

**MTAC 137 Work Group “Full Service Feedback”
Minutes
Thursday, October 21, 2010
4:00 PM – 5:00 PM**

Agenda Items

- ✚ Review of Minutes
- ✚ MicroStrategy Requirement Overview

Review of Minutes

- ✚ Webinar Reminders
 - October 28, 2010
 - There will be additional webinars available after Release 25.

MicroStrategy Requirement Overview

- ✚ Mailer Dashboard (Report) - Updated
 - Includes absolute volume and percentages
 - Section within pie are labeled to represent all pieces within mailing
 - Can select one or more eDoc Submitter CRIDs to filter report.
 - Includes a display for mail preparer and mail owner. If both, you will be able to select the mail you own and the mail you prepared.
- ✚ Combined, Copal or Comingled Mailings

Everything in the job does not belong to the mail owner, therefore not as relevant to mail owner as mail preparer.
- ✚ There was a recommendation to change from percentage of errors to the calculated percent of total mail.
- ✚ Error Capping – Changes in Release 4
 - 1000 errors per error type per sub error
 - Changing error capping by error type to error code.
 - Capping on all errors in the
“Guide to Intelligent Mail for Letters and Flats”
Appendix D: Full Service Discount Assessment Errors

Next Meeting

- ✚ Thursday, October 28, 2010 – 4:00 PM to 5:00 PM

November Schedule

- **November 4, 2010**
Canceled
- **November 11 – Veteran’s Day**
Canceled
- **November 17, 2010 – MTAC Meeting (Headquarters with Dial-in)**
9:00 AM – 10:00 AM
- **November 18, 2010**
Canceled
- **November 25, 2010 - Thanksgiving**
✚ Canceled

MTAC Meeting Calendar

The meeting schedule for Work Group 137 is now posted on MTAC Issues Tracking System (MITS) under “**Meeting Calendar.**” To view Meeting Calendar, the steps are:

Business Customer Gateway

National Customer Support Center - RIBBS (listed under "Customer Support") MTAC (last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")

<http://ribbs.usps.gov/index.cfm?page=mtac>

Sign on with user name WG 137 and password fsfb345

Click on “Work Group”

Click on “Meeting Calendar”

Click on desired “Issue Title” to view schedule information.

MTAC Issues Tracking System (MITS)

 To view previous postings of minutes and other Work Group documents, the steps are:

- Business Customer Gateway
- National Customer Support Center – RIBBS (listed under “Customer Support”)
- MTAC (last tab on left menu)
- MTAC Issues Tracking System Login (listed under “Important Links”)
<http://ribbs.usps.gov/index.cfm?page=mtac>
- Login:
Username = WG 137
Password = fsfb345
- Click on “Work Group”
- Input “137” in Work Group Issue Number and click “Search”
- Click on “View Minutes”
- Click on desired filename