

# MTAC 137 Work Group “Full Service Feedback” Minutes

Thursday, January 13, 2011

4:00 PM – 5:00 PM EST

Dial In: 866-567-8049 Meeting ID: 9943294

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## Agenda Items

- + Review of Minutes
- + Intelligent Mail Changes
- + New Issues
- + Next Meeting

## Review of Minutes

- + Minutes reviewed
  - o No corrections

## Intelligent Mail Changes

- + Full-Service Discount Removal for eDoc Errors
  - o Postponed – no new date
  - o Working with MTAC 137 for options to turn off functionality (CR will be submitted)
  - o Updating RIBBS with new information

Mailers would like to continue to receive the invoice reports stating clearly that it is not an invoice.

- + Full Service ACS Billing
  - o Functionality enabled in November release
  - o Postponed – no new date
  - o Updating RIBBS with new information

The Postal Service will not implement any billing for Full Service ACS at this time.

- + POSTNET Conversion to IMb for Automation Discount
  - o Scheduled to be implemented in May, 2011
  - o Postponed – no new date
  - o Updating RIBBS with new information
  - o Removing posters and other information with May, 2011 dates from BMEU
  - o Creating internal and external messaging

- + Planet Code
  - o Retirement postponed – no new date
  - o Continued use for CONFIRM

- + Mailing Services Price Change
  - o April 17, 2011
  - o Includes First Class Mail, Standard Mail, Periodicals, Package Services and Extra Services
  - o Redlined postage statements available today (1/13/2011)
  - o New prices can be viewed online on Postal Explorer at [pe.usps.com](http://pe.usps.com)

## Other

Our goal is to review issues, remedies/enhancements and message customers, providing a more efficient reporting process. We are currently developing scenarios for the CAT environment illustrating the VAE end to end process.

## ✚ Issues

- Delivery Point Validation (DPV) errors on MicroStrategy reports including the Invoice Report. This was a new error type in the November release and was included with the errors for discount assessment in the January release.
- The Delivery Point Validation (DPV) error is not listed in the “*Guides to Letters and Flats.*”
- There is a difference in piece counts and jobs on MicroStrategy reports verses what was submitted by mailer.
- The VAE notifications received do not match the number of mailings.
- Mailers would like the option to discuss the appeal prior to the 30 day notification.

## Next Meeting

✚ Thursday, January 20, 2011 – 4:00 PM to 5:00 PM EST

## ✚ MTAC Meeting Calendar

The meeting schedule for Work Group 137 is now posted on MTAC Issues Tracking System (MITS) under “**Meeting Calendar.**” To view Meeting Calendar, the steps are:

Business Customer Gateway

National Customer Support Center - RIBBS (listed under "Customer Support") MTAC (last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")

<http://ribbs.usps.gov/index.cfm?page=mtac>

Sign on with user name WG 137 and password fsfb345

Click on “Work Group”

Click on “Meeting Calendar”

Click on desired “Issue Title” to view schedule information.

## MTAC Issues Tracking System (MITS)

✚ To view previous postings of minutes and other Work Group documents, the steps are:

- Business Customer Gateway
- National Customer Support Center – RIBBS (listed under “Customer Support”)
- MTAC (last tab on left menu)
- MTAC Issues Tracking System Login (listed under “Important Links”)  
<http://ribbs.usps.gov/index.cfm?page=mtac>
- Login:  
Username = WG 137  
Password = fsfb345
- Click on “Work Group”
- Input “137” in Work Group Issue Number and click “Search”
- Click on “View Minutes”
- Click on desired filename