

Agenda
MTAC Work Group 137
“Full Service Feedback”
Thursday, September 2, 2010
4:00 PM – 5:00 PM EST

1. Review of Minutes
2. Review Issues List
3. \$150 / 70% Threshold - Clarification
4. Logical Nesting Relationship - Clarification (see attached slide)
5. Presentation
Mail Quality Reporting – Full Service Errors and Warnings
6. MTAC Issues Tracking System (MITS)
To view previous postings of minutes and other Work Group documents, the steps are:
 - Business Customer Gateway
 - National Customer Support Center – RIBBS (listed under “Customer Support”)
 - MTAC (last tab on left menu)
 - MTAC Issues Tracking System Login (listed under “Important Links”)

<http://ribbs.usps.gov/index.cfm?page=mtac>

 - Login:
Username = WG 137
Password = fsfb345
 - Click on “Work Group”
 - Input “137” in Work Group Issue Number and click “Search”
 - Click on “View Minutes”
 - Click on desired filename
7. Other/Miscellaneous
8. Next Meeting
Thursday, September 9, 2010, 4:00 PM – 5:00 PM EST