

**MTAC 137 Work Group “Full Service Feedback”
Minutes
Thursday, October 14, 2010
4:00 PM – 5:00 PM**

Agenda Items

- + Review of Minutes
- + Proposed Enhancements for Release 6

Review of Minutes

- + Webinar Reminders
 - o October 28, 2010
 - o There will be additional webinars available after Release 25.
- + Error Report Time Delay

There was a processing backup in SASP when processing scans. This has been corrected and reports will be available within 48 hours.

Proposed Enhancements for Release 6

- + Mailer Cockpit - A dashboard that will present a full and integrated picture of your mailings
 - o Result of Automated Verifications
 - o Full Service Mail Receiving STC
 - o Full Service ACS Information
 - o Full Service Automated Verifications: Discount Removal
 - + By/For Verification Error
 - Question

If a service provider uses their permit number and the MID of the mail owner, will this create a by/for verification error?
 - Answer

This will generate a by/for conflict and will not appear on reports.
 - Question

Who will have access to the reports and how will they display?
 - Answer

There will be security filters that will allow the eDoc submitters to view their mail only.
- The Invoice Report will be sent to the eDoc submitter or the person acting in the VAE role to view specific charges. Detail reports will be rolled up by mail owner.

- + Recommendations
 - o Include dashboard views for the mail owner as well as eDoc submitter.
 - o Include Job and CRID as selection criteria.

Next Meeting

- + Thursday, October 21, 2010 – 4:00 PM to 5:00 PM
- + MicroStrategy Requirements Overview

MTAC Meeting Calendar

The meeting schedule for Work Group 137 is now posted on MTAC Issues Tracking System (MITS) under “**Meeting Calendar.**” To view Meeting Calendar, the steps are:
Business Customer Gateway

National Customer Support Center - RIBBS (listed under "Customer Support") MTAC (last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")

<http://ribbs.usps.gov/index.cfm?page=mtac>

Sign on with user name WG 137 and password fsfb345

Click on "Work Group"

Click on "Meeting Calendar"

Click on desired "Issue Title" to view schedule information.

MTAC Issues Tracking System (MITS)

✚ To view previous postings of minutes and other Work Group documents, the steps are:

- Business Customer Gateway
- National Customer Support Center – RIBBS (listed under "Customer Support")
- MTAC (last tab on left menu)
- MTAC Issues Tracking System Login (listed under "Important Links")
<http://ribbs.usps.gov/index.cfm?page=mtac>
- Login:
Username = WG 137
Password = fsfb345
- Click on "Work Group"
- Input "137" in Work Group Issue Number and click "Search"
- Click on "View Minutes"
- Click on desired filename