

# MTAC 138 January 30, 2013

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## Key Discussion Points:

- January Functionality
  - CAT testing was completed before the release and all core functionality passed
  - Some minor defects were identified during CAT, but fixes have been created and the functionality is expected to work correctly post-release
  - Two main features, duplicate barcode detection and re-release of containers by the Helpdesk, are expected to function correctly after the January release
    - This allows us to move forward with eInduction deployment
- April Functionality Fix
  - The Container Manifest message to upgradenon-eDoc containers to eInduction will be corrected
- *PostalOne!* Helpdesk Process
  - Container resolution re-release process was utilized while at the DV Daniels pilot this week (1/28 – 2/01)
  - The resolution process works as expected and occurs within a reasonable window of time
  - Helpdesk training with NCSC is taking place this week (1/28 – 2/01)

## Action Items:

- Email Kelly Lorchick additional topics for the MTAC 138 Face-to-Face Meeting (Mailables)

## Questions/Comments

- Is it a common practice for containers to be finalized up to three weeks prior to induction?
  - Danielle Capelite: Yes, finalizing 21 days before induction would not be an anomaly. Many facilities will go into the system and create a long window for the mail to be inducted.
- What do we do with MLOCR/Logical containers?
  - Steve Krejcik: These pieces have already been included in the eDoc and are expected at the post office. However, they are in a container that is rejected. Would the clerk be able to scan pieces within the container to confirm if it should be accepted?
  - Kelly Lorchick: No, the SV devices are only able to read the container level scans. Piece level scans are taken during the Seamless part of the process.
  - Danielle Capelite: It was previously discussed that the mailer would be contacted before rejecting the container. Is this something we could do?
    - Container resolution process will be reviewed at the MTAC face-to-face
  - Kelly Lorchick: As long as the container has a 99M barcode the *PostalOne!* Helpdesk will be able to search for that barcode in submitted eDocs.
- What is the workaround if eDoc submission fails?
  - This will be addressed at MTAC face-to-face