

# eInduction MTAC 138 10.08.2014

## Agenda

- Roll Call + Meeting Minutes
- eInduction Status
- Entry Point Discount Validation Solution & Misshipped Enhancement
- Expansion to non-USPS Facilities
- New eInduction Reports
  - *PostalOne!* Quick Status Query
  - MicroStrategy Misshipped/Transportation Carrier Report
- Industry Issues List
- Action Items
- Questions

Reference Material: [MTAC138\\_IndustryIssuesList\\_08102014.xls](#)



MTAC138\_Meeting  
Deck\_2014\_10\_08.pc

## Attendees

- Alice Manack
- Andy Phillips
- Andy Taylor
- Annette Rekowski
- Beth Bigelow
- Beth Lavati
- Bob Galaher
- Bob Rosser
- Bob Schimek
- Charley Howard
- Cheryl Overfield
- Chris Sedita
- Craig Howles
- Dave Higgins
- Doug Gamroth
- Eduardo Suarez
- Gary Kisker
- Jack Widener
- Jason Kiefer
- Jeff Graham
- Jesse Davidson
- Jim Strasser
- Joy Franckowiak
- Joyce McGarvy
- Kris Larson
- Kurt Hoffman
- Lloyd Moss
- Lori Snyder
- Lynda Hurley
- Michael Patterson
- Michael Tickles
- Mike Seidel
- Nancy Garrison
- Patricia Pizzutillo
- Peter Arsenault
- Rich Domagala
- Richard Schmidt
- Rob Dorre
- Tom Glassman
- Tony Allighen
- Angelo Anagnostopoulos
- 'John Whittington
- 'Kurt Ruppel
- 'Lisa Bowes'
- 'Phil Thompson'
- 'Rob Fentner'
- 'Steve Colella'
- Andy Moyer
- Anita Pursley
- Anne Skroch
- Braden McCollum
- Gail Breed
- Brian Smith
- Alexis Broadhurst-Ross
- Cathy Irvin
- Danielle Capalite
- Debbie Cooper
- Don Prentice
- David Gorham
- Debbie Cooper
- Ellen Kern
- Anthony Frost
- Grant Dudinsky
- Uni Han-Norton
- Jennifer Howard
- Garrett Hoyt
- Jacqueline Chen
- James Whitcomb
- Judy Arkenau
- Kevin Elkin
- Katherine Murphy
- Ann Klein
- Linda Gustason
- Mark Porter
- Mack Kelsey
- Michele DeGuido
- Michelle Zalewski
- Mike Smith
- Dilip Patel
- Rose Olmsted
- Saline Jiang
- Sean Dick
- Melissa Scheidler
- Dian Smith
- Laurie Staker
- Krejcik Steven
- Tony Cheever
- Sonja Twombly
- Bryan Watt
- Lauren Zalewski
- Arlene Zisow
- Kevin Bray
- Dewitt Crawford
- Shawn Graves
- Lindsay Ewy
- Edward Wanta

## Notes

### Roll Call + Review Minutes from Previous Meeting

- Meeting minutes and notes are posted on MITTS
- Workgroup 138 discussed the *PostalOne!* Outage Contingency Plan and Driver Responsibilities during appointments in the previous meeting

### eInduction Status

- USPS is seeing volume increase back over 32%
- The USPS scan compliance report has dipped slightly. The process compliance report is running about the same
- 189 CRIDS from 100 customers are activated and can submit eInduction containers

### Entry Point Discount Validation Solution and Misshipped Enhancements

- USPS is improving the eInduction validations for Entry Point Discount and Misshipped to reduce false errors and provide increased visibility to mailers
- The EPD validation has been deactivated
- Current EPD and misship validations overlap
- Goals of EPD and Misshipped Validations
  - Confirm that discounted rate claimed on pieces is valid at the actual entry point for EPD
  - Confirm that a container is inducted at the correct location per the Mail Direction File for Misshipped
  - USPS is trying to improve Entry point validations and misshipped to reduce false errors
- **Q:** What is the cause for this error? Was it a code issue or an issue with the files?
  - **A:** There are a couple of factors. EPD is running between 10-20%. Out of the 10% error, around 3% is due to some issues with the labeling list file (zip codes). This is being fixed. The other 5-6 errors are contributing around 1% each. The current code is trying to do six things at once. USPS is trying to simplify this to determine if the rate claim is correct. USPS is trying to ensure the container is going to the right place. Another issue is a field mismatch (field used to drive MDF lookup) between what the USPS and Industry are using.
- **Q:** What field will be used then?
  - **A:** The container destination zip will be used. It is consistent with what SPN uses and the industry uses.
- **Q:** Could a container have inconsistent fields?
  - **A:** It could once one starts factoring in redirects. For a given zip, class category (etc), it is for the most part one to one before one starts factoring in redirections. Please let USPS know if mailers are seeing something different.
- **Q:** In the scenario where USPS is performing a check to make sure a mailer is claiming the correct discount, if a mailer claims a specific location in the Mail.dat file but USPS determines the mailer can't send it there based on pre-induction validations, will the USPS still accept the shipment?
  - **A:** When a mailer uploads information, USPS will provide an EPD warning for that container at that facility. USPS would accept the file and would accept the container and it would be misshipped.
  - USPS is trying to separate if the rate claimed is correct from the question as to if the container went to the right place. EPD and misshipped validations as built right now overlap. USPS is trying to be more distinct. If you are misshipped USPS does not run EPD, there is no point.
- **Q:** Define misshipped
  - **A:** Misshipped is when a container is not at the correct location specified in the mail direction file.

- **Q:** What is EPD?
  - **A:** Misshipped will be the first thing checked. If it was taken to the correct location, then the question to be asked if the rate claimed is correct. A container that is supposed to go to the Washington NDC (it is an NDC pallet and it goes there), USPS will check that it is in the right place and then will check EPD
- **Q:** Can you provide a list of error numbers that this effects? Could you be more specific what error numbers you are referring to?
  - **Q:** Can we have a flow chart? There are series of checks, create a flow chart and explain what they are because some of them are being redefined.
    - In addition, the Industry requests to specify which errors are currently experiencing issues and which error are working normally. Mailers want to know this for their own scorecard so that they don't have to use IT to drill down to find the root cause, when in reality it is an error code that isn't working properly.
    - **A:** USPS Action Item: USPS to add a flow chart to the requirements documents, add a separate list of error codes (what is on them and not), a list of error codes with which ones have issues and not, and then add columns of where the error could have come from (contribution to the error)
    - And then leave a couple of columns for the mailer to fill questions like, did it come from eDocs, from transportation dropping at the wrong facility etc.
- **Q:** Can USPS specify clearly the effective date of the MDF files that USPS is using in its logic to judge the error?
  - **A:** USPS is using effective on mailing date. In the initial review USPS would be looking at both the current effective and future effective and that will cover the current the dates.
- **Q:** If a mailer pays a piece at the NDC rate but drop at an NSF is that an error?
  - **A:** No. It is not an error. USPS is changing the logic so that mailers won't be hit with an error if they take a shipment deeper into the network.
- Approach
  - **Q:** If a mailer fails the EPD and gets a warning, USPS will not send the container to the facility the mailer has in the mail.dat? So if it gets scanned it will be rejected?
    - **A:** Yes. USPS is proposing that the container won't be sent to the planned location. There will be a warning pre Induction before it goes out. When it arrives (incorrect location) then it will follow these scenarios: if container is continuous it is accepted, Accept Misship=Y: accepted, Accept Misship=N: reject )
- **Q:** The error message doesn't just say the container is going to the wrong location, it will specify the correct location, right?
  - **A:** Yes. That is the intention. If a mailer is saying it is going here but it needs to go there. USPS needs to confirm that IT will be able to do this.
- **Q:** Do we need to go back and provide that information?
  - **A:** USPS Action Item: Yes. USPS to let industry know what IT says about creating a message that will tell the mailer what the correct facility is in the error message
- **Q:** When these warnings do display, can the USPS put more information into them? For example if there is an invalid location can the USPS identify what those are? A lot of the EIN errors don't say much. USPS should identify what the error is and what should be corrected. Then an operations person can solved this without IT
  - A lot of the shipments are moving quickly and mailers only have hours to fix.
  - **A:** USPS Action Item: USPS to look into the creating error messages that specify exactly what the errors are and so that the errors tell exactly what is claimed.
  - USPS should be able to do this

## Expansion to non-USPS Facilities

- **Q:** Will there be new tray validations at this point because of this new process?
  - **A:** Would it be done at a mailer facility or a USPS facility?
  - **A:** At a mailer facility.
  - **A:** USPS Action Item: USPS will have to think about this. Anything through non USPS facilities will capture the handling scans. If nothing is linked to a container if it is going to a non USPS facility, there won't be a handling unit scan.
  - This is limited to just USPS first class mailers (high volume, time sensitive). It is mostly air terminals.
  - **A:** The USPS is performing undocumented checks via Seamless. USPS is trying to gather assumed scans that are going to provide 1) induction info to mailers and 2) for the other aspect of eInduction
- **Q:** There will be pre-induction warnings, if a mailer is a non seamless mailer and trying to route to a non USPS location, mailer will get a pre induction warning in the tables if it is trying to enter at a non postal facility. It will be an error that will bloc upload.
  - **A:** The BMS would be calling the mailer soon after seeing this happen. There is a gap in revenue protection. Non Seamless mailers would still see the visibility but the BMS would contact first to resolve before they would see the visibility. Seamless mailers are able to see the induction info provided to mailers.

## PostalOne! Quick Status Query Report

- **Q:** Are you going to have the same details about earlier, about the warnings?
  - **A:** The shipping summary reports would have that increased level of detail. This report is meant to allow any BCG user to do the lookup by barcode to get the container status (payment status, unload status, induction status, scan date/time, scan facility)
  - This one is not intended to go into the detail of the errors. It is supposed to be a quick reference.
- If a mailer sees the green on payment status the mailer will expect that this means everything is okay to ship
  - USPS should consider for payment status, adding a pre-induction warnings column, (pre-induction status) especially with changes to misshipped and EPD
- **Q:** How would this look for a continuous mailer? Would payment status be red but should the rest of the statuses?
  - **A:** Yes it would.
- **Q:** Should there be another column that USPS is accepting this container?
- Mailer thinks the words and the dots are a bad idea visually
- **Q:** Is the core concept of a mailer entering a barcode and receiving quick status okay with the Industry?
  - **A:** Yes and it is also visible to logistics customers. They only need a BCG login.

## Agenda for next meeting

- Go over the edits to the requirements
- Finish Issues List
- Finish the PostalOne! Quick Status Query Report

---

## Meeting Summary and Major Outcomes

- Reviewed meeting minutes and EIN Status

- Discussed Entry Point Discount Validation Solution and Misshipped Enhancements
- Reviewed and discussed Expansion to non-USPS Facilities
- Reviewed and discussed PostalOne! Quick Status Query Report

### Action Items: 10/08 Meeting

<i>Date Created</i>	<i>Date Due</i>	<i>Action Item</i>	<i>Task Owner</i>
10.8	Next MTAC Meeting	USPS to let industry know what IT says about creating a message that will tell the mailer what the correct facility is in the error message	USPS
10.8		USPS to add a flow chart to the requirements documents, add a separate list of error codes (what is on them and not), a list of error codes with which ones have issues and not, and then add columns of where the error could have come from (contribution to the error) USPS to leave a couple of columns for the mailer to fill questions like, did it come from eDocs, from transportation dropping at the wrong facility etc.	USPS
10.8		USPS to look into the creating error messages that specify exactly what the errors are and so that the errors tell exactly what is claimed.	USPS
10.8		USPS to look into tray validations at non USPS facilities	USPS
10.8		USPS to address the Quick Status Query Report Display Chart	USPS

### Action Items: 9/24 Meeting

<i>Date Created</i>	<i>Action Item</i>	<i>Task Owner</i>
9.24	USPS to look into providing overall IMb scan rate per facility and the scan rate for eInduction	USPS
9.24	Regarding the USPS not charging undocumented containers (provided there are no undocumented pieces), USPS will look to see if this is applicable to those Full Service mailers that are only on Seamless Parallel	USPS
9.24	Kelly to send out the Issues List	USPS
9.24	Contingency Plan to be uploaded into RIBBS	USPS
9.24	Finish reviewing Issues List in next meeting	USPS/Industry
9.24	Offline Conversation with Quad regarding real time status in <i>PostalOne!</i> and MicroStrategy reports	USPS/Quad

### Action Items: 9/17 Meeting

<i>Date Created</i>	<i>Action Item</i>	<i>Task Owner</i>
9.17	Reference #1: Provide Industry with information and data to figure out differences between misship reporting from SV and non SV as the Postal Service starts to collect this information. Mailers want an addition to the weekly/biweekly reporting	USPS
9.17	Reference #2: Use the Helpdesk log and files to share with the FAST User Group to track whether or not this issue is being resolved or not	USPS
9.17	Reference #4 Write and finalize Contingency Plan. Issue will be closed when we have provided this in the next meeting	USPS