

**MTAC 137 Work Group “Full Service Feedback”  
Minutes  
Thursday March 3, 2011  
4:00 PM – 5:00 PM EST**

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**Agenda Items**

- + Review of Minutes
- + Other
- + Next Meeting

**Review of Minutes**

- + Minutes reviewed
- + Question: What are the consequences of not passing the certification? Answer: There is not a consequence to the mailer; however the Postal Service is not able to use the jobs/data for service performance measurement.

**Mail Preparation and Data Quality Dashboard Presentation**

- + Presentation reviewed
- + Question: What happens if the CRID is not included with the electronic documentation? Answer: There is backend process used by SASP to translate the MID into a CRID. The MID contains the name and address and associates to a CRID.
- + Please email mock ups of enhancement request to Kathryn Mackey and we will start a list of enhancements for the dashboard along with attachments.

**Next Meeting**

- + Thursday, March 10, 2011 – 4:00 PM to 5:00 PM EST
  - o Dial in: 866 567-8049
  - Meeting ID: 9943294

**MTAC Meeting Calendar**

The meeting schedule for Work Group 137 is now posted on MTAC Issues Tracking System (MITS) under “**Meeting Calendar.**” To view Meeting Calendar, the steps are:  
Business Customer Gateway  
National Customer Support Center - RIBBS (listed under "Customer Support") MTAC (last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")

<http://ribbs.usps.gov/index.cfm?page=mtac>

Sign on with user name WG 137 and password fsfb345

Click on “Work Group”

Click on “Meeting Calendar”

Click on desired “Issue Title” to view schedule information.

**MTAC Issues Tracking System (MITS)**

- + To view previous postings of minutes and other Work Group documents, the steps are:
  - Business Customer Gateway
  - National Customer Support Center – RIBBS (listed under “Customer Support”)
  - MTAC (last tab on left menu)
  - MTAC Issues Tracking System Login (listed under “Important Links”)  
<http://ribbs.usps.gov/index.cfm?page=mtac>
  - Login:  
Username = WG 137  
Password = fsfb345
  - Click on “Work Group”

- Input "137" in Work Group Issue Number and click "Search"
- Click on "View Minutes"
- Click on desired filename