

**MTAC 137 Work Group “Full Service Feedback”
Minutes
Wednesday, November 17, 2010
9:00 AM – 10:00 AM**

Agenda Items

- + Review of Minutes
- + Functionality of Release 25
- + Work Group Goals
- + Work Group Recommendations
- + Video Demo
- + Future Actions
 - o Sunset Date

Review of Minutes

- + Minutes reviewed

Functionality of Release 25

- + *PostalOne!* Release 25.0.0 will provide capabilities to invoice Full-Service mailers who incur charges for ACS.
 - o Full-Service ACS™ Billing functionality will charge Full-Service mailers for Periodicals letters and flats which exceed 60 days from the first notice of Change of Address (COA) or undeliverable as addressed (Nixie) mailpiece
 - o Standard Mail letters and flats, and BPM flats charges will incur after 95 days from the first COA or Nixie notice
 - o Charges are based on Notice 123 - Pricing List for ACS charges.
- + Verification Assessment Evaluator (VAE) BSAs will:
 - o Gain access to Full Service eDoc error report in *PostalOne!*
 - o BSA will receive email notifications or pop-up notices while on-line alerting the need for action
 - o Notify appropriate affected parties of any payments needed
 - o Make payments
 - o BSA and Users of VAE must also have Manage Mailing Activity role (dual role)
- + Companies with legal questions regarding the BSA Agreement should forward comments to Sue Redman and Josefina Cabatu at Susan.F.Redman@usps.gov and Joanne.L.Cabatu@usps.gov
- + MicroStrategy Reports
 - o A Help Desk ticket has been created to address the lag time when accessing the Full Service Invoice Reports.
 - o A Help Desk ticket has been created to address summary page accounts not matching.
 - o There will be a patch to correct the place holder tray being identified as an invalid MID.
 - o There was a recommendation to separate the error and warning counts at every report level.

Tabled for Future Meeting(s)

- Work Group Goals
- Work Group Recommendations
- Video Demo
- Future Actions
 - o Sunset Date

Next Meeting

✚ Wednesday, December 2, 2010 – 4:00 PM to 5:00 PM

✚ MTAC Meeting Calendar

The meeting schedule for Work Group 137 is now posted on MTAC Issues Tracking System (MITS) under “**Meeting Calendar.**” To view Meeting Calendar, the steps are:

Business Customer Gateway

National Customer Support Center - RIBBS (listed under "Customer Support") MTAC (last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")

<http://ribbs.usps.gov/index.cfm?page=mtac>

Sign on with user name WG 137 and password fsfb345

Click on “Work Group”

Click on “Meeting Calendar”

Click on desired “Issue Title” to view schedule information.

MTAC Issues Tracking System (MITS)

✚ To view previous postings of minutes and other Work Group documents, the steps are:

- Business Customer Gateway
- National Customer Support Center – RIBBS (listed under “Customer Support”)
- MTAC (last tab on left menu)
- MTAC Issues Tracking System Login (listed under “Important Links”)

<http://ribbs.usps.gov/index.cfm?page=mtac>

- Login:

Username = WG 137

Password = fsfb345

- Click on “Work Group”
- Input “137” in Work Group Issue Number and click “Search”
- Click on “View Minutes”
- Click on desired filename