

**eInduction  
MTAC 138  
05.07.2014**

*Agenda*

Reference Material: MTAC138\_2014\_05\_07.pptx

- **Roll Call**
- **Review Meeting Minutes from Previous Meeting**
- **Review Draft Resolutions to Industry Issues – Priority #3**
- **Actions from Previous Meeting**
- **Questions**
- **Appendix: Weekly Metrics Report**

*Attendees*

- |                     |                    |                     |
|---------------------|--------------------|---------------------|
| ▪ Anne Skroch       | ▪ James W          | ▪ Lynda Hurley      |
| ▪ Annette Rekowski  | ▪ Janine Sarli     | ▪ Melissa Scheidler |
| ▪ Anthony Frost     | ▪ Joe Bailey       | ▪ Michele DeGuido   |
| ▪ Beth Lavati       | ▪ John Graham      | ▪ Michelle Zalewski |
| ▪ Call In Users = 7 | ▪ John Sexton      | ▪ Monica Lundquist  |
| ▪ Charley Howard    | ▪ John Whittington | ▪ Steve Colella     |
| ▪ Dave Meyers       | ▪ Kevin M. Elkin   | ▪ Tom Glassman      |
| ▪ David Gorham      | ▪ Linda Gustason   | ▪ Tony Cheever      |
| ▪ Douglas Gamroth   | ▪ Lisa Bowes       |                     |

*Notes*

**Roll Call**

**Review Meeting Minutes from Previous Week**

- Minutes from April 23<sup>rd</sup> meeting have been distributed and posted on MITS
- Questions or concerns?

**Review Draft Resolutions to Industry Issues – Priority #3  
(Current delivery confirmations are not sufficient for industry)**

Begin review of proposed resolutions to USPS Ref #9 and #10:

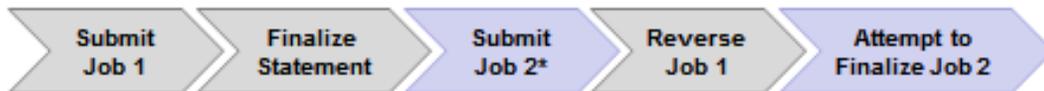
- Ref #9
  - Current Situation
    - It will be difficult to grant 3PL (3<sup>rd</sup> party logistics) external visibility to either the Shipping Summary Report or MicroStrategy
    - Mailers will likely need to facilitate the dissemination of the necessary information to 3PLs
      - Mailers have 2 options for delivery confirmation:
        - 1) Shipping Summary Report (in *PostalOne!*)
        - 2) Container Status Report (in eInduction MSTR)
  - Future Functionality – will allow 3PLs to review delivery confirmation data
    - 3PL future functionality
      - 1) ContainerStatusQueryReport
        - Will be updated with the July 2014 release

## 2) AppointmentCloseout

- Queries will allow for appointment closeout information to be pulled
- Update
  - Process doesn't work for Seamless

### Actions Items from Previous Meeting

- Industry needs to provide additional .XML message scenarios
- ~~Share Service Talks~~
- ~~Set up sub-group for logical mailers~~
- Statement Reversal Process - Defect CR 3378 (SA)
  - Process in use currently (if Job 2 has same content as Job 1 but different ID):



- This process previously resulted in 2 Duplicate Container errors
- Errors were recently downgraded to warnings, as a temporary fix until the larger issue can be resolved
  - **Q:** When did that shift occur? Is it internal?
    - **A:** As of the 26<sup>th</sup> of April
  - **Q:** Previously experiencing *PostalOne!* issue - ran some kind of script to resubmit jobs without notifying them, which showed up as failures and were accidentally getting 2 jobs out
    - Followed by cancel reversal issue where they were unable to get rid of either of these issues
    - **A:** Even if everything was paid for, different pallet IDs linked to canceled jobs likely would all have showed up as Unexpected
- **\*\* Escalate** to BMS and the eInduction team **early** if reversals are required for statements with eInduction containers
- Induction Issues block (Induction Status) for Container Status Query messages
  - Next Steps
    - Temporary solution: Saving My Reports to Shared Reports
    - In the next release the following blocks will be added to provide more information on induction closeout and post-induction validation:
      - InductionCloseoutInfo
      - PostInductionValidation

### Weekly Metrics Report

- Reporting: We are doing more in terms of reports and it allows us to identify places for improvement
  - Daily container/compliance issue reports
  - Scan of pallets is being scrutinized every week
    - For example, drawing attention to a site in Louisiana and reinforcing the emphasis on scanning is improving numbers
- This is month to date report
  - **AXN:** Double check %s for total appointments as the numbers are very low and do not sum to 100%
- 29% of PVDS are eInduction (are increasing, continue to add customers and CRIDs every week)
  - Now are around 98 CRIDs (49-50 customers)
- Service Talk: 8125 is **not** a required postal document
  - 111 scanned as Not Expected but Manually Accepted, which is significant
    - **AXN:** Will need to follow-up with site and investigate why they are not go through the help desk to resolve this

- Found that we still have some customers that might be submitting 8125 with mail (that matches the mail), leading dock employees to accept these mailings regardless of what scan says even though they should not be doing this
- **AXN** Send out Error Codes and what they mean (on the Ship report; are experiencing an unrecognized message on the right side)

## Questions

- **Q:** How is MisShipped / Should Accept determined?
  - **A:** MisShipped that should be rejected are those identified as MisShipped, where customer has not flagged as MisShipped / Should Accept
- **Q:** How are Duplicate pallets recognized?
  - **A:** Duplicate pallet will appear Undocumented (duplicates recognized by appointment)

**AXN:** Kelly will sent out dial-in information for face-to-face meeting on May 22

## Meeting Summary and Major Outcomes

- Resolved Priority #3 for industry to accept scan as delivery confirmation
- Communicated future functionality to address 3PL visibility of delivery confirmation for Priority #3
- Clarified Statement Reversal Process prior to July release and after
- Addressed next steps for Induction Issues block (Induction Status) for Container Status Query messages

## Action Items

<i>Date Created</i>	<i>Action Item</i>	<i>Task Owner</i>
5.07	Send out 05.07.2014 minutes and post to MITS	USPS
5.07	Send out dial-in information for May 22 MTAC 138 face-to-face meeting	USPS
5.07	Confirm percentages for total appointments on most presented month-to-date Weekly Metrics Report	USPS
5.07	Send out Error Codes and what they mean	USPS
5.07	Prepare draft resolutions to industry issues – Priority #4	USPS