

MTAC 137 Work Group “Full Service Feedback”
Minutes
Thursday, September 30, 2010
4:00 PM – 5:00 PM

Agenda Items

- ✚ Review of Minutes
- ✚ MicroStrategy Reports
 - Availability after Finalization

Review of Minutes

- ✚ Webinar Reminders
 - October 14, 2010
 - October 28, 2010

Full Service Feedback Errors Presentation

- ✚ CSA Errors
 - There are many errors that refer to CSA ID in CSA record; however the CSA ID is in the segment record. The verbiage is incorrect and will be changed. There is not a CSA ID in the CSM at the container level, but at the segment level.
- ✚ Mailer ID (MID)
 - Scanners need to be cradled to get updates. The Postal Service has increased communications to acceptance units to ensure scanners are cradled and also giving clerks query access to system for Mailer ID verification.
- ✚ Standard Mail/Single Piece
 - If the Service Type ID on the mail piece does not match the class on the IMR or the class on MPU, SASP will log an error on those mail pieces. When mailers pre-assign Service Type ID prior to mailing they are unaware as to what will fall out as single piece. The leadership will send question to developers and get an answer for the next meeting.

Next Meeting

- ✚ Thursday, October 7, 2010 – 4:00 PM to 5:00 PM
- ✚ New Functionality - Release 4
 - Report Demo in CAT Environment

✚ **MTAC Meeting Calendar**

The meeting schedule for Work Group 137 is now posted on MTAC Issues Tracking System (MITS) under “**Meeting Calendar.**” To view Meeting Calendar, the steps are:
Business Customer Gateway
National Customer Support Center - RIBBS (listed under "Customer Support") MTAC (last tab on left menu) MTAC Issues Tracking System Login (listed under "Important Links")

<http://ribbs.usps.gov/index.cfm?page=mtac>

Sign on with user name WG 137 and password fsfb345

Click on “Work Group”

Click on “Meeting Calendar”

Click on desired “Issue Title” to view schedule information.

MTAC Issues Tracking System (MITS)

- ✚ To view previous postings of minutes and other Work Group documents, the steps are:
- Business Customer Gateway
 - National Customer Support Center – RIBBS (listed under “Customer Support”)
 - MTAC (last tab on left menu)
 - MTAC Issues Tracking System Login (listed under “Important Links”)
<http://ribbs.usps.gov/index.cfm?page=mtac>
 - Login:
Username = WG 137
Password = fsfb345
 - Click on “Work Group”
 - Input “137” in Work Group Issue Number and click “Search”
 - Click on “View Minutes”
 - Click on desired filename