

MTAC 138

July 30, 2014

- **Roll Call + Review Minutes from Previous Meeting**
- **eInduction Thresholds**
- **3rd Party Visibility**
- **Attribution of Mis-Shipped Errors**
- **eInduction Systems**
- **Scanning Expansion to Non-SV Sites**
- **March 2014 Issues List/Next Meeting**
- **Action Items**
- **eInduction Status**
- **Questions**

- **Roll call for meeting minutes accuracy**
- **Minutes from July 16th meeting have been distributed and posted on MITS**
- **Confirm items closed during previous meeting:**
 - Discuss SV expansion with SV team
 - Provide details on setting up a subscription to the eInduction Mailer Summary Reports
 - Provide screenshots of eInduction Job and Container Summary Reports
 - Provide supporting information and descriptions of use of ORIGIN in locale key field (August 2014 Release)
 - Confirm with CAT tests if other prompts required to search by date in the Shipping Summary Report
- **Questions or concerns?**

- **Invoices will not be generated for eInduction errors after the August release**
- **Updated recommended eInduction thresholds based on analysis of mail quality for jobs with eInduction content from March 1 to May 31**
- **The following methodology was used to determine the new recommended eInduction thresholds**
 - Randomly sampled 70% of mailer jobs with eInduction content
 - Removed outliers, then calculated the mean error percentage and standard deviation
 - Calculated the error percentage and one, two, and three standard deviations
- **Recommended thresholds will be reviewed quarterly and when eInduction adoption reaches 50%, 75%, and 90%**

| Error | Current Error Threshold | Contact Threshold-Proposed | Egregious Threshold-Proposed |
|------------|-------------------------|----------------------------|------------------------------|
| Duplicate | 2% | 0.17% | 0.33% |
| Misshipped | 2% | 1.05% | 2.00% |
| Payment | .1% | 0.00% | 0.00% |
| Zone | 1% | 0.01% | 0.02% |

| | Duplicate | Misshipped | Payment | Zone |
|------------------|-----------|------------|---------|---------|
| Mean | 0.0147% | 0.10% | 0.00% | 0.0004% |
| Std Dev | 0.16% | 0.95% | 0.00% | 0.01% |
| Mean + 1 Std Dev | 0.17% | 1.05% | 0.00% | 0.01% |
| Mean + 2 Std Dev | 0.33% | 2.00% | 0.00% | 0.02% |
| Mean + 3 Std Dev | 0.49% | 2.96% | 0.00% | 0.03% |

- **Proposed Solution for 3rd Party Visibility of Payment and Induction Status**
 - Barcode lookup via report available on the BCG homepage
 - BCG login is the only access requirement
 - Enter single/multiple barcodes

- **Report Output**

| IMcb | Payment Status | Unload Status | Induction Status | Scan Date/Time | Scan Facility |
|-------------|---|---------------|------------------|----------------|-----------------|
| 99M-----001 |  | None | None | None | None |
| 99M-----002 |  | Expected | Accepted | 1000 7/29/2014 | Dulles-X29745 |
| 99M-----003 |  | Not-Expected | Rejected | 1001 7/29/2014 | Dulles-X29745 |
| 99M-----004 |  | Misshipped | Rejected | 1230 7/29/2014 | Suncoast-007646 |
| 99M-----005 |  | None | Accepted | 1300 7/29/2104 | Tucson-Z10944 |

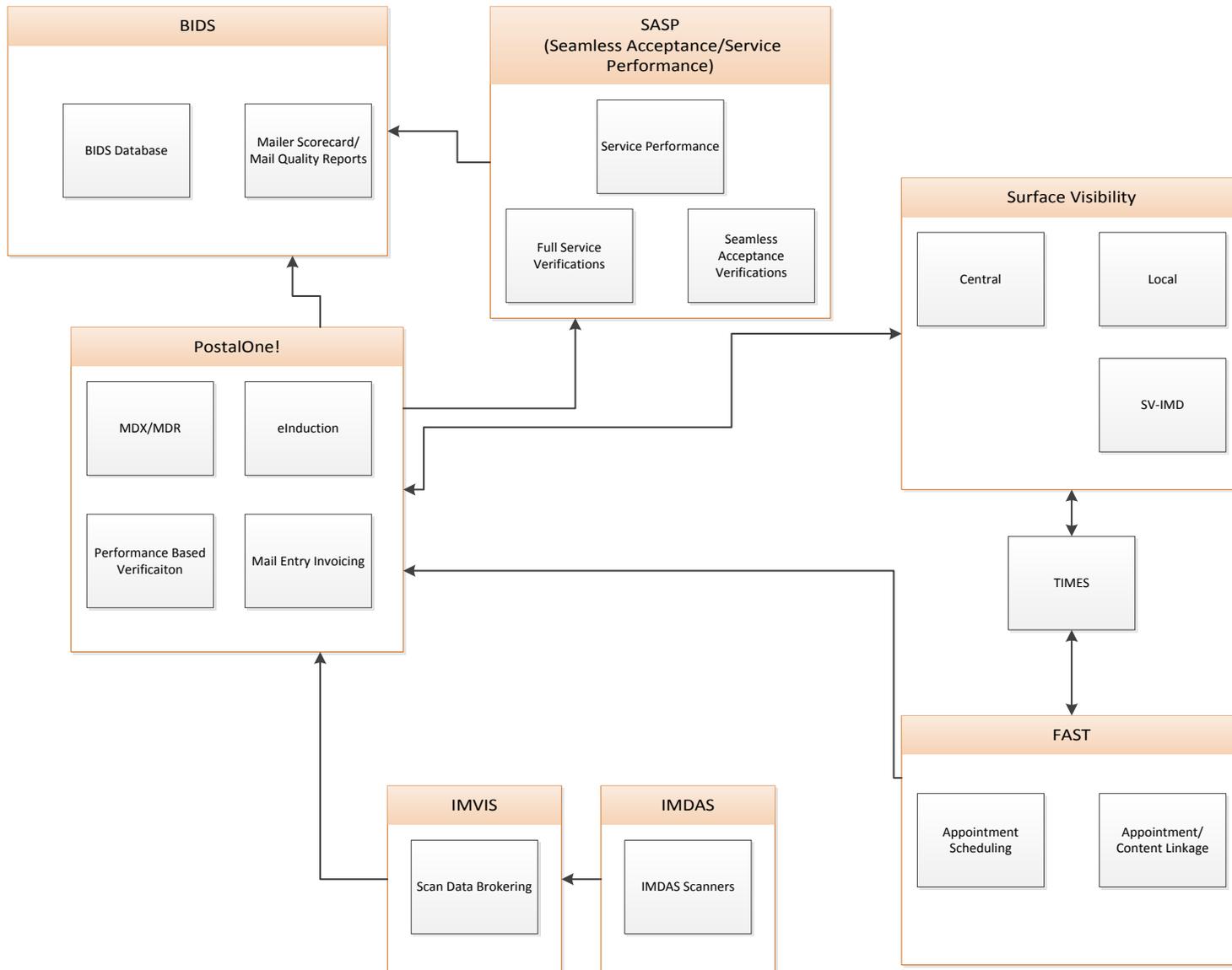
- **USPS will attribute mis-shipped errors to the eDoc submitter**
 - Replaces plans to automatically attribute to Transportation Carriers or a Default CRID
 - % in error and threshold will be calculated for the eDoc Submitter CRID
- **The Mailer Scorecard Mail Quality Error Detail Report will include the Transportation Carrier/Appointment Scheduler data for mis-shipped containers**
 - Screen shots on next slide

- Mail Quality Error Detail Report**

| eDoc Submitter | | Transportation Carrier | | Error Type | Error Code | # Errors |
|----------------|----------------|------------------------|------------------------|--------------------|------------|----------|
| 94539993 | CHICAGO MAILER | 12345678 | SHAPIRO TRANSPORTATION | Appointment | E14 | 1 |
| | | | | Barcode Uniqueness | E45P | 4 |
| | | | | Entry Facility | E29P | 9 |
| | | E4P | 31 | | | |
| | | 87654321 | ABC LOGISTICS | Appointment | E14 | 231 |
| | | | | Postage | E11P | 5 |
| Entry Facility | E29P | | | 5 | | |

- May also be accessed by drilling from the new report eInduction Errors by Transportation Carrier and Job Drill**

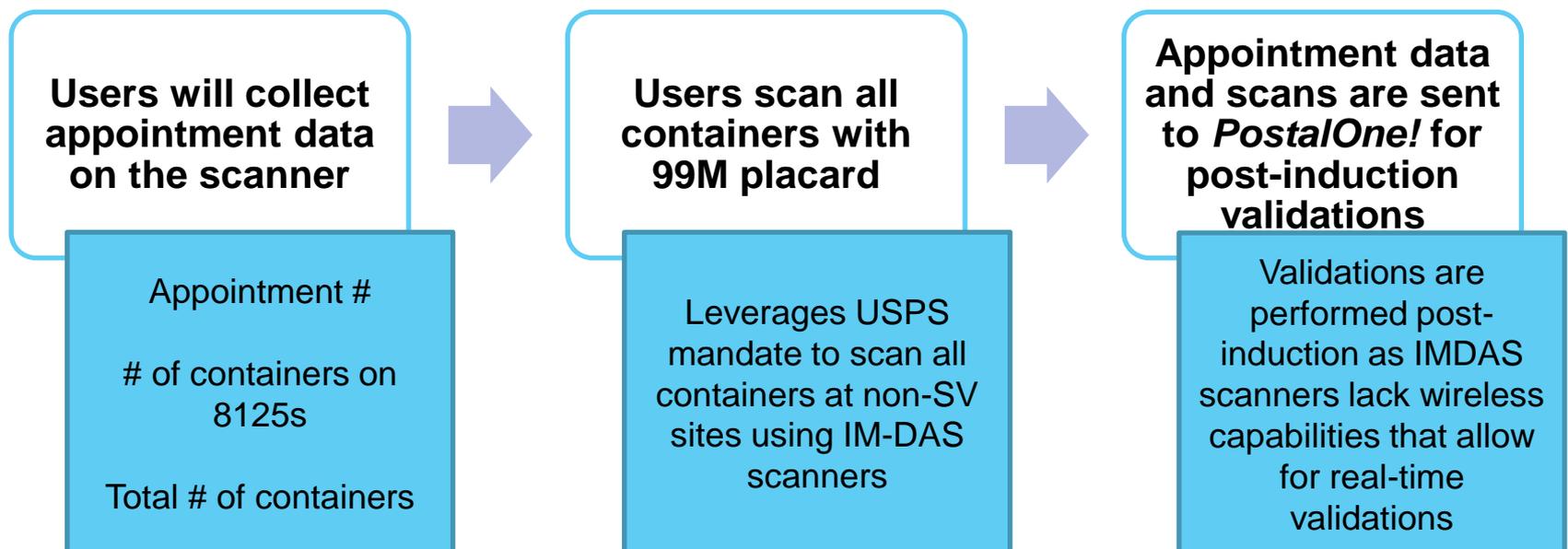
| eDoc Submitter | | Transportation Carrier | | Mailing Group ID | Customer Group ID | Job ID | User License Code | Mailing Date | Error Type | Error Code | # Errors |
|----------------|----------------|------------------------|------------------------|------------------|-------------------|----------|-------------------|--------------|----------------|------------|----------|
| 94539993 | CHICAGO MAILER | 12345678 | SHAPIRO TRANSPORTATION | 60545662 | | EIN00110 | ZJSS | 6/23/2014 | Entry Facility | E29P | 2 |
| | | | | 60546965 | | EIN00403 | ZJSS | 6/23/2014 | Entry Facility | E29P | 2 |
| | | | | 60556345 | | EIN01B02 | ZJSS | 6/23/2014 | Entry Facility | E29P | 1 |
| | | | | 60588260 | | EIN00119 | ZJSS | 6/23/2014 | Entry Facility | E29P | 2 |
| | | | | 60588336 | | EIN0012B | ZJSS | 6/23/2014 | Entry Facility | E29P | 2 |



- **Current**
 - All statements for a job must be reversed before cancellation
 - Upon Job cancelation
 - Job and Container records removed from *PostaOne!/MDX* tables
 - Container records remain in *PostaOne!/eInduction* tables linked to the original job
 - This is a defect scheduled for fix in October 2014

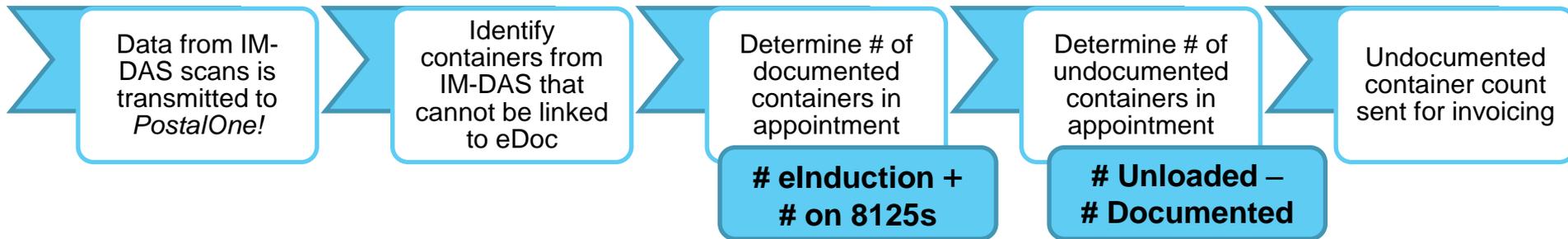
- **Post-October**
 - Cancelling a job removes the containers from the eInduction tables
 - Prevents issues with re-using the containers on a new/same job
 - Duplicate errors
 - Multiple instances of containers

- **IM-DAS is the scanning solution used at non-SV locations**
- **The formal name for the non-SV solution is “IM-DAS Mailer Shipment”**
- **High level process flow:**



- **Post-induction validations will be performed on all scanned containers to determine if additional postage is due:**
 - Payment
 - Mis-shipped
 - Duplicate barcodes between appointments
 - Entry point discount
 - Zone
- **Additional postage may be collected for any undocumented containers or containers that failed post-induction validations**

- **Undocumented containers will be identified by the system through the following process:**



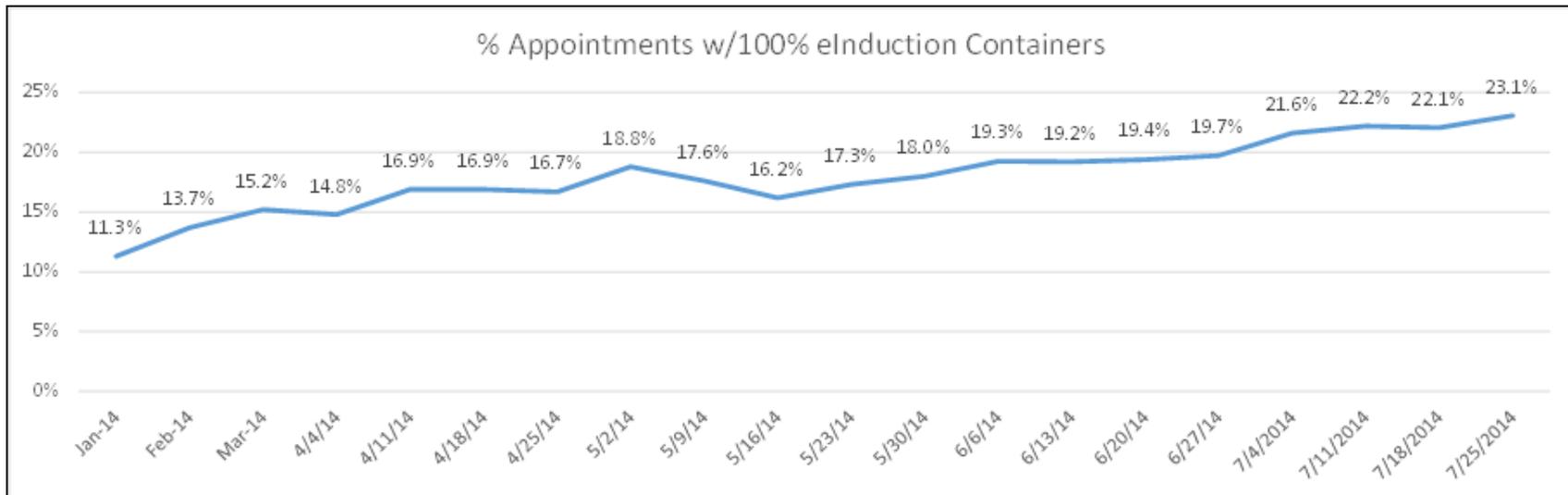
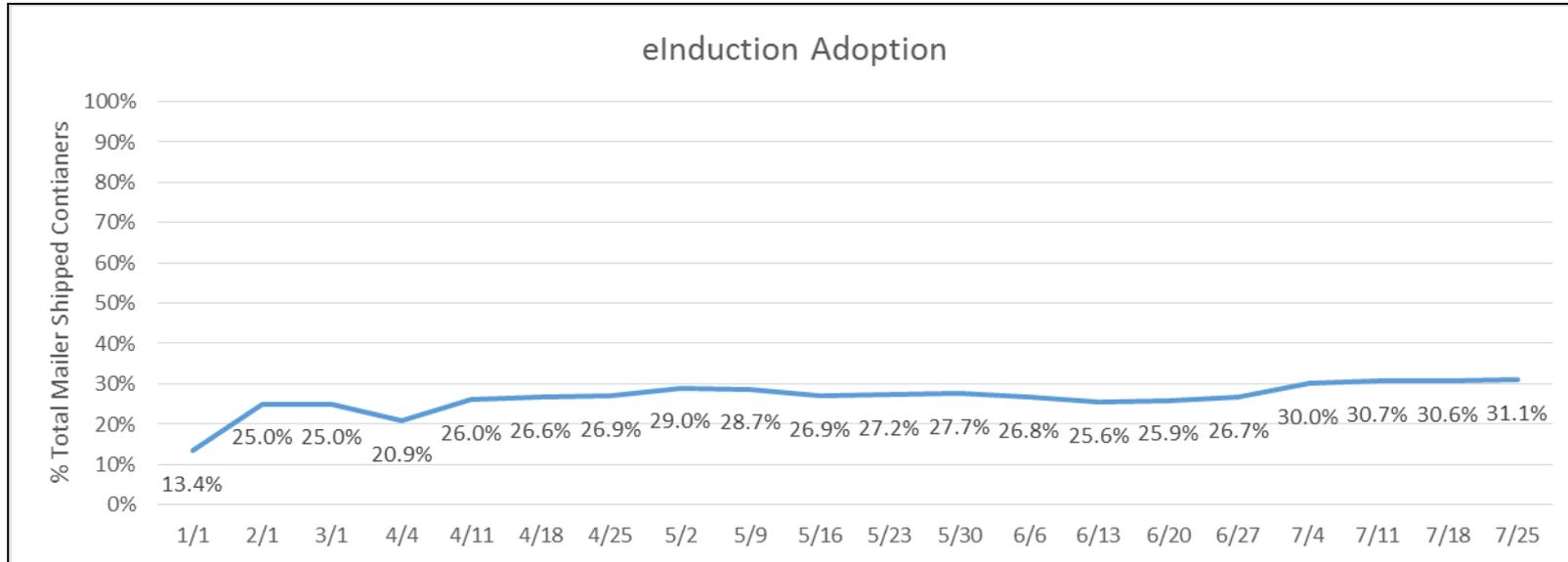
- **Undocumented containers will be invoiced to the MID in the container barcode**

- **Responses to all issues provided are attached**
- **Coverage of items**
 - Previous MTAC meetings
 - Today's meeting
- **We will have an in-depth discussion at the next meeting**

- **March Issues List**
- **eInduction Roadmap**
- **eInduction Guide to Mailers**

- **OPEN ITEMS:**
 - ~~Explain how SASP and PostalOne! interact~~
 - ~~Cancelled jobs + reporting~~
 - ~~Present proposed revisions to invoicing thresholds to MTAC 138 workgroup~~
 - Schedule webinar with mailers on eInduction reports in August
 - Provide updated SV site list based on network consolidation
 - Provide draft of eInduction Certification to industry
 - Review and discuss the value of incentive for 100% eInduction
 - Share details on EIN invoicing process with MTAC 138 group
 - For non-SV solution: Confirm if there is no content available in FAST if an error will occur
 - **No EARLIER THAN AUGUST 8** - August 2014 Release
 - Provide a 1-page guide on enabling barcode-content association via eDoc for one-time appointments after CAT testing
 - Provide description of the requirements for the production flow at the plant for non-SV sites from a mailer perspective

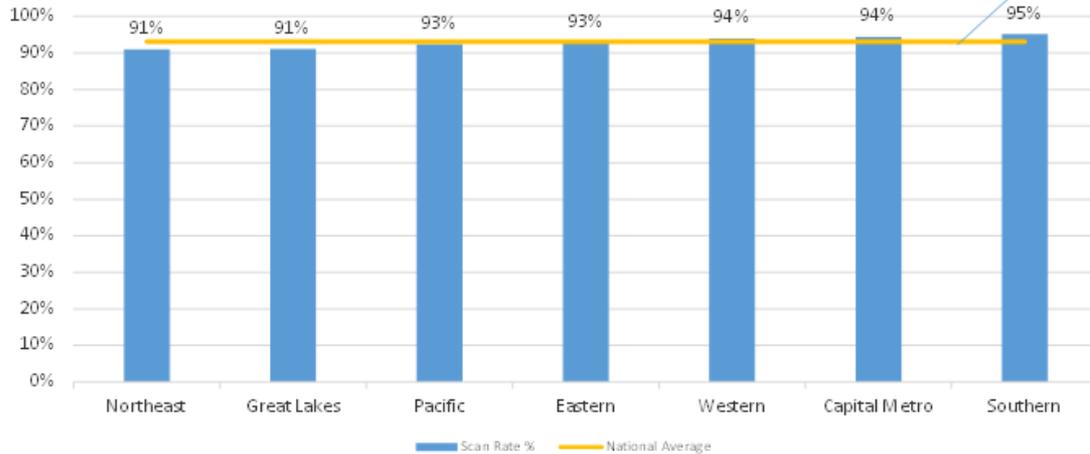
- **OPEN ITEMS:**
 - Explain how data from non-SV site verifications are shown on report
 - Confirm *PostalOne!* data comparison for a paid container
 - Review feasibility of including error information on Mailer Scorecard around the number of eInduction containers incorrectly included on 8125 counts
 - Review IT system design to ensure that eInduction containers included on 8125 counts will not result in system failure(s)
 - Work with IT Teams to develop date range functionality for Shipping Summary Report
 - Work with SV Team to determine potential impacts of entry point scan information alignment error



PVDS Scan Compliance % by Area

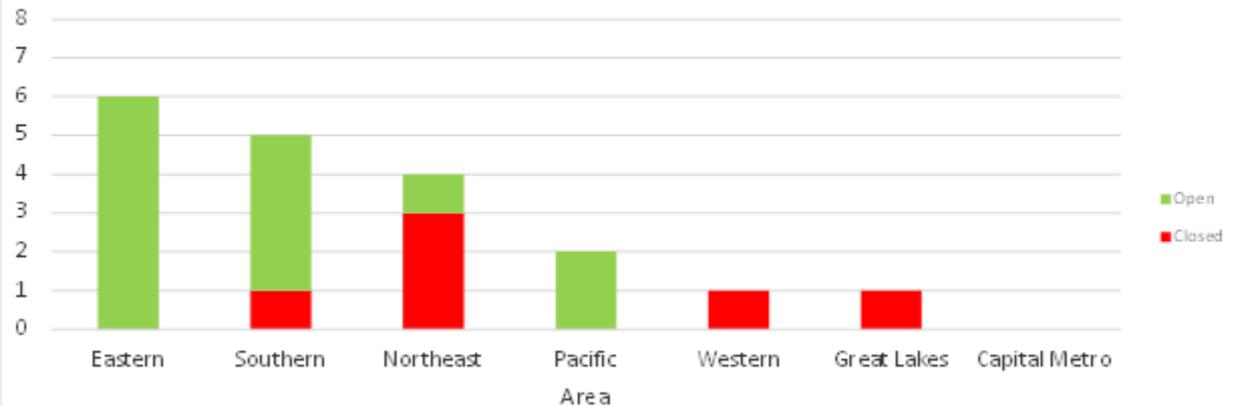
Report Date: 7/28/2014

For containers processed 7/19-7/25/2014

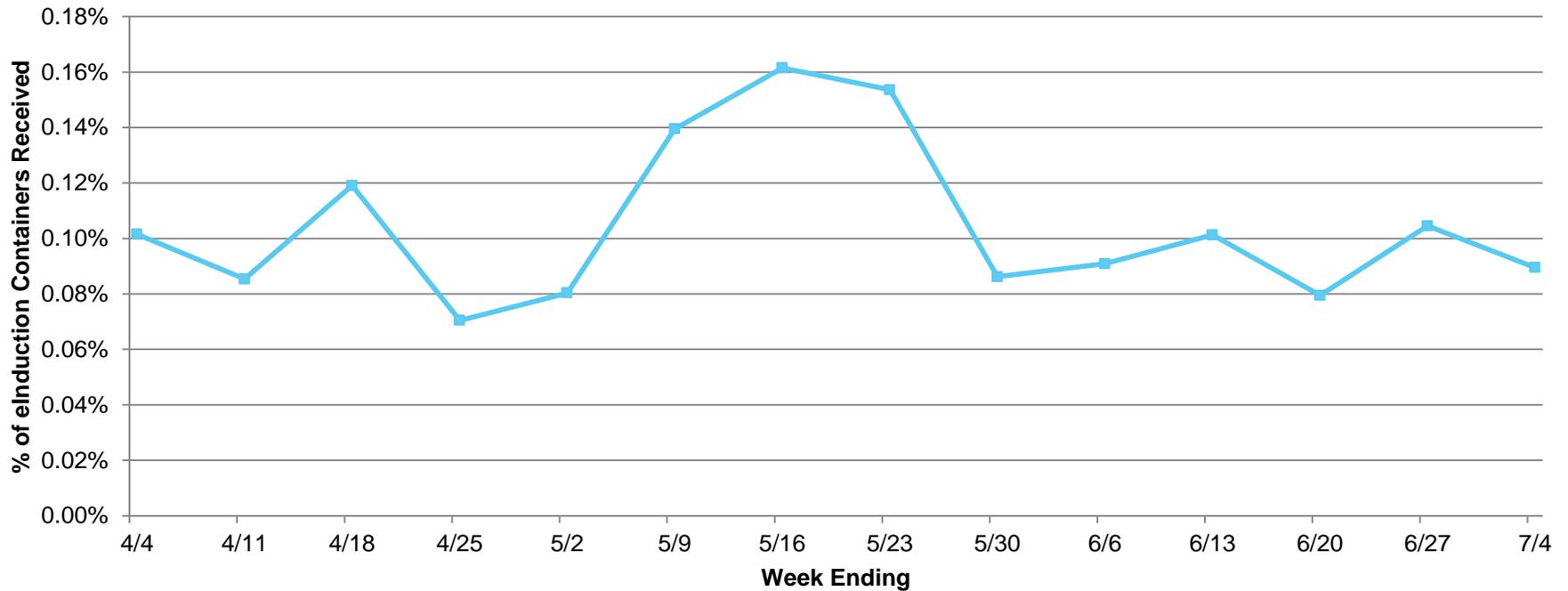


Process Compliance Issues

7/19 - 7/25/2014



All Misshipped Containers (Rejected and Accepted)



Rejected Containers (Includes Expected, Mis-Shipped: Should Accept)

