

MTAC 138 - eInduction Meeting Notes

09.11.2013

Agenda

- Update
- 3rd Party Logistic Providers
- Undocumented Container
- PostalOne! Outage
- Other issues

Key Discussions

- Attendees:
 - Kelly Lorchick - eInduction
 - Jesse Davidson – eInduction
 - Garrett Hoyt
 - Joe Bailey
 - Etc.

Update

- Deployment status is delayed to ensure everyone is adequately trained and avoid delays at the dock
- List of PVDS facilities with 24-hour contact phone number will be shared after meeting

3rd Party Logistics Providers

- Surveyed providers for interest/awareness about eInduction
- On Thursday, September 12, participants are invited to attend a call to discuss eInduction

Fixing Undocumented Container For Logical Mailers

- Currently it is possible to add a record after mail finalization for undocumented containers.
 - Mail.dat won't allow you to do this after finalization
 - Mail.dat mailers may not be capable of using XML messages (ContainerManifestCreateRequest)
 - Mailers with this issue have to cancel and re-submit the statement to correct
- Will hold separate discussion to identify solutions

PostalOne! Outage

- Several options to handle PO! localized outage:
 - Return to hard copy 8125
 - Give employee PO! Helpdesk ticket number
 - Ruled out as an option after last weeks discussion
 - Provide the impacted MIDs to PO! Helpdesk
 - MIDs included in Remedy ticket, FAST helpdesk will have access
 - FAST helpdesk will use the MID to determine if not-expected containers have been impacted by an outage.
- National outages: broadcast to all sites; contingency process used until outage resolved.

Conclusion

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- Follow up on:
 - Transportation updates for one time appointments
 - Improving process to associate content to appointments
- Meet weekly until end of October

Questions/Comments

- For some jobs they may have both the hard copy 8125 as well as flagged as eInduction, what should we do about this?
 - Kelly Lorchick: Do not job's containers as eInduction to reduce confusion at the dock.
- As part of the contingency in a PO! Outage will the mailers in addition need to provide paper?
 - Jesse Davidson: The current process you provide hard copy, however in eInduction we want to continue sending containers without the 8125 form if possible.
- Using the MID to resolve PO! outage, isn't it possible that not all containers with the same mid will be affected by the PO! outage?
 - Kelly Lorchick: Yes, but the containers not affected by the outage should get an accepted scan.
- For non-SV sites are there any change in process to eliminate requirement to associate content to appointments?
 - Kelly Lorchick: We are considering other options, including simplifying the process to associate content.

Action Items

- (USPS) Set up meeting to discuss fixing rejected containers from logical mailers
- (USPS) Send expanded version of XML messaging overview
- (USPS) Create weekly meeting invites