

eInduction

MTAC 138 Face to Face

08.21.2014

Agenda

Reference Material: [MTAC138_Meeting Deck_FacetoFace_2014_08_21.pdf](#); [eln_IndustryIssuesList_fromMarch2014_forMTAC138.xlsx](#)

- **Roll Call + Review Minutes from Previous Meeting**
- **eInduction Status**
- ***PostalOne!* Mailer Outage Process**
- **March 2014 Issues List**
- **eInduction Systems**
 - **Explain How SASP and *PostalOne!* Interact**
 - **Mail.XML Test Cases**
- **Action Items**
- **Questions**

Attendees

- | | | |
|--------------------------|-----------------------|---------------------|
| ▪ Alice Manack | ▪ Anthony Frost | ▪ Peter Arsenault |
| ▪ Andy Phillips | ▪ Gary Kisker | ▪ Phil Thompson |
| ▪ Andy Taylor | ▪ Grant Dudinsky | ▪ Richard Schmidt |
| ▪ Andy Moyer | ▪ Uni Han-Norton | ▪ Rob Fentner |
| ▪ Anita Pursley | ▪ Jennifer Howard | ▪ Saline Jiang |
| ▪ Anne Skroch | ▪ Garrett Hoyt | ▪ Melissa Scheidler |
| ▪ Annette Rekowski | ▪ Jacqueline Chen | ▪ Sean Dick |
| ▪ Beth Bigelow | ▪ James Whitcomb | ▪ Diane Smith |
| ▪ Beth Lavati | ▪ Jim Strasser | ▪ Laurie Staker |
| ▪ Robert Galaher | ▪ John Whittington | ▪ Steven Krejcik |
| ▪ Bob Rosser | ▪ Joy Franckowiak | ▪ Thomas Glassman |
| ▪ Braden McCollum | ▪ Judy Arkenau | ▪ Tony Cheever |
| ▪ Gail Breed | ▪ Katherine Murphy | ▪ Sonja Twombly |
| ▪ Brian Smith | ▪ Kevin Elkin | ▪ Watt Bryan |
| ▪ Alexis Broadhurst-Ross | ▪ Anna Klein | ▪ Lauren Zalewski |
| ▪ Cathy Irvin | ▪ Kurt Hoffman | ▪ Arlene Zisow |
| ▪ Charley Howard | ▪ Kurt Ruppel | ▪ Kevin Bray |
| ▪ Craig Howles | ▪ Linda Gustason | ▪ Edward Wanta |
| ▪ Danielle Capalite | ▪ Lisa Bowes | ▪ Lindsay Ewy |
| ▪ David Higgins | ▪ Loretta Snyder | ▪ Robert Sherman |
| ▪ David Gorham | ▪ Lynda Hurley | ▪ Kerry Hecker |
| ▪ Jesse Davidson | ▪ Mark Porter | |
| ▪ Debbie Cooper | ▪ Mike Tickle | |
| ▪ Don Prentice | ▪ Michael Smith | |
| ▪ Douglas Gamroth | ▪ Nancy Garrison | |
| ▪ Eduardo Suarez | ▪ Dilip Patel | |
| ▪ Ellen Kern | ▪ Patricia Pizzutillo | |

Notes

Roll Call + Review Minutes from Previous Meeting

- Overwhelming issue was the Non-SV Solution
- Support from Transportation Carriers
- Waiting on IT
- Confirming Postage Payment Prior to Shipping
- Conversations w/MSPs
- Co-Mingled Mailers

- Mail.XML

Obstacles for eInduction

Issue Category	Number of Attendees with Concern
Mailer IT Solution (Comingled mail)	5
Non-SV solution	4
Caution for the unknown	4
Reports	3
Support from logistics carriers	2
Data visibility to logistics providers	1
Postage assessment	1
Support for preparation types	1
Mail.xml	1
Stability of business rules	1

- **Q:** Need to be clear in understanding the error. Who is responsible and what is the charge?
- **Q:** For a comingled mailer, what are the benefits of eInduction for the long term?
- Software incompatibilities
- Difference in reporting between *PostalOne!* and SASP side

eInduction Status

- eInduction volume is around 36% with 70+ participating mailers
 - 24% of USPS appointments are 100% eInduction containers
 - The Postal Service tracks if it has a misshipped that is accepted and a non-expected container that is paid
 - USPS is currently measuring scan compliance for SV sites
- **Q:** PVDS Scan Compliance Process?
 - **A:** Every Full Service container that is paid, released, and transported into facilities on mailer transportation is a part of PVDS Scan compliance
- **Q:** When does the Postal Service scan the placards?
 - **A:** The Mailer has to have an appointment open for the Postal Service to be able to scan the placard. USPS data would capture if this isn't happening
- **Q:** According to the industry some current scan compliance on the non-SV sites is poor. Can we establish a baseline before the scan compliance is initiated?
 - **A:** At the non-SV sites, the Postal Service selected the sites that were vocal. Some of these sites are those sites we have issues with

Proposed *PostalOne!* Mailer Outage Process

- **Q:** How do we link those pallets to a remedy ticket so we can identify when to accept these pallets?
 - **A:** In the proposed solution if a mailer can't get a job on the dashboard the mailer opens a ticket with the Helpdesk and provides the remedy tickets, impacted entry facilities and 99M barcodes. The mailer can ship after the ticket is created. The Helpdesk will maintain a log of these files. If the file has not made it to the dashboard, our FAST Helpdesk will use the logs to see if it was part of the Remedy ticket. If so the desk will instruct the dock employees to process the mail.
- **Q:** eDoc updater?
 - This is just for those instances when we don't get it on the dashboard
 - If you are a eDoc mailer the national policy is to give an eDoc
- **Q:** In reference to finding a better way to supply information to the FAST Helpdesk. What kind of data does the Helpdesk need? Excel file? Other file?

- **A:** The Helpdesk needs the Remedy Ticket, Locale key of the entry point, and the 99M barcode
- **Action:** Set up a dedicated meeting to figure out the outage process

Industry Issues List from March 2014

- According to the industry, the first four issue are resolved
- **Q:** What are we doing with closing the issues list?
 - **A:** The misshipped issue is now a new issue, as is the data timeless. Issues will be closed out that USPS sees as closed. For the issues that have additional comments from IDEAlliance, move these to the bottom of the list
- Industry Item 4
 - USPS see this as closed but it is an ongoing training issue
- Industry Item 8
 - USPS has a process and just needs to finalize it
- Industry Item 9
 - Tom Glassman and Kevin Bray are attending a meeting in reference to this
- Item 10
 - **Q:** When are we going to remove this obstacle?
 - **A:** We will keep this filter in place.
 - **Q:** Why would you segregate the view of the information from the end user so they could not see what was or was not eInduction?
 - **A:** Take the visibility of the eDoc flag for third parties
- Item 12
 - This is pending deployment of the IMDAS solution
- Item 13
 - For customers that are participating in Seamless, if you have an undocumented container and undocumented piece scans then there is an issue. container
 - With the August release the piece scans will help solve the undocumented containers
- Item 14
 - **Q:** Is that one at a time or can you send a whole list of pallet ID's?
 - **A:** The one at a time option will be in October. It is taking longer to figure out if one can upload an Excel or CVS file.
- **Q:** Is eInduction mandated?
 - **A:** No. This is still an optional program. It won't be mandated until once all the facility types are covered and once all the product types are covered
- **Q:** Do mailers need eInduction to drop at a BMEU if they are Seamless?
 - eInduction is specific for mailer shipments to a processing facility
 - If it is not getting verified at the mailer facility and it is dropped at a BMEU it does not need Seamless, in those First Class scenarios

eInduction Systems

Explain How SASP and PostalOne! Interact

- Will be reviewed in an upcoming MTAC meeting.

Mail.XML Test Cases

- Mail.XML messages have been tested as part of the current and previous *PostalOne!* CAT testing

Meeting Summary and Major Outcomes

- Reviewed mailer obstacles to eInduction
- Proposed *PostalOne!* Mailer Outage Process and received feedback
- Begin in-depth review of Industry Issues List

Action Items

<i>Date Created</i>	<i>Action Item</i>	<i>Task Owner</i>
8.21	Schedule a meeting to finalize the Mailer Outage Process to share with the Industry	USPS
8.21	Explain how SASP and <i>PostalOne!</i> Interact in an upcoming MTAC meeting	USPS
8.21	Review and finalize Issues List	USPS