moment USPS is at 190 active CRIDS and around 100 mailers
- Reference #30
 - USPS is revisiting the small volume mailers. Issue is still open. USPS is looking at the instances for when one container can trip the thresholds
- Reference #31
 - Still open
- Reference #32
 - This is the shipping summary report showing locale key and not facility name but that will be added.

Agenda for next meeting

- Go over the edits to the requirements and any comments/feedback from the industry
- Finish Issues List #33-35
- Finish the *PostalOne!* Quick Status Query Report

Meeting Summary and Major Outcomes

- Reviewed meeting minutes, EIN Status and IMDAS Pilot Status
- Discussed PVDS Issues from the Weekend
- Proposed Post Induction Validation to the industry
- Reviewed updates to the Entry Point Discount Validation Solution and Misshipped Enhancements and the *PostalOne!* Quick Status Query Report
- Discussed Issues List (#23-#32)

Action Items: 10/15 Meeting

Date Created	Date Due	Action Item	Task Owner
10.15	Next MTAC Meeting	1) USPS to look at the Quick Status Report Query message to provide better guidance for mailers in regards to displaying a record not found versus a container not flagged as eInduction 2) USPS to prod IT for a status on where and what IT can and cannot show on the PO! Quick Status Query Report	USPS
10.15	Next MTAC Meeting	Industry to provide feedback on the new reports, validations and expansions	Industry

Action Items: 10/08 Meeting

<i>Date Created</i>	<i>Date Due</i>	<i>Action Item</i>	<i>Task Owner</i>
10.8	Next MTAC Meeting	USPS to let industry know what IT says about creating a message that will tell the mailer what the correct facility is in the error message	USPS
10.8		USPS to add a flow chart to the requirements documents, add a separate list of error codes (what is on them and not), a list of error codes with which ones have issues and not, and then add columns of where the error could have come from (contribution to the error) USPS to leave a couple of columns for the mailer to fill questions like, did it come from eDocs, from transportation dropping at the wrong facility etc.	USPS
10.8		USPS to look into the creating error messages that specify exactly what the errors are and so that the errors tell exactly what is claimed.	USPS
10.8		USPS to look into tray validations at non USPS facilities	USPS
10.8		USPS to address the Quick Status Query Report Display Chart	USPS

Action Items: 9/24 Meeting

<i>Date Created</i>	<i>Action Item</i>	<i>Task Owner</i>
9.24	USPS to look into providing overall IMb scan rate per facility and the scan rate for eInduction	USPS
9.24	Regarding the USPS not charging undocumented containers (provided there are no undocumented pieces), USPS will look to see if this is applicable to those Full Service mailers that are only on Seamless Parallel	USPS
9.24	Kelly to send out the Issues List	USPS
9.24	Contingency Plan to be uploaded into RIBBS	USPS
9.24	Finish reviewing Issues List in next meeting	USPS/Industry
9.24	Offline Conversation with Quad regarding real time status in <i>PostalOne!</i> and MicroStrategy reports	USPS/Quad

Action Items: 9/17 Meeting

<i>Date Created</i>	<i>Action Item</i>	<i>Task Owner</i>
9.17	Reference #1: Provide Industry with information and data to figure out differences between misship reporting from SV and non SV as the Postal Service starts to collect this information. Mailers want an addition to the weekly/biweekly reporting	USPS
9.17	Reference #2: Use the Helpdesk log and files to share with the FAST User Group to track whether or not this issue is being resolved or not	USPS
9.17	Reference #4 Write and finalize Contingency Plan. Issue will be closed when we have provided this in the next meeting	USPS