

## MTAC 138 Meeting Notes

7/25/2012

- Pilot Update
  - Process:
    - Simulated a paperless environment at the Dulles P&DC for the past 3 weeks
    - Targeted full eInduction load from pilot mailers
    - Withheld 8125 paper forms from dock personnel who relied on SV-IMD scans to accept containers
    - Resolved Not Expected containers as they were scanned by searching for the 99M barcodes in the eInduction reports in PostalOne!
  - Data:
    - 842 Scanned Containers
    - 22 Unscannable Containers: Assumption was that the loads would be full eInduction, but received some mixed loads as well (non-barcoded containers). Some of these unscannable containers had damaged barcodes
    - 126 Not Expected Containers: Was able to resolve 68 of these containers through the PO! Help Desk process
    - 68 Not Expected – Paid Containers: 99M barcodes were found as Paid in PO! but the data was not transferred to the SV application
    - 20 Not Expected – Unpaid Containers: Majority of these containers were periodicals that should be addressed through the Continuous MID solution. Rest of containers were not paid for which is an acceptance issue, not an eInduction issue
    - 38 Not Expected – Not Found Containers: These jobs were not part of an eInduction load. These containers were part of a mixed load
  - Questions:
    - Question (Joe Bailey from Monticello Software): How significant of an issue are the Unpaid and Paid – Not Expected containers?
    - Answer: Most of the Unpaid containers were periodicals which will be remedied in the future through the Continuous MID solution. The Standard Mail that was Unpaid, however, was returned (only 4 containers out of the 20). The 68 Not Expected – Paid containers were resolved as they were scanned on the dock. In the future, dock personnel will look up the container barcode in PO! to ensure payment (takes 1-2 minutes to look up each barcode)
    - Question (Joe Bailey from Monticello Software): Compared to a normal workload and assuming that similar results will be encountered, how much of a burden is the resolution process? What is the magnitude of the change?
    - Answer: The biggest time delay with drop shipments is the verification of the 8125 forms. There may be some delays with resolving Not Expected containers, but looking up 99M barcodes would only take a few minutes. We expect the number of Not Expected containers to improve as the system issues are addressed (for example: Continuous MID for Unpaid periodicals). However, there is a possibility that the resolution process will have an impact on both the Acceptance Site and the Help Desk.
    - Question (Joe Bailey from Monticello Software): Will Not Expected – Not Found containers be more common than you expect in the future?
    - Answer: Those containers are not intended for eInduction. They would have accompanying 8125 forms to prove payment. Those containers were part of a mixed load, which would still require 8125 forms for non-eInduction containers. It is possible that a mailer fails to flag a

container as eInduction when they mean to, dock personnel can execute a report to determine if that container is cleared or not.

- Question (Joe Bailey from Monticello Software): There is a possibility that USPS personnel will release containers they believe to be eInduction but are not and do not have supporting 8125 forms. How will that situation be avoided?
  - Answer: That check is incorporated in the acceptance process. There are two ways to accept a container: with 8125 forms or being cleared in Shipping Summary Report. The 8125 will be eliminated for eInduction containers only. USPS personnel at entry and origin sites will ensure that correct process is followed for non-eInduction containers.
- Updating non-eInduction containers via Container Status Message: Phil is not present in the meeting so discussion of this agenda item will be postponed to a later date
  - Container Manifest Message
    - Have not seen anyone use this method to mark containers as eInduction:
      - Question 1: Why are people not using this method?
      - Question 2: What related issues do we need to address?
    - Deb Damore (Fairrington): It is too challenging to get information on a pallet-level for containers from 3<sup>rd</sup> Party Consolidators. Don't see the need to provide a Postage Statement ID for mailings.
    - Shariq Mizra (USPS Contractor): Agree with Damore. Need to automate the process. The January 2014 announcement that mailers must adopt Full Service to receive discount was meant to address mixed mailings. However, if USPS requires Full Service, this solution becomes a moot point.
    - Questions:
      - Question (Deb Damore from Fairrington): When will eInduction functionality be deployed to Springfield?
      - Answer: The week of August 20<sup>th</sup>